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EXECUTIVE SUMMARY



Creating a Vision for Shutesbury

The Shutesbury Master Plan, adopted in 2004, was predicated on the projection that the trends of rapid population growth and demographic change in the Town would continue. The 2004 Master Plan has a focus on land use planning, growth management, housing alternatives, and protection of the environment.

Today, Shutesbury finds itself in circumstances that are different than were anticipated in the 2004 Master Plan. Largely due to the population leveling off, the Town's services and facilities have experienced stagnant demand while local taxation has increased. In 2016, the Town's Planning Board proposed the creation of a vision to understand how to best address these and other challenges the community faces.

The Master Plan Working Group teamed with Harriman, a multidisciplinary firm, to understand the community's aspirations for Shutesbury's future. The Shutesbury Vision Report was developed from an extensive public outreach and visioning process, with the outcomes reflected in the Vision and the key topics that describe the community's insights on the present and vision for the future.

Planning for the Future

Information gathered from the public meetings and surveys outlines how the community's concerns have changed since creation of the 2004 Master Plan. In 2017, Shutesbury residents' primary concerns fell into four topics of community, finances, infrastructure, and land use/housing. These four topics are priorities for the community and will guide not only future planning efforts but also affect future policies and administration of the municipality.



INTRODUCTION

A Communal Vision

A vision statement provides a shared image of what community members want their community to become. Visions are made of aspirations and wishes that can help guide future decisions. They often embed key values. Shutesbury's vision was developed through contributions of members collaborating discussions, workshops, and surveys.

It is important to note that the vision statement does not assure the vision's achievability, nor does it provide direction for attaining the vision. It does, however, inspire community members to work together toward the desired future. It also serves as an important piece for creating a strategic framework that gives municipalities a long-term perspective to guide their planning processes and decisions.





Structure of the Report

The Shutesbury Vision Report is composed of the following sections:

- Executive Summary – Provides a brief explanation of what the document is and its importance.
- Introduction – Contains a description of what the document represents, a breakdown of the *Shutesbury Vision Report's* contents, an explanation of the Master Plan Working Group's (MPWG's) and Harriman's roles, and composition of the MPWG members.
- A Community's Vision – Provides a vision of how residents see Shutesbury in the year 2027 and what residents see as key topics for the Town to address in order for the *Vision* to be achieved.
- Topics for the Future – Discusses four key topics developed from the visioning process with the community. Additional notable topics developed from the visioning process that should be addressed by the community but are not relevant to the *Vision* are listed.
- Vision Process – Particulars about the community engagement process and the data that was collected.
- Community Insights – Summarizes the responses and results of the workshops and surveys.
- Planning Steps and Opportunities – Examines how the *Vision* could be used and possible paths for decision-making.
- Appendix 1, 2, and 3 – Summary of the public outreach efforts and the raw data gathered from the workshops and surveys.

Master Plan Working Group (MPWG)

Early in 2016, the Shutesbury Planning Board initiated an effort to develop strategic plans to help the community move into the future. This effort involved visioning and goal setting as an important first step that would lay the groundwork for future preparation of an updated Master Plan.

A purposefully diverse committee composed of Shutesbury residents was established by the Planning Board, and appointed by the Select Board, to begin the process of updating the 2004 Master Plan. The MPWG initiated a visioning process to craft a shared vision for the Town.

The MPWG has met monthly, since its establishment, to oversee this visioning process. It is composed of the following twelve active members:

Chairperson: Meryl Mandell

Members: Mary Anne Antonellis

Jeanne Brown

Michele Cunningham

Nancy Dill

Bob Groves

Al Hanson

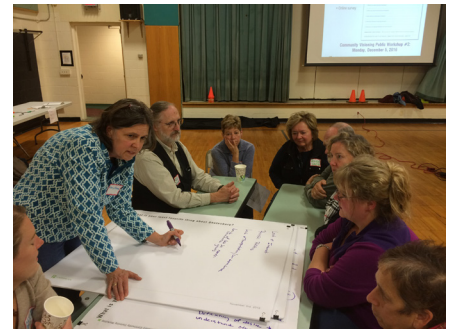
Dale Houle

Dave Kittredge

Jeff Lacy

Brad Spry

Mike Vinskey



To facilitate the planning process that would result in this Vision for Shutesbury, and to provide outside, neutral guidance to the MPWG, in the summer of 2016 the MPWG solicited proposals for consultant services using the \$10,000 allotted for this purpose at Annual Town Meeting. Harriman, a multidisciplinary firm, was interviewed, selected, and quickly engaged to develop a specific timeline and process for the planning effort, and to assist in workshop facilitation and outreach efforts for community participation.

The MPWG also acknowledges the many private citizens who are not members of the MPWG or employees of the Town that have provided valuable assistance to the activities of the MPWG. These individuals helped the MPWG prepare for the first workshop, facilitated the distribution and collection of paper surveys across the town, distributed and collected paper surveys, assisted at the public workshops, and generally helped spread the word about the visioning project throughout town.



A COMMUNITY'S VISION

Based on the results of public input and the analytical assistance of Harriman, the MPWG predicts that Shutesbury in 2027 might look something like this...

Vision: Shutesbury 2027

In 2027, Shutesbury is a well-loved, thriving community composed of neighbors who care for each other and share in a respectful, thoughtful stewardship of their town. Shutesbury's natural beauty, flourishing ecosystems, rural character, small town charm, and cultural assets all contribute to an environment that supports the happiness and well-being of those that call it home. Town government is comprised of staff and volunteers who are dedicated to serving residents in all stages of life. They share a commitment to understand residents' aspirations for the town and continually strive to meet their prioritized needs. Residents appreciate and engage in the civic affairs of their town government.

Community

Shutesbury is regionally known as a community that has pioneered a unique culture in which residents are united in their commitment to the town and are capable of listening respectfully to opinions that differ from their own, evaluating these opinions in decision-making, and then living in harmony, regardless of outcome. Residents participate actively in town government and there is a steady influx of new volunteers. Town leadership demonstrates an ongoing commitment to understanding and prioritizing evolving town needs. Shutesbury, through a combination of public sponsorship (e.g., library), private enterprise (e.g., Athletic Club), and individual volunteers (e.g., Sirius Community), offers cultural activities, programs, and social settings to enhance residents' lives.



Finances

Shutesbury is fiscally sustainable. With a reduction in the property tax burden, the town has achieved its targeted level of affordability. Residents are satisfied with the level of municipal services provided to them relative to their property taxes. Property values are strong and trending upwards.

Town government costs are managed efficiently through a combination of measures: (1) prioritization and related choices, (2) identification of efficiencies, (3) applications for funding and grants, (4) regionalization of selected municipal services, (5) enhanced performance accountability, (6) strategic generation of business revenue, (7) increased generation of revenue from Town properties, (8) careful consideration of regional school financing, and (9) thoughtful consideration of the Town's annual budget relative to median household income.

Infrastructure

Shutesbury advanced its internet and cell phone service and now has service equivalent to that found in urban areas. Since its initial provision of Shutesbury-wide broadband, the town has adopted cutting edge technologies as they emerge. This effort means town residents have easy access to the greater world, and that residents who wish to work from home may do so.

Throughout town, there are attractive indoor and outdoor gathering spaces. All existing town buildings are well-utilized and well-maintained, and with substantial input and support from a large majority of residents, the Town has opened a beautiful and functional multi-purpose senior/community center/library. The Town Center (the area between Shutesbury Elementary School and M.N. Spear building) has been bolstered with new pedestrian walkways. These walkways link the Post Office, historic old town hall, current Town Hall and police station, church, Town Common, farmers market, fire hall, Highway Department facility, and elementary school to one another and to the repurposed M.N. Spear building, the new senior/community center/library, and new senior housing. The community is stronger because of these spaces.

Shutesbury has implemented renewable energy projects. These projects power municipal buildings and the new projects detailed above, such as the senior/community center/library, senior housing, and affordable housing. Surplus electricity is sold to the electrical supplier and made available at a reduced rate to residents. These improvements have decreased the Town's operating expenses, provided it with a new source of revenue, and offer a more affordable source of energy for residents.

Shutesbury has developed services in support of priority areas identified by residents. Topics identified as possibilities are regularly evaluated and prioritized for action.



Land Use/Housing

The extensive land use planning in the 2004 Master Plan and then ensuing zoning overhaul of 2008 continue to guide development. The Town has adjusted and improved the zoning bylaws over the years, as they have been needed. Population has grown at a slow, sustainable pace. Well-designed and more affordable multifamily housing, as well as accessory apartments, have been built to meet the need for housing diversity. Large scale residential development projects have been built in a manner that substantially preserves open space. Local economic development has largely taken the form of home occupation businesses that are well-integrated into neighborhoods, generate business and property tax revenues, and enable more residents to work in town. Larger, unposted blocks of private forested backland remain accessible to residents. The number of acres of open land under Conservation Restriction has steadily increased.



TOPICS FOR THE FUTURE

Town Priorities

The public outreach efforts of public workshops and surveys were successful in getting the public engaged, responsive to questions regarding preferred characteristics of the community, and acquiring insights into the activities that may change those characteristics now and in the future. The on-line and paper surveys provided more responses to the inquiries, but the engagement during the two public workshops provided a better overall understanding. Both public outreach efforts resulted in establishing four priorities (Community, Finances, Infrastructure, Land Use/Housing) that influenced the Vision and will affect how the Town proceeds with planning efforts to advance toward the Vision.

These priorities describe the concerns of Shutesbury residents and should be used to guide the Town's future planning efforts. How these priorities could be used to guide Town decision-making is explored in – Next Steps and Opportunities.

- **Community**
- **Finances**
- **Infrastructure**
- **Land Use and Housing**

Additional Concerns

Most of the concerns identified by residents during the workshops and through the on-line surveys provided insights that developed the four key topics discussed in the Vision. However, several additional concerns were identified as specific issues and separate from the four key topics. The following notable issues are recognized as relevant to the community and should be addressed by the Town, outside of future efforts relevant to the Shutesbury Vision Report.

- Safe and legal boating on Lake Wyola
- Public transportation options to Amherst and other nearby communities
- Effective leash regulation
- Bicycle and pedestrian accommodations along the Town's roadways with regional connectivity
- A local healthcare clinic providing emergency health services



VISIONING PROCESS

Community Outreach Process

Approach

A community's vision is often created as the first step in updating a master plan. Shutesbury is not currently updating its Master Plan, however, the Town Planning Board proposed to create a vision that could form the basis of an update to the Master Plan. The Planning Board proposed, and Town Meeting approved, \$10,000 for the development of a community vision and appointed the MPWG to oversee the effort. The MPWG endeavored to develop a visioning process that optimized community engagement and ensured data integrity. In the summer of 2016, the MPWG solicited for consultant services to facilitate data gathering sessions, create an on-line and written survey, and summarize the resulting data to identify the vision for the Town. Harriman was selected and developed a specific timeline and process for the planning effort. The MPWG publicized workshops, assisted in the workshop and survey design, co-hosted workshops, reviewed the data for key topics, participated in drafting the Vision, and required the raw data be available to the town for review.

From the onset, engagement and participation of the community were recognized as critical for a successful Vision. Both the MPWG and Harriman sought to maximize the outreach to Shutesbury residents to best gain insight and perspective on the community's preferences and concerns regarding Shutesbury now and in the future.

The outreach effort was based on two public workshops. Agenda items of the first workshop were to educate the public on the visioning process and for the consultants to be educated by Shutesbury residents regarding the residents' likes and dislikes of their community. The second workshop built upon the findings of the first workshop. It presented to the public an organized analysis of the first workshop and presented new questions to gain more specific insights from the participants. Specifics of each workshop are described in the following section. It is noted here that the outreach efforts to inform the public about the workshops are described in Appendix 1.

Process

The first public workshop was held on November 3, 2016. Notices for the workshop were distributed in various forms of media and at town-wide events. This first workshop focused on higher-level thinking about Shutesbury. The questions posed to the community during the first workshop were:

- What do you value most about Shutesbury?
- What is your least favorite thing about Shutesbury?
- What would you change about Shutesbury?
- What about Shutesbury should stay the same?
- What factors will challenge Shutesbury now and in the future?

Questions were divided into five stations and participants spent 10 minutes per station in a facilitated discussion. Facilitators wrote the participants' responses onto the respective question boards. Participants were then given 12 dots with instruction to identify which comments they felt were most important by adding a single dot, or as many of their 12 dots, as they preferred. (Refer to Figure 1). The responses to these questions created findings that were the subject of a second public workshop.

At the end of the workshop, handouts written with the same questions as presented in the workshop were distributed to departing participants and distributed throughout town. The purpose was to encourage participants to give the handouts to other residents that were unable to attend. These handouts also noted the various locations around the town where they could be left for later collection by a member of the MPWG.

A day after the first workshop, an on-line survey was posted. This survey contained the same inquiries as the first workshop and was posted with the same purpose as the handouts—to engage residents who were unable to attend. This survey continued to be advertised, posted on-resline, and available in paper form at locations around town, until the day of the second public workshop. There were 187 responses to the first on-line survey.



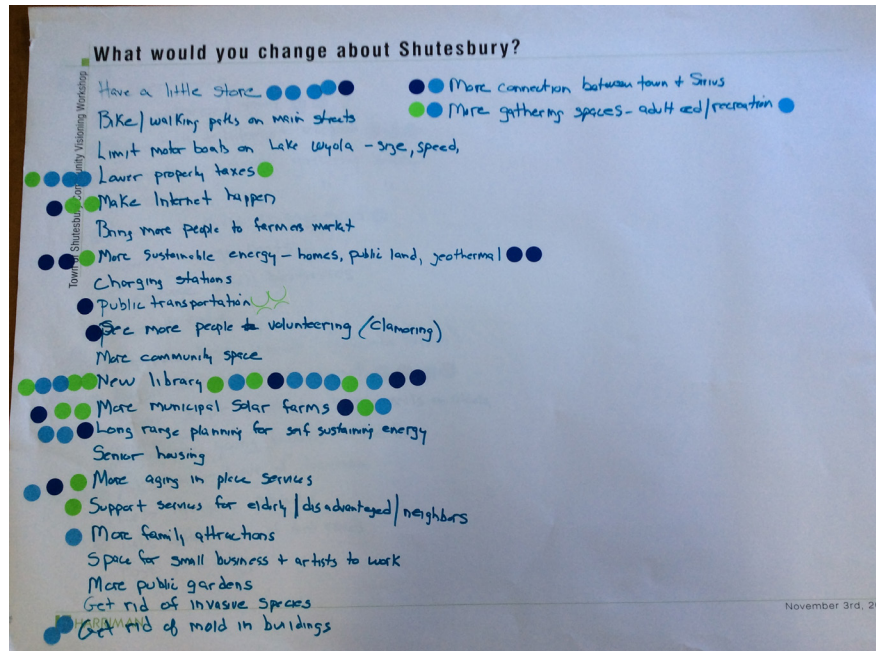


Figure 1: Question board from first public workshop

A second public workshop was held on December 5, 2016 using the same outreach effort. The workshop facilitators and participants reviewed the findings from the first workshop and on-line survey results, and focused on refining the findings of the first workshop into more specific examples and more detailed responses. Topics posed to the community during the second workshop were:

- Implications for Municipal Budget: What changes can be done to adjust revenue and costs?
- Future Changes to Shutesbury's Physical Character: Type? Location? Use? Opportunities?
- Priorities for Municipal Services: Type? Location?
- Community Gathering Spaces to Enhance Living in Shutesbury: Type? Location? Use?
- Making the Vision Happen: Roles and Responsibilities: Town? Groups? Residents?

Similar to the first public workshop, the topics were divided into five stations and participants spent 10 minutes per station in a facilitated discussion. Facilitators wrote the participants' responses onto their respective topic boards. Participants were then given 12 dots with instruction to identify which comments they felt were most important by adding a single dot, or as many of their 12 dots as they preferred. (Refer to Figure 2).

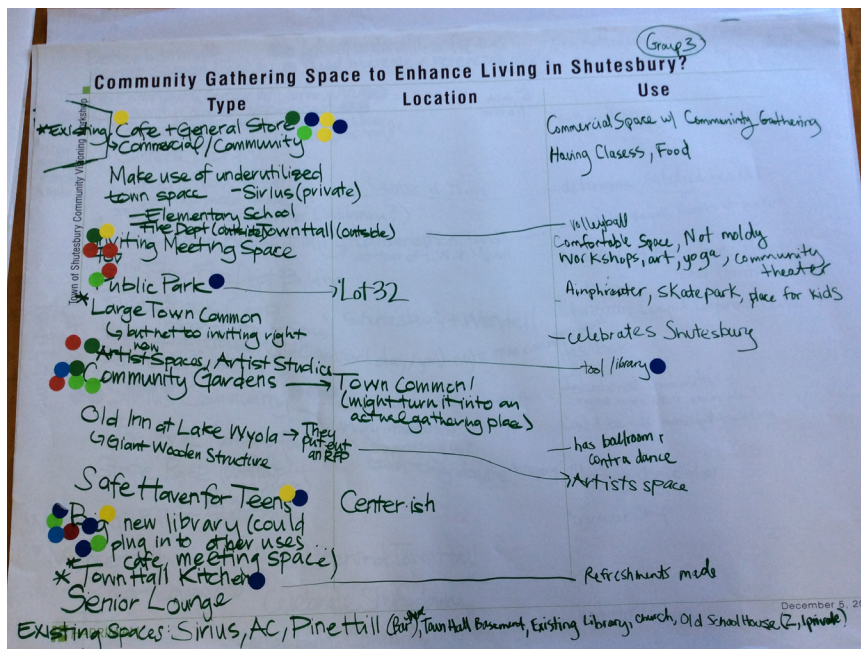


Figure 2: Topic board from second public workshop

At the end of the second workshop, handouts written with the same questions as presented in the workshop were distributed to departing participants. The purpose was to encourage participants to give the handouts to other residents that were unable to attend. These handouts also noted the various locations around the town where they could be left for later collection by a member of the MPWG.

A day after the second workshop, an on-line survey was posted. This survey contained the same inquiries as the first workshop and was posted with the same purpose as the handouts; to engage residents who were unable to attend. This second survey was advertised, posted on-line, and available in paper form around town, for a similar amount of time as the first on-line survey. There were 169 responses to the first on-line survey.

COMMUNITY INSIGHTS

After the public workshops and surveys, the consultant team reviewed all collected comments and categorized them by theme in response to the data sets. Themes were not pre-determined but rather developed comment by comment. After each comment had been catalogued, a member of the consultant team tallied the comments within each theme. The most popular themes from each phase of the process all appear within some form in the Vision. The types of comments made and their expression within the Vision are both detailed below.

Findings from Public Workshops and Surveys

Workshop 1 and Surveys

Community

Numerous residents who participated in the public workshops and on-line surveys spoke of an appreciation for the sense of community that exists in Shutesbury. References to the people that make up Shutesbury appeared on all 25 boards and throughout the on-line and paper survey. Positive comments: those expressing values (Question 1) and what should remain the same (Question 4), centered on an ability to know one's neighbor and be known in return, and to reside in a supportive, nurturing community of independent thinkers. Residents also expressed gratitude for the town's many volunteers and its school teachers.

This thinking contrasts with how many of the same residents spoke of community in terms of a least favorite thing about Shutesbury. When prompted to name their least favorite thing about Shutesbury (Question 2) or what they would change (Question 3), two main desires emerged—residents wish there was a place for the community to gather and connect (e.g., “Lack of public spaces for comfortable, informal, community gathering;” “Lack of small meeting spaces”) and want a method to resolve future divisive issues and/or heal from past conflict. A few respondents self-identified as being new to Shutesbury, or having children that had moved away, and noted that it was particularly hard for them to find a community. Others expressed a desire to increase diversity within Shutesbury.

These statements are reflected in the Vision through the first topic, community. Many of the other Vision topics, however, will support this effort. For example, the work encompassed within the financial topic will help offer a means to fund community-related activities and the work encompassed within the infrastructure topic will help provide locations for community-building to occur.

Civic Space

The lack of high-quality, town-owned facilities (such as a library, historical facility, senior center, or survival center) was another consistent concern. A new, larger library was the most frequent request, followed by a more general appeal for a location for community events and gatherings. Participants value the substantial amount of municipally-owned lands that contain and support public facilities and spaces. Participants also noted an appreciation for the indoor spaces, although limited, dedicated for civic-oriented use and activity. Many participants also noted existing outdoor civic places are largely unknown and hard to access. Reference was made to how the existing indoor civic spaces need to be improved and created to accommodate contemporary lifestyle needs such as a youth center and a senior center.

This desire for civic space is captured within the Vision through the community priority; high quality, accessible public spaces will support the goal of enhancing community in Shutesbury by providing locations where residents can meet and get to know one another. It also relates to the infrastructure topic, which calls for the construction of a multi-purpose senior/community center/library, and improved connection between existing town spaces.

The enhancement of existing spaces and development of new spaces requires municipal spending, so naturally, civic space is also related to the financial topic clarified in the Vision. The cost-cutting measures outlined in this plan will enable spending on civic space, and will be particularly necessary to respond to this need while also satisfying another workshop and on-line and paper survey theme—keeping the property tax burden low.

High Costs

High and increasing property taxes were also repeatedly mentioned. Some respondents lamented the lack of a commercial tax base. While a more robust town center (café, market, etc.) did not amass enough points to be shortlisted, at least a portion of Shutesbury's residents would be appreciative of these amenities. Others stated that the police department was too big and these resources could be spent elsewhere.

The request to make Shutesbury more affordable fueled the dedication of a financial priority within the Vision. This priority encapsulates frustrations, hopes, and ideas identified during initial public outreach



as well as information collected during later phases when the planning team formulated more specific questions about municipal cash flows.

Environmental Conditions

Many residents named or dotted statements about Shutesbury's rural feel and natural resources. Deteriorating environmental conditions appeared as a concern. Residents named air quality, water quality and quantity, sustainability, and climate change in response to the fifth question, "What factors will challenge Shutesbury now and into the future?"



Maintaining or improving environmental conditions appears in the Vision through the infrastructure and land use and housing topics. The renewable energy projects detailed within the infrastructure topic will reduce Shutesbury's carbon footprint and increase its resiliency, and the cluster housing development models stipulated in the land use and housing topic will preserve valuable open space.

Internet/Cellular Phone/Utilities

Lack of a strong cellular phone signal and internet connection were frequently named concerns. The poor quality of these services was connected to property values. Residents also mentioned energy planning and a desire for lower energy costs, charging stations, and, in relation to the Environmental Conditions theme, long-range planning for self-sustaining energy.



Feedback within this category is captured within the infrastructure priority. This priority establishes a goal of improving internet and cell service within Shutesbury to the level of an urban area. The plan to develop renewable energy projects responds to the desire for self-sustaining energy.

Workshop 2 and Surveys

Town Facilities

Many residents suggested measures involving the increased utilization of, or improvements to, existing Town facilities. Those present at the workshop felt that the Elementary School could be used more at night and during summers, and that the areas behind and on the second floor of the Fire Department were untapped resources. One individual suggested the Town put together a reference guide so that citizens could know what options were available.

Residents also suggested facilities they wished existed; for example, a community center, a meeting space, a historical archive, a cultural center, a library, and an upgraded kitchen in Town Hall. One individual liked the community complex in Dedham; another suggested that the Town buy “The Ark,” a private building that is currently for sale.

Comments within the town facilities theme are reflected in the Vision’s infrastructure topic. This topic describes attractive indoor and outdoor gathering spaces and details a pedestrian walkway to unite them. It also states that existing town buildings are well-maintained and well-utilized, protecting the town against unnecessary spending.

Town Services

Many residents supported sharing and/or regionalizing fire, police, snow plowing, recycling, dispatch (e.g., 911 emergency services), tax assessment, and a community sewage treatment plant with neighboring towns. One individual suggested the towns share meeting spaces. Another, but less popular option, was reducing the size of the police force. The privatization of services such as waste removal was also named, but did not receive any support on the suggestion boards at the public workshop. In the on-line survey, a few respondents made suggestions about the local school system. Most of these comments centered on assessing the four-town school funding formula, though one individual asked to reassess staffing at the Elementary School.

In the on-line survey responses, respondents mentioned expanding housing options, particularly for low-income residents and seniors. One individual felt the town could demand that a greater portion of units in new development projects be affordable; another individual wanted to amend the zoning bylaws to allow for less conventional housing options (e.g., aggregate housing, co-housing, tiny houses) that would enable individuals to stay in town at lower cost.

Many of the on-line survey respondents wrote about a shuttle service. Several individuals liked this idea, others liked the idea but thought it was impractical, and others did not like it at all. One individual suggested a ride-sharing mobile application as an alternative.



These desires are portioned out into three topics within the Vision: the cost-cutting ideas detailed above appear as strategies for managing government costs within the financial topic, the request for expanded housing options is translated into the land use and housing priority, and the shuttle service concept could be explored within the infrastructure topic.

Open Space

Open space was also a popular topic. Here, residents mentioned improved access to existing open spaces, the preservation of existing open space, and the creation of more open space. Residents also wanted to improve the quality of the trail network within Shutesbury and neighboring towns. Several residents spoke about specific spaces in town, such as Ames Pond, Morse Hill, Elliott Park, and Lake Wyola.

The wish to preserve open space is reflected within the land use and housing priority. This priority suggests that large, residential development projects have a cluster format, in which housing is grouped so that open space remains largely unbroken. It also stipulates that the amount of land under Conservation Restriction increases over time. Several residents advocated for a town-wide trail map that would make it easier for residents to learn about and utilize the trails.

Commercial Uses

Residents also mentioned a variety of commercial uses, including specific requests like a general store, a café, a cooperative and an artists' space, and mixed-use high density residential development. More general requests include a commercial space with a community gathering place inside. In some cases, these suggestions reflected a desire for the use or a desire for the commercial tax dollars it would generate.

If desired, the types of commercial spaces described above could be introduced to the Town Center to reinforce it as a center of activity, a goal described within the infrastructure topic in the Vision. The tax dollars generated through commercial uses could also play an important role in helping Shutesbury attain its targeted level of affordability, a goal described within the financial topic.

Town-owned Business

The notion of a town-owned business, which emerged as a response to Question 2 ("What changes can be done to adjust revenues and costs?") was met with great enthusiasm. The residents present at the workshop largely favored a town-owned solar farm, though there were some votes for a town-owned wind facility, and others to the sale of timber from town-owned land. On-line survey respondents suggested the town develop and then rent out joint work or artist studio spaces. They also suggested charging fees for plowing on private roads.

Comments relating to a town-owned business are largely reflected in the financial priority, where revenue generation from Town properties is named as a specific strategy. A town-owned renewable energy venture would also support the general goal of implementing renewable energy projects that is expressed within the infrastructure topic.

Discourse

In the on-line survey responses, many individuals wrote about strategies to make discourse within town more respectful. One frequent suggestion was that the Town hire mediators or facilitators for public meetings. Someone suggested the Town or local community groups reach out to the Community for Social Responsibility, which, among other things, helps to try and model civil discourse. Several individuals reacted to the notion of a pledge for civil and respectful discourse (which was one of the sample responses provided); some felt it was condescending, while others liked it and wanted “strict removal for breaking” the pledge.

The goal of improving discourse within Shutesbury is echoed in the community priority. This priority establishes the goal that Shutesbury will be regionally-known for its unique culture in which residents listen respectfully to one another and live in harmony regardless of whether their individual preferences were selected for action. The specific ideas listed above could support this process.

Outstanding insights and suggestions

A question posed during the first public workshop and first on-line and paper survey asked participants to list factors they saw as a challenge to Shutesbury now and in the future. This question was framed in terms of internal and external factors. Internal factors were described as within the Town and more attainable in terms of being changed by residents. External factors were described as an influence from outside of the Town that will test the community. The findings from the question provided some insight as to issues that added weight to the key topics. The internal factors contributed to the creation of the Vision’s key topics. Most of the external factors created some insights that did not contribute to the visioning process. However, these topics are important to the community and should be noted.

Internal Factors

The topic relating to internal factors mentioned the most often was high costs. Residents often discussed the increasing burden of paying costs associated with Town services. This burden is felt the most by the community's population on a fixed income, which is increasing in size. This internal factor is considered by one of the key themes outlined in the Vision and discussed in the action item section.

External Factors

Shutesbury residents mentioned several external factors that were of concern. External factors of particular note are the environment and economy.

Specific to the environment, residents are mindful of external organizations and businesses that sought to develop land within Shutesbury; residential development was less of a concern. There was a concern that the Town protect its interests in considering energy generation facilities that would use private or public lands in a manner that would benefit the facility owners and provide little benefit to the Town. The MPWG should make a recommendation to the Select Board that zoning bylaws and municipal regulations be studied to understand how best to protect the interests of the Town in terms of energy generation facility development. Additionally, bylaws that consider renewable energy facilities should be written and approved by the Town in the near-term. This effort would reinforce the desire for sustainability that was often mentioned during the various public outreach efforts.

The economy was another external factor mentioned during the Vision process. The economy was discussed as a challenge in terms of State aid that was expected to decrease or remain the same in the coming years. Level or reduced state aid should be considered as the Town prepares its annual budget. The Town should also consider this challenge as it proceeds with addressing any of the action items in this Vision that require long-term funding strategies.

Limitations of the Data Set

The MPWG recognizes that, despite the hard and thoughtful work, the visioning process is inherently imperfect. Notwithstanding the concerted effort to engage the full community, many people were unable to participate. This report relies on the opinions of a subset of the population to understand the views of the many. In addition, many good ideas may not have had sufficient support to be identified as a key theme. Further, some of the on-line survey responses may have been unduly influenced by the example responses provided by the facilitators to the questions. Finally, although this Vision for Shutesbury is true to the data, it is inevitable that the report authors add their subjectivity to the document.



NEXT STEPS AND OPPORTUNITIES

The visioning process provided an opportunity to engage many citizens who helped identify key issues, topics, and themes that will influence the future of Shutesbury. The citizens' input and this resulting document provide an excellent starting point to consider the next steps in planning and managing that future.

First Step

This Shutesbury Vision Report will provide a framework for additional discussion. The issues, topics, and themes can be refined into a list of specific items to be addressed through focused plans and actions over time. Some of the aspirations articulated during the visioning process, however, may not be viable for additional investigation and exploration. The refinement will occur through the presentations and discussions of this document that will take place among interested citizens, boards, and commissions. This step may benefit from additional outreach activities to help confirm the overall agenda for plans and actions.

Opportunities: Different Paths to the Future

To be successful, the Town's Vision must have stewardship. The stewards of the Vision will be those who take responsibility for pursuing the topics further, achieving consensus regarding preferred directions, and recommending specific actions for final decisions. Stewardship must be clearly assigned and accepted.

There are at least three major routes that might be chosen for the steps ahead. For all three options, the first step would be for the MPWG, Select Board, and Planning Board to meet and decide on a course of action.

Each route has different implications in terms of time, resources, and stewardship responsibilities. The decisions about next steps should consider the additional input that is received following the distribution of this Shutesbury Vision Report.

1. Adopt the Vision as a Town-Wide Policy Guide

The Vision could be adopted as an overall reference and policy guide for use by the range of boards and commissions responsible for the Town's governance. This adoption could occur as a Town meeting initiative, by the Select Board, or could be independently adopted by constituent boards and commissions. Once adopted as an advisory resource, the Vision could be used to set priorities for considering related policies, programs, funding, staff assignments, regulations, or other matters that the Vision addresses. Because specific recommendations for action were not included in the Vision, it would be up to the boards to interpret and explore the relevant actions. Time and resources required for stewardship of these topics would be the responsibility of each participating board and commission. This approach would provide the most decentralized means of implementing the Vision, with minimal oversight for following through on the Vision's priorities.

2. Directly Implement the Vision

The Select Board could define a series of topics to be addressed through focused studies, community engagement, and recommendations leading to actions. This might best be achieved by appointing a new working group to mine the Vision to develop and articulate specific topics, then have the Select Board assemble working committees of interested citizens to address them. The working committees could be provided with specific assignments and schedules. Each working committee would then report their findings and recommendations back to the Select Board for subsequent actions. The committees could be comprised of representatives of other boards or commissions, interested citizens, and advocates associated with the individual topics. This approach would require some staff time and may require the use of grants or Town funds to provide specialized studies or research, or in some cases for construction.

3. Use the Vision to Guide an Update of the 2004 Master Plan

The Town could also follow the path leading to an updated Master Plan that would use the Vision as its point of departure. The Planning Board would be the steward for its preparation, in keeping with the legal framework for this type of planning. The Planning Board would be responsible for establishing the purpose and scope of the Master Plan update, focusing on aspects of the community that have changed since the last plan was completed in 2004. The Master Plan would then be assembled with public engagement and participation by other boards and commissions, prior to its adoption by the Planning Board. This approach would require some staff time and will require additional funds for professional assistance, including studies and documentation.

APPENDIX 1: PUBLIC OUTREACH

The Shutesbury Community Vision Report is the result of an extensive public outreach process. This effort, detailed more fully in - Visioning Process, featured the following events:

NEXTDOOR SHUTESBURY

Dates of public workshops posted starting on November 1, 2016

TOWN ANNOUNCEMENT

Dates of public workshops posted starting on November 1, 2016

PRESS RELEASES

Dates of public workshops published November 2, 2016, in the newspaper

SHUTESBURY ATHLETIC CLUB

Flyer about the second public workshop posted in late November, 2016

SHUTESBURY ROADTOWN READS BOOKCLUB

Workshop notices distributed on November 16, 2016

BULKY WASTE DAY

“Save the Date” cards handed out on October 1, 2016

HANDOUTS

A card with same questions as presented at the respective workshops

Workshop 1: Card distributed November 3, 2016 at Town Hall, the Library, and the Elementary School; cards were collected November 19, 2016

Workshop 2: Card distributed December 5, 2016 at Town Hall, the Library, and the Elementary School; cards were collected January 12, 2017

SHUTESBURY TOWN WEBSITE

Hosted a website for the MPWG that was updated weekly regarding the actions and activities of the MPWG

ONLINE SURVEY

Online link distributed through handouts, announcements at public workshops, and on the MPWG website

Workshop 1: Survey open November 8 through December 6, 2016

Workshop 2: Survey open December 6, 2016 through January 10, 2017

The data from these efforts are reflected in the following two appendices.

APPENDIX 2: TABULATION OF INPUTS

The following pages contain any documents relating to the analysis of data collected during the outreach process. It features categorizations of comments written on boards during workshop breakout sessions, a written summary of these comments, and a written summary of online survey responses. It also has a tabulation of online survey responses that was prepared by a member of the Shutesbury Master Plan Working Group.

HARRIMAN

WORKSHOP #1

Categorized Board Comments	32
Summary of Board Comments	44

ONLINE SURVEY #1

Summary of Online Survey Responses	58
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WORKSHOP #2

Categorized Board Comments	62
Summary of Board Comments	74

ONLINE SURVEY #2

Summary of Online Survey Responses	86
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MASTER PLAN WORKING GROUP

ONLINE SURVEY #2

Summary of Online Survey Responses	96
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What do you value most about Shutesbury?

Category	Statement	Dots	Board	Order
-	35 years. Baker Rd.	0	1e	56
Athletic Club	Shutesbury Athletic Club	3	1e	63
Civic	Institutions: School (140-150, p-6), Town Hall (old school), Administration, Ali: Scale	0	1a	5
Civic	local markets/ town hall	0	1b	14
Civic	Elementary school and library as resources	3	1d	50
Civic	Library --> Kayak	1	1e	68
Civic	Library: Sponsors cultural activities programs (lots)	2	1b	19
Community	Familiar faces --> Know many	0	1d	52
Community	Connection to people: You are known/not anonymous, Connectivity w/eachother	1	1c	26
Community	Nurturing: Happy/Joyful/Grounding	0	1c	29
Community	Progressive minded/considering greater good	1	1c	30
Community	Variety of ways to connect: socially, Lake Wyola (Activities, social, summer/2 dots)	2	1d	35
Community	Community Building Opportunities	0	1d	38
Community	Environment(s) for raising school-aged/grandchildren --> Range	0	1d	46
Community	Neighborhoods--> interdependence	1	1b	18
Community	Scale community and proximity to larger 30K population/Amherst (10 min/20 min)	2	1a	6
Community	Small population 2010, #1,771	0	1a	7
Community - Composition	People, well-educated, neighborly, involved, explore history, families w/ generational connection (dot)	1	1d	34
Community - Composition	Diversity of population --> Backgrounds, age, knowledge	1	1d	41
Community - Composition	Community / knowledge of people	1	1e	62
Community - Composition	Independent thinking	0	1e	66
Community - Composition	Families-generational history, presence	0	1e	67
Education	Educational workshops	1	1e	55
Education	Educational Center	0	1e	57
Education	3 conference centers/retreats	0	1e	60
Education	Education --> School system well supported	2	1b	16
Education	Elementary schools with local control...50 staff/120 students	1	1c	32
Education	Proximity to 5 college communities (Amherst, Hampshire, Umass, Mt. Holyoke, Smith), Educational Culture	2	1d	51
Education	Amherst regional school "International"	0	1d	45
Feel	Climate: Value elevations (cooler summer, snow winter)	1	1a	1
Feel	Rural Feel: Sense of personal space within community	0	1a	3
Feel	Rural setting: BEAUTY, quiet, dark sky, DCR land (5 dots here), wildlife, respect	9	1b	10
Feel	Rural character: Experience of beauty	1	1c	23
Feel	Quiet/dark skies --> Peaceful	2	1c	24
Feel	Spaciousness--> Nature, physical space	0	1c	27
Feel	Rural/location wooded/Amherst	0	1d	36
Feel	Space --> Surroundings, Rural character --> Splendor	1	1d	42
Feel	Privacy of setting, surroundings	1	1e	61
Feel	Open Space --> Ac. "Farming"	0	1a	8
Feel	Large/open tracks of land/trails	1	1c	31
History	Historical Resources --> old town hall --> holds a lot of history	2	1b	15
History	Historic Resources (Connection): Buildings, Stone Walls, Dams/Foundations	0	1c	25
Open Space/Recreation	"The Hill" --> Biogyle	0	1d	37
Open Space/Recreation	Proximity to Lake Wyola: Activity	0	1a	4
Open Space/Recreation	Lake Wyola	0	1e	59
Open Space/Recreation	Reservoir --> (Intentional Blank)	0	1d	47
Open Space/Recreation	Close to Quabbin Reservoir	0	1e	58
Open Space/Recreation	Wildlife	0	1b	22

Open Space/Recreation	Natural Resources available to residents and non-residents	1	1c	33
Open Space/Recreation	Woodlands --> Beauty, hiking, exercise	1	1d	40
Open Space/Recreation	Natural Resources	0	1d	44
Open Space/Recreation	Natural beauty	0	1e	65
Open Space/Recreation	State-owned land	0	1b	21
Open Space/Recreation	State Park--> Shutesbury shares w/ everybody	1	1b	20
Open Space/Recreation	Nature: what attracted 24 years ago, stayed for the community	3	1a	2
Open Space/Recreation	Nature & Community Combination, gathering spaces (Nature)	2	1a	9
Open Space/Recreation	Nature/trails--> Library	0	1c	28
Politics	Open town meeting: ATM May (?), every vote counts, public safety,	2	1b	11
Politics	Small town have opportunity for individual to contribute / participate committees	2	1b	12
Politics	Voter turnous --> everyone participates	0	1d	43
Politics	Tenacity of getting through conflicts	0	1d	49
Security	Public Safety	0	1b	17
Security	Feeling of Safety	0	1d	48
Sirius	Sirius: 25/30 residents	1	1b	13
Sirius	Sirius community	1	1d	39
Sirius	90ac Sirius organic gardens	6	1e	53
Sirius	Sirius community w/in Shutesbury	0	1e	64
Sirius	Hearthstone Village	1	1e	69
Sirius	eco Village	1	1e	54

What is your least favorite thing about Shutesbury?

Category	Statement	Dots	Order	Board
-	No marching band- infrequent parades	0	17	2a
-	Bad sides of small town too	0	30	2b
Cell Service/Internet	Verizon in corporations	0	63	2d
Cell Service/Internet	Lack of cell service/ internet	5	1	2a
Cell Service/Internet	No broadband	2	62	2d
Cell Service/Internet	No broadband	2	47	2c
Cell Service/Internet	Lack of internet	1	65	2e
Cell Service/Internet	Poor cell phone service	0	72	2e
Commerce	no takeout	1	50	2c
Commerce	Lack of basic needs - convenience goods, co-op	0	68	2e
Commerce	Poor attendances and # of vendors at farmer's market	2	15	2a
Commerce	Far from normal conveniences	1	49	2c
Commerce	No bakery, pizza, milk	3	21	2a
Commerce / Civic	No town center - functional downtown - no barber shop/coffee shop	6	48	2c
Community - Composition	Lack of diversity (racial/ ethnic)	0	23	2a
Community - Composition	No survival center, services for poor	0	43	2c
Community - Composition	Lack of interest in bringing revenue into town. Business, solar project, revenue that brings value.	6	74	2e
Community - Composition	Small volunteer pool	1	79	2e
Community - Conflict Resolution	We have a hard time understanding	1	60	2d
Community - Conflict Resolution	Gudge holding	3	8	2a
Community - Conflict Resolution	Lake of constructive conversations engaging with respect	0	12	2a
Community - Conflict Resolution	Absense of an accepted (?) forum/venue where conflict can be resolved	0	29	2b
Community - Conflict Resolution	Old v. New - conflicting opinions about continuing growth, gentrification	0	32	2b
Community - Conflict Resolution	Debates where people don't feel listened to or heard	6	34	2b
Community - Conflict Resolution	Def.. (?) of desire to understand other people's POV	0	35	2b
Community - Conflict Resolution	Divisive communication over issues people are passionate about	4	51	2c
Community - Conflict Resolution	us v. them, old v. new	1	52	2c
Community - Conflict Resolution	Citizens are judgemental	1	59	2d
Community - Conflict Resolution	Lack of common narrative	0	61	2d
Community - Conflict Resolution	Painful politics	1	66	2e
Community - Conflict Resolution	Lack of open government and tolerance	1	58	2d
Community - Conflict Resolution	Ineffective and unenierled (?) dog-owner policies, loose, unattended, barking dogs	4	69	2e
Community - Conflict Resolution	Divisiveness and polarization as a result of disagreement over issues (ie. The library)	3	31	2b
Community - Conflict Resolution	Confederate flag on Montague Road	0	64	2d
Community - Conflict Resolution	Fireworks (illegal)	1	7	2a
Community - Conflict Resolution	Speeding motor boats on Lake Wyola	7	11	2a
Community - Gathering - Non-physical	Lack of tie (?) HS	0	24	2a
Community - Gathering - Non-physical	Difficult to make community connections if you don't have kids	1	25	2a
Community - Gathering - Non-physical	Community building events	0	18	2a
Community - Gathering - Non-physical	Lack of opportunity for intergeneration connections	1	78	2e
Community - Gathering - Non-physical	Lack of awareness of economic diversity - lack of understanding or economic disadvantaged	2	39	2c
Community - Gathering - Place-based	Lack of public spaces for comfortable, informal, community gathering	1	5	2a
Community - Gathering - Place-based	Small meeting spaces	0	14	2a
Community - Gathering - Place-based	Lack of a place to gather	4	27	2b
Community - Gathering - Place-based	Underutilized commons	0	28	2b
Community - Gathering - Place-based	Large public accessible (?) space	0	42	2c
Community - Gathering - Place-based	Lack of a gathering place	0	71	2e
Elder Services	Not elder friendly	2	16	2a
Elder Services	No assisted living (aging in place assistance)	1	53	2c
Elder Services	Potential for isolation esp. as people age	0	77	2e

Environmental Conditions	Invasive plants	0	3	2a
Environmental Conditions	Too much shade for solar power satellite connections	0	9	2a
Environmental Conditions	Air quality and noise from remediation equipment at town hall	1	10	2a
Environmental Conditions	Too many mice, chicken killers, ticks, mosquitos	1	19	2a
Civic - Library	Lack of services - limited library, internet	1	57	2d
Civic - Library	Lack of new library	2	13	2a
Civic - Library	Library too small	0	36	2c
Civic - Library	Library adequate to serve community	3	38	2c
Civic	Poor access to historical facility	0	70	2e
Civic	Lack of physical infrastructure (senior center, library, boys and girls club, camp access)	8	41	2c
Civic	Poor town facilities and meeting places	1	75	2e
Civic - Maintenance	Poor upkeep of town facilities	1	76	2e
Civic - Maintenance	Lack of action on building maintenance	0	55	2c
Dependence on Cars	Need to drive for everything	0	20	2a
Dependence on Cars	Walking on roads - no place to walk - need sidewalks	0	46	2c
Dependence on Cars	Having to drive everywhere	1	56	2d
Dependence on Cars	No bikepaths (road)	0	37	2c
Dependence on Cars - Public Transit	Dependence on cars, lack of public transportation	0	6	2a
Dependence on Cars - Public Transit	No public transportation	4	54	2c
Dependence on Cars - Public Transit	Lack of transportation/car dependence	1	67	2e
Roads	Dusty roads, pot holes	0	22	2a
Roads	Dirt roads	0	44	2c
Roads	Road maintenance	0	45	2c
Roads / Cars	Speeding cars on dirt roads	0	4	2a
Costs	Lack of industry / commercial tax base	0	26	2b
Costs	Property tax burden	3	2	2a
Costs	Increasing taxes	1	33	2b
Costs	High property taxes	9	40	2c
Costs	Steadily increasing property taxes	3	73	2e

What would you change about Shutesbury?

Category	Statement	Dots	Order	Board
-	Create needs to offering system/directory	0	82	3d
-	Town sponsored workshops and events (CPR, 1st Aid)	1	84	3d
?	Butler on popcorn (?) closer to ocean	0	1	3a
?	Orange (?) dynamics around issue	0	10	3a
?	Frame problems	0	94	3e
Amenities	Internet café	0	60	3c
Attract Young Families	Attract young families to town	0	20	3a
Attract Young Families	Attract young families to live here	0	64	3c
Better Internet and Cell Service	Better Internet and cell service	1	9	3a
Better Internet and Cell Service	Make Internet happen	3	32	3b
Better Internet and Cell Service	Better cell and internet reception	4	54	3c
Better Internet and Cell Service	Improve internet service	0	69	3d
Car Dependence	Ability to bike, walk, run safely on roads	0	14	3a
Car Dependence	Bike/walking paths on main streets	0	29	3b
Car Dependence	Carpooling	0	78	3d
Car Dependence	Sidewalks/Bikepaths	0	87	3e
Car Dependence - Public	Public transportation	1	13	3a
Car Dependence - Public	Public transportation	1	36	3b
Car Dependence - Public	Start public transportation	0	71	3d
Civic	Get rid of mold in buildings	2	49	3b
Civic	Replace school auditorium curtain	0	27	3a
Civic	Nice big library/community meeting space	3	2	3a
Civic	More adequate town buildings - functional, contemporary, better maintained, modern facilities	16	39	3b
Civic	New library	1	72	3d
Civic	Increase utilization of town buildings including school	2	18	3a
Civic	More utilization of senior lounge	0	17	3a
Civic	Comfortable meeting/activities space	0	38	3b
Civic	More community space	2	88	3e
Civic	Build town center - general store, fountain, band stand pecky (?)	1	16	3a
Civic	More opportunities for social gatherings/activities	0	25	3a
Civic	Rely less on volunteers more on paid employees	2	55	3c
Civic - Community Gathering Place	Unmoldy community gathering space	0	56	3c
Civic - Community Gathering Place	Pleasant community gathering space	3	51	3b
Civic - Community Gathering Place	More gathering spaces - adult ed/recreation	4	76	3d
Civic - Community Gathering Place	More places for community events	0	4	3a
Civic - Community Gathering Place	Less restrictive housing/family restrictions - extended	0	5	3a
Civic - Community Gathering Place	Shared living accommodations	2	6	3a
Civic - Community Gathering Place	More aging in place services	8	62	3c
Civic - Library	Bigger library with café, internet	0	7	3a
Commerce	Easier access to basic staples - bread, milk, etc	2	8	3a
Commerce	Coffee shop	5	28	3b
Commerce	Have a little store	0	33	3b
Commerce	Bring more people to farmer's market	0	46	3b
Commerce	Space for small business and artists to work	0	59	3c
Commerce	Encourage small businesses	4	61	3c
Commerce	Cushman type location (Cushman Market)	0	70	3d
Commerce	Encourage local business - have locals shop here - general store	1	26	3a
Community	Have a makers space	1	45	3b
Community - Communication	More family attractions	1	85	3d
Community - Communication	Ongoing town communication group			

Community - Communication	Better communication	0	90	3e
Community - Communication	Better communication about new issues	0	91	3e
Community - Communication	Find ways to access/inform public about issues	0	92	3e
Community - Conflict Resolution	Less polarized town	3	53	3c
Community - Conflict Resolution	More respectful dialogue/transport(?)	0	75	3d
Community - Conflict Resolution	Change the way we have discussion about divisive issues - build consensus	2	89	3e
Community - Conflict Resolution	Ability to agree on common ground and vision	1	96	3e
Community - Conflict Resolution	Improve public discourse	0	11	3a
Community - Conflict Resolution	Erase us v. them attitudes - find common ground	3	19	3a
Community - Engagement	Engagement of younger people - government, social, recreation	0	12	3a
Community - Engagement	See more people volunteering (clamoring)	1	37	3b
Community - Engagement	Increased civic engagement	3	57	3c
Community - Engagement	Increase community participation	0	81	3d
Community - Engagement	Provide childcare @ town events	0	83	3d
Community - Engagement	Greater involvement and residents	0	95	3e
Sirius	More connection between town and Sirius	2	50	3b
Sirius	Greater inclusion of Sirius residents	0	77	3d
Community - Welcoming	Increase intergenerational support	0	80	3d
Community - Welcoming	Raise awareness of economic differences for those who have those needs	0	22	3a
Elder Services	Proud services for people in need	0	23	3a
Elder Services	More aging in place services	3	43	3b
Elder Services	Support services for elderly/disadvantaged/neighbors	1	44	3b
Elder Services	Better senior services - housing, means on wheels	0	63	3c
Elder Services	Visiting nurse service	0	79	3d
Elder Services	Elderly support	0	93	3e
Emergency Services	Post police blog	0	68	3c
Emergency Services	More fire and ambulance services	1	15	3a
Financial	Find different funding sources	0	99	3e
Financial	Apply for more grants	1	24	3a
Housing	more affordable housing	0	21	3a
Housing	Senior housing	0	42	3b
Housing	Make town more affordable	1	97	3e
Invasive Species	Get rid of invasive species	0	48	3b
Invasive Species	Less invasive species	0	66	3c
Open Space	Limit motor boats on Lake Wyola - size, space	0	30	3b
Open Space	More public gardens	0	47	3b
Road maintenance	Redo Pelham Hill road to the way it was	0	86	3e
Road maintenance	Take better care of dirt roads	1	67	3c
Taxes	Lower property taxes	5	31	3b
Taxes	Lower taxes	7	52	3c
Taxes	Lower property taxes	6	98	3e
Utilities - Water	Public water supply well for clean water	0	73	3d
Utilities - Water	Private drinking water protection assistance	0	74	3d
Utilities - Energy	More sustainable energy - homes, public land, geothermal	5	34	3b
Utilities - Energy	More municipal solar farms	6	40	3b
Utilities - Energy	Long range planning for self-sustaining energy	3	41	3b
Utilities - Energy	Lower energy costs	0	58	3c
Utilities - Energy	Charging stations	0	35	3b
Waste	"Take it or leave it" location	4	65	3c

What about Shutesbury should stay the same?

Category	Statement	Dots	Order	Board
-	well-kept secret	0	29	4b
-	Daniel Shays - owned property	0	73	4d
-	Montague Road	0	85	4d
-	Deja B... (?) Wendell	0	87	4d
Amenities	Village co-op			
Athletic Club	Athletic Club - good resource, live music, meetings, --> holiday fair (misplaced arrow?)	0	86	4d
Athletic Club	Athletic Club - free live music, benefits, food nights	1	50	4c
Athletic Club	Athletic Club	3	63	4d
Athletic Club	Shutesbury Athletic Club	4	106	4e
Cell/Internet	Lousy phone lines (buzz and crackle)	0	11	4a
Civic	Monument on green, church, school houses	0	65	4d
Civic	Library - historic building (but size)	0	57	4c
Civic	Town Common	0	64	4d
Civic - Library	Library Services	0	79	4d
Civic - Library	Library - small but vibrant, meets needs, kayak, other resources	1	97	4e
Community	neighborliness	0	109	4e
Community	diverse population - different backgrounds	0	30	4b
Community	liberal spirit	0	36	4c
Community	unposted private land = no "no trespassing" signs	0	38	4c
Community	People	0	41	4c
Community	Small, home-based businesses - variety	0	61	4d
Community	Mixture of ages and backgrounds in town	0	82	4d
Community	Self-sufficiency, independent thinking --> openness to new people and ideas	1	89	4e
Community	Sense of cooperation when people are in need --> ice storm, people helping at their best COA lounge room	0	93	4e
Community	Informality/familiarity in community	2	94	4e
Community	People are friendly	2	96	4e
Community	Live Town Meeting	1	108	4e
Community - Governance	Level of volunteerism -- giving of themselves to make Shutesbury work, related to size	0	98	4e
Community - Governance	large volunteer participation in Town government	0	115	4e
Community - Governance	Annual town meeting - open	0	37	4c
Community - Governance	volunteer involvement --> governance largely by volunteers (not professionals)	6	53	4c
Community - Governance	local control -- long tradition, independence, self-governing, self-reliance, volunteerism (including town gr. Or gov.)	1	8	4a
Community - Governance	listening to the community	0	24	4b
Education	our beautiful elementary school --> local control, great, quiet	0	7	4a
Education	participation and access to 5-college community	0	18	4b
Education	School house, old town hall	1	40	4c
Education	Elementary school - great quality, community of kids, kids are known, life-long friends	1	72	4d
Education	keeping school independent --> control, big asset to community, independence, local (decline in school population) Arrow to "population"	2	92	4e
Education / Water	elementary - heart of community; no lead --> public water supply is clean -- attractive for families	1	3	4a
Emergency Services	supportive nature of fire and police	0	59	4d
Emergency Services	friendly police department	0	31	4b
Emergency Services	Incredible fire department, police department	1	32	4b
Emergency Services	Police and Fire doing a great job	0	68	4d
Emergency Services	civil servants: fire, police --> helpfulness and pleasantness of people at library and bwn hall	1	111	4e
Environmental Conditions	climate --> always cooler	0	9	4a
Events	Community Spirit --> Celebrate Shutesbury, dancing and dinners @ AC, ukelele jam	0	21	4b
Events	garden tours --> attract visitors	2	5	4a
Events	community traditions - Hallow(?)	0	45	4c
Events	Firework shows - 3rd of July, boat, parade	0	49	4c
Events	Beerfest - Craft Brewers	0	77	4d
Events		0	78	4d

Events	Celebrate Shutesbury	0	80	4d
Events	Cider doughnuts on Halloween	0	113	4e
Events	Senior polluck 1st Tuesday	0	114	4e
Events	programs --> school, library, COA, Hist. Com., Community Network for Children (CNCO)	1	22	4b
Events	Library programs -- (but not building)	0	23	4b
Farmers' Market	farmer's market	0	28	4b
Farmers' Market	farmer's market (or grow)	0	44	4c
Farmers' Market	Farmers' Market	0	81	4d
Farmers' Market	Farmers' Market (but gro...?)	0	112	4e
Feel	natural beauty --> just driving home (experience) --> nights are DARK (no light pollution), Lake Wyola, Sunset @ bp of Hill @ bwn hall --> temp changing ... summer, hiking paths, ponds:	4	4	4a
Feel	Coming back up the hill	0	102	4e
Feel	low density (building) (population)	0	26	4b
Feel	artsy nature (studio art tour, holiday market)	0	27	4b
Feel	People not on top of each other	0	83	4d
Feel	Rural feel - dirt roads, lost of trees, working farms, no street lights	1	91	4e
Feel	Not Amherst - congested, cline (?), busy	0	101	4e
Feel	privacy of settings of homes (low density of development)	0	47	4c
Feel	Woods, stars, abundant wildlife	0	62	4d
Feel	Quiet, clean air at night	0	84	4d
Feel	Nature-walks in the woods, living amidst trees, openness, wildlife	1	88	4e
Feel - Rural Living	rural/living in the woods --> walk in woods w/o being in someone's backyard	5	1	4a
Feel - Rural Living	rural character --> wooded, night sky, dirt roads	2	17	4b
History	Historic assets-- building and landscapes	1	56	4c
History	History still part of present	0	58	4c
History	historic --> old time New England, unspoiled, buildings	0	60	4d
History	Historical buildings	1	103	4e
Open Space	natural resources	1	33	4c
Open Space	Quality of air, water, environment	0	104	4e
Open Space	location - Quabbin Re., ceremonial Native Am.	0	39	4c
Open Space	Extensive forest - big blocks of unbroken forest (Quabbin Reservoir)	1	95	4e
Open Space	new zoning - open space	0	25	4b
Open Space	Unfragmented Back land - huge blocks, 100s of acres	1	55	4c
Open Space	Real open space (fields)	0	100	4e
Open Space/Recreation	open woodlands --> trees, quiet, wildlife understory	0	14	4b
Open Space/Recreation	nature --> paths, woods, go out (?) door	0	35	4c
Open Space/Recreation	welcoming hiking trails, skiing, (x-country out back door)	3	46	4c
Open Space/Recreation	kayaks from library also fishing roads (dot split between this and 4c 'lake')	0.5	43	4c
Open Space/Recreation	Large tracts of forested land	2	6	4a
Open Space/Recreation	four season recreational opportunities: skiing, biking, hiking, swimming, paddling, snowshoeing, skating (keep paths and trails we have)	0	10	4a
Open Space/Recreation	library and kayak - active and interesting library	0	12	4a
Open Space/Recreation	hiking trails	0	15	4b
Open Space/Recreation	Lake Wyola	2	16	4b
Open Space/Recreation	lake - access to Lake Wyola (swimmers/kayakers), Wendell State Forest	2.5	42	4c
Open Space/Recreation	Lake Wyola - State beach	0	76	4d
Open Space/Recreation	Lake - healthy, public accessible	1	90	4e
Open Space/Recreation	Trails	0	107	4e
Population	population (not more, not fewer) --> but grow w/ young families NOT smaller (tax base)	1	2	4a
Population	Population (sustain)	0	54	4c
Civic	Post Office - Original instructions	1	71	4d
Civic	Post office	0	110	4e
Proximity	Distance to boston	0	52	4c
Roads	Rural road network (small time roads)	1	51	4c
Roads	Dirt roads that drop off (discourage cut thrus)	0	66	4d

Roads	Main roads in great shape (town maintenance)	0	67	4d
Roads	S-curves	0	105	4e
Roads	lack of traffic	0	13	4b
Security	Safety --> crime rate is low, safe to raise children	3	20	4b
Sirius	Neighborhood around sirius - Attract outside (green building)	1	75	4d
Utilities - Energy	Focus on alternative energy sources -- interest in continuing to make progress	1	99	4e
Utilities - Water	clean drinking water	3	19	4b
Utilities - Water	Drinking water	1	74	4d
Waste	trash collection - outside	3	34	4c
Waste	bulky waste day	2	48	4c
Waste	bulky waste day - community swap week	0	69	4d
Waste	Gargabe pick up (curbside pick up)	0	70	4d

What factors will challenge Shutesbury now and in the future?

Category	Internal	Dots	Board
Internal - Amenities	Internal - Lack of gathering space/coffee shop (Arrow to internal and external)	2	5c
Internal - Amenities	Internal - Library size problematic	1	5c
Internal - Amenities	Internal - Lack of makerplace venues/retail economy/gas/food, etc	1	5d
Internal - Cell Phone	Internal - Broadband issue/ Cell service issue	6	5a
Internal - Cell Phone	Internal - Lack of internet/Broadband (arrow to decrease in property values)	0	5b
Internal - Cell Phone	Internal - Broad band	2	5c
Internal - Cell Phone	Internal - Cell signal - lack of	0	5c
Internal - Cell Phone	Internal - Broadband	2	5e
Internal - Cell Phone	Internal - Internet access (Arrow to internal and external)	4	5e
Internal - Community	Internal - Community building structure	1	5a
Internal - Community	Internal - Attitudes toward change	0 - 11	5a
Internal - Community	Internal - Rural character changes/ definitions/gentrification	0	5e
Internal - Community	Internal - Fear of change	0	5e
Internal - Community - Conflict	Internal - Ability to communicate over differences (arrow to Lake Quola water quality)	0	5e
Internal - Community - Conflict	Internal - Developing a common narrative that respects differences	1	5b
Internal - Community - Conflict	Internal - Healing from past divisive issues	2	5d
Internal - Community - Conflict	Internal - Civil discourse/communication	2	5e
Internal - Community - Conflict	Internal - Divisiveness among people in town re: issues eg school, library, municipal buildings	3	5e
Internal - Community - Gathering	Internal - Lack of central meeting place	0	5d
Internal - Community - Gathering	Internal - Lack of informal social gathering places	4	5d
Internal - Community - Governance	Internal - Aging of town volunteers (replacements?)	1	5d
Internal - Community - Governance	Internal - Ability to attract volunteers to town Gov't	0	5a
Internal - Community - Governance	Internal - Need for continued expertise in town government (volunteers) encouraging young people	2	5b
Internal - Community - Governance	Internal - Lack of volunteers	0	5c
Internal - Costs - Affordability	Internal - Affordability for young people	1	5e
Internal - Costs - Affordability	Internal - Cost of pensions and obep (?)	0	5e
Internal - Costs - Property Sales	Internal - Inability to market homes with limited technology	1	5a
Internal - Costs - Property Sales	Internal - Decrease in property values	0	5b
Internal - Costs - Taxes	Internal - Taxes/infrastructure. Lack of consensus	3	5e
Internal - Costs - Taxes	Internal - Challenge of paying property taxes	3	5e
Internal - Costs - Taxes	Internal - Property Tax burden	3 - 11	5a
Internal - Costs - Taxes	Internal - High Taxes/Budget	12	5c
Internal - Costs - Taxes	Internal - Divergence between median income/property taxes	0	5e
Internal - Costs - Taxes - Commercial	Internal - Lack of commercial tax base	1	5d
Internal - Costs - Taxes - Commercial	Internal - Lack of commercial enterprises to support tax base	1	5e
Internal - Environmental Conditions	Internal - Wood stoves/air quality	0	5a
Internal - Environmental Conditions	Internal - Water contamination	1	5b
Internal - Environmental Conditions	Internal - Availability/sustainability of natural resources	2	5e
Internal - Environmental Conditions	Internal - Water quality issues/drought	0	5e
Internal - Infrastructure	Internal - Deteriorating infrastructure (Arrow to internal and external)	1	5c
Internal - Infrastructure	Internal - Dirt road issues	0	5c
Internal - Population	Internal - Too much growth	0	5a
Internal - Population	Internal - Not enough growth	0	5a
Internal - Population	Internal - Attracting young families	2	5a
Internal - Population	Internal - School population	0	5a
Internal - Population	Internal - Declining School Population	0	5b
Internal - Population	Internal - How to make Shutesbury more attractive to families	2	5b
Internal - Population	Internal - Too much increase/decrease in population	0	5c
Internal - Population	Internal - Population Chg	1	5e

Internal - Population	Internal - Population growth/loss	0	5e
Internal - Population	Internal - Decrease in school age population	0	5e
Internal - Population - Aging	Internal - Aging population - Aging in place challenges	0	5a
Internal - Population - Aging	Internal - Inadequate/aging	0	5a
Internal - Population - Aging	Internal - Aging population / lack of infrastructure to age in place	2	5b
Internal - Population - Aging	Internal - Aging population - lack of services...transport (Arrow to internal and external), medical, etc	4	5c
Internal - Population - Aging	Internal - Aging population	1	5e
Internal - School	Internal - Supporting school (arrow to aging population)	0	5c
Internal - School	Internal - Declining enrolment in school	1	5e

Column1	External	Dots	Board
External - Economy	External - Increase of cost of living/raising children	0	5b
External - Economy	External - New economic imperatives	0	5e
External - Economy	External - State of larger economy	0	5d
External - Economy	External - Energy prices	1	5b
External - Economy - Local	External - Change in revenue	2	5e
External - Economy - Local	External - Lack of viability of small business	0	5a
External - Economy - Local	External - Closure of businesses in Leverett/Windell	0	5a
External - Environmental Conditions	External - Animal habitat loss, Animals encroaching	0	5e
External - Environmental Conditions	External - Climate Change	0	5a
External - Environmental Conditions	External - Climate Change	1	5b
External - Environmental Conditions	External - Climate change	3	5e
External - Environmental Conditions	External - Climate Change	0	5e
External - Environmental Conditions	External - Drought/water issues (Arrow to internal and external)	0	5c
External - Environmental Conditions	External - Lake Wyola - water quality (arrow to ability to communicate over differences)	0	5a
External - Environmental Conditions	External - Protecting water sources	0	5a
External - Environmental Conditions	External - Reliance on fossil fuels	0	5a
External - Environmental Conditions	External - Resource exploitation ie. Clear cuts	0	5c
External - Environmental Conditions	External - Waste disposal issues (Arrow to internal and external)	1, kind of	5c
External - Environmental Conditions	External - Water Shortage/Drought	0	5a
External - Environmental Conditions - Sustai	External - Ecological sustainability	0	5e
External - Environmental Conditions - Sustai	External - Non-sustainable funding	1	5e
External - Environmental Conditions - Sustai	External - Adapting to non fossil fuel paradigm	1	5e
External - Higher Education	External - Changes w/ five colleges (employers)	1	5e
External - Higher Education	External - UMass Changes	0	5a
External - Infrastructure	External - Deteriorating Infrastructure (Arrow to internal and external)	1, kind of	5c
External - Politics	External - Politics	0	5c
External - Politics	External - Politics	0	5c
External - Population	External - Attracting more diverse population	0	5b
External - School	External - Regional School issues ie. Lead in H20	0	5b
External - School	External - Regionalization Changes ie Schools	0	5a
External - School	External - Regionalization of schools K -12	0	5c
External - School	External - Regionalization pressures	0	5d
External - School	External - School Funding	0	5e
External - School	External - Sharing high schools	0	5c
External - State	External - Public policy - state/federal mandates	0	5d
External - State	External - State budget	1	5e
External - State	External - State infrastructure	0	5a
External - State	External - State support for services	1	5a
External - State	External - Lack of Federal/State funding	1	5b
External - State	External - Loss of state revenue	0	5e

External - Drug problems	2	5c
External - Public Ownership of land, potential financial issues	0	5c

Town of Shutesbury Community Visioning Workshop

Summary of Boards from Public Workshop #1 (11/3/2016)

Themes

1) Community (Around 120 Dots)

References to the people that make up Shutesbury appeared on all twenty-five boards. Positive comments -- those expressing values (Question 1) and what should remain the same (Question 4) -- centered on an ability to know one's neighbor and be known in return, and to reside in a supportive, nurturing community of independent thinkers. Residents also expressed gratitude for the Town's many volunteers.

When prompted to name their least favorite thing about Shutesbury (Question 2) or what they would change (Question 3), two themes emerged: residents wish there was a place for the community to gather and connect (e.g. "Lack of public spaces for comfortable, informal, community gathering", "Lack of small meeting spaces") and want a method to resolve future divisive issues and/or heal from past conflict.

2) Civic Space (Around 69 Dots)

The lack of high-quality, town-owned facilities (library, historical facility, senior center, survival center, Boys and Girls Club) was another consistent concern. A new, larger library was the most frequent request (16 Dots), followed by a more general appeal for a location for community events and gatherings.

3) High Costs (Around 64 Dots)

High and increasing property taxes were also repeatedly named. Some responses lamented the lack of a commercial tax base. (Side note: While a more robust town center (café, market, etc.) did not amass enough points to be shortlisted, at least a portion of Shutesbury's residents would be appreciative of these amenities.)

4) Environmental Conditions (Around 32 Dots, 60 if you count "Rural Feel")

Many residents named or dotted statements about Shutesbury's rural feel and natural resources. Naturally, deteriorating environmental conditions appeared as a common concern. Residents named air quality, water quality and quantity and invasive species in response to questions relating to current conditions and sustainability and climate change in response to the fifth question, "What factors will challenge Shutesbury now and into the future?"

5) Internet/Cell/Utilities (28 Dots for Internet, 28 Dots for Utilities)

Lack of a strong cell phone signal and Internet connection were frequently named concerns. In one case, the poor quality of these services was connected to property values. Energy planning was also discussed. Here, residents mentioned a desire for lower energy costs, charging stations, and, in relation to the Environmental Conditions theme, long range planning for self-sustaining energy.

What do you value most about Shutesbury? (Sorted popular to least popular)

Feel (16 Dots; 11 Lines; 5/5 Boards)

- Nature (See "Nature")
- Climate. Value elevations (Cooler summer, snow winter)
- Privacy, Sense of personal space. Spaciousness. Large, open tracts of land.
- Natural Beauty, Beauty, Experience of beauty. "Quiet, Dark Skies" (Language appears multiple times)
- Peaceful

Community (10 Dots; 15 Lines; 5/5 Boards)

- Knowing others and being known
- Supportive, nurturing, caring, neighborly, involved. "Considering greater good"; "Happy/Joyful/Grounding"
- "Community Building Opportunities" and "Variety of ways to connect"
- Environment for raising school-aged children/grandchildren
- Community Composition
 - o Small population, with access to a larger population
 - o Well-educated, independent thinking, progressive-minded
 - o Diversity (backgrounds, age, knowledge)
 - o Generational history of families

Open Space/Recreation (8 Dots; 15 Lines; 5/5 Boards)

- Lake Wyola (2 Dots, kind of; 3 Lines; 3/5 Boards)
 - o Activity, Social Space
- Quabbin Reservoir (x2), Natural Resources
- DCR Land (5 dots here), State Park, State-Owned Land (Shutesbury shares with everybody)
- Opportunities to get outside: Hiking, exercise
- Wildlife
- "The Hill" → Bicycle (0 Dots)

Education (6 Dots; 7 Lines; 4/5 Boards)

- Elementary School
 - o Local control
 - o Well-supported school system
- Amherst Regional High School "International"
- Five College Consortium (Amherst, Hampshire, UMass, Mt. Holyoke, Smith)
- Other Educational Opportunities
 - o Educational Workshops
 - o Educational Center
 - o Three Conference Centers/ Retreats

Sirius (10 Dots; 6 Lines; 3/5 Boards)

"An educational non-profit and eco-village celebrating over 35 years of educating and role-modelling for planetary healing
Visitors experience that awe & magic of nature, meditation, community, and sacred daily living."

- Generally, just "Sirius" or "Eco Village".
- One group specified the organic gardens, another said "25/30 residents"
- 35 years. Baker Road (0 Dots)

Civic Space (6 Dots; 5 Lines; 4/5 Boards)

- Library (6 Dots; 3 Lines; 3/5 Boards)
 - o Link to kayaking, nature
 - o Sponsors cultural activities
- Schools (See Educational Opportunities)
- Town Hall, Administration
- Local Markets

Politics (4 Dots; 4 Lines; 2/5 Boards)

- Open Town Meeting
- High Participation (Everyone can participate, people take advantage.)
- "Tenacity of getting through conflicts"

Shutesbury Athletic Club (3 dots; 1 board; 1 line)

History (2 Dots; 2 Lines; 2/5 Boards)

- Historical resources
- Connection to history (buildings, stone walls, dams, foundations)

Safety (0 Dots; 2 Lines; 2/5 Boards)

- Public Safety, Feeling of Safety

What is your least favorite thing about Shutesbury? (Sorted popular to least popular)

Community (49 Dots; 33 Lines; 5/5 Boards)

- Conflict Resolution (33 Dots; 18 Lines; 5/5 Boards)
 - o "We have a hard time understanding" and "Lack of constructive conversations engaging with respect"
 - o "Absence of an accepted (?) forum/venue where conflict can be resolved"
 - o Divisiveness, polarization, conflicting opinions, grudge holding
 - o Points of tension:
 - Ineffective and unentered (?) dog-owner policies, loose, unattended, barking dogs
 - Confederate flag on Montague Road
 - Fireworks
 - The library
 - Speeding boats on Lake Wyola
- Gathering and Connection (9 Dots; 11 Lines; 4/5 Boards)
 - o Place-based
 - Lack of public spaces for comfortable, informal, community gathering
 - Lack of large accessibly space
 - Lack of Small meeting spaces
 - No town center
 - Underutilized commons
 - o Non-physical
 - Lack of opportunity for intergenerational connections
 - Community building events
 - Lack of tie to HS
 - Difficult to make community connections if you don't have kids
- Community Composition (7 Dots; 4 Lines; 3/5 Boards)
 - o Lack of interest in bringing revenue into town. Business, solar project, revenue that brings value. (6 Dots)
 - o Lack of awareness of economic diversity - lack of understanding or economic disadvantaged
 - o Lack of racial/ethnic diversity
 - o Small volunteer pool

Civic Space (16 Dots; 9 Lines; 4/5 Boards)

- Library (6 Dots; 4 Lines; 3/5 Boards)
 - o Too small, too old, inadequate to serve the community
- Historical Facility, Senior Center, Boys and Girls Club, Camp Access
- Town Center
- Survival Center, Services for poor
- Better Maintenance!

High Costs (16 Dots; 5 Lines; 4/5 Boards)

- Taxes
 - o High or Increasing
 - o Lack of industrial or commercial tax base

Commerce (13 Dots; 6 Lines; 3/5 Boards)

- No bakery, pizza, milk
- Convenience Goods, Co-op
- No Take Out
- Poor attendances and # of vendors at farmer's market

Internet and Cell Phone (10 Dots; 6 Lines; 4/5 Boards)

- No Broadband
- Lack of Internet
- Lack of Cell Service
- Verizon (with skull and cross bones)

Dependence on Cars (6 Dots; 7 Lines; 4/5 Dots)

- Lack of public transportation (x3)
- No bike paths
- No sidewalks

Elder Services (3 Dots; 3 Lines; 3/5 Boards)

- Not elder friendly
- No assisted living (Aging in place assistance)
- Potential for isolation, especially as people age

Environmental Conditions (2 Dots; 5 Lines; 1/5 Boards)

- Invasive Plants
- Predators (chicken killers, mice) and Pests (ticks, mosquitos)
- Air Quality/Noise from Remediation Equipment at Town Hall
- Too much shade for solar power satellite connections

Infrastructure (0 Dots; 4 Lines; 2/5 Boards)

- Dirt Roads
- Road Maintenance, Pot holes
- Speeding Cars

No Marching Band - Infrequent Parades (0 Dots; 1 Line; 1/5 Boards)

What would you change about Shutesbury? (Sorted popular to least popular)

Civic Space (46 Dots; 20 Lines; 5/5 Boards)

- Library (16 Dots)
- Community Meeting/Gathering Space (11 Dots; 5 Lines; 4/5 Boards)
 - o Pleasant, Not Molding
 - o More places for community events
 - o More gathering spaces – adult ed/recreation
- Town Buildings: Functional, Contemporary, Better Maintained, Modern Facilities
- Increased Utilization of Town Buildings, School, Senior Lounge
- Town Center: Band Stand, Fountain
- Building Maintenance: Get rid of mold in buildings, Replace school auditorium curtain
- Rely less on volunteers and more on paid employees

Community (22 Dots; 17 Lines; 5/5 Boards)

- Conflict Resolution (9 Dots; 6 Lines; 4/5 Boards)
 - o Less polarized town
 - o Ability to agree on common ground and vision
 - o More respectful dialogue, improve public discourse, build consensus
- Engagement (4 Dots; 6 Lines; 5/5 Boards)
 - o Increased Civic Engagement, Increased Engagement of young people (government, social, recreation)
 - o Provide childcare at town meetings
 - o More Volunteers
- Communication (1 Dot; 4 Lines; 2/5 Boards)
 - o Better communication about new issues, find way to access/inform public about issues, ongoing town communication group
- More opportunities for social gatherings/activities
- More family attractions
- Welcoming (2 Dots; 2 Lines; 2/5 Boards)
 - o Raise awareness of economic differences for those who have those needs, Proud services for people in need
 - o Increase intergenerational support

High Costs (18 Dots; 3 Lines; 3/5 Boards)

- Lower Taxes

Utilities (14 Dots; 7 Lines; 3/5 Boards)

- Energy (14 Dots; 5 Lines; 2/5 Boards)
 - o Long range planning for self-sustaining energy, More sustainable energy (Homes, public land, geothermal), More municipal solar farms
 - o Lower Energy Costs
 - o Charging Stations
- Water (0 Dots; 2 Lines; 1/5 Boards)
 - o Private drinking water protection assistance

- Public water supply well for clean water

Commerce (12 Dots; 10 Lines; 5/5 Boards)

- Access to staples (bread, milk)
- General Store, Little Store, Cushman-type location
- Coffee Shop, Café, Internet Café
- Encourage Small Business
- Space for Small Businesses, Artists, Makers Space
- More people for the farmers' market

Internet and Cell Phone (8 Dots; 4 Lines; 4/5 Boards)

Elder Services (4 Dots; 6 Lines; 4/5 Boards)

- More aging in place services
- Support services for elderly/disadvantaged neighbors (Housing, Meals on Wheels, Visiting Nurse)

Waste (4 Dots; 1 Line; 1/5 Boards)

- "take it or leave it" location

Dependence on Cars (2 Dots; 7 Lines; 4/5 Boards)

- Public Transportation (x3)
- Carpooling
- Walkability, mention of safety (x3)
- Bike Paths, mention of safety (x3)

Sirius (2 Dots; 2 Lines; 2/5 Boards)

- Greater inclusion, more connection

Housing (1 Dot; 5 Lines; 3/5 Boards)

- Less restrictive housing/family restrictions – Extended
- Shared living accommodations
- More aging in place services
- Senior Houses
- Increased affordability

Financial (1 Dot; 2 Lines; 2/5 Boards)

- Find different funding sources, apply for more grants

Roads (1 Dot; 2 Lines; 2/5 Boards)

- Take better care of dirt roads
- Redo Pelham Hill road to the way it was

Emergency Services (1 Dot; 1 Line; 2/5 Boards)

- More fire ambulance
- Post a police blog

Population (0 Dots; 2 Lines; 2/5 Boards)

- Attract young families

Environmental Conditions (0 Dots; 2 Lines; 2/5 Boards)

- Invasive Species

Open Space / Recreation (0 Dots; 2 Lines; 1/5 Boards)

- More public gardens
- Limit motor boats on Lake Wyola (size, space)

Butter on popcorn (?) closer to ocean (0 Dots; 1 Line; 1/5 Boards)

What about Shutesbury should stay the same? (Sorted popular to least popular)

Open Space / Recreation (14 Dots; 20 Lines; 5/5 Boards)

- Natural Resources, Quality of Air, Water, Environment
- Lake Wyola, Quabbin Reservoir
- Wendell State Forest
- New Zoning/Open Space
- Unfragmented Backland, Extensive Forest
- Real Open Space
- Welcoming Hiking Trails, Skiing (Cross Country out your back door)
- Kayaks from Library
- Hiking Trails

Community (13 Dots; 18 Lines; 5/5 Boards)

- People, Neighborliness, Friendly. Unposted Private Land (No "No Trespassing" Signs)
- Diverse population, Different backgrounds, Ages
- Liberal Spirit, Independent Thinking, Openness to new people and ideas, Sense of cooperation
- Informality/Familiarity in Community
- Variety of Small, Home-based Businesses
- Governance (7 Dots; 7 Lines; 4/5 Boards)
 - o Governance by Volunteers, Level of Volunteerism
 - o Local Control – Long Tradition, independence, self-reliance
 - o Annual Town Meeting

Feel (13 Dots; 13 Lines; 5/5 Dots)

- Natural beauty
- Nights are dark
- Just driving home (Experience)
- Low Density (building, population), People not on top of each other
- Artsy Nature (Studio Art Tour, Holiday Market)
- Rural (7 Dots; 2 Lines; 2/5 Boards)
 - o Living in the woods
 - o Wooded, night sky, dirt roads
- Village Co-op

Athletic Club (8 Dots; 5 Lines; 4/5 Boards)

Education (5 Dots; 6 Lines; 5/5 Boards)

- Beautiful Elementary School (Local Control, Great Quality, Independent, Quiet. Heart of community)
- Access to 5-College Community
- School House

Waste (5 Dots; 4 Lines; 2/5 Boards)

- Curbside Trash Collection
- Bulky Waste Day

Utilities (5 Dots; 3 Lines; 3/5 Boards)

- Energy (Focus on alternative energy sources, interest in continuing to make progress)
- Water (Clean drinking water)

Events and Traditions (3 Dots; 10 Lines; 5/5 Dots)

- Garden Tours
- Halloween and Cider Doughnuts
- Dancing
- Celebrate Shutesbury
- Pancake Breakfasts
- Spaghetti Supper
- Fireworks
- Beerfest – Craft Brewers
- Senior Potluck on First Tuesday
- Programs: School, library, COA, History Com., Community Network for Children (CNC)

Safety (3 Dots; 1 Line; 1/5 boards)

- Crime rate is low
- Safe to raise children

Emergency Services (2 Dots; 5 Lines; 4/5 Boards)

- Supportive departments
- Great Police Department
- Great Fire Department

History (2 Dots; 4 Lines; 3/5 Boards)

- Historic Assets (Unspoiled, historic buildings)
- Old time New England
- History still part of presence

Civic Space (2 Dots; 7 Lines; 3/5 Boards)

- Library
- Post Office
- Town Common, Monument on Green
- Church
- School Houses

Infrastructure (1 Dot; 5 Lines; 4/5 Boards)

- Rural Road Network
- Main Roads in great Shape; Dirt Roads that Discourage Cut-Throughs
- S-Curves
- Lack of traffic

Population (1 Dots; 2 Lines; 2/5 Boards)

- Keep it consistent
- Grow with young families NOT smaller (Tax Base)

Sirius (1 Dot; 1 Line; 1/5 Boards)

- Neighborhood Around Sirius (Attract Outside, Green Building)

Farmers' Market (0 Dots; 4 Lines; 3/5 Boards)

Commerce (0 Dots; 1 Lines; 1/5 Boards)

Distance to Boston (0 Dots; 1 Line; 1/5 Boards)

Environmental Conditions (0 Dots; 1 Line; 1/5 Boards)

- Climate, Always Cooler

Lousy Phone Lines (Buzz and Crackle) (0 Dots; 1 Line; 1/5 Boards)

Ceremonial Native American...? (0 Dots; 1 Line; 1/5 Boards)

What factors will challenge Shutesbury now and in the future?

Internal

High Costs (24 – 35 Dots; 11 Lines; 5/5 Boards)

- Affordability (1 Dot; 2 Lines; 1/5 Boards)
 - o Affordability for young people
 - o Divergence between median income and property taxes
 - o Cost of pensions and obep (?)(See Board 5e)
- Property Sales (1 Dot; 2 Lines; 2/5 Boards)
 - o "Inability to market homes with limited technology"
 - o Decrease in property values
- Taxes (22 – 33 Dots; 7 Lines; 4/5 Boards)
 - o High taxes/budget, Property tax burden
 - o Lack of consensus
 - o Commercial (2 Dots; 2 Lines; 2/5 Boards)
 - Lack of commercial tax base, lack of commercial enterprises to support tax base

Community (17 – 28 Dots; 15 Lines; 5/5 Boards)

- Conflict (9 Dots; 5 Lines; 4/5 Boards)
 - o Ability to communicate over differences (arrow to Lake Wyola water quality, also: school, library, municipal buildings), developing a narrative that respects differences, healing from past divisive issues
 - o Civil discourse/Communication
- Gathering (4 Dots; 2 Lines; 1/5 Boards)
 - o Lack of a central meeting place, informal gathering place
- Governance (3 Dots; 4 Lines; 4/5 Boards)
 - o Aging of Town volunteers, ability to attract volunteers, need for continued expertise
- Attitudes towards change, fear of change
- Rural character changes/definitions/gentrification
- Community building structure

Internet and Cell Phone (14 Dots; 6 Lines; 4/5 Boards)

- Related to property values
- Connected to external factors

Population (12 Dots; 15 Lines; 4/5 Boards)

- Population change, too much growth, not enough growth
- Attracting young families/school population (4 Dots; 4 Lines; 3/5 Boards)
- Aging Population (7 Dots; 5 Lines; 4/5 Boards)
 - o Lack of infrastructure to age in place (Transportation, Medical, etc)
 - o Aging of Town volunteers
 - o Connected to external factors

Civic Space/Commerce (4 Dots; 3 Lines; 2/5 Boards)

- Lack of gathering place/coffee shop, lack of market place venues//retail economy/gas/food/etc.
- Library size problematic

Environmental Conditions (3 Dots; 4 Lines; 3/5 Boards)

- Air quality (Wood stoves)
- Water quality and quantity
- "Availability/sustainability of natural resources"

Education (1 Dot; 2 Lines; 2/5 Boards)

- Decrease in school age population, declining enrollment
- Supporting school (arrow to aging population)

Infrastructure (1 Dot; 2 Lines; 1/5 Boards)

- Deteriorating infrastructure
- Dirt road issues

External

Environmental Conditions (7 Dots; 15 Lines; 4/5 Boards)

- Climate change (4 Dots; 4 Lines; 3/5 Boards)
- Sustainability
 - o Ecological sustainability, adapting a non-fossil fuel paradigm
 - o Non-sustainable funding (Perhaps financial?)
- Animal habitat loss, animals encroaching
- Resource exploitation
- Reliance of fossil fuels
- Waste disposal issues
- Water
 - o Water quantity: Drought/water issues
 - o Water quality: Lake Wyola

Economy (3 Dots; 7 Lines; 4/5 Boards)

- State of large economy
- New economic imperatives
- Increase in cost of living/raising children, Energy prices
- Local
 - o "Closure of businesses in Leverett/Wendell", "Lack of viability of small business"
 - o Change in revenue

State (3 Dots; 6 Lines; 4/5 Boards)

- State budget, loss of state revenue, lack of federal/state funding, state support for services,
- State Infrastructure
- Public policy – state/federal mandates

Drug problems (2 Dots; 1 Line; 1/5 Boards)

Education (1 Dot; 8 Lines; 5/5 Boards)

- Regional School Issues (ie. Lead in the water), Sharing High Schools
- Regionalization Changes ie. Schools, Regionalization pressures, Regionalization of schools K - 12
- School funding
- Higher education (1 Dot; 2 Lines; 2/5 Boards)
 - o Changes with UMass, Five Colleges (including employers)

Infrastructure (1 Dot; 1 Line; 1/5 Boards)

Politics (0 Dots; 2 Lines; 1/5 Boards)

Population (0 Dots; 1 Line; 1/5 Boards)

- Attracting a more diverse population

Public Ownership of land, potential financial issues (0 Dots; 1 Line; 1/5 Boards)

Town of Shutesbury Master Plan

Summary of Online Survey Responses (as of 12/5/2016)

- 187 Respondents
- Location – The five zones were represented fairly evenly. Zone 5 had the least respondents (23 people, representing 13% of all participants); Zone 1 had the most (43 people; 24%), followed by Zone 2 (41; 23%), then Zone 4 (37; 21%), and then Zone 3 (35; 20%).
- Gender – 96 (51%) respondents were female, 77 (41%) were male, and 14 (7%) preferred not to say.
- Age – Most (75; 40%) respondents were over age 60, followed by individuals ages 50 to 59 (53; 29%), followed by individuals ages 40 to 49 (25; 14%). Fifteen (8%) of respondents were 30 to 39 years of age and seven (4%) were 18 to 29 years of age. No one under age 18 participated.
- Household Size – 40% of respondents lived in two family households; 26% lived in households of four or more people.

In general, responses to the five questions in the online survey were perfectly compatible—both in terms of topic and frequency of its appearance—with those from the first community visioning workshop. I've included any new material below.

What do you value most about Shutesbury? (Skipped by 55)

- Accessory apartment (attached and detached) zoning rules
- Another two votes for lack of crime, another for safe community
- Additional comments about clean water and clean air. Responsible forest management.
- Liked "no significant commercial businesses". "Sparsely populated."
- "Tradition of self-reliance."
- "I valued that the teachers took a deep interest in each of my kids"
- Tenenets (another non-profit)
- "NOTHING"
- "It's got a bit of everything that makes this area special: a friendly little lake, a friendly little library, a friendly little school, a friendly little post office, the hills and woods I can't do without, artists, Maymovers, intellectuals, woodsmen and woodswomen, and of course the one guy who makes it easy to loathe him. (Every town needs at least one, apparently.) Personalities abound, and there's room for everyone. I love it. The air smells fantastic and the landscape is enchanting. Also, the deer and the bald eagles that occasionally visit, the marlin that twirls up at us in the shoulder seasons, the fearless and charming little critters that make our home feel like a vacation. Far enough away from the Valley crush that the wildlife actually does come out to play."

What is your least favorite thing about Shutesbury? (Skipped by 54)

- General Comment: Lots of interesting additions about the Library debate. May be worth a read.
- Additional vote for increased walkability of town center
- "The housing laws regarding town houses need to conform to laws that have nothing to do with safety, but more to do with property values."
- "Having to use town garbage bags: inconvenient and bad for the planet because I end up having to put several kitchen garbage bags into the bigger sized town bag"
- "A too big police department."
- Community:
 - o "Once your child is out of elementary school, there is no sense of community, no place to see neighbors."

- o "Lack of community gathering spaces. As a newer resident, it's hard to figure out a way to be part of a community."
- o "Next Door Shutesbury" is seen by many as extremely valuable, and a way to reach out to each other. I stopped subscribing because I couldn't stand the vitriol expressed by members. I cancelled my subscription to the site because of the angry, awful discussions that were being spewed around the solar project. Sad to me."

What would you change about Shutesbury? (Skipped by 56)

- Lots of statements about broadband.
- Bylaws:
 - o "The development on lake wpa should follow the bylaws. Why are we allowing three story buildings?"
 - o "Relax bylaws to allow more business and residential development."
- Town Expenses:
 - o "Eliminate our police department. Crime is not a big problem here, and it's very difficult to see how our police department do much to cope with the little crime we have. It's expensive and the resources could be better spent elsewhere."
 - o "Cut expenses, why does fire chief need a car paid for by town, pay mileage instead, forget about new library there are many wonderful libraries around us that we can use, cut police force and stop cruising Shutesbury roads, we will call if there is a problem. Cut expenses to the bone. Different tax rate for elderly on fixed income and no children in school."
 - o "That taxes weren't as high and/or that people living in shutesbury were able to volunteer in a way to benefit the town of shutesbury, to get a break on taxes. It would also promote community involvement and would greatly benefit the town."
 - o "Maybe a progressive property tax, or an income tax that only affects affluent families, so we can increase our revenues without forcing people with more modest incomes out of town".
- Diversity:
 - o "Find ways to have a more racially and ethnically diverse populations through affordable housing and some form of public transportation. Encourage more individuals-younger people in particular-to volunteer on town committees. Have older citizens provide childcare, dinners, to help people with young children be able to volunteer. Healing-which has happened to a large extent. We are a community and need to remember that."
 - o "More people of color in high positions-like the elementary school, the town hall, the post office, the 'athletic club, the library-geeze-this is quite the white place to live."
 - o "More socially/economically diverse it would be great to have twice daily bus route into amherst and greenfield small library"
- "Also, more respect for concerns of Native Americans about sites for large building projects like the proposed solar array. Finally, use technology to conduct town meetings online (webinar or Skype-type platform?) as well as in person, to facilitate participation of people like me who have to work odd hours out of town."
- Pave Montague Road (x2)

What about Shutesbury should stay the same? (Skipped by 65)

- Zoning
- "Land for hunting"
- "Preservation of native artifacts."
- "The Wesslock Tract-This is a Native American Ceremonial and Burial site. If you really think hard all of these United States are. No one-not Combs, not Jones, not anyone-has the right to come in and rip apart the sacred earth to install a solar plant-This is not green energy-also you think we are stupid? This is green dollars bills in the hands of Lake Street Developers and the rest- The electrical energy this plant will generate will go to Springfield! Fifty thousand dollars a year you claim Shutesbury will gain? Big break'n deal!"

What factors will challenge Shutesbury now and in the future? (Skipped by 60)

- Lots of statements about high speed internet.
- Some statements about "unscrupulous carpenter/joiner developers"
- "Limited buildable land and finite potable water, in the face of population pressures from the south, perhaps."
- "Shutesbury's reputation regarding managing town conflicts, think Library The inability of residents to be able to talk to each other without getting rigid. I attended the first visioning session for a little while and 2 people began to go at it taking positions and not listening or backing down. I left."
- "New xenophobic policies of the incoming Trump administration, as well as reduced federal government funding."
- "Taxation based primarily on property is and will continue to be a limiting factor. Diversity of population: while good, it can also pose problems. (Here I'm thinking of length of residence and years of education as diversities. We don't have enough diversity of race and ethnic origin. So I guess being a predominantly white population is a challenge.)"
- "We are a rapidly aging, white population with growing social & health needs (e.g. transportation, access to health care, & activities to reduce isolation). Need to attract young and more ethnically/racially diverse families to build up and invest in the community or we will wither like some other hilltowns have done."

Imagine yourself 15 years in the future...What would you like a newspaper headline to read for an article about Shutesbury? (Skipped by 69)

- "No Headlines" (x5)
- Idea of Balance (Affordability + Infrastructure + Community, or any other three things)
- Agreement, Healing
 - o "Shutesbury works together on ??? Project"
 - o "Shutesbury Models Open Dialogue & Civil Discourse - New Library Dedicated"
 - o "Shutesbury votes unanimously for..."
- Welcoming (x2)
 - o "A Town That Cares for Its Citizens, a Town of People that Care"
 - o "Shutesbury leads the way in progressive, compassionate values and sustainable living strategies, with diversity increased 300% over the past 15 years! Serves as model for diverse community development for other rural communities across the nation!"
- Progressive Values
- Model for "high quality living in a small rural setting", "Happiest Residents in the Entire State (Or US)"
- "One of the Smallest Towns in Mass with some of the Lowest Taxes" (x2)
- "Shutesbury is THE New Place to Live, Land Values are through the Roof"
- New Library (x4)
 - o "Shutesbury finally gets new library for free!"
- Green Energy/Sustainability (x4), Solar Array
 - o "Shutesbury MA Sustainable Agriculture Project sets new productivity record", "Shutesbury forestry and agricultural businesses flourish as population continues to stabilize"
 - o "Shutesbury Powered by 100% Green Energy"
 - o "Shutesbury wins State, National Awards as Green Energy Community"
 - o "Shutesbury has home solar systems, geo-thermal and wind turbines in almost every household and is bustling with farmers and home gardeners selling their milk, vegetables, fruit, meat and mushrooms."
- "Shutesbury Elementary school continues to lead the way in immersing students in the arts/music/dance, and becoming world citizens"
- "Senior housing apts / assisted living units open in the LW park farmhouse!", "Riverton Senior Housing Village Adds Six New Units"
- "Shutesbury Center Complex Grand Opening! Come sample award winning cuisine, get a free health checkup, check your email, and get an oil change! Bus tickets also on sale!"
- High Speed Internet Access
 - o "The Shutesbury Shop celebrates its ten year anniversary with a joint concert of the Elementary School chorus along with their international sister-school compatriots who were Skipped in thanks to the amazing broadband connection."

- **Public Transportation**
 - o **"New Bus Stop at the Affordable Housing Complex Downtown by the Coffee Shop and Co-op"**
- **"The Road from Refugee to Resident: Shutesbury Celebrates Contributions of Syrian Families Who Fled War"**
- **"Shutesbury residents sponsor event that raises \$20,000 for the hungry. Shutesbury library hosts 10th annual reading series."**
- **"New Quabbin National Park dedicated to saving New England's forest ecosystems"**
- **"Shutesbury Youth & Elders Unveil Town's Newly Built Five Mile Hiking Trail".**

What do you value most about Shutesbury?

Category	Statement	Points	Board	Order
-	35 years, Baker Rd.	0	1e	56
Historic Data	Shutesbury Historic Data	3	1e	53
Civic	Institutions: School (140-150, p. 6), Town Hall (old school), Administration All: Scale	0	1a	5
Civic	Local medical home bed	0	1b	14
Civic	Elementary school and library as resources	3	1d	50
Civic	Library → People	1	1e	58
Civic	Library: Sponsors cultural activities programs (labs)	2	1b	19
Community	Family places → Know many	0	1d	52
Community	Connection to people: You are known/anonymous, Connectivity wheelchair	1	1c	25
Community	Walking: Hoped Light/Reminding	0	1e	29
Community	Progressive minded/considering greater good	1	1c	30
Community	Variety of ways to connect: socially, Lake Wyke (Activities, social, summer/2 days)	2	1d	35
Community	Community Building Opportunities	0	1d	38
Community	Environment: For making school opportunities → Range	0	1d	46
Community	Neighborhoods → interdependence	1	1b	18
Community	Scale: community and proximity to larger 30K population/behaviors (10 min/20 min)	2	1a	6
Community	Small population 2010, #1,771	0	1a	7
Community - Description	People: well educated, neighborly, involved, explore history, benefits of generational connection (play)	1	1d	34
Community - Composition	Diversity of population → Backgrounds, age, knowledge	1	1d	41
Community - Description	Community / knowledge of people	1	1e	52
Community - Composition	Independent thinking	0	1e	66
Community - Description	Facilities: spaciousness, history, resource	0	1e	67
Education	Educational workshops	1	1e	55
Education	Educational Center	0	1e	57
Education	3 conference centers (chairs)	0	1e	60
Education	Education → School system well supported	2	1b	15
Education	Elementary schools with local control...50 staff/120 students	1	1c	32
Education	Proximity to 3 college communities (UConn), Hampshire, UMass, Mt. Holyoke, Smith, Educational Culture	2	1d	51
Education	Art/heritage regional school "International"	0	1d	45
Feel	Climate: Value education (water, summer, year round)	1	1a	1
Feel	Rural Feel: Sense of personal space within community	0	1a	3
Feel	Rural setting: BEAUTY, quiet, beauty, DECOR level (5 stars home), wildlife, respect	9	1b	10
Feel	Rural character: Experience of beauty	1	1c	23
Feel	Outlook: Nature → Peaceful	2	1e	24
Feel	Spaciousness → Nature, physical space	0	1c	27
Feel	Recreation: water/beach	0	1d	36
Feel	Space → Surroundings, Rural character → Splendor	0	1d	42
Feel	Priority of setting: surroundings	1	1d	42
Feel	Open Space → Air, Farming	1	1e	61
Feel	Landscape: beauty of landscape	0	1a	8
History	Historical Resources → old town hall → holds a lot of history	1	1e	31
History	Historical Resources (Connecticut Buildings, Stone Walls, Quaker Foundations)	2	1b	15
Open Space/Recreation	"The Hill" → Bicycle	0	1e	25
Open Space/Recreation	Proximity to Lake Wyke: Activity	0	1d	37
Open Space/Recreation	Lake Wyke	0	1a	4
Open Space/Recreation	Recreation → (Recreational Bank)	0	1e	59
Open Space/Recreation	Close to Quabbin Reservoir	0	1d	47
Open Space/Recreation	Water	0	1e	58
Open Space/Recreation		0	1b	22

Open Space/Recreation	Natural Resources available to residents and non-residents	1	1c	33
Open Space/Recreation	Woodslands -> Healthy hiking, exercise	1	1d	48
Open Space/Recreation	Natural Resources	0	1d	44
Open Space/Recreation	Natural beauty	0	1e	65
Open Space/Recreation	State-owned land	0	1b	21
Open Space/Recreation	State Park -> Shuttlebury shores of countryside	1	1b	28
Open Space/Recreation	Nature: what attracted 24 years ago, stayed for the community	3	1a	2
Open Space/Recreation	Nature & Community: Observing, gathering, spaces (pictures)	2	1a	9
Open Space/Recreation	Nature/trails-> Library	0	1c	28
Politics	Open town meeting: ATM May (7), every 4th month, public safety,	2	1b	11
Politics	Small town have opportunity for individual to contribute / participate committees	2	1b	12
Politics	Water tunnels -> everyone participates	0	1d	43
Politics	Tenacity of getting through conflicts	0	1d	49
Security	Public Safety	0	1b	17
Security	Feeling of Safety	0	1d	48
Sinus	Sinus 25th residents	1	1b	13
Sinus	Sinus community	1	1d	39
Sinus	Sinus: Sinus organic gardens	6	1e	53
Sinus	Sinus community with Shuttlebury	0	1e	64
Sinus	Headstone Village	1	1e	58
Sinus	eco Village	1	1e	54

What is your least favorite thing about Shutesbury?

Category	Statement	Points	Order	Board
-	No matching band- infrequent parades	0	17	2a
-	Bad sales of food from bus	0	30	2a
Cell Service/Internet	Vision in corporations	0	63	2d
Cell Service/Internet	Lack of cell service/Internet	5	1	2a
Cell Service/Internet	No broadband	2	47	2a
Cell Service/Internet	No broadband	2	62	2d
Cell Service/Internet	Lack of Internet	1	65	2a
Cell Service/Internet	Personal phone service	0	72	2a
Commerce	no takeout	1	50	2a
Commerce	Lack of basic needs - convenience shops, no gas	0	68	2a
Commerce	Poor attendance and # of vendors at farmer's market	2	15	2a
Commerce	Fair food stand concessions	1	49	2a
Commerce	No bakery, pizza, milk	3	21	2a
Commerce/ Civic	No home center- limited downtown - no better shopping	5	46	2a
Community - Composition	Lack of diversity (racial ethnic)	0	23	2a
Community - Dispersion	No service centers, services far apart	0	43	2a
Community - Composition	Lack of interest in bringing revenue into town. Business, solar project, revenue that brings value.	6	74	2a
Community - Dispersion	Small volunteer pool	1	79	2a
Community - Conflict Resolution	We have a hard time understanding	1	60	2d
Community - Conflict Resolution	Grudge holding	3	8	2a
Community - Conflict Resolution	Late of constructive conversations engaging with respect	0	12	2a
Community - Conflict Resolution	Absence of an accepted (?) framework where conflict can be resolved	0	29	2a
Community - Conflict Resolution	Old v. New - conflicting opinions about continuing growth, gentrification	0	32	2b
Community - Conflict Resolution	Debate where people don't feel listened to or heard	5	34	2a
Community - Conflict Resolution	Def. (?) of desire to understand other people's POV	0	35	2b
Community - Conflict Resolution	Debate communication over issues people are passionate about	4	51	2a
Community - Conflict Resolution	us v. them, old v. new	1	52	2a
Community - Conflict Resolution	Dispute over judgement	1	59	2d
Community - Conflict Resolution	Lack of common narrative	0	61	2d
Community - Conflict Resolution	Partid politics	1	65	2a
Community - Conflict Resolution	Lack of open government and tolerance	1	58	2d
Community - Conflict Resolution	Inclusion and involvement (?) they never listen, listen, understand, leading shops	4	69	2a
Community - Conflict Resolution	Divergence and polarization as a result of disagreement over issues (ie. The library)	3	31	2b
Community - Conflict Resolution	Conflicts they are Unbridgeable	0	64	2d
Community - Conflict Resolution	Fireworks (illegal)	1	7	2a
Community - Conflict Resolution	Spending more funds on Labor Rights	7	11	2a
Community - Gathering - Non-physical	Lack of ice (?) HS	0	34	2a
Community - Gathering - Non-physical	Difficult to make community connections if you don't have kids	1	25	2a
Community - Gathering - Non-physical	Community building events	0	18	2a
Community - Gathering - Non-physical	Lack of opportunity for intergenerational connections	1	76	2a
Community - Gathering - Non-physical	Lack of awareness of economic diversity - lack of understanding or economic disadvantage	2	39	2a
Community - Gathering - Place-based	Lack of public spaces for walkable, informal, community gathering	1	5	2a
Community - Gathering - Place-based	Small meeting spaces	0	14	2a
Community - Gathering - Place-based	Lack of a place to gather	4	27	2a
Community - Gathering - Place-based	Underutilized commons	0	28	2b
Community - Gathering - Place-based	Large public-accessible (?) space	0	42	2a
Community - Gathering - Place-based	Lack of a gathering place	0	71	2a
Elder Services	Not older friendly	2	16	2a
Elder Services	No assisted living (aging in place assistance)	1	53	2a
Elder Services	Potential for isolation esp. as people age	0	77	2a

Environmental Conditions	Invasive plants	0	3	2a
Environmental Conditions	Too much shade for solar power, solar collectors	0	9	2a
Environmental Conditions	Air quality and noise from remediation equipment at town hall	1	10	2a
Environmental Conditions	Too many rats, electric black, ticks, mosquitoes	1	19	2a
Civic - Library	Lack of services - limited library, internet	1	57	2d
Civic - Library	Lack of new library	2	13	2a
Civic - Library	Library too small	0	36	2c
Civic - Library	Library adequate to some community	3	36	2c
Civic	Poor access to historical facility	0	70	2c
Civic	Lack of physical infrastructure (sanitation, library, shops and girls club, energy access)	5	41	2c
Civic	Poor town facilities and meeting places	1	75	2c
Civic - Maintenance	Poor upkeep of town facilities	1	76	2c
Civic - Maintenance	Lack of action on building maintenance	0	55	2c
Dependence on Cars	Need to drive for everything	0	20	2a
Dependence on Cars	Waiting on roads - no place to walk - need sidewalks	0	46	2c
Dependence on Cars	Having to drive everywhere	1	56	2d
Dependence on Cars	No bikepaths (road)	0	37	2c
Dependence on Cars - Public Transit	Dependence on cars, lack of public transportation	0	6	2a
Dependence on Cars - Public Transit	No public transportation	4	54	2c
Dependence on Cars - Public Transit	Lack of transportation dependence	1	67	2c
Roads	Dusty roads, pot holes	0	22	2a
Roads	Dirt roads	0	44	2c
Roads	Road maintenance	0	45	2c
Roads / Cars	Standing cars on dirt roads	0	4	2a
Costs	Lack of industry/ commercial tax base	0	26	2b
Costs	Property tax burden	3	2	2a
Costs	Increasing taxes	1	33	2b
Costs	High property taxes	9	40	2c
Costs	Steadily increasing property taxes	3	73	2c

What would you change about Shutesbury?

Category	Suggestion	Points	Order	Board
-	Create needs to offering system/directory	0	62	3d
-	Turn general meetings and events (GPH, 1st Fall)	1	84	3d
?	Butler on popcorn (?) closer to ocean	0	1	3a
?	Change (?) depression around town	0	10	3a
?	Frame problems	0	94	3a
?	Household	0	60	3a
Artesians				
Attract Young Families	Attract young families to town	0	20	3a
Attract Young Families	Attract young families to live here	0	64	3a
Better Internet and Cell Service	Better internet and cell service	1	9	3a
Better Internet and Cell Service	Make internet happen	3	32	3a
Better Internet and Cell Service	Better cell and internet reception	4	54	3a
Better Internet and Cell Service	Improve internet service	0	69	3d
Car Dependence	Ability to bike, walk, run safely on roads	0	14	3a
Car Dependence	Blacktoping potholes on main streets	0	29	3a
Car Dependence	Carpooling	0	76	3d
Car Dependence	School of Shutesbury	0	87	3a
Car Dependence - Public	Public transportation	1	13	3a
Car Dependence - Public	Public transportation	1	36	3a
Car Dependence - Public	Start public transportation	0	71	3d
Civic	Call out of work in buildings	2	49	3a
Civic	Replace school auditorium curtain	0	27	3a
Civic	Make long community meeting space	3	2	3a
Civic	More adequate town buildings - functional, contemporary, better maintained, modern facilities	0	3	3a
Civic	New library	15	39	3a
Civic	Increase utilization of town buildings including school	1	72	3d
Civic	More utilization of senior center	2	16	3a
Civic	Comfortable meeting/activities space	0	17	3a
Civic	More community space	0	38	3a
Civic	Build town center - general store, fountain, band stand pecky (?)	2	88	3a
Civic	More opportunities for social gathering/activities	1	16	3a
Civic	Rely less on volunteers more on paid employees	0	25	3a
Civic - Community Gathering Place	Useless community gathering space	2	55	3a
Civic - Community Gathering Place	Pleasant community gathering space	0	56	3a
Civic - Community Gathering Place	More gathering spaces - add coffee shop	3	51	3a
Civic - Community Gathering Place	More places for community events	4	76	3d
Civic - Community Gathering Place	Less red-tape housing family initiatives - reduced	0	4	3a
Civic - Community Gathering Place	Shared living accommodations	0	5	3a
Civic - Community Gathering Place	More options for place activities	2	6	3a
Civic - Library	Engage library with civic, internet	0	7	3a
Commerce	Encourage access to local shops - local, well, etc	0	8	3a
Commerce	Coffee shop	2	8	3a
Commerce	Have a bike store	5	28	3a
Commerce	Bring more people to farmer's market	0	33	3a
Commerce	Space for small businesses and crafts to work	0	46	3a
Commerce	Encourage small businesses	0	59	3a
Commerce	Develop type facilities (bookstore, etc)	4	61	3a
Commerce	Encourage local business - have books shop here - general store	0	70	3d
Community	Have a meeting space	1	26	3a
Community - Documentation	More family attractions	1	45	3b
Community - Documentation	Ongoing town communication group	1	85	3d

Community - Communication	Better communication	0	90	3e
Community - Communication	Better communication about new issues	0	91	3e
Community - Communication	Find ways to access/inform public about issues	0	92	3e
Community - Conflict Resolution	Less political bias	3	93	3e
Community - Conflict Resolution	More respectful dialogue/transport(?)	0	75	3d
Community - Conflict Resolution	Change the way we have discussion about decision issues - build consensus	2	89	3e
Community - Conflict Resolution	Ability to agree on common ground and vision	1	96	3e
Community - Conflict Resolution	Lessen public discourse	0	11	3e
Community - Conflict Resolution	Engage us v. them attitudes - find common ground	3	19	3e
Community - Engagement	Engagement of young people - government, social, recreation	0	12	3e
Community - Engagement	See more people volunteering (demanding)	1	37	3e
Community - Engagement	Increase civic engagement	3	57	3e
Community - Engagement	Increase community participation	0	81	3d
Community - Engagement	Provide childcare & loan needs	0	83	3d
Community - Engagement	Greater involvement and residents	0	95	3e
Community - Engagement	More connection between home and school	2	90	3e
Stasis	Greater inclusion of Sioux residents	0	77	3d
Community - Well-being	Increase interpersonal support	0	80	3d
Community - Well-being	Raise awareness of economic differences for those who have those needs	0	22	3e
Elder Services	Provide services for people in need	0	23	3e
Elder Services	More aging in place services	3	43	3e
Elder Services	Support services for elderly with disabilities/public places	1	44	3e
Elder Services	Better senior services - housing, means on wheels	0	63	3e
Elder Services	Vehicle repair service	0	79	3d
Elder Services	Elderly support	0	93	3e
Emergency Services	Post police blog	0	68	3e
Emergency Services	More fire and ambulance services	1	15	3e
Financial	Find different funding sources	0	99	3e
Financial	Apply for more grants	1	24	3e
Housing	more affordable housing	0	21	3e
Housing	Senior housing	0	42	3e
Housing	Make home more affordable	1	97	3e
Invasive Species	Get rid of invasive species	0	48	3e
Invasive Species	Less invasive species	0	65	3e
Open Space	Limit motor boats on Lake Wye - size, space	0	30	3e
Open Space	More public spaces	0	47	3e
Road maintenance	Redo Pelham Hill road to the way it was	0	86	3e
Road maintenance	Take better care of old roads	1	67	3e
Taxes	Lower property taxes	5	31	3e
Taxes	Lower taxes	7	52	3e
Utilities - Water	Lower property taxes	6	98	3e
Utilities - Water	Public water supply well for down water	0	73	3d
Utilities - Water	Private drinking water protection assistance	0	74	3d
Utilities - Energy	More sustainable energy - home, public, local, governmental	5	34	3e
Utilities - Energy	More municipal solar farms	6	40	3e
Utilities - Energy	Long range planning for self-sustaining energy	3	41	3e
Utilities - Energy	Lower energy costs	0	98	3e
Utilities - Energy	Changing jobs	0	35	3e
Waste	Take it or leave it? location	4	65	3e

What school/Student body should stop the name?

Category	Statement	Date	Order	Board
-	well-kept street	0	29	4b
-	David Shupe - moral poverty	0	73	Ad
-	Marlboro Road	0	85	4d
-	Dan B. (?) Wood	0	87	Ad
Amerties	Village group	0	86	4d
Athletic Club	Athletic Club - good exercise, free music, meetings, -> building for (physical activity)	1	58	4c
Athletic Club	Athletic Club - free live music, benefits, food nights	3	63	4d
Athletic Club	Athletic Club	4	65	4c
Collegiate	Shutesbury Athletic Club	0	11	4a
Civic	Large phone lines (free and available)	0	65	Ad
Civic	Monument on green, church, school houses	0	57	4c
Civic	Library - historic building (not sure)	0	94	Ad
Civic	Town Common	0	79	4d
Civic - Library	Library Services	1	97	4c
Civic - Library	Library - small but vibrant, meets needs, kayak, other resources	0	109	4c
Community	neighborhoods	0	38	4b
Community	diverse population - different backgrounds	0	36	4c
Community	Board sign	0	38	4c
Community	unpaved private land = no "no trespassing" signs	0	41	4c
Community	Beats	0	81	Ad
Community	Small, home-based businesses - variety	0	82	4d
Community	Mixture of ages and backgrounds in town	1	88	4c
Community	Self-sufficiency, independent thinking -> openness to new people and ideas	0	93	4c
Community	Source of inspiration when people are in need -> fire alarm, people helping at town hall DDA lounge room	2	94	4c
Community	Informality/familiarity in community	2	95	4c
Community	People are friendly	1	105	4c
Community	Live Town Meeting	0	98	4c
Community - Governance	Lead of volunteerism - vision of townships is under Shutesbury work, related to size	0	115	4c
Community - Governance	large volunteer participation in Town government	0	37	4c
Community - Governance	Annual town meeting - open	5	53	4c
Community - Governance	volunteer involvement -> governance largely by volunteers (not professionals)	1	8	4a
Community - Governance	local council - long history, independence, self-governance, volunteerism (including town of 10 years)	0	24	4b
Community - Governance	listening to the community	0	7	4a
Education	centralized elementary school -> local control, great, quiet	0	10	4b
Education	participation and access to 5-college community	1	40	4c
Education	School houses, all have had	1	72	Ad
Education	Elementary school - great quality, community of kids, kids are known, life-long friends	2	92	4c
Education	keeping school independent -> school, big need for community, independence, local decision in school population, focus on population	1	3	4a
Emergency Services	elementary - head of community no lead -> public water supply in clean - alternative for families	0	59	4d
Emergency Services	superior nature of fire and police	0	31	4b
Emergency Services	friendly police department	0	32	4b
Emergency Services	local fire department, police department	0	58	Ad
Emergency Services	Police and Fire doing a great job	1	111	4c
Emergency Services	city services fire, police -> independence and placelessness of people at library and town hall	0	9	4a
Environmental Conditions	climate -> always cooler	0	21	4b
Events	Community Spirit -> Debbie Shutesbury, dancing and dinner @ MC, athletic jam	2	5	4a
Events	garden tour -> all-day visitors	0	45	4c
Events	community traditions - History (3), Dancing, Debbie Shutesbury, Parade, Debbie Shutesbury, Stephen's Paper	0	48	4c
Events	Firework shows - 3rd of July, boat, parade	0	77	4d
Events	Barbecue - Oak River	0	78	Ad

Events	Celebrate Shutebury	0	80	4d
Events	Older than you are in Holmes	0	113	4e
Events	Senior potluck 1st Tuesday	0	114	4e
Events	Parades -> school, library, DOR, H&M Club, Community Network for Children (CNCOC)	1	22	4b
Events	Library programs - (but not building)	0	23	4b
Farmers' Market	Summer's market	0	28	4b
Farmers' Market	farmer's market (or grow)	0	44	4c
Farmers' Market	Farmers' market	0	81	4d
Farmers' Market	Farmers' Market (but grow...?)	0	112	4e
Feel	reduced density -> just driving home (experience) -> nights are DARK (no light pollution), Lake Wylie, Sunset @ top of Hill (no trees) -> keep shopping, summer, hiking paths, park	4	4	4a
Feel	Coming back up the hill	0	102	4e
Feel	low density (building) (population)	0	26	4b
Feel	easy nature (public art tour, holiday market)	0	27	4b
Feel	People and low top of each other	0	83	4d
Feel	Rural feel - dirt roads, lot of trees, working farms, no street lights	1	91	4e
Feel	Not finished - completed, drive (7), home	0	101	4e
Feel	privacy of settings of homes (low density of development)	0	47	4c
Feel	Windy, clean, elevated traffic	0	82	4d
Feel	Quiet, clean air at night	0	84	4d
Feel	Nature walks in the woods, being related to nature, experience, visible	1	88	4e
Feel - Rural Living	rural living in the woods -> walk in woods w/ being in someone's backyard	5	1	4a
Feel - Rural Living	rural character -> wooded, night sky, dirt roads	2	17	4b
Holiday	Historic assets - building and landscapes	1	56	4c
Holiday	Holiday - old part of present	0	58	4c
Holiday	Historic -> old time New England, unspoiled, buildings	0	60	4d
Holiday	Historical buildings	1	103	4e
Open Space	natural resources	1	33	4c
Open Space	Quality of air, water, environment	0	104	4e
Open Space	Location - Quabbin R.C., ceremonial Native Am.	0	39	4c
Open Space	Extensive forest - big blocks of mature forest (Quabbin Reservoir)	1	95	4e
Open Space	new zoning - open space	0	25	4b
Open Space	Unspoiled forest land - huge blocks, lots of acres	1	55	4c
Open Space	Real open space (fields)	0	100	4e
Open Space/Recreation	open woods -> trees, quiet, wildlife, undisturbed	0	14	4b
Open Space/Recreation	nature -> paths, woods, go out (?) door	0	35	4c
Open Space/Recreation	working hiking trails, skiing, (recreation and back story)	2	46	4c
Open Space/Recreation	trails from library also fishing roads (dirt split between this and 4c "lake")	0.5	43	4c
Open Space/Recreation	Large blocks of forested land	2	6	4a
Open Space/Recreation	four season recreational opportunities: skiing, hiking, swimming, paddling, snowshoeing, skating (keep paths and trails we have)	0	10	4a
Open Space/Recreation	Library and kayak - active and relaxing library	0	12	4a
Open Space/Recreation	hiking trails	0	15	4b
Open Space/Recreation	Lake Wylie	2	16	4b
Open Space/Recreation	lake - access to Lake Wylie (swimmers kayakers), Wendell State Forest	2.5	42	4c
Open Space/Recreation	Lake Wylie - State lands	0	76	4d
Open Space/Recreation	Lake - healthy, public accessible	1	90	4e
Open Space/Recreation	Trails	0	107	4e
Population	population (not more, not fewer) -> but grow w/ young families NOT smaller (tax base)	1	2	4a
Population	Population (function)	0	54	4c
Civic	Post Office - Original instructions	1	71	4d
Civic	Post office	0	110	4e
Proximity	Distance to location	0	52	4c
Roads	Road and network (small tree roads)	1	51	4c
Roads	Dirt roads that drop off (discourage cut throats)	0	66	4d

Police	Main work in great degree from outside town	0	67	Ad
Roads	Scavenging	0	105	4e
Police	lack of traffic	0	13	4b
Security	Society -> crime rate is low, safe to raise children	3	20	4b
Security	Neighborhood control system - Alcohol and drugs (from building)	1	75	Ad
Utilities - Energy	Focus on alternative energy sources - interest in continuing to make progress	1	99	4e
Utilities - Water	clean drinking water	3	18	4b
Utilities - Water	Drinking water	1	74	4d
Waste	trash collection - outside	3	34	4c
Waste	bulky waste day	2	48	4c
Waste	bulky waste day - community, every week	0	68	Ad
Waste	Garbage pick up (curbside pick up)	0	70	4d

What factors will challenge Shutesbury now and in the future?

Category	Internal	Dots	Board
Internal - Amenities	Internal - Lack of gathering space/coffee shop (arrow to internal and external)	2	5c
Internal - Amenities	Internal - Heavy use playground	1	5c
Internal - Amenities	Internal - Lack of marketplace venues/retail economy/gas/food, etc	1	5d
Internal - Cell Phone	Internal - Broadband Issues/ Cell service issue	6	5a
Internal - Cell Phone	Internal - Lack of internet/Broadband (arrow to decrease in property values)	0	5b
Internal - Cell Phone	Internal - Broadband	2	5c
Internal - Cell Phone	Internal - Cell signal - lack of	0	5c
Internal - Cell Phone	Internal - Broadband	2	5c
Internal - Cell Phone	Internal - Internet access (arrow to internal and external)	4	5e
Internal - Community	Internal - Community building structure	1	5a
Internal - Community	Internal - Attitudes toward change	0 - 11	5a
Internal - Community	Internal - Rural character changed/deterioration	0	5c
Internal - Community	Internal - Fear of change	0	5c
Internal - Community - Conflict	Internal - Ability to communicate over differences (arrow to Little Dixie under quality)	1	5a
Internal - Community - Conflict	Internal - Developing a common narrative that respects differences	1	5b
Internal - Community - Conflict	Internal - Working from past historic issues	2	5d
Internal - Community - Conflict	Internal - Civil discourse/communication	2	5e
Internal - Community - Conflict	Internal - Differences among people in town w/ issues on school, library, municipal buildings	3	5c
Internal - Community - Gathering	Internal - Lack of central meeting place	0	5d
Internal - Community - Gathering	Internal - Lack of informal social gathering places	4	5d
Internal - Community - Governance	Internal - Aging of town volunteers (replacements?)	1	5d
Internal - Community - Governance	Internal - Ability to attract volunteers to town Gov't	0	5a
Internal - Community - Governance	Internal - Need for continued expertise in town government (volunteers) encouraging young people	2	5b
Internal - Community - Governance	Internal - Lack of volunteers	0	5c
Internal - Costs - Affordability	Internal - Affordability for young people	1	5e
Internal - Costs - Affordability	Internal - Cost of parking and sleep (?)	0	5c
Internal - Costs - Property Sales	Internal - Inability to market homes with limited technology	1	5a
Internal - Costs - Property Sales	Internal - Decrease in property values	0	5b
Internal - Costs - Taxes	Internal - Taxes/infrastructure. Lack of consensus	3	5c
Internal - Costs - Taxes	Internal - Challenge of paying property taxes	3	5c
Internal - Costs - Taxes	Internal - Property Tax burden	3 - 11	5a
Internal - Costs - Taxes	Internal - High Taxes/Outdated	12	5c
Internal - Costs - Taxes	Internal - Divergence between median income/property taxes	0	5c
Internal - Costs - Taxes	Internal - Lack of commercial tax base	1	5d
Internal - Costs - Taxes - Commercial	Internal - Lack of commercial enterprises to support tax base	1	5e
Internal - Environmental Conditions	Internal - Water quality issues/drought	0	5a
Internal - Environmental Conditions	Internal - Availability/variability of school resources	2	5c
Internal - Environmental Conditions	Internal - Water quality issues/drought	0	5c
Internal - Infrastructure	Internal - Deteriorating infrastructure (arrow to internal and external)	1	5c
Internal - Infrastructure	Internal - Dirt road issues	0	5c
Internal - Population	Internal - Too much growth	0	5a
Internal - Population	Internal - Not enough growth	0	5a
Internal - Population	Internal - Missing young families	2	5a
Internal - Population	Internal - School population	0	5a
Internal - Population	Internal - Declining School Population	0	5a
Internal - Population	Internal - How to make Shutesbury more attractive to families	2	5b
Internal - Population	Internal - Too much increase/decrease in population	0	5c
Internal - Population	Internal - Population Chg	1	5c

Internal - Population	Internal - Population	Internal - Population	0	Sc
Internal - Population	Internal - Decrease in school age population		0	Sc
Internal - Population - Aging	Internal - Aging population - Aging in place challenges		0	Sc
Internal - Population - Aging	Internal - Inadequate/aging		0	Sc
Internal - Population - Aging	Internal - Aging population / lack of infrastructure to age in place		2	Sc
Internal - Population - Aging	Internal - Aging population - lack of services...transport (arrow to internal and external), medical, etc		4	Sc
Internal - Population - Aging	Internal - Aging population		1	Sc
Internal - School	Internal - Supporting school (arrow to aging population)		0	Sc
Internal - School	Internal - Declining enrollment in school		1	Sc
Column1				
External - Economy	External - Increase of cost of living/raising children	External	0	Sc
External - Economy	External - More economic imperatives	External	0	Sc
External - Economy	External - State of larger economy	External	0	Sc
External - Economy	External - Energy prices	External	1	Sc
External - Economy - Local	External - Change in revenue	External	2	Sc
External - Economy - Local	External - Lack of viability of small business	External	0	Sc
External - Economy - Local	External - Closure of businesses in Leven/Windell	External	0	Sc
External - Environmental	External - Animal habitat loss, animals encroaching	External	0	Sc
External - Environmental	External - Climate Change	External	1	Sc
External - Environmental	External - Climate change	External	3	Sc
External - Environmental	External - Climate Change	External	0	Sc
External - Environmental	External - Drought/water issues (Arrow to internal and external)	External	0	Sc
External - Environmental	External - Lake Wylie - water quality (arrow to ability to communicate over differences)	External	0	Sc
External - Environmental	External - Protecting water sources	External	0	Sc
External - Environmental	External - Resource in local lands	External	0	Sc
External - Environmental	External - Resource exploitation i.e. Clear cuts	External	0	Sc
External - Environmental	External - Waste disposal issues (Arrow to internal and external)	External	1, kind of	Sc
External - Environmental	External - Water Shortage/Drought	External	0	Sc
External - Environmental	External - Ecological sustainability	External	0	Sc
External - Environmental	External - Non-sustainable funding	External	1	Sc
External - Higher Education	External - Adapting to new local food products	External	1	Sc
External - Higher Education	External - Changes w/ five colleges (employers)	External	1	Sc
External - Higher Education	External - Urban Changes	External	0	Sc
External - Infrastructure	External - Deteriorating Infrastructure (Arrow to internal and external)	External	1, kind of	Sc
External - Politics	External - Politics	External	0	Sc
External - Politics	External - Politics	External	0	Sc
External - Population	External - Attracting more diverse population	External	0	Sc
External - School	External - Regional School issues i.e. Lead in H20	External	0	Sc
External - School	External - Regional Changes in Schools	External	0	Sc
External - School	External - Regionalization of schools K-12	External	0	Sc
External - School	External - Regionalization process	External	0	Sc
External - School	External - School Funding	External	0	Sc
External - School	External - Shoring up schools	External	0	Sc
External - State	External - Public policy - stable/federal mandates	External	0	Sc
External - State	External - State budget	External	1	Sc
External - State	External - State infrastructure	External	0	Sc
External - State	External - State support for services	External	1	Sc
External - State	External - Lack of Federal/State funding	External	1	Sc
External - State	External - Loss of state revenue	External	0	Sc

External - Drug problems	2	50
External - Public Ownership of land, potential financial issues	0	50

Town of Shutesbury Community Visioning Workshop

Summary of Boards from Public Workshop 82 (12/5/2016)

Themes

1) Town Facilities (~64 Dots)

Many residents named or voted for measures involving the increased utilization of, or improvements to, existing Town facilities. Specifically, those present felt that the Elementary School could be used more at night and during summers, and that the area behind and on the second floor of the Fire Department offered potential. One individual suggested the Town put together a reference guide so that citizens could know what options are available to them.

Residents also suggested facilities they wished existed. Here, they named a community center, a meeting space, a historical archive, a cultural center, and a library. One individual liked the community complex in Dedham; another suggested that the Town buy “The Ark”, a private building that is currently for sale.

2) Town Services (~70 Dots)

Many residents supported slowing fire, police, snow plowing, recycling, dispatch (FedEx, UPS), tax assessment, and a community sewage treatment plant with neighboring towns. Another, but less popular option, was reducing the size of the police force (10 dots). The privatization of services like trash was also named, but did not receive any votes.

3) Open Space (~50 Dots)

Open space was also a popular topic. Here, residents talked about improved access to existing open spaces (both physical access and increased hours of operation), the preservation of existing open space, and the creation of more open space. Residents also wanted to improve the quality of the trail network within Shutesbury and in neighboring towns. Several residents spoke about specific spaces in town. This list includes Ames Pond, Morse Hill, Elliott Park, and Lake Wyola.

4) Commercial Uses (~42 Dots)

Residents also mentioned a variety of commercial uses. These included more specific requests—like a general store, a café, a cooperative or artists space, mixed-use high density residential development—and more general requests—like a commercial space with a community gathering place inside. In some cases, these suggestions reflected a desire for the use, and in others, a desire for the commercial tax dollars it would generate.

5) Town-Owned Business (~40 Dots)

The notion of a town-owned business, which emerged as a response to the second question—what changes can be done to adjust revenues and costs?—was met with great enthusiasm. Most of the residents voted for a town-owned solar farm, but some votes went to a town-owned wind facility, and others to the sale of timber from town-owned land.

1: Implications for Municipal Budget: What changes can be done to adjust revenues and costs?

Revenue - Town-Run Business (34 Dots; 19 Lines; 44 Boards)

- Town-owned solar (x4) (0 – 18 Dots)
- Town-owned wind/Ridge (0 – 7 Dots)
- Sale of timber from Town-owned land (x2)
- Town Hall fire, Parking Spaces (Unless Amherst) (11 Dots, but listed in the same line as solar)
- Green Industry/Low-Impact

Costs - Services (24 Dots; 12 Lines; 44 Boards)

- Services increase with increasing population
- Share/Regionalize Services (Share with Wendell/New Salem)
 - o Community sewage treatment – Lake/Town Center (x2)
 - o Fire
 - o Police
 - o Snow Plowing
 - o Tax Assessment
 - o Recycling
 - o Dispatch (FedEx, UPS)
- Privatize Services
 - o Trash Collection
- Reduction
 - o Reduce services or provide in more ingenious way
- Staffing
 - o Professional/Volunteer
 - o Staffing Levels

Revenue - Fees (18 Dots; 9 Lines; 44 Boards)

- Charge for private use of Town facilities; Renovating and then renting old Town Hall; Rent space in the building at Lake Bennett's
- Charge for trash collection
- Tourism/Recreation
 - o Managed town woodlands
 - o Sires/Pine Hill Tenenos (Attract visitors to Stutesbury)
 - o Lake Wyola Trailers – Capture Income (Attract to winter tourism – provide goods and services)
 - o Cross Country Skiing/Snowshoes in Town

Revenue - Taxes (16 Dots; 9 Lines; 44 Boards)

- Expand Business/Commercial Tax Base (x4)
 - o Shared worker space/artist studio or incubator (5 Dots)
 - o Mixed use housing – apartments/retail/commercial (5 Dots)
 - o Grocery store, gas station, spa (All things that people buy elsewhere) (3 Dots)

- PILOT Payments (x2)
- Municipal tax on marijuana
- Local optional taxes – Hotel, Recreation
- Observations/Notes
 - o Willing to pay higher taxes/fees for something but not others
 - o Non-tax revenue

Costs - Facilities (15 Dots; 10 Lines; 34 Boards)

- Improving Center of Town (Beautifying, making more welcoming)
- Specific Facilities
 - o Renovating old Town Hall (4 Dots)
 - o Shared Community Space/Community Center (4 Dots)
 - o New/Improved Library Space
 - o Other facilities from visioning
- Fuller use of existing facilities; Reconfigure/rethink use of existing facilities
 - o Use of School at night, during summers (Suggestion to apply for a grant)

Revenue/Costs - Broadband (12 Dots; 3 Lines; 24 Boards)

Costs – Transportation (8 Dots; 4 Lines; 34 Boards)

- Shuttle service (From here to anywhere and back again; supplement to Pioneer Valley-Franklin)
- Bike path (all the way down the hill, with a pulley/shuttle to get back up)

Revenue/Costs - Education (4 Dots; 2 Lines; 14 Board)

- Revenue – School Choice Revenue
- Costs – Change formula for regional school assessment (3 Dots)

Costs – Designate Shutesbury as a Sanctuary Town (4 Dots; 1 Lines; 14 Boards)

Revenue - Grants (2 Dots; 3 Lines; 24 Boards)

- Grants; State Grant Matches
- Hire a grant writer (Arrive to school at night, during summers)

Costs - Transparency and Education (1 Dot; 3 Lines; 14 Boards)

- Education about Costs and Revenues
- Evaluate ROI of 2 services
- Presentation of costs – What are we paying for

Revenue – New Staff (1 Dot; 1 Line; 1/4 Boards)

- CPA

Costs – Utilities (1 Dot; 1 Line; 1/4 Boards)

- Improved water supply

Revenue – Increase Population (0 Dots; 1 Line; 1/4 Boards)

Costs – ? (0 Dots; 1 Line; 1/4 Boards)

- Bonding costs reducing

2: Future Changes to Shutesbury's Physical Character: Type? Location? Use? Opportunities?

Open Space and Recreation (28 Dots; 7 Lines; 34 Boards)

- Preservation of Landscape (Stonewalls) - Town wide - Aesthetics - Protect character of town; No bike paths
- More open space (fields) - Town wide (suitable locations) - Agricultural/pasture - Diversity land form AND Maintenance AND Deforestation / Erosion
- Wood lots: Access - Town wide - (Blank) - (Blank)
- More public access - Wendell Road (Dirt) - Recreation - (Blank)
- (Additional) Town-Owned Beach Boat Ramp - Lake Wyola - Recreation - Community Gathering / Costs
- Trails:
 - o Trail Connection - Town Hall / School - Transportation - Safety
 - o Upgrading Town Trail System (Internal and with other towns) - Town wide and Montague Road (Example) - Rec/Fitness/Access to Resources - Socialization AND Fitness AND Others using trail

Retail (12 Dots; 2 Lines; 24 Boards)

- Retail and Commercial - Town wide but Specific Locations - Mixed Use/ High Density Residential - Offset Tax Burden AND Loss of Character / NIMBY
- General Store / Business (All Types) - Town Center - Local Economy - Higher Return AND Year-Round Socialization

Community Gardens (12 Dots; 2 Lines; 24 Boards)

- Location:
 - o Around Town Center
 - o Behind Town Hall
- Use:
 - o Agricultural
- Opportunities:
 - o Sustainability
 - o Gathering
 - o Beautification

Transportation (10 Dots; 4 Line; 24 Boards)

- Paved Roads:
 - o Type: Pave Roads
 - o Location: Town wide; High Volume Roads
 - o Use: Transportation; Safety
 - o Opportunities:
- Sidewalks - Leverett Road - Transportation - Support Sustainability AND Enhance Safety for All Ages AND Costs / Maintenance / Loss of Character
- Public Transportation - Town to Regional Areas - Transportation (Elder Services AND Alternatives) - Social Services AND Funding AND Population(Outside)

Library (8 Dots; 1 Line; 14 Boards)

- Type: New Library
- Location: Town Center
- Use: Meeting Space
- Opportunities: More space, costs, old library

Solar (6 Dots; 2 Lines; 2/4 Boards)

- Type: Solar, Town-Owned Solar Farm
- Location: Wooded Lot or Open Space
- Use: -
- Opportunities: Income

Utilities (6 Dots; 2 Lines; 1/4 Boards)

- Public services (sewer) More densely pop - Lake Wyalak Allands - Residential - Environmental Pop AND Costs
- Water Supply - Town wide - Residential - (Blank)

Housing (4 Dots; 3 Lines; 1/4 Boards)

- Type:
 - o Subdivisions
 - o Affordable Housing
 - o Accessory Apartments
- Location:
 - o Town wide
- Use:
 - o Residential
- Opportunities:
 - o Expense and Limit Development
 - o Diversity in Housing Inventory
 - o High Density Development

Town Center (2 Dots; 2 Lines; 2/4 Boards)

- Develop Town Center - Town Center - Library / Senior Center AND Affordable Housing / Shared Business Resources)
- "Community Crossroads" AND Event Space / Workshops AND Gathering / Sedar (?) AND Costs
- Town Center (Cohesive landscape) - Town Center - Communication and Visitors - Performance Space AND Parking AND Traffic Calming

Cooperative Space (2 Dots; 1 Line; 1/4 Boards)

- Cooperative Space - Specific Location - Artisan/ Tool Library AND Workshops (Shared) - (Blank)

Growth (1 Dot; 1 Line; 1/4 Boards)

- Location: Town wide
- Use: Residential/Non-Residential
- Opportunities: Tax base/Character

Land Use and Zoning (0 Dots; 2 Lines; 24 Boards)

- Forested Land – Town wide (90%) – Transportation – Speed
- Zoning Bylaws – Town wide – Residential – Protect wildlife habitat corridors and loss of habitat

Local Environmental Impacts (0 Dots; 1 Line; 14 Boards)

- Local environmental impacts – Town wide – Resources AND Recreation – Trails/Bike Path AND Open Space AND Remove Land from Development

3: Priorities for Municipal Services: Type? Location?

Services (46 Dots; 14 Lines; 44 Boards)

- Continue with services we have today as a priority!
- Essential services: Education, DPW, Police
- Volunteer services: Fire Department (Staff and Volunteers)
- Pursue Regionalization
- Roads
 - o More DPW workers to work on the roads
 - o Increase highway department staff to increase services
- Fire
 - o Staff and Volunteer
 - o Regionalize (5 Dots)
- Police
 - o Less police (10 Dots)
 - o Regionalize police staff and coverage (12 Dots)
- Waste Disposal (7 Dots)
 - o Mixed Stream Recycling
 - o Appreciate – and continue – curbside trash, recycling

Transportation (18 Dots; 3 Lines; 34 Boards)

- Add some public transportation (vans, small buses). Goal for environment and an aging population.

Sanctuary Town (18 Dots; 1 Line; 14 Boards)

- Make Sturtevant a Sanctuary Town

Alternative Banking (12 Dots; 2 Lines; 14 Boards)

- Town barter bank (Exchange of services) (8 Dots)
- Sponsor a community bank

Utilities (8 Dot; 2 Lines; 24 Boards)

- Electric – Municipal electrical generation that benefits the Town
- Water – Town water supply alternatives

Town Administration (5 Dots; 3 Lines; 34 Boards)

- Town mediation for major issues (5 Dots)
- Town administrative offices
- Streamline Town hall paperwork

Healthcare (7 Dots; 4 Lines; 34 Boards)

- General Health Clinic/ Mini-Clinic
- Med-side Service
- Visiting Nurse Service
- More health-care related

Facilities (7 Dots; 4 Lines; 24 Boards)

- Volunteer Meeting Space
- Archives
- Cultural Center
- Library:
 - o Library (Staff and Volunteer)
 - o Expanded Library (7 Dots)

Education Series (7 Dots; 3 Lines; 14 Boards)

- Alternative Energy
- Private infrastructure (Wells, Septic)
- Driving on dirt roads
- Driving on winter roads

Open Space and Recreation (7 Dots; 2 Lines; 24 Boards)

- Better access to the State Park in the evenings, other seasons
- Better public access to the lake

Elder Services (6 Dots; 4 Lines; 34 Boards)

- Better Senior Center (x2)
- More Services for Aging in Place

Education (4 Dots; 2 Lines; 24 Boards)

- Importing Students
- Link school internships w/ in-town businesses

Broadband (2 Dots; 1 Line; 14 Boards)

- Make broadband a municipal service

4: Community Gathering Space to Enhance Living in Shutesbury: Type? Location? Use?

Improve / Create – Facilities (54 Dots; 17 Lines; 44 Boards)

- Lots of underutilized spaces? Could we create a reference guide? (Would include ADA, Heated, etc.)
 - o Identified spaces: Sirius (private), Elementary School, Fire Department (outside), Town Hall (outside)
- The Ark (private, for sale). Could be a nice municipal building.
- Library
 - o New/Better Library
 - o Current Library
 - o Community Center with Library Use
- Historic Center
 - o In new library?
- Community Center
 - o In new library?
- Meeting Rooms
 - o Want inviting meeting space, could also be used for workshops, art, yoga, community theater
- Town Hall
 - o Old Town Hall (great space, needs work). The Board of Selectmen currently meeting in town hall. It is also used for music, exercise classes, senior center. It has a kitchen. Town hall basement is listed as a space.
 - o New Town Hall could have an incubator space and a senior center.

Existing / Improve – Open Space (15 Dots; 14 Lines; 44 Boards)

- Improve town trail systems (Better network, more explicit, connect other natural features)
- Ames Pond. Abuts Tenenacs.
- Morse Hill
- Eliot Park
 - o At the Old Town Beach, currently has an annual festival with a Gazden. You can rent kayaks at the library. Might have a summer camp.
- Lake Wyola
 - o Lake Wyola Building, Lake Wyola Association Hall
 - o Lake Wyola Inn
- Lot 032
 - o Across from Town garage, currently for parties and volleyball
 - o Could become an Amphitheatre, skate park, place for kids
- State Park and Stage Coach Inn (Exists but needs work) This is a State facility.

Future – Café/General Store (11 Dots; 2 Lines; 24 Dots)

- Commercial space w/ Community Gathering
- Coffee Shop w/ Bathroom (Near Library)

Existing – Nonprofits (10 Dots; 6 Lines; 34 Dots)

- Timenias
 - o Retreat Center
- Sires (8 Dots)
 - o Intentional community
 - o Work on town community area

Town Caravan (9 Dots; 6 Lines; 4/4 Boards)

- Existing: Large Town Common
- Future: Make more inviting
- Future: Community complex like Dedham's (with library, police, school)
- Future: Community Gardens

Future – Artist Spaces (9 Dots; 2 Lines; 2/4 Boards)

- Artist Spaces, Artist Studios with Tool Library
- Leverett Arts Center and Cooperative as a model

Future - Office Space (6 Dots; 2 Line; 1/4 boards)

- Small Office Space (with Broadband)
- Co-working Space

Existing – Parks (5 Dots; 3 Lines; 3/5 Boards)

- Energy (Focus on alternative energy sources, interest in continuing to make progress)
- Water (Clean drinking water)

Existing – Athletic Club (2 Dots; 3 Lines; 3/4 Boards)

- Family-friendly
- Membership-based
- Social Club, Bar, Music, Dancing, Horseshoes, Darts

Senior Lounge (2 Dots; 3 Lines; 2/4 Boards)

Future – Safe Haven (2 Dots; 1 Line; 1/4 Boards)

- Safe Haven for Teens in Center of Town

The Ark (1 Dot; 5 Lines; 4/5 Boards)

- Private, for sale. Could be a nice municipal building.

Transportation (1 Dot; 1 Line; 1/5 Boards)

- Sidewalks between Elementary and Town Center

Existing – Elementary School (0 Dots; 3 Lines; 3/4 Boards)

- School, used for Town Meeting, Adult Basketball, Flu Clinic, Yoga

Existing – Church (0 Dots; 3 Lines; 2/4 Boards)

- On the Town Common (might turn this into an actual gathering place)

Existing – Fire Station (0 Dots; 2 Lines; 2/4 Boards)

- Field behind fire station
- 2nd floor of fire department (Training room has chairs and other furniture)

Pine Brook Camp (0 Dots; 1 Line; 1/4 Boards)

West School House (0 Dots; 1 Line; 1/4 Boards)

Town of Shutesbury Master Plan

Summary of Second Online Survey Responses (as of 1/13/2017)

- 164 Respondents
- Location – Like the first survey, Zone 1 had the greatest number of respondents (49; 30.6%), followed by Zone 2 (41; 25.6%), then Zone 3 (30; 18.8%), then Zone 4 (23; 14.4%), and, finally, Zone 5 (17; 10.6%).



- Gender – 106 (64.6%) respondents were female, 50 (30.5%) were male, and 8 (4.9%) preferred not to say. In the first survey, 51% of respondents were female and 41% were male.
- Age – Most (63; 38.4%) respondents were over age 60, followed by individuals ages 50 to 59 (50; 30.4%), followed by individuals ages 40 to 49 (25; 15.2%). Fourteen (8.54%) of respondents were 30 to 39 years of age and four (2.4%) were 18 to 29 years of age. No one under age 18 participated. These percentages closely mirror those of the first survey.
- Household Size – 37.8% of respondents lived in two family households; 28.6% lived in households of four or more people.

Unlike the first online survey, responses to the second online survey were generally different than those opinions voiced at the community meeting. I've included any new material below:

**Implications for Municipal Budget: What changes can be done to adjust revenues and costs?
(Skipped by BS)**

Example 1: Charging a fee for private use of publicly-owned facilities

Example 2: Combining police department with a neighboring town

- **Fees:**
 - o "Make nicer spaces, then rent them out"
 - o "Establish speed limits and ticket"
 - o "Charge for plowing on private roads"
- **Combined Services:**
 - o "Many votes for combined town services"
 - o "Share Leverett's DPW"
- **Cut Backs:**
 - o "Cut police services back."
- **Education:**
 - o "Correct inequities/ renegotiate the four-town school funding formula"; "Changing the funding formula for the secondary school region"
 - o **Elementary School:**
 - Reassess staffing at elementary school
 - Retain elementary school (1 Response)
 - Shut elementary school down (1 Response)
- **Taxes:**
 - o "Tax wealthy, high income residents by instituting a PROGRESSIVE tax that exempts those making less than \$100,000 to increase revenues."
- **Town-Run Businesses:**
 - o "Build a cooperative owned fiber network with 24 surrounding towns. Use part of subscription rates to pay down the towns investment in the fiber network. Do not give up ISP profits to private company."
- **Stop Adding Buildings:**
 - o "Not creating more buildings and services that will cost the town over the long range."
- **Smarter Spending:**
 - o "Use less costly alternatives to achieve community goals. Example: instead of building new library, repurpose/reconfigure existing facilities such as school, Old Town Hall."
 - o "Assess the amount of maintenance required on the rural roads and see if certain improvement would save money in the long run"
 - o "Create group; or direct Select Board to set priorities and review proposed highway projects, monitor and reconcile all of their spending. Change highway back to 5 day workweeks throughout the year, to regain cost efficiency and assure they are not overtired and at risk of injuries or accidents from overly long 'summer schedule' workdays."
 - o **More accountability with town admin. Stop giving automatic raises.**
 - o **Other voices say that the budget is great, income is the problem.**
- **Want More Information:**
 - o "It is hard to give specifics here until we begin with A NEW BEGINNING, an initial review of: what we have, what we want. After this particular list of examples and options is compiled give it to the people of shutesbury to maul over and consider."
 - o "I think that asking individuals to propose solutions, when the individuals don't have all of the data is dangerous."

Future Changes to Shutesbury's Physical Character: Type? Location? Use? Opportunities? (Skipped by 86)

Example 1: Affordable housing / Townwide / Residential / to meet housing need for a diverse community

Example 2: Add sidewalks / Main road of Pedestrian / To increase safety

Many individuals responded directly to the examples provided. In contrast with the community meeting attendees, those that submitted responses online mentioned nothing about retail, community gardens, public services, water supply, growth, and local environmental impacts.

- **Affordable housing, Senior housing**
 - o "Encourage secondary apartments as a low-income option"
 - o "We definitely need affordable housing, and it should be truly affordable -- not some huge profit-center for a developer with just a few affordable units, but rather a model that yields a socially responsible number of affordable housing units."
 - o "Change the zoning by-laws to allow for aggregate housing or tiny houses around a common space--or affordable cohousing---some different and sensible options. eg. I am a single woman, 65, living alone. I would like to be sharing housing and having neighborhood, but am in a house built for a small family rather than for two or more un-related people to share"
- **Sidewalks:**
 - o No sidewalks (Multiple times)
 - o "From Elementary school to town hall/library"
 - o "Sidewalks on Leverett Road to begin is a great idea. Encourage walking and improve safety."
- **Bike lanes:**
 - o Bike lanes (x2). One response: "Wherever possible/paved roads/pedestrian and bikers/in increase safety"
 - o New road construction on major routes should include bike lanes
- **Small Businesses:**
 - o "Allow for small businesses on residential properties (workshops, yoga studios, etc)"
 - o "Have people follow the bylaws by not having lots of unregistered cars on their lots. Why are we allowing pop up mechanics/car sales. Should they be taxed as a business. What are they doing in a residential area. What about water and soil contamination when they are not being asked to follow regulations."
- "Provide a better looking entry into Shutesbury coming up from Leverett on Leverett Rd / Leverett Rd Aesthetic / community feel"
- "vehicle recharging stations (energy source to be determined)"
- "We REALLY need reliable high speed internet in order for people to live/move/stay here."
- "Build in a vault for town records so they don't rot away in the unheated moist 'old town hall'. Put it on the lot across from the highway dept with adequate parking, and not a "Cadillac" building, but a functional yet frugal one."
- **No Changes:**
 - o "These all take money and taxes are already too high"
 - o "Town should resist the allure of "progress" and maintain simplicity"

Priorities for Municipal Services: Type? Location? (Skipped by 83)

Example 1: General health clinic / Center of town

Example 2: Shuttle van / Main roads every two hours (or on-demand service)

Overall, few people reacted to the health clinic example. The shuttle, however, was mentioned with great frequency:

- **Shuttle Service:**
 - o There were mixed opinions on the shuttle van. Many liked the idea, others liked the idea but think its impractical, and others didn't like it one bit.
 - o "I wonder about a ride-sharing website or app for Shutesbury; might be cheaper and more convenient than a Shuttle"
 - o "Begin public transportation in the town. FRCOG (possibly with grants) begin providing a bus (van) from town hall 2 x /day with the expectation that it will grow at some point. Is there a way to use the school buses (which are half full) to provide transportation for Shutesbury residents? Some kind of "uber" model to connect people who need rides with those who are going into town-ride sharing."
- **Services:**
 - o "Trash pick up all year long. Particularly in the winter. On Pine Drive."
 - o "Electric recharging stations at town owned parking areas for use by volunteers, after municipal solar farm is built."
 - o "Train highway staff / management to perform consistent winter road maintenance. Conditions are highly variable by storm type and weather, and residents must still be given safe roadways even when there is no school. Workers commuting out of town, or back in after work, deserve the same level of service as school buses. Upgrade gravel roads on a scheduled basis, and shift the workload to provide the same level of services and driveability to people on gravel roads, as on paved roads."
- **Internet:**
 - o "Life in Shutesbury will soon be untenable without better internet"
 - o "Affordable, reliable internet town-wide (my kids do their online homework parked outside the library or at the Leverett Co-op)"
- **Environmental Police:**
 - o "Environmental police don't have enough resources"
 - o "Better police monitoring of illegal fireworks and enforcement of marine regulations. Lake Wyola."
- "An upgraded town kitchen in town hall that would be available for more town wide events."
- "Townwide health insurance. Have the town have a health insurance policy that townspeople can buy into if they are uninsured or self-employed. It wouldn't cost the town anything. Townspeople could buy into a policy already administered to town employees."
- "See Senior Center, above. It will get much more use than, and not be a 'quasi-town' entity, like the library. It's use and care will be coordinated by town leaders, not a 'friends of' group, beyond control of the voting residents."
- **No Changes:**
 - o "Services are fine as they are"

Community Gathering Space to Enhance Living in Shutesbury: Type? Location? Use? (Skipped by 79)

Example 1: Comfortable meeting rooms / Center of Town / Meetings and workshops

Example 2: Shared workspace / Center of Town / Business and artists

- **Underutilized Space:**
 - o "Do not create more space. Existing space is underutilized. Current facilities are adequate for a small town."
 - o "I believe there is space in town for groups/interests that need it. There seems to be a sense that if we had a space, there would be more going on in town, but I think the direction has to go the other way. Groups & activities that have a community/"following" find the space they need between town hall, school, AC, etc. I think the content has to come first. If there were a clamoring from community groups that they had no space to carry out their activities, that would be the time"
 - o "Develop collaborative relationships with neighboring towns to establish regional meeting spaces and shared workspaces. If we invest in some kind of public transportation access, enabling residents to access regional community spaces, we could save money through such collaborations, rather than taking on huge investments for our own community spaces (representing high costs for a very small population to utilize)."
 - o Opposing viewpoint:
 - "The school also has a lot of great space but it's booked all the time (problem when there isn't custodial coverage)."
- **Library**
 - o New Library (Precedents: Sunderland, Pelham, Wendell)
 - o New Library with a community center
 - o No new library
- **Old Town Hall**
 - o "Any chance of renovating Old Town Hall to be used as a shared workspace? That building sits there with very little purpose at present (we should be able to clean out some of the files). It would have to be a community effort to restore it. Since broadband is still a few years away, would this be a reliable site for community broadband?"
- **Bennett House:**
 - o "Fix up Bennett house for spring/summer/fall use for meetings, coffee snack shop, game or play center, movie night, community theater, yoga classes..."
- **Programming:**
 - o "ice fishing tournament nature walks to quabbin garden tour police/community interactions. ex. self defense training"

Making the Vision Happen: Roles and Responsibilities (Skipped by 97)

Example 1: Community groups pursue grants

Example 2: Residents sign a pledge for civil and respectful discourse

As with the previous questions, many individuals commented on the example responses:

- **Grants:**
 - o "People should seek grants to implement their own ideas."
 - o "There are strings attached to grants"; Grants are dangerous creatures. Be careful. I've worked with them."
 - o "Having community groups pursue grants for special projects and development would be useful, as long as funding sources do not have requirements that result in property tax increases."
 - o "Hire someone to vision, design and build Senior Center, tapping into grants and all available funding sources. Current staff are incapable of doing this sort of project."
- **Pledge:**
 - o "Conflicting opinions on the pledge; some feel it is condescending while others suggested "strict removal for breaking".
 - o "The only people that will sign a pledge already believe in civil and respectful discourse. I don't have any confidence that will work. It just seems so politically correct. On the other hand, I hear the folks in town governance were subject to a fair amount of abuse on past controversial issues. Maybe we could require people to sign/initialize a pledge on the way into a town meeting? As a requirement to participating. How about passing out pot at all town meetings? Tah! Just kidding."
- **Who - Town Officials:**
 - o "Town Manager should coordinate all grant opportunities."
 - o "Town officials pledge transparent and responsible actions, real listening."
- **Who - Town Residents:**
 - o "Town residents actively engage in decision making processes"
 - o "Residents pledge to civil discourse"
 - o "In terms of civil discourse, here's an foundational idea: wealthy, white people sign a pledge to not use their social privilege to overpower the interests of people of color and people with low- and working-class incomes. (Of course, this would include protection for Native people's interests in identifying and protecting historical and sacred sites.) Then, I believe we would be able to rely on everyone uniting around the value of civil and respectful discourse"
- **Who - Community Groups:**
 - o "Representatives from various groups/organizations and institutions in town should be involved with/consulted on community planning. (ie: School, Library, Residents, Council on Aging, Sirius Community)"
 - o "The Community for Social Responsibility that was started after the Columbine School shooting has regathered after many years of dormancy to try to model civil discourse."
- **Who - levent@psd.com**
 - o "I would work on a committee to use Lake Wyola land and buildings for Shutesbury's benefit."
- **Who - Ambiguous:**
 - o "Create norms for meetings – and use them Ability to vote the cranks out when they shut down forward movement"
- **What:**
 - o "Encourage projects that provide income in lieu of taxes. Apply for grant moneys"
 - o "Lobby Sen Rosenberg and Rep Kulick to be actively involved in fast tracking internet."
 - o **Mediators/Facilitators:**
 - "We need a few eqoless mediators/communicators who can keep the group together and talking, by balancing opposing energies ~a fulcrum if you will."

- "Also, I think that there could be a pool of skilled facilitators available for citizen boards whose meetings result in lots of tension and un-civil discourse. These particular meetings should be required to invite in skilled facilitation, which may need to be paid for—Contentious issues need to be carefully and skillfully dealt with, as a priority for the atmosphere in the town. Also, meetings could contain a training element, so that people in attendance show up with the understanding that they are coming not only to a "random, poorly-facilitated meeting", but to a laboratory for civil discourse—wherein people will be held accountable for their behavior, given feedback, etc. It will be a learning environment, because clearly we as a culture need to learn how to meet and greet and find common ground for dissenting points of view—in a constructive, respectful environment. How might roles and responsibilities and expectations of meeting attendees be clearly structured? Civil and respectful discourse is truly a priority, in my mind."
- "There will be no respectful discourse with Ferro & Shillings harassing people, lying, and making false accusations and defamation of character to volunteers. Maybe a Shutesbury T.V. station for people to watch the meetings from home. Minutes of meetings and police log on the Shutesbury site."
- "The vision is for a town with minimal population that doesn't create a need to build more housing, a town focused on not being a mini-Amherst but a truly rural town, a town using the natural resources of the area to provide income and existence for residents. This type of vision doesn't need grant money or committees to achieve the vision. It needs an awareness, expectation and acceptance of Shutesbury being a small rural community."
- **Need town positions:**
 - Paid Town planner position. Arts coordinator in conjunction with Town Library
- "Provide home owners with tax relief for volunteering to do priority tasks in town especially where professional knowledge skills and abilities are required"
- **Need More Information:**
 - "This question is really difficult to answer without having tangible goals of what needs to get done. I know you're asking "how" to make the vision happen but without knowing what the vision is, there is no reasonable way to answer this yet."

Imagine yourself 15 years in the future... What would you like a newspaper headline to read for an article about Shutesbury? (Skipped by 83)

- **Community Space/Town Center:**
 - o "Award winning community center"; "Revival of town center of Shutesbury: Library, Grocery, Pub, and Artist workshops thrive around a green and sustainable community!"
 - o "Shutesbury Supports Small Business Development"
 - o "New Municipal Building Opens to Welcome Community"
- **Library:**
 - o **New Library (x7)**
 - o **No Library (x1)**
 - o "I was agnostic about a new library, because we all have free use of a highly accessible major library system: Jones and its branches. "Neighborhood library within walking distance" is a fantasy, because most Shutesbury residents don't live within walking distance of town center. Also, those driving elsewhere, frequently have to drive through Amherst to get anywhere else – so they could just stop at Jones on the way! On the other hand, Shutesbury does need a town center gathering place, and a new library could serve that need beautifully if it included meeting spaces, small consultation or tutoring rooms, etc. In other words, a community center. Hopefully save money by combining with other Town facilities: saving on construction and ongoing energy costs."
- **Schools:**
 - o "Award winning school"
 - o "Shutesbury elementary school is reaching capacity, due to the excellence of its staff and program"
 - o "Shutesbury native selected superintendent of Amherst Regional Schools. Pledges snow days when the weather's bad up the hill."
- **Public services:**
 - o "Best maintained town buildings in the world"
 - o "Shutesbury – A model town for getting great things things done well."
 - o "Excellent public services for all."
 - o **Water:**
 - "Shutesbury town water system built to provide clean drinking water to town buildings and homes that need it."
 - o **Waste:**
 - "Shutesbury the cleanest town in Massachusetts"
- **Internet:**
 - o Some iteration of "Fast Internet" (x10). Some talk about it being free.
- **Renewable Energy:**
 - o "No more squabbles in Shutesbury over individuals telling landowners how to manage their private properties (solar discourse)."
 - o Wind Energy
 - o Solar Energy
 - o Carbon Neutral
 - o 100% Off-Grid
- **Relationships and Composition:**
 - o Working well together (x3)
 - o Helping each other (x2)
 - o Enjoying each others company (x1)
 - o "A vibrant active town of citizens from all generations and ethnicities working together to create a sustainable, environmentally friendly, safe, cooperative community."
 - o **Diversity:**
 - "Shutesbury Mayoral race has diverse candidates spar at town hall debate."

■

- Native Americans:
 - “--That this town did right by its original peoples and did not allow money mongers to desecrate holy grounds.”
 - “I’m not sure about 15 years into the future, but within the next year, I would like to see a headline that reads, “Inspired by Forgiveness/Healing Ceremony at Standing Rock, Shutesbury Holds Own Forgiveness Ceremony to Facilitate Healing Relationship with Local Native Peoples, Leading to Numerous Sustainable Development Initiatives.”
 - “I would love to read that the planning board came to their senses and withdrew the permit they issued to Lake Street Mongers--That they saw the light of their terrible, terrible act against our Native American brothers and sisters who lay buried for hundreds of years, in our Mother earth where they want to dig up and tear apart. Just think if they were given a permit to do that in the Jewish Cemetary in town. Smh--Just think--please try. And if, as a town, you can over turn that vote for the library not to be built, then by hook or by crook--you can overturn the decision to issue that permit!”
- **The Town that Has It All:**
 - The Town That Has It All! Happy People, Beautiful Outdoor Space, Brilliantly Constructed and Well-Maintained Town Buildings...a Great Place to Live!
 - An efficiently run town that has succeeded in reducing the tax rate with state of the art broadband for education and home business.
 - Great place to live, excellent schools, small town charm and affordable living.
- Home Values
 - **“High home values”**
 - “Modest home in Shutesbury sells for record value. Buyer cites natural beauty of landscape, sense of community as key features.”
- Lower Taxes (x2)
- Elderly Population:
 - “Shutesbury opens senior housing complex and inaugurates bus service to and from Amherst and Greenfield!”
 - “Town reduces taxes and provides services for residents over age 65”
 - “In 15 years I will be 79-certainly an elder in this community. Shutesbury-A town that values ALL citizens. A town that is a safe place to live. A town that embraces diversity!”
- **Outdoors/Recreation:**
 - Outdoors:
 - “A wonderful location for outdoor recreation.”
 - “Lake Wyola fishing derby winners”
 - “Public use horse trails open on Cowles land.”
 - “Snowmobile club seeks new members to help complete trails and warming huts in trail around Quabbin Reservoir.”
 - **Recreation:**
 - Great Music Scene
- Rural Character/Small Town:
 - Maintain rural character/Quiet peaceful town (x7)
 - “Shutesbury stayed true to its rural roots once again voting down the paving of Montague RD”
- “An affordable community that veered away from the path toward a dormitory for middle class professionals which is found it self in the early 2000’s.”
- “The most technologically advance, forward thinking town.”
- “Shutesbury residents do amazing things to reuse old buildings for future use.”
- “Shutesbury residents, the happiest residents in the country”

- "Shutesbury, still crazy after all these years."
- No Change (x2)
- **No News (x2)**
- No Shutesbury:
 - o **"level"**
- **Didn't Understand:**
 - o "Lucky 13: MN Spear Celebrates its 13th Year
 - o "Shutesbury wears a GIANT SAFETY PIN! And PEACE SIGN!"
- Lottery Jokes:
 - o "Shutesbury Woman Wins Powerball Jackpot of \$1 Billion Dollars!!!!!!!!!"
 - o "Shutesbury man wins powerball jackpot!!! 1 billion dollars!!!!"
 - o "Remarkably Happy and Healthy Shutesbury resident wins Powerball Jackpot!"

COMMENTARY⁴

1. REVENUE

COMMENTS	FREQUENCY
No more property tax increases/lower taxes/reasonably & moderately increasing	8
More grant writing	6
Solar farm on town land (or wind) (help home owners)	5
Fees for use of public buildings	4
More small businesses (potential incentives?)	4
Fund raising	2
Fees for use of new center (if built)	1
Allow residents to volunteer to reduce taxes owed	1
More Federal/State support for schools	1
Make the town more attractive to homeowners to grow our tax base	1
Charge for trash bags	1
Nominal charge for sand	1
Beach fee	1
Have LSEE pay a fee for use of the middle school and regional facilities	1
Increased support for education from the state	1
Increase the size of the solar project or add more of them	1
Utilize public buildings more – don't add more to maintain	1
Charge for plowing on private roads	1
Speed limits and tickets on dirt roads (e.g. Montague)	1
Charge fees for motorboat launching at Lake Wyola	1
Fund library by subscription	1
Marijuana dispensary	1

⁴ Totals reflect number of time issue/recommendation is mentioned. It does not distinguish unique respondents. More analysis would be required if this info is sought on specific topics.

2. SPENDING

COMMENTS	FREQUENCY
Drive Efficiencies	3
Part time fire chief	3
Lower policing hours	2
Eliminate some non-essential services	2
Have townspeople determine what services are necessary and appropriate level of service (not those hires telling the town)	1
Stop automatic raises	1
Town employees are paid less than neighboring towns	1
Make Town Administrator part time	1
Stop purchasing police vehicles	1
Stop hiring soon many police officers We have way, way too many...	1
Pay our teachers better	1
Spend less on the school	1
Make select board administrator half time	1
Part time police chief	1
Part time administrative assistant	1
Part time librarian	1
Cut police services back	1
Use less costly resources (e.g. existing buildings)	1
Small police force	1
More fiscal restraint	1
Have secondary students go to Mahar	1
Contract out snow plowing, road paving, line striping, street sweeping	1
Select Board or assigned group reviews proposed highway projects and sets priorities.	1
Monitor and reconcile spending.	
Change highway back to 5v day work week	1
Force state DOT to own costs for maintaining dirt roads	1
Paved sidewalk could reduce bus costs	1
Oil & stone on roads to reduce costs	1

3. CONSOLIDATION

COMMENTS	FREQUENCY
General (comment: "in other parts of the country, COUNTIES rather than towns are responsible for policing, social services, libraries. Etc.")	11
Police	20
Fire	11
Road crews	6
Schools	3-4
Don't regionalize school	2
Don't change police	1
Bus service	1

4. OVERSIGHT

COMMENTS	FREQUENCY
Correct inequalities in four town school (and other services?) funding formula	4
Build solar for town operations	2
Annual performance reviews for town ees, political appointees, board...	2
Metric: budget adherence	1
Metric: cost efficiency	1
Verify police were on duty when calls come in	1
Stop hoarding cash in reserve accounts	1
Trim growth in town depts	1
Small government for a small town	1
Work with other towns to improve and maintain services	1
Ask townspeople to contribute volunteer hours	1
Assess and share with town 1) what we have, 2) what other towns have, 3) what we want, 4) costs, 5) revenues. Use data to clarify desires & necessities.	1
MPWG: use this data with caution – many recommendations are based with inadequate understanding of the big picture	1
Better manage number of people coming to Lake Wyola (bus loads coming in)	1
Reassess staffing levels at school (decreasing population)	1
Evaluate if certain road improvements would save money in the long run	1
Regulation – mandatory cap on rental (details unclear “override the limits for section 8 holders...discriminating”?)	1
Consider options for businesses with care	1
Prepare for influx of more residents over 20 years	1
Maintain school quality	1
Maintain road quality	1
Don't allow unregistered cars on property (no pop up mechanics/car sales)	1
Fix road signs so all are legible	1
Slow traffic	1
Enforce safety rules for pedestrians	1

5. INNOVATION

COMMENTS	FREQUENCY
Keep rural nature. Limit overdevelopment. More dirt roads and stone walls. Carefully study any potential changes	8
Leave it alone. No changes needed.	4
TECHNOLOGY	
Town-wide internet(/phone/tr)	8
Cell service	2
Co-operative fiber	1
FACILITIES	
Affordable housing (some w/ incr diversity) [NOT WISE = 2]	17
New library (some specifics provided)	8
Senior housing	5
Senior Center (may be functional and frugal; multiuse)	3
Aging in place/ co-housing	2
Community Center (some w/library)	2
Healthy, energy efficient, spacious and beautiful municipal building to meet the needs of town offices, library, meeting spaces, record storage,	1
Buy house across from Lake Wyola	1
Manage housing growth	1
Meeting spaces (functions and workshops)	1
Healthcare facility	1
Vehicle charging	1
Town septic	1
Town water pipes	1
No large numbers of apartments or housing blocks	1
Solar powered street lights	1
Upkeep of all town buildings	1
Use school building as a community center	1
RECREATION	
Public network of biking, hiking, skiing trails	6
Mark trails	3
Better trail maintenance	2
Trail maps	1
Bike lanes	
	8
Open space area/park with picnic tables	2
Community garden space	1
Improve town beach area: paths, fishing areas, birdwatching blind.	1

Town beach at Lake Wyola	1
Town beach for resident only	1
Outdoor skating rink	1
Lake Wyola uses: community garden, solar, library	1
DOWNTOWN AREA	
Walkable downtown/sidewalk – some said from school. [No sidewalk; protect character = 4]	19
Wider shoulder instead	1
Love sidewalk idea, not sure there is room	1
Tree lined path	1
Cross walk with flashing light	1
Amend zoning to increase densities in town center	1
Business development in town center	1
Gardens	1
LAND USE	
More fields, opportunities for agriculture.	3
Open space (w/public access)	3
Implement zoning to protect back land	1
Incentives for land conservation	1
Allow small businesses on residential properties (cafes, workshops space...)	1
More forestry, craft businesses	1
ROADS	
Don't pave roads. Keep narrow.	2
Provide most aesthetic entry to Shutesbury from Leverett	1
Pave Montague Rd	1
Prevent widening and straightening of roads	1
GENERAL	
Protect stone walls	1
Remove "no parking" sign at Carver Rd (S. end)	1

6. SERVICES AND PRIORITIES

COMMENTS	FREQUENCY
NOTE: A number of comments were made favoring simplicity and not assuming town could afford these luxuries.	
Van (seniors and students and TBD) – may use existing vans	28
Internet (broadband everywhere) – 1 person suggested free	19
Bus service to Amherst (& Greenfield, Northampton, Hadley)	12
Library (some new)	10
More services for seniors	7
Health services/clinic	5
School	5
Rural Uber	4
Well maintained & plowed roads (esp. dirt) – all roads	4
Fire Dept	3
Senior Center	3
General store	3
Plow/maintain roads around Lake Wyola	3
Solar	3
Aging in place help	2
Elec Car Charging	2
Police	2
Community Center	2
Childcare for working parents (affordable)/Free preschool	2
Better police monitoring (fireworks and boats – safe, legal, non-invasive)	2
Make use of the school free (paid by taxes)	1
Town should plow and maintain roads around Lake Wyola	1
Simplicity (priority)	1
Health insurance (town wide – no extra cost to town)	1
No van	1
Pave Montague	1
Alternative energy	1
Reduce police force	1
Stop buying high end expensive equipment	1
Reduce winter road costs	1
Shared space for Fire, Police, Highway Dept, Library	1
Programs (library, school and Community Network for Children)	1
Senior newsletter	1
Town office space	1
Infrastructure	1
Trash pick up inc. large items & vegetation	1
Town Hall replacement	1
Cell	1
Trash pick up year round	1

Develop town center (Gazebos, etc)	1
Adequate police patrols	1
Adequate fire dept staffing	1
Well compensated staff	1
Learning opportunities for staff	1
Ride service for health appts (volunteer)	1
Public education	1
Enhanced post office services	1
Upgraded kitchen in town hall	1
Meals on wheels	1
Clean water for all	1
Community meals	1
Swap center for recycling	1
Better/earlier plowing/sanding	1
Cooperative food buying/CSA	1
Town hall	1
Train highway staff in consistent winter road maintenance	1
Recycle	1

SOCIO-POLITICAL	Tax the rich at 90%	1
	Progressive tax – only those over \$100K income	1
	State sell off the huge house across from Lake Wyola for profit	1
	Reverse trend of auto-centric suburbization	1
	Lower taxes for farmers or homesteaders to encourage local food system development	1
	Resettle refugees here	1
	Establish Shutesbury as a place for those seeking a self reliant existence	1
PREFERENCES	Prefer yellow trash bags	
RECOGNITIONS	Finance Committee	2
	Town as employer	1
	Teachers (excellent work they do)	1
HUMOR	Make hills not so steep...uphill both ways.	1
	A casino would be nice	1

HEADLINES

Some prefer none

Qualities of residents

Caring neighbors

Quiet little town where people get along and go out of their way to help each other

Still crazy

Still cooler

Diverse leadership

Welcoming to all/embraces diversity

Community involvement enables goals

Happiest residents in the area/happy & healthy

Sense of community

Democratic & respectful

Wears giant safety pin and peace sign

Values ALL citizens

Safe place to live

Financial

Taxes lowered/low affordable taxes/reduces taxes/efficiently run and had reduced taxes

Supports small business development

Modest home in Shutesbury sells for record value

Size

Top towns under 2000

Facilities & Infrastructure

Library/new library and the difference it has made

Opens senior housing complex

Fastest internet/15 years internet

Montague Rd still unpaved

Meets zero carbon budget all facilities and residential properties

Town water system built

Old town hall renovated for new town library/reuse old buildings for future use

Best maintained town buildings

New library, safety complex, town buildings/ New municipal building

Vacant mansion in town center to be renovated for new library

Inaugurates bus service

State of art broadband/high speed internet

Again votes down library

Thriving

Tranquil place to live

Features

Natural beauty

Services

Services to residents over 65

Excellent public services for all

Other Achievements

Model town for getting great things done well

Award winning school/community center

Example of renewable, attractive and affordable wind & solar energy/local energy consumption and production/off the grid/solar

Local farms and homesteads offering fruits, meats and produce

True to rural nature

Lake Wyola fishing derby winners

Public use horse trails open on Cowles land

Snowmobile club seeks new members....complete trails and warming huts along Quabbin

Powerball jackpot winner

Selected superintendent of Amherst Regional Schools. Pledges snow days when weather's bad up the hill.

Honored holy grounds

APPENDIX 3: RAW DATA

The following pages contain presentation slides from the two public meetings, as well as populated sign-in sheets, photographs of boards from workshop breakout sessions, and original data from the two online surveys. It also contains scans of survey cards distributed and collected by the Shutesbury Master Plan Working Group.

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WORKSHOP #1

Sign-in Sheets	108
Presentation Slides	114
Question Board Photos.....	120
Online Survey Data	146

WORKSHOP #2

Sign-in Sheets	194
Presentation Slides	198
Question Board Photos.....	204
Online Survey Data	222

MASTER PLAN WORKING GROUP

WORKSHOP #1

Survey Cards.....	266
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Town of Shutesbury: Community Visioning Public Workshop #1

NAME	MAILING ADDRESS	EMAIL
Michelle Cunningham		
JEFF Lacey		
Mary + Ralph Taylor		
Linda Seidman		
Michael Harts		
Nan Dill		
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Steve Rice		
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November 3rd, 2016

Town of Shutesbury: Community Visioning Public Workshop #1

NAME	MAILING ADDRESS	EMAIL
Michael DeChiara		
Becky Torres		
Jean Henson		
Robert Payman		
Gail Fleischaker		
Patty Vinslang		
Judy Wells		
William Wells		
George Arvanitis		
CATHERINE HILTON		

November 3rd, 2016

Town of Shutesbury: Community Visioning Public Workshop #1

NAME	MAILING ADDRESS	EMAIL
CAROL SAMUELS		
LINDA AINS SCOTT		
Geoff ROGERS		
Rachael Gibney		
BRADFOSTER		

November 3rd, 2016 3

Town of Shutesbury: Community Visioning Public Workshop #1

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Peggy Woods	Shutesbury	
Beth Willson	Shutesbury	

November 3rd, 2016

5

Town of Shutesbury: Community Visioning Public Workshop #1

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November 3rd, 2016

Town of Shutesbury: Community Visioning Public Workshop #1

NAME	MAILING ADDRESS	EMAIL
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Rick Reiken		~
Barbara Russell		air.com
Jessica Carlson-Belamy		ist
Donna M. Jones		

November 3rd, 2016



Town of Shutesbury



Community Visioning Public Workshop #1

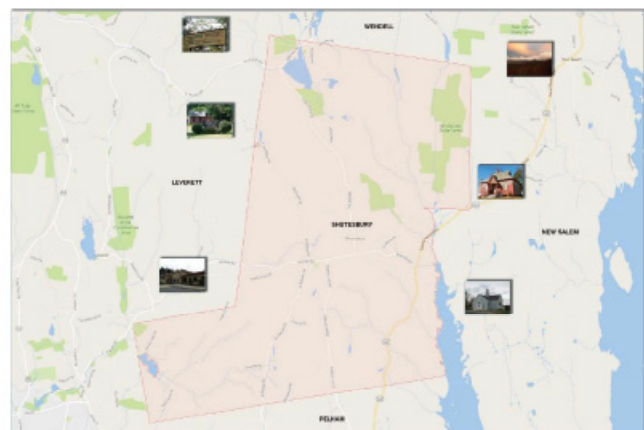


November 3, 2016

Town of Shutesbury: Community Visioning Public Workshop #1

Welcome and Introductions

- Master Plan Working Group
- Howard Snyder RLA *Project Manager*
- Steve Cecil AIA ASLA *Principal*
- Emily Innes AICP *Senior Planner*



2

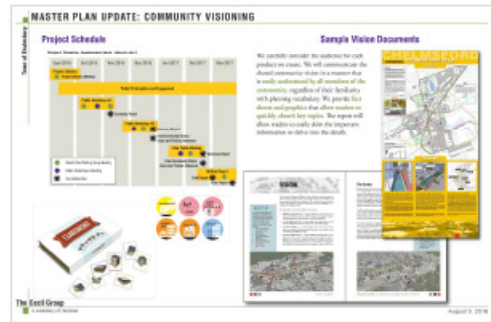
Town of Shutesbury: Community Visioning Public Workshop #1

Tonight's Agenda

- Why Plan?
- Setting the Stage
- Visioning Exercise
- Prioritize Responses
- Next Steps



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3

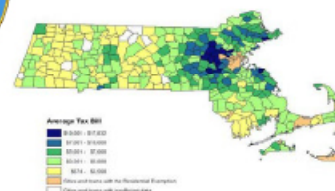
Town of Shutesbury: Community Visioning Public Workshop #1

Why Plan?

- Define community values and expectations for the future
- Prioritize use of community resources to protect, preserve, and enhance what the community values
- Identify proactive responses to potential change



FY14 Average Single Family Tax Bill



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4

Setting the Stage: Framework

- Most workshops are about 1-1/2 hours
- Group facilitation at five stations
- Each station has a different question
- Everyone will have the opportunity to respond to each topic



Setting the Stage: Ground Rules

- Be courteous and respectful
- Listen to other opinions
- Share your opinion



Visioning Exercise

- Break out into equally sized groups (five groups)
- Work within your group to identify specific responses
- Each group will have 10 minutes for discussion; facilitators will write down the comments
- Move to the next topic...and repeat!

Topics

- **1** What do you value most about Shutesbury?
- **2** What is your least favorite thing about Shutesbury?
- **3** What would you change about Shutesbury?
- **4** What about Shutesbury should stay the same?
- **5** What factors will challenge Shutesbury now and in the future?

Prioritize Responses

- Each participant will be given twelve (12) dots to identify which comments are most important
- You may use one dot per comment – or more than one dot to indicate additional emphasis
- You have 15 minutes to review all of the stations and identify your priorities!

Next Steps

- What happens between workshops
- Online survey

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? _____
2. What is your least favorite thing about Shutesbury? _____
3. What would you change about Shutesbury? _____
4. What about Shutesbury should stay the same? _____
5. What factors will challenge Shutesbury now and in the future? _____

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury? _____

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

**Community Visioning Public Workshop #2:
Monday, December 5, 2016**

What do you value most about Shutesbury?

- Value elevations (cooler summer)
↳ Climate snow winter
- Nature: loved what a treat had 24 yrs ago.
↳ stayed for the community space
- Role Rural Feel: Sense of a space w/in community
- Lake Wyola: Activity
↳ proximity / 10/150 p-w
- Institutions: School (old) / Town Hall (new) / Administration / Scale
- Scale community & proximity to larger 30K pop. / Amherst 10min / 20min
- Small population 2010 \$771 "Farming"
- Open Space → Ac.
- Nature & community combination
↳ gathering spaces. (Nature)

What do you value most about Shutesbury?

Rural setting: Beauty, Quiet, dark sky, Deer land, Wildlife, Respect

Open Town mtg: ATM May
Every vote counts

Wild life

Small town have opportunity for individual
to contribute / participate community

Sirius → 25/30 residents

local mkrts / town hall

Historical Resources

old town hall → holds a lot of history

Education → School system well supported

Public Safety

Neighborhoods → interdependence

Library: Sponsors cultural activities
programs (lots)

State Park → Shutesbury shares with everybody

State owned land

What do you value most about Shutesbury?

Town of Shutesbury Community Visioning Workshop

- Rural character: Experience of Beauty
- Historic Resources: Buildings
 - : Stone walls
 - : Dams / foundations
- Connection
 - ↳ Connection to people (you are known / not anon)
 - ↳ Connectivity w/ ea other
- Spaciousness → Nature, Physical space
- Nature / Trails
 - ↳ Library →
- Nurturing: Happy / Joyful / Grounding
- Progressive minded / Considering Greater good
- Large / open tracks of land / trails
- Quiet / Dark Skys → Peaceful
- Elem. Schools w/ local control
 - ↳ 50 staff / 120 students
- Natural Resources available to residents; non-residents
- Volunteerism

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November

What do you value most about Shutesbury?

Town of Shutesbury Community Visioning Workshop

People: Well-educated

- : Neighborly
- : Included
- : Explore history
- : Families w/ generations

Variety of ways to connect

- : Socially
- : Lake Wyda - Social Activities Summer

Rural / location wooded / Amherst

- "The Hill" → Bicycle
- Community building opportunities
- Sirius Community
- Woodlands → Beauty, Hiking exercise

Diversity of population → Backgrounds

- Space → Surrounding 5 Age
- Rural character knowledge
- Spend or participate

- Inter town → everyone participates
- Natural Resources

- connection
- Amherst regional school "International"

Environment(s) for raising school-aged / grandchildren → Range

- Reservoir →
- Familiar Faces → Know many

- feeling of safety

- Tenacity of getting thru conflicts:

Elementary School: library as resources

- Proximity to 5 college communities
- Educational Culture ← Amherst in Mass

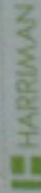
Smith
November 3rd, 2011
Hampshire
Mt. Holyoke



What do you value most about Shutesbury?

Town of Shutesbury Community Visioning Workshop

- One Sirius organic gardens
- eco. village
- educational workshops
- 35 years. Baker Rd. educational center
- close to Quabbin Res.
- Lake Wyola
- 3 conf centers / retreats
- Privacy of setting
- Surroundings
- Community / Knowledge of people
- Shutesbury Athletic Club
- Sirius community w/in Shutesbury
- Natural Beauty



- independent thinking →
- families, generational history / presence.
- library → kayak
- offbeat stone Village

November 3rd,

● Lack of cell service/internet

● Property tax burden

● Invasive plants

● Speeding cars on dirt roads

● Lack of public spaces for comfortable, informal community gathering

● Dependence on cars

● Lack of public transportation

● Fire works (illegal)

● Grudge holding

● Too much shade for solar power satellite connections

● Air quality and noise from remediation equipment at town hall

● Speeding motor boats at Lake Wipola

● Lack of constructive conversations

● Engaging with respect

● Lack of new library

● Small meeting spaces

● difficult to make community connections if you don't have kids

● Not elder friendly

● no marching band - infrequent parades

● Community building events

● need to drive for everything

● bakery, pizza, milk

● dusty roads

● pot holes

● too many chickens

● chicken killers

● ticks

● mosquitos

● Lack of diversity (racial/ethnic)

● Lack of trails

What is your least favorite thing about Shutesbury?

What is your least favorite thing about Shutesbury?

- Absence of an accepted forum/venue where conflict can be resolved
- Bad sides of a small town too
 - Divisiveness + Polarization as a result of disagreement over issues (ie. the library)
- Lack of industry/Commercial tax base
- Lack of a place to gather.
- Under utilized commons
- Old vs. New - conflicting opinions about continuing growth, gentrification, increasing taxes
- Debates where people don't feel listened to or heard.
- Deficiency of desire to understand other people's pov.

A+

NO Survival center
Services for Poor

Dirt Roads
Road maintenance

What is your least favorite thing about Shutesbury?

Library too small

(No Bike paths (road))

Library adequate to serve
Community

Lack of awareness of
economic diversity - lack of
understanding of economic
disadvantaged.

High Property Taxes

Lack of physical infrastructure
(senior ctr., library, boys & girls club,
comp. access)

Large public accessible space.

- Walking on roads - no place
to walk - need side walks

- No Broadband

- No Town Center - functional
down town - no barber shop/coffee
shop.

- Far from normal conveniences

- No Take out

- Divisive Communication over
issues people are passionate about

- US vs. Them, Old vs. New

- No assisted living (aging in place
assistance)

- No public transportation

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What is your least favorite thing about Shutesbury?

Town of Shutesbury Community Visioning Workshop

- Having to drive everywhere

- Lack of services - limited library, internet

- Lack of open government and tolerance

- Citizens are judgmental

- We have a hard time understanding

- Lack of common narrative

- No Broadband

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VERIZON
Corporations

Confederate flag on mortgage

November 3rd, 201

What is your least favorite thing about Shutesbury?

● Lack of Internet

● Painful Politics

Lack of Transportation/Car dependence ●

Lack of basic needs-
convenience goods
co-op

● Ineffective + unenforced dog policies
● loose, unattended, barking dogs
owner

Lack of a gathering place

Poor cell phone service

● Steadily ↑ property taxes

● Lack of interest in bringing revenue into town
● Business, solar project
● revenue that brings value

● Poor town facilities
● poor meeting places
● Poor upkeep of town facilities

● Lack of opportunity for inter generation
esp. as people age
● Potential for isolation

● Poor access to
historical facility
● Small volunteer pool

What would you change about Shutesbury?

- Better on popcorn closer to ocean
- Nice big library/Community meeting space ●
- More adequate town buildings - functions, Contemporary, better maintained, modern facilities
- Place Less restrictive housing/family restrictions - extended
- Shared living accommodations
- More aging in place services
- Easier access to basic staples - beach, milk, etc
- Coffee shop
- Better internet & cell service
- Change dynamics around issues
- Improve public discourse
- Engage + at younger people - Gen't, Social, recreation
- Public transportation
- Ability to bike, walk, run safely on roads
- More fire & ambulance service
- More opportunities for social gatherings/activities ●
- Comfortable meeting/activities space
- More utilization of Senior lounge ● ●
- Erase US vs them attitudes - find common ground ●
- Attract young families to town
- More affordable housing
- Raise awareness of economic differences
- Shelter for those who have those needs
- Provide services for people in need

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November 3

What would you change about Shutesbury?

- Have a little store ●●●●●
- Bike/walking paths on main streets ●●●●●
- Limit motor boats on Lake Wyola - size, speed, ●●●●●
- Lower property taxes ●●●●●
- Make Internet happen ●●●●●
- Bring more people to farmers market ●●●●●
- More sustainable energy - homes, public land, geothermal ●●●●●
- Charging stations ●●●●●
- Public transportation ●●●●●
- See more people volunteering (cleaning) ●●●●●
- More community space ●●●●●
- New library ●●●●●
- More municipal solar farms ●●●●●
- Long range planning for self sustaining energy ●●●●●
- Senior housing ●●●●●
- More aging in place services ●●●●●
- Support services for elderly/disadvantaged/neighbors ●●●●●
- More family attractions ●●●●●
- Space for small business + artists to work ●●●●●
- More public gardens ●●●●●
- Get rid of invasive species ●●●●●
- Get rid of mold in buildings ●●●●●
- More connection between town + Sirius ●●●●●
- More gathering spaces - adult and recreation ●●●●●

What would you change about Shutesbury?

Lower taxes

• Less polarized town

• Better cell & internet reception

• Unmoldy community gathering space

• Pleasant " "

• Increased civic engagement

• Lower energy costs

• Encourage small businesses

• Internet cafe

• Cushman type location (Cushman Market)

• Bigger library w/ cafe, internet,

• Better Senior Services - housing, meals on wheels,

• Attract young families to live here

• ~~Encourage~~ "Take it or leave it" location

• Less invasive species

• Take better care of dirt roads

• Post police blog

What would you change about Shutesbury?

IMPROVE INTERNET SERVICE

ENCOURAGE Local business - have locals shop here - general store

Stout Public transportation

Utilization of town buildings including school

INCREASE public water supply well for clean water

private drinking water protection assistance

more respectful dialog/transporting

more places for community events

more places for seniors residents

Greater inclusion of seniors residents

Car pooling

Visiting nurse service

Increase Intergenerational Support

community participation

increase needs + offering system/directory

(create needs @ town events)

provide childcare @ town events

workshops + Events (CPR, 1ST AID)

Town sponsored

Organized town communication group

What would you change about Shutesbury?

- Rede Pelham Hill rd to the way it was - Sidewalks/Bike paths
- Build town center - gen. store, fountain, bandstand park,
- Change the way we have discussion about divisive issues - build consensus
- Better communication
- Better communication about new issues
- Find ways to access/inform public about issues
- Elderly support
- Frame problems
- Greater involvement of residents
- Ability to agree on common ground + vision
- Make town more affordable
- Lower property taxes
- Find different funding sources

What about Shutesbury should stay the same?

- rural/living in the woods → walk in woods who bring in someone's backyard.
- population (not more, not fewer) → but grow w/ young families ←
not smaller (tiny base). → control, big asset to community, independence, local (↓ in school pop)
- Keeping school independent → not driving home (experience)
→ natural beauty → nights are dark (no light pollution), Lake Wyola, Sunset @ top of hill @ town
- Community spirit → Celebrate Shutesbury, dancing + dinners @ AC, Ukelele jam

Large tracts of forested land ●●

Listening to the community

- Volunteer involvement
- governance largely by volunteers (not professionals) → helpfulness + pleasantness of people at library + Town Hall

Civil servants - fire, police

for season recreational opportunities
[Keep paths + trails we have
sailing, biking, hiking, swimming
paddling, snowshoeing, skating]

Shutesbury Athletic Club

Library + Kayak → active + interesting library

What about Shutesbury should stay the same?

Lack of traffic

open woodlands — trees, quiet, wildlife understory

hiking trails

lake views — ~~blowover~~ wooded, night sky, dirt roads

rural character — control
beautiful scenery — local ~~at~~, great,
our elementary school

quiet
Clean drinking water

Safety — crime rate is low, safe to raise children

Climate — always cooler
Climatic — school, library, COA, Hist. Comm. CAC (Community Network for Children)

programs — school, library (but not buildings)

library programs — (but not buildings)
library programs — self-greening, self-reliance

Local control — long tradition, independence, self-reliance
Local control — (including town gov.)

New zoning — open space, ~~then center~~

low density (building) (population)

artsy nature (studio art fair, holiday market)

farmers market

well-kept secret

neighborliness

superior nature of fire + police

friendly police dept.

What about Shutesbury should stay the same?

Natural resources

trash collection - curbside

nature - paths, woods go out door,

diverse population - different backgrounds

large volunteer participation in town government

liberal spirit

location → Quabbin Res. recreational destination, distance to Boston

participation + access to 5 college community

unpooled private land - no "No Trespassing" signs

Lake → access to Lake Wyola (swimmers/kayakers); Wendell State Forest

Kayaker fine library also fishing rods

Farmers Market (or grow)

Garden Tours - attract visitors

hiking trails, skiing, (X-country out back door)

→ welcoming

privacy of settings of homes (low density of development)

Bulky Waste Day

Community Traditions -

Apprentice Club - good resource, live music, meetings

Holiday Fair

Rural Road Network (small, two roads)

Traditions -

Halloween

Dancing

Celebrate Shutesbury

Panicle breakfast

Spaghetti Supper

Shutesbury

live music, meetings

Annual Town Meeting - Open

Population (sustain)

Unfragmented Back Lot - huge blocks of lots across

Historic Assets - buildings + landscapes

Monument on Green, Church, school houses

History still part of present

November 3rd, 2018

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What about Shutesbury should stay the same?

elementary - heart of community; no lead → public water supply is clean - attractive for families

historic → old town New England, unspoiled, buildings

people

woods, stars, abundant wildlife

Athletic Club - free live music, benefits, food nights

library - historic building (but size)

lousy phone lines (buss + cracks)

Dirt roads that drop off (discourage cut throvs)

Main roads in great shape (town maintenance)

Inadequate fire dept., police dept. Swap week

Bulky Waste Days - community, ~~franchise~~

garbage pickup (curbside pickup)

Post Office - original instructions

• School houses, Old Town still

Daniel Snay's - owned property

Drinking water

Neighbor-hood neighbors (green building)

Lake Wyden - state beach

fire walk shows - 3rd of July. parade

Bear-fest - Craft brewers

Town Commune

Celebrate Shutesbury

Farmers Market

Small, home-based businesses - variety

People not on top of each other

Quiet, Clean Air at night

What about Shutesbury should stay the same?

- **Native** - walks in the woods. living amidst trees, openness, wildlife
- **Mixture of ages + backgrounds in town**
- **Lake** - healthy, accessible
- **Rural feel** - dirt roads, lots of trees, working farms, no streetlights
- **Elementary school** - great facility; community of kids, kids are known, life-long friends
- **Self-sufficiency, independent thinking** - openness to new people + ideas
- **Sense of cooperation when people are in need**
- **Extensive forest** - big blocks of unbroken forest
- **(Quinn University)**
- **Informality/familiarity in community**
- **Biggie Library Services**
- **Live Town Meeting**
- **Focus on alternative energy sources** - interest in continuing to make progress
- **Real open space (fields)**
- **Not Amherst** - congested, under-busy
- **Coming back up the hill**
- **Historical buildings**
- **Quality of air, water, environment**
- **S-curves**
- **Athletic Club**
- **Trails**
- **People are friendly**
- **Library** - small but vibrant, meets needs, kayak, other resources
- **Post office**
- **Police + fire doing a great job**
- **Farmers Market (but grow)**
- **Elder + doughnuts on Thursday**
- **Senior Potluck 1st Tuesday**
- **Level of volunteerism** - giving of themselves to make Shutesbury work

November 3rd, 2016

What factors will challenge Shutesbury now and in the future?

Internal

Too much growth

Not enough growth

Attracting young families

School population

Broadband issue

Cell Service issue

Property Tax burden

Ability to attract volunteers

Ability to communicate over differences

Aging Population - Aging in place Challenges

Inadequate/aging

Community building structure

External

Climate Change

U Mass Changes

Water Shortage/drought

Regionalization Changes

ie Schools

Lack of viability of small businesses

Closure of businesses in Leverett/Wendell

State infrastructure

State support for services

Lake Wyola water quality

Protecting water sources

Reliance on fossil fuels

What factors will challenge Shutesbury now and in the future?

Internal

- Declining School Pop
- Lack of internet/Broadband ←
- Decrease in property values
- Water Contamination
- Aging population / lack of infrastructure to age in place
- How to make Shutesbury more attractive to families
- Need for continued expertise in town government
- (Volunteers) encouraging young people
- Developing a common narrative that respects differences

External

- Increase of cost of living / raising children
- Climate Change
- Energy prices
- Regional School issues ie. lead in H₂O
- Attracting more diverse population
- Lack of Federal / State funding

What factors will challenge Shutesbury now and in the future?

Internal

Broad band

High Taxes / Budget

Deteriorating infrastructure

Cell Signal - Lack of

Too much increase/decrease in Population

Dirt Road issues

Lack of volunteers

Aging Population - Lack of services ~~###~~ Transport medical etc. support

Lack of Gathering Space / Shop

Library size problematic
Supporting School

External

Drug Problems

Politics

Regionalization of Schools K-12

Sharing High Schools

Public Ownership of land
Potential ~~financial~~ issues

Resource Exploitation
ie clearcuts

Drought / Water issues
Waste disposal issues

What factors will challenge Shutesbury now and in the future?

Internal

● Aging of town volunteers
(replacements?)

● Lack of central meeting
Place

● Lack of informal social
gathering places ● ●

● Lack of marketplace
venues/retail economy
gas/food etc.

● Lack of commercial tax base

● Healing from past divisive
issues

External

Public Policy - State/Federal
mandates

Regionalization Pressures
State of larger economy

What factors will challenge Shutesbury now and in the future?

Internal

- Broadband in schools
- Population Chg: 2022 not projected
- Taxes / infrastructure lack of consensus

Divergence between middle class median income / property taxes

- Declining enrollment in school
- Cost of pensions and other
- Civil discourse / communication
- Rural character changes / definitions
- gentrification ~~justified~~

External

- State Budget 2020 - 2021
- Climate Change not priority
- Schools Funding to special ed not

2022 not in commission / not done to support at

2022 not in school budget / 2022 not in school budget / 2022 not in school budget

to 2022

2022 not in school budget

2022 not in school budget

2022 not in school budget

2022 not in school budget

Internal

- Internet access
- Aging Population
- Challenge of paying property taxes
- Lack of commercial enterprises to support tax base
- Divisiveness among people in town
 - re: issues eg. school - library municipal bldgs.
- Population Growth / loss
- Affordability for young people
- Availability / sustainability of Natural Resources
 - water quality issues / drought

External

- Change in Revenue
 - non sustainable funding
- Loss of State Revenue
- Climate Change
- Ecological Sustainability
- Animal habitat loss
 - animals encroaching
- Adapting to non-fossil fuel paradigm
 - new economic imperatives
- Changes w/ 5 colleges (employers)

Demographic Data

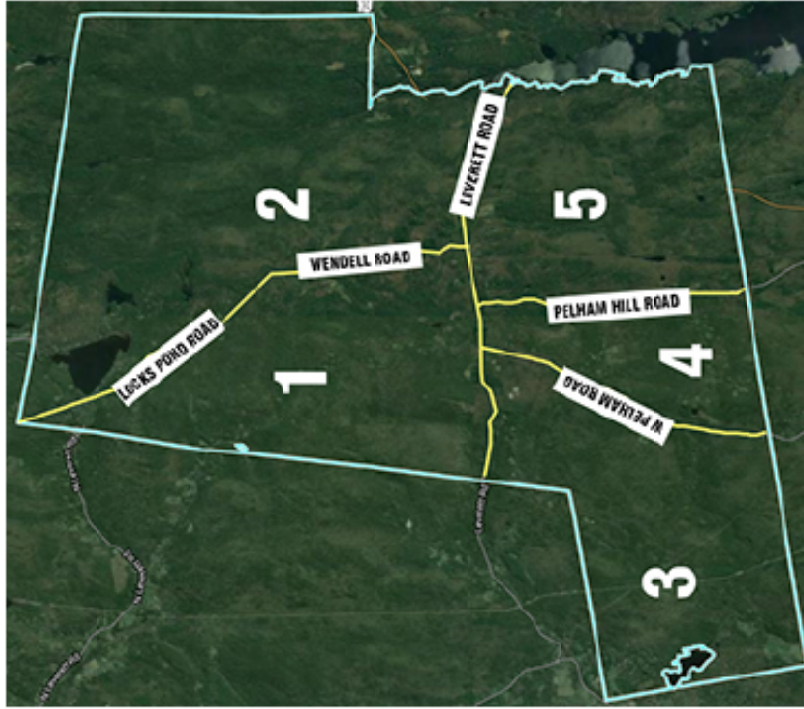
Response Summary 187 Responses

# Responses to Open-Ended Questions	
Questions 1	132
Questions 2	133
Questions 3	131
Questions 4	122
Questions 5	127
Questions 6	118

Gender	Total	Percent
Female	96	51%
Male	77	41%
Prefer Not to Say	14	7%

Age	Total	Percent
Under 18	0	0%
18 to 29	7	4%
30 to 39	15	8%
40 to 49	25	13%
50 to 59	53	28%
60 or older	75	40%
Prefer not to say	10	5%
Blank	2	1%

Household Size	Total	Percent
1	19	10%
2	75	40%
3	43	23%
4 or more	48	26%
Blank	2	1%



Zone	Total	Percent
1	43	23%
2	41	22%
3	35	19%
4	37	20%
5	23	12%
Blank	0	0%

Demographic Data

2

RespondentID	StartDate	Using the map, indicate which zone you watch in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included)
6015343983	11/09/2016	0	Prefer not to say	50 to 59	3
6015687438	11/09/2016	0	Prefer not to say		2
6016384878	11/16/2016	0	Female	40 to 49	4 or more
6023387453	11/18/2016	0	Male	60 or older	1
6023424526	11/18/2016	0	Female	60 or older	2
6023578307	11/18/2016	0	Female	60 or older	1
6026649782	11/23/2016	0	Male	60 or older	2
6027621806	11/24/2016	0	Female	Prefer not to say	3
6014462413	11/08/2016	1	Male	60 or older	2
6015348715	11/09/2016	1	Male	60 or older	2
6015346103	11/09/2016	1	Male	60 or older	2
6015368205	11/09/2016	1	Female	30 to 39	2
6015376405	11/09/2016	1	Male	50 to 59	4 or more
6015386586	11/09/2016	1	Male	30 to 39	3
6015421631	11/09/2016	1	Male	40 to 49	3
6015611443	11/09/2016	1	Female	40 to 49	3
6015628802	11/09/2016	1	Male	50 to 59	2
6015679880	11/16/2016	1	Female	60 or older	3
6015776833	11/16/2016	1	Female	30 to 39	3
6015914115	11/16/2016	1	Female	50 to 59	4 or more
6015937714	11/16/2016	1	Female	40 to 49	2
6016178920	11/16/2016	1	Female	50 to 59	4 or more
6016672291	11/11/2016	1	Female	50 to 59	1
6017555344	11/12/2016	1	Male	50 to 59	4 or more
6017675272	11/12/2016	1	Male	40 to 49	4 or more
6021044454	11/16/2016	1	Male	50 to 59	2

Demographic Data

6823353631	11/18/2016	1	Male	40 to 49	2
6823483612	11/18/2016	1	Male	50 to 59	3
6823476876	11/18/2016	1	Male	50 to 59	3
6823484376	11/18/2016	1	Male	50 to 59	4 or more
6823580546	11/18/2016	1	Male	60 or older	1
6823740474	11/18/2016	1	Male		
6823974209	11/19/2016	1	Female	60 or older	1
6824028250	11/19/2016	1	Female	60 or older	2
6824159821	11/19/2016	1	Female	30 to 39	2
6824351524	11/28/2016	1	Prefer not to say	Prefer not to say	
6825250794	11/21/2016	1	Female	30 to 39	4 or more
6825265566	11/21/2016	1	Male	50 to 59	4 or more
6827397465	11/23/2016	1	Female	50 to 59	3
6827422694	11/23/2016	1	Male	50 to 59	4 or more
6827480923	11/23/2016	1	Male	60 or older	3
6827447843	11/23/2016	1	Female	60 or older	2
6827447287	11/23/2016	1	Male	60 or older	2
6827487865	11/23/2016	1	Female	50 to 59	3
6827561822	11/24/2016	1	Female	50 to 59	4 or more
6827680849	11/24/2016	1	Female	60 or older	2
6827906492	11/24/2016	1	Male	40 to 49	4 or more
6828232986	11/25/2016	1	Female	50 to 59	4 or more
6828251195	11/25/2016	1	Female	50 to 59	3
6832243321	11/30/2016	1	Female	50 to 59	2
6834246433	12/02/2016	1	Male	18 to 29	4 or more
6815335508	11/09/2016	2	Prefer not to say	Prefer not to say	3
6815371296	11/09/2016	2	Prefer not to say	60 or older	4 or more
6815378146	11/09/2016	2	Female	60 or older	1
6815425530	11/09/2016	2	Male	60 or older	3
6815597151	11/09/2016	2	Male	60 or older	2

Demographic Data

6815650297	11/16/2016	2	Male	50 to 59	2
6815677116	11/16/2016	2	Female	50 to 59	2
6815734206	11/16/2016	2	Female	60 or older	1
6816096903	11/16/2016	2	Female	30 to 39	4 et suite
6816192057	11/16/2016	2	Female	50 to 59	2
6816510907	11/16/2016	2	Female	60 or older	1
6817716943	11/12/2016	2	Female	60 or older	3
6818398300	11/14/2016	2	Male	40 to 49	2
6822435652	11/17/2016	2	Female	60 or older	2
68233351670	11/18/2016	2	Male	50 to 59	3
6823370361	11/18/2016	2	Female	60 or older	2
6823413653	11/18/2016	2	Female	40 to 49	4 et suite
6823511126	11/18/2016	2	Female	40 to 49	4 et suite
6823530326	11/18/2016	2	Profile not to say		2
6823587202	11/18/2016	2	Female	60 or older	2
6823779889	11/19/2016	2	Female	50 to 59	4 et suite
6823936239	11/19/2016	2	Female	60 or older	2
6823945879	11/19/2016	2	Female	60 or older	2
6823987368	11/19/2016	2	Female	60 or older	1
6824087668	11/19/2016	2	Female	50 to 59	2
6824088952	11/19/2016	2	Female	40 to 49	4 et suite
6825182337	11/21/2016	2	Female	50 to 59	3
6825650748	11/22/2016	2	Male	60 or older	2
6827061424	11/23/2016	2	Male	60 or older	2
6827064624	11/23/2016	2	Male	60 or older	2
6827361822	11/23/2016	2	Male	30 to 39	4 et suite
6827367834	11/23/2016	2	Female	60 or older	2
6827387611	11/23/2016	2	Female	50 to 59	2
6827481947	11/23/2016	2	Male	60 or older	2
6827550653	11/24/2016	2	Female	60 or older	2

Demographic Data

6827579494	11/24/2016	2	Male	68 yr old	2
6827686155	11/24/2016	2	Female	30 to 39	3
6827682350	11/24/2016	2	Male	50 to 59	3
6827915829	11/24/2016	2	Female	40 to 49	4 et more
6827975788	11/24/2016	2	Male	60 yr old	2
6833892724	12/01/2016	2	Male	60 yr old	1
6815342900	11/09/2016	3	Female	60 yr old	3
6815375581	11/09/2016	3	Female	60 yr old	2
6815386702	11/09/2016	3	Female	60 yr old	2
6815446205	11/09/2016	3	Male	50 to 59	2
6815546560	11/09/2016	3	Male	50 to 59	3
6815731752	11/16/2016	3	Male	60 yr old	4 et more
6815911471	11/16/2016	3	Male	50 to 59	3
6815911172	11/16/2016	3	Female	40 to 49	4 et more
6815924554	11/16/2016	3	Female	60 yr old	2
6815927489	11/16/2016	3	Male	18 to 29	4 et more
6815962350	11/16/2016	3	Female	50 to 59	4 et more
6815974460	11/16/2016	3	Female	60 yr old	2
6816073470	11/16/2016	3	Male	50 to 59	4 et more
6817214778	11/11/2016	3	Male	60 yr old	2
6817378201	11/11/2016	3	Female	Prefer not to say	2
6819012947	11/14/2016	3	Female	50 to 59	2
6823374848	11/18/2016	3	Female	60 yr old	2
6823385907	11/18/2016	3	Female	60 yr old	1
6823484838	11/18/2016	3	Male	50 to 59	3
6823416701	11/18/2016	3	Male	60 yr old	2
6823435723	11/18/2016	3	Female	60 yr old	3
6823587101	11/18/2016	3	Female	50 to 59	2
6823983321	11/19/2016	3	Male	18 to 29	4 et more
6823985503	11/19/2016	3	Male	18 to 29	4 et more

Demographic Data

6824170965	11/28/2016	3	Female	68 yr old	3
6825011621	11/21/2016	3	Male	30 to 39	4 et more
6827398321	11/23/2016	3	Female	50 to 59	3
6827423598	11/23/2016	3	Male	60 yr old	2
6827439433	11/23/2016	3	Profile not to say	Profile not to say	4 et more
6827514481	11/23/2016	3	Male	40 to 49	3
6828975470	11/26/2016	3	Male	50 to 59	3
6829004397	11/26/2016	3	Female	50 to 59	3
6829318462	11/28/2016	3	Female	50 to 59	2
68293184919	11/28/2016	3	Female	50 to 59	3
6832795716	11/30/2016	3	Male	60 yr old	2
6814371351	11/08/2016	4	Female	50 to 59	4 et more
6815335984	11/09/2016	4	Female	60 yr old	1
6815345520	11/09/2016	4	Female	60 yr old	2
6815358292	11/09/2016	4	Female	40 to 49	3
6815370715	11/09/2016	4	Female	50 to 59	4 et more
6815428809	11/09/2016	4	Male	60 yr old	2
6815425957	11/09/2016	4	Male	40 to 49	2
6815455358	11/09/2016	4	Male	30 to 39	4 et more
6815541270	11/09/2016	4	Male	60 yr old	3
6815543781	11/09/2016	4	Female	40 to 49	2
6815616979	11/09/2016	4	Female	60 yr old	3
6815693335	11/16/2016	4	Male	30 to 39	2
6816655344	11/16/2016	4	Male	60 yr old	2
6816013391	11/16/2016	4	Female	50 to 59	3
6816171658	11/16/2016	4	Female	18 to 29	3
6817461644	11/12/2016	4	Male	50 to 59	2
6817698974	11/12/2016	4	Female	50 to 59	4 et more
6817940037	11/13/2016	4	Male	40 to 49	4 et more
6822854291	11/18/2016	4	Male	30 to 39	2

Demographic Data

68223640900	11/18/2016	4	Female	30 to 39	2
6823371355	11/18/2016	4	Female	60 or older	1
6823480128	11/18/2016	4	Male	30 to 39	2
6823936120	11/19/2016	4	Female	50 to 59	4 or more
6824053347	11/19/2016	4	Female	50 to 59	2
6824145109	11/19/2016	4	Male	60 or older	2
6824327617	11/28/2016	4	Female	Prefer not to say	2
6824331683	11/28/2016	4	Prefer not to say	50 to 59	4 or more
6826527427	11/22/2016	4	Female	40 to 49	4 or more
6827379464	11/23/2016	4	Female	60 or older	2
6827448237	11/23/2016	4	Female	60 or older	2
6827525716	11/23/2016	4	Male	60 or older	1
6827528823	11/23/2016	4	Female	40 to 49	2
6827542080	11/23/2016	4	Female	60 or older	4 or more
6827922209	11/24/2016	4	Male	60 or older	1
6828665781	11/23/2016	4	Female	40 to 49	4 or more
6828929896	11/26/2016	4	Female	40 to 49	4 or more
6829414213	11/28/2016	4	Male	50 to 59	3
6814371272	11/08/2016	5	Male	60 or older	4 or more
6815113809	11/09/2016	5	Male	60 or older	2
6815446683	11/09/2016	5	Male	30 to 39	4 or more
6815527392	11/09/2016	5	Female	18 to 29	3
6815766186	11/16/2016	5	Male	60 or older	1
6815926728	11/16/2016	5	Female	50 to 59	3
6815943822	11/16/2016	5	Male	60 or older	4 or more
6816157848	11/16/2016	5	Prefer not to say	60 or older	2
6816625874	11/11/2016	5	Female	60 or older	2
68196227836	11/15/2016	5	Female	40 to 49	4 or more
6823414305	11/18/2016	5	Female	18 to 29	3
6823579715	11/18/2016	5	Female	60 or older	3

Demographic Data

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6823638571	11/18/2016	5	Prefer not to say	40 to 49	3
6823969235	11/19/2016	5	Prefer not to say	50 to 59	2
6824083572	11/19/2016	5	Female	40 to 49	2
6824132266	11/19/2016	5	Female	60 or older	2
6824334871	11/28/2016	5	Male	60 or older	1
6824436344	11/28/2016	5	Prefer not to say	Prefer not to say	1
6824570591	11/21/2016	5	Male	Prefer not to say	4 or more
6827517223	11/23/2016	5	Female	60 or older	3
6828149321	11/24/2016	5	Prefer not to say	Prefer not to say	4 or more
6829266140	11/27/2016	5	Male	50 to 59	2
6832745916	11/30/2016	5	Male	60 or older	1

What do you value most about Shutesbury?

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ID	What do you value most about Shutesbury?
6014371272	It's setting in nature, but with culture all around. Shutesbury Farmers Market Cooler temperatures
6014371351	The elementary school, the Spout Library, progressive folks
6014442413	woods; quiet; negligible traffic;
6015335984	The beauty of the woods
6015340715	Rural environment.
6015342980	Beauty
6015343983	Open spaces, low population, clean water, clean air, access to outdoor activities.
6015345520	It's quiet
6015346103	The rural setting, woods, streams. The quiet at night, the safety for children, the small local school, the community spirit and volunteer government.
6015358292	The school, generally safe neighborhoods, accessibility to outdoor activities.
6015370715	Shutesbury has a down to earth, simple feel. The small old library. Reuse of old buildings.
6015371296	how much potential there is how beautiful it is
6015376405	The Forest that your letting DCR and Cows destroy.
6015378146	Beauty, wildlife, woods, peaceful walls and puddles.
6015386586	It's rural nature and strong community feel.
6015386702	Peace and quiet
6015425957	Quiet, peaceful, safe town to live. Close to Amherst. Nature and wildlife.
6015446205	wildlife, quiet, area, walking trails
6015446683	It's school, library, small town feel
6015455356	Quiet, trees, hiking trails, wildlife, ponds, kind neighbors
6015541270	I value the quiet and peacefulness that up in the hills of Shutesbury provides.
6015546560	I value knowing many folks in town. I value the local character. I value the progressive character of the town and that we want to work together towards common goals. I value the AC and what it represents as a community resource. I like Caliente Shutesbury. When my kids were in school, I very much valued that I could walk into the school, know most of the teachers and many of the kids. I valued that the teachers took a deep interest in each of my kids.
6015611443	The small, friendly community...neighbors care about each other and help each other out.
6015616979	environmental beauty, privacy and low crime
6015628002	Rural life

What do you value most about Shutesbury?

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6015677116	The quiet and privacy and interesting people.
6015679080	peace & quiet, early morning walks/runs down dirt roads, wildflowers along the roadside, wildlife, stone walls & foundations
6015737752	The value placed on open space, woodlands, and the environment.
6015734206	Friendly people, beautiful environment
6015766186	Out in the country', rural setting. Sense of community.
6015911172	the elementary school access to the outdoors sense of neighborhood/community
6015911471	Lake Wyola, natural beauty, the elementary school,
6015914115	The beauty and the people.
6015924554	Open space, rural, scenic
6015926728	The elementary school, the library, being in a rural community but close to Amherst.
6015937714	the people, their concerns and values and ways of approaching life reflect my most deeply held ways - I feel close to my neighbors
6015962350	good neighbors, quiet places, the library, the way that people pitch in when it counts, dirt roads, Celebrate Shutesbury, the school, the lake, the flora and fauna, the liveliness of the AC these days.
6016013391	natural beauty, rural neighbors, safe community, very good elementary school, great tiny library with a phenomenal librarian, watching it fall to who go by whether I know them or not, wildlife, nice community events
6016073070	By far, I value the elementary school and the community of people I've met in town.
6016096943	I value the people in the community. I value the school and the school culture that has been created, and I also value the library and everything the library brings to the community.
6016157848	That it is not Amherst
6016171658	the school and Lake Wyola
6016178920	Small town atmosphere; beautiful setting; friendly neighbors.
6016192857	Rural small town character I know my neighbors Outdoor activities within town and nearby Lack of crime Quiet
6016384078	The people, the water and the trees.
6016510887	This people and the natural setting are both very important to me. Probably I would put the people first. When I hear a friend talk about life in Hadley, I know I wouldn't be happy in Shutesbury if it were dominated by people with different values and attitudes. See this (human) community.
6016625874	quiet country living
6016653344	peace and quiet; the overall political values of the town people no significant commercial businesses.
6016672291	The people, our school, Lake Wyola, and the amazing trails!
6017578281	Peace and quiet. Dark nights. Privacy.

What do you value most about Shutesbury?

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6017461644	Woods, streams, and natural beauty in general. Friendly, politically and community active people.
6017555344	Wilderness Quiet Simple life style Rural Low environmental impact
6017675272	Privacy, Wildlife
6017698974	The library, the woods, the elementary school, tennis, ropes, ice skating, proximity to Quabbin, high water town out
6017940097	Space, open or forest. Nature. No light pollution. Quiet.
6018398388	Rural, Sense of Community, Access to outdoors (especially trails) both in Shutesbury and neighboring towns, Shutesbury Athletic Club (especially the community side of it, such as the Friday night dinners), Lake Wyola, Accessory Apartment both attached and detached zoning rules (I do not have one, but like to know that I can).
6019627836	Close knit community.
6021044434	Quiet, rural living in the woods, near Quabbin and near cultural activities in nearby towns.
6022435652	Direct democracy through town meetings. Small size of the town. Privacy. Tradition of self-reliance. The number of skilled volunteers ready to work on town projects. The town's historic buildings: MN Spear Library, Old Town Hall etc. Being close to Amherst with all its amenities. Good water and air.
6022854291	This quiet town, the woods, nature, quiet, the elementary school.
6022860000	the nature, the open spaces and wilderness
6023370361	open spaces & lake wyola
6023371355	The people. The beauty of the land. The progressive level of awareness.
6023387453	rural
6023403612	The school, library, athletic club, and the lake.
6023413633	This people, the tranquillity. The woods, the lake
6023414305	The quiet of the area.
6023424526	the clean water and air, the rugged people with great values, the streets, businesses, walking trails etc.
6023435723	Beautiful surroundings, nature, calm, friendly neighbors, good school
6023507101	Living in the middle of the woods and the character of the town.
6023511126	Good school, natural setting, lake wyola, quiet, good neighbors
6023530326	Rural people who have energy and are active at all ages.
6023579715	Rural, quiet, close to nature, space, can see the sky and stars, people are friendly and try to work together.
6023587282	This open clean space and fresh air. I love the trees, the wildlife, the fact there are no stores or lights or bad sounds, or loud neighbors. It is a peaceful sanctuary of sorts, but there are much, much too high.

What do you value most about Shutesbury?

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6023658571	Rural characteristics - surrounded by woods and fields for privacy and enjoyment. The neighbors and community in general is great - very welcoming and supportive. I love many of the things that inherently come with small town living.
6023779889	People care about each other and look out for each other
6023936239	It's residents and location
6023974209	This quiet. The sense of being on sacred lands of the Native American people. The innovative, creative, good-natured spirit of so many other residents who are open to generating new possibilities and new ways of doing things in "this community" (civic life). The active recreation and community life offered through the library and the Shutesbury Athletic Club. The non-profit of Tennesson and Status offering so much. Lake Wyola State Park and the kayak program through the library! I like the little Town Center with a post office and friendly/accessible Town government staff. I like all the trails for walking and biking.
6023983321	It is safe from violent crime
6023987368	Woods and Library
6024007668	The rural, peaceful environment
6024088932	School, library and its events, quiet, beauty
6024020250	Small town, rural setting, community-based, volunteer driven
6024132266	Excellent quiet clean air, clean water, people who care about the town, the land and each other
6024145109	rural character
6024159821	It's quiet, the town takes great care of our dirt road, the school system is great
6024170965	Friends and Trees
6024327617	Clean air and water. Responsible managing of forests. Consistent landowners that allow biking, hiking, dog walking, etc. Well kept roads. Excellent schools.
6024331683	Privacy. Quiet
6024334871	Privacy. Natural surroundings
6024351524	The real sense of community and that there are so many people willing to volunteer their time to bring that community together.
6025102837	Progressive community and rural environment where we protect open space. And, of course, Lake Wyola.
6025250794	The community atmosphere, particularly at the school, and the library.
6025265566	The small town, blend, friendly nature, the quiet, the open spaces, the helpful community.
6026527427	Affordability and the setting.
6026669782	-peaceful
6027064624	The small town feel, the elderly in town that have been here for many years, the peace and quiet, the efforts of the police and fire department, the spirit of volunteering.

What do you value most about Shutesbury?

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6027361822	Rural beauty
6027367834	Nature, spirit of volunteerism
6027379464	community of people
6027387611	It's rural character, access to trails, water for boating, swimming and fishing and its forests. As someone whose children are grown but attended SES, I appreciate that there are community gathering places such as the school, library and Shutesbury Athletic Club.
6027397465	This rural atmosphere
6027398321	Unspoiled natural settings, small elementary school, Lake Wyola, many hiking trails, I admire all the offerings the library manages to provide given its size constraints, roads are well-plowed.
6027422694	Rural/Village - small community -- outstanding people who serve the town
6027423598	The peaceful, quiet country life and friendly neighbors are about equally valuable to my mind.
6027430923	All the open places
6027439033	It is rural and wooded where we live...quiet
6027447043	Rural feel. Space between houses. Welcoming community. Trees
6027447247	Rural location but close to Amherst, Northampton and major roads. Idyllic settings without intrusion. Wooded areas with walking trails.
6027448257	Community
6027481947	The people I know, most of whom are involved with the town.
6027514491	Small town feel
6027517223	Small town living with proximity to 5 college area
6027525716	NOTHING
6027528033	Small community & feel
6027550653	Community. Outdoor recreation. Lake Wyola. Rural. Value education. Great volunteers who run town and paid personnel.
6027606155	Access to outdoors, limited development, library open daily, small school district
6027621006	It's got a bit of everything that makes this area special: a friendly little lake, a friendly little library, a friendly little school, a friendly little post office, the hills and woods I can't do without, artists, Magyars, intellectuals, woodmen and woodswomen, and of course the one guy who makes it easy to locate him. (Every town needs at least one, apparently.) Personality aside, and there's room for everyone. I love it. The air smells fantastic and the landscape is enchanting. Also, the deer and the bald eagles that occasionally visit, the martin that twirls up at us in the shoulder season, the fearless and charming little critters that make our home feel like a vacation. For enough away from the Valley (which that the wildlife actually does come out to play.
6027630849	The woods, small town, knowing my neighbors, the AC, town hall and the volunteers who do so much for the town. Lake Wyola is a huge resource for our town

What do you value most about Shutebury?

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6027662350	It is our Ambrose
6027906492	It's a good place to raise a family
6027922209	Small town, rural New England at its finest
6027975788	it used to be how few people live here but the pop. has gotten quite large for my taste
6028351195	Natural beauty, natural resources and community
6028929046	small nurturing elementary school, small community, outdoor space.
6028973470	small rural character, sense that it was a welcoming, progressive town (changing unfortunately); willingness to invest in community in strong school funding with flexible curriculum and strong support for teachers
6029004397	The natural world
6029266140	The friendly people. Dirt roads. The library. Open space. Scenic population.
6032243321	The beauty, the woods, the caring attitude of many people I've met; the commitment of town leaders, like the library director and some town hall staff, to working for the community.
6032745916	Rural setting, privacy
6032795716	Privacy; forested landscapes; logging & rural roads for walking, snowshoeing, biking.
6033092724	small town living

What is your least favorite thing about Shutesbury?

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ID	What is your least favorite thing about Shutesbury?
6014371272	Property tax burden.
6014371351	That the library is too small.
6014442413	animosity; contentious public environment; nimby;
6015335994	That there could be a solar farm off Pratt Corners Road to profit Cowls, and out of some developments, taking down 20-30 acres of existing forest for a fake green project, which will not provide any electricity to Shutesbury.
6015340715	Inefficiencies of town government and lack of accountability for paid staff and dept heads.
6015342980	Town No Internet
6015343983	People rushing to make long-lasting changes without respecting wishes of others, pushing schemes in which they have a personal interest, racism, hypocrisy.
6015345520	Speed limit in a curve just about the same as near downtown Amherst
6015346103	No public transportation. We have to drive everywhere. Not enough volunteers, especially younger volunteers.
6015348292	No sidewalks, Few in town speaking for the "retarded" majority without actually knowing what the majority wants. The attitude that often happens regarding speaking louder and louder about an issue will somehow make it more supported, and anyone that is against your stance is wrong. No concern or concern about cultural general store to girls the ladies
6015370715	The high property taxes.
6015371296	lack of internet, lack of businesses, lack of housing options, unreasonable people
6015376405	That we have a defacto mayor in the form of a Town Administrator, that I never voted for.
6015378146	No cell phone service and no WiFi connection.
6015386586	No broadband/good communication options.
6015386702	No store
6015425957	Highest Tax rate in the State for marginal services. Lack of technology.
6015446205	no broadband, cell service, taxes
6015446683	no high speed internet.
6015455358	The forests and the land
601541270	Lack of high speed internet. No gathering and meeting place like a larger meeting center and library.
601546560	I believe that there are an small differences can get personal. I dislike the lack of internet
6015611443	No local store or cafe...so you have to drive everywhere.
6015616979	lack a modern library
6015628002	Tax rate

What is your least favorite thing about Shutesbury?

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6015677116	Over zealous citizens who don't respect other people's opinions that are different from their own.
6015679080	ATVs, snowmobiles on private property and land they don't belong on
6015731752	We don't have enough business. We don't have broadband.
6015734206	Real estate tax too, too high No services, internet, cable, cell phone, poor maintenance of Wendell Rd, Mail can't be delivered to my house, trash has to be driven to collection point 6 months out of the year, there is a part of Shutesbury population that supports all the bells and whistles, fix infrastructure first
6015766186	Poorly maintained homes and properties
6015911172	lack of INTERNET!!!!!!
6015911471	Lack of political transparency
6015914115	The divisiveness that has increased over the past 10 years, also the lack of a central community space where people can meet by chance or intent. Horrible dsl.
6015924554	the highest taxes in the Pioneer Valley. No cell coverage. No broadband, the current library building
6015926728	Lack of broadband internet.
6015937714	how shabby it looks in the main center how their does not seem to be a maintained collective force of folks driving us into the future
6015962350	not having a library building with more functionality, crazy high property taxes, no place to get milk and eggs
6016013391	just holes in the dirt roads, no nice community center-the one in the town hall is effective, but not warm and friendly
6016073070	The strength and weakness of the town is that it's very spread out--I know this can't be changed of course. However, my area of Shutesbury is closer to the town centers of Amherst and Leverett, so I rarely pass through the center of Shutesbury. Also, I really don't like the infighting and I really, really wish there were sidewalks near the center of town. It is definitely not pedestrian friendly.
6016096983	The lack of high speed internet.
6016157848	How much it costs to live here
6016171638	No cell service at all.
6016178920	Rancorous nature of political discussion.
6016192057	Antagonism between factions - either project for example should be allowed - town did a lot to accommodate residents but some resist except compromises Some plans are of dubious merit
6016384078	The melodrama, perhaps a glitch in our own innate human nature that tends to separate us as community -we all really want many of the same core things, it all boils down for me to health and happiness -indeed, wellbeing. So let's laugh a little more, appreciate what great FREEDOM we still have and oppressing ourselves and each other with all the petty nonsense.
6016510887	This conflict we have experienced between groups. I was here for the new library debacle, but I understand such conflicts are not new. Perhaps to some extent they are unavoidable. People are sometimes very united to one another.

What is your least favorite thing about Shutesbury?

6016625874	politics and people who drive too fast
6016653344	real estate taxes; distance to Amherst
6016672291	Taxes, taxes, taxes and lack of high speed Internet.
6017578201	High property taxes.
6017461644	High property taxes. Lack of high speed internet (broadband).
6017553344	High taxes!!! Lack of budget or conservation, people revert to fighting with one another. Increased development. Lack of utilization of current resources. And did I say High Taxes!!!
6017675272	No Diner or Small Deli (AC doesn't count)
6017698974	Unwillingness of townsmen, lack of appreciation for the work of volunteers by townspeople which makes new people reluctant to volunteer because their work will just be criticized, not-acknowledged, increasing lack of social responsibility
6017940097	High taxes. Fighting over stupid issues like solar.
6018398380	LACK OF BROADBAND!!!
6019627836	Small town gossip & divisive behavior.
6021044434	Lack of connection with neighbors and strong sense of community.
6022435652	High property taxes. A too big police department. An unquestioning belief in growth - of population, in the budget. The incivility of some town employees towards residents whom they dislike on ideological grounds.
6022854291	A lack of a central meeting place and lack of a vibrant downtown.
6022860000	not diverse, not a lot of community outside of school
6023370361	high taxes
6023371355	Conservative, Republican viewpoints. The housing laws regarding how houses need to conform to laws that have nothing to do with safety, but more to do with property values. What happened around the library. The mold in Town Hall and the refusal to deal with it to make a truly safe space for all seniors to gather.
6023387433	rural
6023403612	Lack of broadband.
6023404838	No wifi, no decent gathering place besides the AC...
6023413653	The road clearing in winter. Would love to see more money go towards plowing.
6023414305	The fact that no one can seem to agree on anything. People in this town are very closed minded and think that their beliefs and opinions are the only ones that matter. Not to mention some very noisy neighbors.

What is your least favorite thing about Shutesbury?

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6023424526	I have been an older, female, organic farmer in Shutesbury for over 20 years. I find the high taxes almost enough to leave town. I feel anyone making this kind of sacrifice with income etc. should be encouraged to keep farming, sought out and supported for the expertise and contribution they are making. Many people from Shutesbury, the colleges have come here to learn goat keeping and ecological gardening over the years. Goat walks were very popular and once we were on the garden tour route.
6023435723	No internet, high taxes.
6023507101	The taxes and no internet
6023511126	Long drive to town, no new library, no high speed internet, high taxes, losing power regularly
6023530326	Distance to shops.
6023574307	No cell phone tower No internet coverage except satellite
6023579715	Distance from everything I do when I'm not home- work, errands, appointments, stores, restaurants.
6023587202	This way some administrators behave rudely towards you--like LAS talking a hundredfold friend to move her seat after she had already sat down at a meeting in town hall. This was rude and unacceptable. Her goodness when the woman is handicapped and yet made to get up and move because of an imagined fragrance bothers me on this part of the strategy plan--and my friend was waiting in frigates this particular meeting! Also the kitchen crew has to get a gift--it's director is loud, mean, and swears much too much on a friendly basis with the patrons. Patrons are not visiting her kitchen for a cup of tea--although, often, when one is in the library this is how you are left feeling when you are in the kitchen's kitchen--and she is grumpy over a cup of tea!
6023658571	Accessibility to the internet and crappy phone service. Old and worn out library.
6023729899	Including - library, school bus, regionalization. It's obvious as there are no truly wonderful people here
6023936239	Distance to stores
6023974209	For me as a single, older woman, a sense of neighborhood is missing. So--the preference of this model of nuclear family housing, without a diversity of housing options available, such as duplex-style housing that can create more of a sense of organic connection between people. Generally, the lack of more affordable housing situations. Also, the lack of any public transportation, such that one's car is the only option. And, the lack of emotionally and socially intelligent civic infrastructure (the low standards) for processing town-wide issues and decisions; in-ground solutions for fully respectful communication in every meeting in the public space.
6023983321	No modern services.... cell reception or internet
6023995736	Lack of general store for cup of quick snack. No comfortable place to gather for meals, community events. Library way too small.
6024007668	High taxes and dirt road maintenance
6024008932	Continued response to town culture
6024020250	The need to drive to get to any other place.
6024132266	No pleasant community space that is open to all with none.

What is your least favorite thing about Shutesbury?

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6024145109	turning into suburbia and the traffic headed to lake wyola
6024159821	At this moment the break-the even this summer are still lingering in my mind, I would say that is the least favorite thing is finding a big town treasury.
6024170965	High Taxes
6024327617	Parking at library. Town hall building problems....water, mold, internet access
6024331683	There are businesses popping up in residential areas creating noise, traffic, and air quality issues. Government turns a blind eye to the zoning such as the mess in the center of town and unregistered vehicles allowed to be in peoples yard. Secondly, the internet concerns continue to be on going. Maybe starting over? Following Leverett's model? Not sure but we need to do something different. The control individuals have to push their agendas. (For instance Michael DiChaira with the solar project and Karen Traub with the library survey and process.) It's not a small town anymore. Traffic has increased in speed and amount.
6024334871	Increasing suburbanization.
6024351524	The continued and relentless increase of our tax bill. Between the valuation of our home (house & land) and the tax rate, we are getting to a place where we need to consider whether we can continue to afford living in town.
6025102837	High property taxes. In fact, I may have to leave Shutesbury when I need to retire because I will not be able to afford the taxes to keep my home. Alas, I have been very concerned about gentrification in Shutesbury, as more people who seem to want an Ambler lifestyle move up the hill to join Shutesbury, and then push for expensive projects (like the million dollar library), requiring even higher property taxes. I fear that we will lose our diversity if high property taxes force everyone out except upper middle class folks. Really, lack of high speed internet is a big deficit -- I'm glad we are pushing forward with that effort.
6025250794	Infrastructure issues, especially the lack of reliable internet and phone.
6025265566	Limitations caused by remote location - having to rely on Ambler resources, not having town resources, like a fully functioning library, walk or non-existent internet. Also, why do town residents have to pay to use our own pond, Lake Wyola, like we were from Chelmsford or something? And do we get any money back from DCR for it?
6026527427	Lack of cafe/market that could serve as a gathering place for casual meet-ups or events.
6026649742	-Town Meeting form of government
6027064624	The smugness and intolerance of the ultraliberal point of view .
6027361822	Lack of Internet
6027367834	No comfortable place to gather as a community.
6027379464	no broadband, people complaining about the taxes
6027387611	No broadband.
6027397465	Too many regulations on specific items in relation to residents of a few.

What is your least favorite thing about Shutesbury?

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6027398321	1. Having to use town garbage bags: inconvenient and bad for the planet because I end up having to put several kitchen garbage bags into the bigger sized town bag. 2. Dogs being allowed to be unleashed in public hiking trails. I use trails near Atkins Reservoir, this is a significant nuisance. 3. No Comcast cable TV and no high-speed internet. 4. Woodsmoke in the air. 5. Once your child is out of elementary school, there is no sense of community, no place to see neighbors.
6027422694	Small number of people tend to demolish conversations and complaints without doing their part to solve. I'm like "this town should"; lack of town appreciation for town volunteers
6027423598	Contentious politics and winter travel are equally problematic.
6027430923	No shops.
6027439033	Library is tiny
6027447043	Need for driving to get anything. Speed limits on lake
6027447247	Lack of high speed internet
6027448237	Lack of gathering place
6027481947	Difficult to establish relationships. Not enough incentives for people to want to get out. The library is a gift under Ms. Antonellis but it doesn't seem to sufficient. The same is true for the vigorous efforts of the SAC. Maybe that is why some people live here - to stay in their nest.
6027514481	High taxes, no technology
6027517223	Real estate taxes are very high
6027525716	TAXES TO HIGH
6027528033	Technology
6027550633	Overpriced. No high speed. Taxes.
6027606155	Lack of high speed internet, high taxes
6027621006	This property tax rate is kind of crazy, for a small rural village with no forests, no stores, some dirt roads, and no big projects to sustain. There's a hint of the old entitlement in the way things happen, that doesn't quite do justice to either the level of education you normally find around here, not the level of generosity that people show face-to-face. I sometimes want to say, "This isn't Little America. This is Shutesbury. Not the same thing." It doesn't seem entirely conscious, so it's hard to handle constructively.
6027630849	The division that appeared when we were trying to build a library. I still grieve that we walked away from a two million dollar grant that could have created a physical space to build and help our sense of community thrive. I see this same animosity as a solar array is being proposed (and hopefully built) in our town. The nasty things said by people toward our town officials. "Next Door Shutesbury" is seen by many as extremely valuable, and a way to reach out to each other. I stopped subscribing because I couldn't stand the vitriol expressed by members. I cancelled my subscription to the site because of the angry, awful discussions that were being spewed around the solar project. Sad to me. The drive distance to get groceries, etc. Public transportation would really help, but not sure how practical it would be.

What is your least favorite thing about Shutesbury?

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6027662350	That the voting process was completed 10 years ago by one man. His viewpoint is squabbling about the town's and town's residents who want to either develop or increase the size of town. His and the town's the last time to vote be built in Shutesbury. He got his and now he can do the same. So why bother!!!
6027906492	Some of the politically conservative a-holes
6027922209	Lack of modern infrastructure (cable TV, cell phone service, etc.)
6027975788	high taxes
6028251195	access to services
6028929046	Lack of high speed internet, tiny library.
6028975470	Increasing emphasis by small group of residents to halt investment in town infrastructure with strongly voiced and-out sentiment that does not represent the majority or the need of the town; angry responses to civil discussion and violation of town residents/officials. Desire to keep things "as they were" rather than look at creative solutions to future. Needs of seniors or long-term residents do not trump needs of all residents - a respectful balance needs to be acknowledged.
6029004397	The divisiveness between different people
6032243321	Lack of community gathering spaces. As a current resident, it's hard to figure out a way to be part of a community.
6032745916	Increase pressure to "grow", develop.
6032795716	Lack of access to broadband internet. Difficulty in meeting other families in town.
6033892724	taxies, way to high

What would you change about Shutesbury?

22

ID	What would you change about Shutesbury?
6014371272	Property tax burden.
6014371331	I would build a bigger library! I would add more art and music to the elementary and middle and high school curriculum. I would allow the solar project on Pratt Center Road to be built.
6014442413	i don't know how to change animosity or contentious environment or nimby.
6015335984	Be able to have a bigger library/community center
6015340715	More openness and communication from town officials; better vetting and coordination of projects, esp. highway dept and police. Train or find an effective town administrator, one who can find and facilitate grant and other funding sources for programs and projects. Change zoning to bring in clean businesses to augment the tax base. Stop automatically adding 2.5% to our taxes every year.
6015342900	Get high speed internet
6015343983	Increase respect for what Shutesbury already has and is disappearing elsewhere, reduce racism, selfism and self-convenient hypocrisy.
6015345520	Give the bookwelling library a better space to do her good work
6015346103	Not much. It's a great place to live. Public transportation to Amherst and perhaps Greenfield would be great and would reduce Shutesbury's carbon footprint. Retirement housing would be wonderful for older people who would like to stay in town but can't stay in the houses they live in now. A larger library with community meeting space would help bring people together, I think. Not to mention fiber-optic broadband for all!
6015370715	I like Shutesbury the way it is and the way it was 20 plus years ago when I moved here.
6015371296	have services in town like gas station, general store, lower taxes divisive people, vocal on every issue hopefully we will get internet and attract more affordable and diverse housing options for seniors and first time home buyers and folks who want to rent.
6015376405	I'd like all boards, selectmen and the TA and select over from scratch.
6015378146	What happened to the promised Wired West solution? When? Also, we could use a better communication system for medical alerts and emergencies. This is important for our aging town population. More people investing in photovoltaic and solar hot water systems. Perhaps, given our propensity for power outages, a large-group effort to acquire Tesla power walls or the equivalent at discount prices.
6015386586	It's broadband/communications options.
6015386702	Get a store, fix roads
6015425937	Promote a high speed internet solution. Encourage more residential housing. Look for new revenue streams like solar on municipal land.
6015446205	relax housing restrictions, attract families, promote revenue beyond real estate taxes
6015446683	develop high speed internet, build a larger library
6015455358	Equal access to high speed internet
6015541270	Add a larger library and meeting centers to the center of town. Access to high speed internet.

6015546560	Broadband internet!! Build a respectable library, befitting our townspeople.
6015611443	We need high speed internet I'd love to see a little more local commerce in the town center. It would be great if we had something like the Leverett Coop...a place to get groceries, have a coffee, a space to gather, maybe a performance space.
6015616979	build a modern library
6015628832	Give up some larger city amenities (trash pick up, too many full time jobs)
6015677116	Break away from the state run fiber operation that may take forever to implement and look at Leveretts' setup. Allow a small store/cafe to open that doesn't require membership. Something that would be attractive to residents and visitors alike. A bigger library is still of interest. But hey, we are a small town and a new library 2-2 1/2 times bigger than the current one would be sufficient. Setting up funds to help residents in need to pay for heat and our own food bank.
6015679080	stop the highway dept from ruining the roads, removing the sidewalks and fences and replacing them with cultivated grass or gravel or pavement.
6015731752	Develop a small business cooperative to encourage small start ups. Focus on getting high speed internet. Consider working with Franklin County and North Quabbin communities instead of Amherst.
6015734286	Cut expenses, why does fire chief need a car paid for by town, pay college tuition, forget about new library there are many wonderful libraries around us that we can use, cut police force and stop creating Shutesbury roads, we will call it there is a problem. Cut expenses in the home Different tax rate for elderly on fixed incomes and on children in school
6015766186	Updated town common area, library.
6015911172	high-speed modern broadband, please!!! Identify/passionate as a town of conflict and controversy would love to see a "Capitol Market" or "Leverett Coop" type store in the middle of town
6015911471	Town needs a culture. A cultural framework or center would make it a much nicer place to live. Saturday market is dying, what other culture do we offer ourselves and folks from out of town? Restructure town government. It's far too incestuous.
6015914115	See above comment about space. This could be library or community center encompassing police, fire, town school, library.
6015924554	Lower the taxes. Get cell coverage and broadband. Build a new library
6015926728	Upgrade the townnet. Upgrade and build a larger library.
6015937714	do whatever it takes to get us broadband so the values of the homes does not continue to decline and so we can attract homesteaders that have good incomes and expertise to give back to this town
6015962350	I would try encourage the development and location of clean, low-water-use industry that would absorb some of the tax burden on home owners looking for 'tiny' homes so that I can bring my brother here to 'age in place'
6016013391	some sort of community center, I would connect it to the library. Maybe pave some more roads. And definitely improve internet access and cell phone access

What would you change about Shutesbury?

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6016073470	I think it's a pretty wonderful town overall, but it would be really, really helpful to have BROADBAND.
6016096983	We need better internet access and a new library where we could have community functions.
6016157048	make it cheaper
6016171658	lower taxes
6016178920	Eliminate our police department. Crime is not a big problem here, and it's very difficult to see how our police department do much to cope with the little crimes we have. It's expensive and the resources could be better spent elsewhere.
6016192057	Town should plow and maintain roads around Lake Wyola - the community has existed since 1937, more than 1/2 live year round now, and waterfront home value and associated taxes have soared
6016304078	nothing really -we are evolving as a community, as we are evolving as a human race, I except the bad with this good, it is what it is and it's ALL GOOD.
6016510007	See #6. I'd like us to learn to live together peacefully even when we have disagreements. We need to develop a way of handling them (ex: the current issues of the Pratt Corner Rd solar farm and the related questioning of the Quabbin's forestry.) On a lesser note, I wish we had some public transportation available, so we aren't all dependent on cars. And we DEFINITELY need Broadband.
6016625874	stop trying to be Ambient
6016655344	install high speed internet town wide; go with 100% green energy for the whole town
6016672291	Town, town, town.
6017378201	Improve transportation. Vermont has bus service to small communities along route 100 (people moover). Our area could do the same thing. If it is possible to bus school children, it is possible to bus adults.
6017461644	[1] I'd want better roads, another, quieter road replacing main rd used for highway department work (chain was done recently on Wat Pulam Rd. from #125 to Pulam). [2] I want less logging throughout the beautiful forests in town. [3] I'd wish for less hazardous and debris scolding in the Lake Wyola area. [4] We need broadband installed for all who need it as soon as possible.
6017555344	Lower taxes Reduce town government (part time administrator, lower library costs)
6017675272	Have a Public Safety Building for Fire and Police. The Fire Department Building is a bit of an eyesore and should rather be a highlight of the town. Also try and get a small town and pop type diner or deli in town similar to the one in New Salem.
6017698974	Build a bigger library and community center, encourage development of solar farms, organize a veteran's day celebration
6017940077	Find offsetting revenue to help town where they live. Open school up to charter. Partner with abutting towns to share resources.
6018398300	BRING IN BROADBAND!!!! Improve the town beach at Lake Wyola, Reasonable maintenance of lake, including dredging when unusual storms bring in tons of gravel.
6019627036	See question 6.
6021044454	Increased land protection and energy self-sufficiency.

What would you change about Shutesbury?

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6022435652	Lower property taxes. Think in terms of sustainability - how we can maintain what we already have - rather than growth. Shrink police department. Reallocate funds to have a visiting team in town who could respond to emergency calls. Consider another hunting. Biting back the "animal entry" vein.
6022854291	There needs to be more affordable housing and public transportation. It would be great if there was a coffee shop or place to hangout (like a new library!) downtown.
6022861880	more readily/economically diverse. It would be great to have under daily bus routes into downtown and grantfield small library
6023370361	figuring out how to lower taxes
6023371355	Yikes on value. I'd put in the library/community center. I'd change the hunting laws and regs. It would fix the purchase being able to have whatever hunting they want as long as it is safe.
6023387453	Build the library adjacent or connected to school
6023465612	I would have 1GB broadband in the homes and a new, larger library.
6023404838	Needed library/community center & wifi. Local store in center of town needed. Better organized & cleared trails for biking, XC skiing, running, etc... Keep Lake Wyola clean.
6023413633	Would love to see high speed internet available to everyone . A bigger library .
6023414305	Demand better internet access for the whole town. And maybe a store or something to help bring some revenue into the town.
6023424526	I would make it more possible for homeowners by lowering the taxes for people who are responsibly living in a more sustainable way by gardening, keeping livestock, etc. Many of these homeowners could be linked to farm tours and make great contributions to the local security of Shutesbury.
6023435723	Internet accessibility
6023507101	The feeling of the people that live here that want to have everything in this town what all we need to do is drive down into the center of Amherst or Hadley and fulfill our needs.
6023511126	Internet access, build the new library, more young families, a cafe in town
6023530326	Lower taxes. A grocery store. Bigger library. Scrapping much. Better information about recreational activities for each season.
6023579715	Have a little store/coffee shop in town. Have a bigger library.
6023587202	More people of color in high positions--like the elementary school, the town hall, the post office, the 'athletic' club, the library--this is quite the white place to live
6023658571	Infrastructure and delivery of internet as good as the rest of the country - including cell, web, television and landline phone service. Connectivity is a real problem - more than a "nice to have" issue. New library to support the community. Would love bus service but I don't think that is feasible economically.

What would you change about Shutesbury?

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6023779889	more local responsibility; high speed internet for all; keeping the lake from becoming like wilderness (discuss current building budget)
6023936239	Open one small convenience store
6023974209	I would love more of an updated library/reading community space where people would feel inspired to gather, connect and generate new things. I would welcome some kind of public transportation option that would offer a reasonably comfortable ride down the dirt roads (ie, good shocks).
6023983321	High speed internet
6023987368	Build a bigger library with more room for community gatherings, showing movies, tables for personal computers, etc. Similar to what Wendell has. Build a country store with general groceries and some prepared foods. Coffee and tea, etc. plus a place to sit and chat with neighbors.
6024007668	Invest more in roads, less taxes for those that don't have children in the school system and keep the old library
6024008932	I would build a new library.
6024020250	Need a new library and community center. Transportation to Amherst and Greenfield. Broadband. Perhaps single level housing for the elderly
6024132266	High speed fiber optic internet access
6024145109	add a community center with library, etc.
6024159821	That town wasn't as high end/Or that people living in Shutesbury was able to relocate in a way to benefit the town of Shutesbury. to get a break on taxes. It would also promote community involvement and would greatly benefit the town
6024170965	Improved Internet access, build a nice, spacious, multi purpose meeting place for folks with a coffee shop/ restaurant
6024327617	Add new library, community meeting rooms, stepspace, cafe. Broadband. Regulate police and fire but keep local services. More sustainable energy sources (solar, etc)

6024331683	Decreasing taxes so people don't have to move out when they retire. If you have lived in town a long time you will know what change we need to make. Maybe decreasing the town administrative's position to half time? Fire chief to part time? Decreasing the school budget. Look at the amount of adults per student. We also have the same budget for half the amount of students in our school when you look at the history of the student ratio. The processes in which the town implement change be transparent. Those people who "cheat" should be impeached. High Taxes. Town's people should have free access to Lake Wyola State Park. The boat ramp should cost to out of towners. The speed boats should be controlled on lake wyola. There are speed limits and engine limits the town is turning a blind eye to. The development on lake wyola should follow the bylaws. Why are we allowing three story buildings? The people with knowledge should be forthcoming with all the information. Withholding information for the benefit of their agenda is "lying". Those people should be asked to leave their position whether it is paying or volunteer. We need to build trust in this town and people who display this kind of behavior should not be allowed to be on the boards or employed by the town. Town meeting budget should go back to line by line. People are pushing hidden costs through. Again, transparency is the best policy among this current climate and administration. The finance committee needs to be more balanced. They have not been accurate with their "forecasts". From what I have witnessed, townspeople on the floor have been more accurate with their "forecast". That puts the finance committee in a very precarious position in the public eye. When I go to meetings I have to "read between the lines" when the finance committee reports out. Unfortunately in our town if you go against the majority you are looked at differently. More support for the elderly. Perhaps a shuttle as they did in the past?
6024334871	Reduce/town increasing tax load.
6024351524	Craft a master plan that would help balance the rising cost of living here while trying not to compromise the small town, community charm living here has to offer.
6025102857	Get high speed internet ASAP. Maybe a progressive property tax, or an income tax that only affects affluent families, so we can increase our revenues without forcing people with more modest incomes out of town. Also, more respect for residents of Native American descent. Also for large building projects like the proposed solar array. Really, use technology to conduct town meetings online (w address or Skype-type platform) as well as in person, to facilitate participation of people like me who have to work odd hours out of town.
6025250794	Pave Montague Rd, get reliable internet, build a new library. I also think the Town should address issues with Lake Wyola and DCR... Entry is too expensive for residents, and the beach is overcrowded by bus loads of campers in the summer. Maybe a town beach elsewhere?

What would you change about Shutesbury?

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6025265566	1) Pave Minuteman Road - the population and number of trips per day simply destroy this road surface; and it was already voted on to do it years ago anyway. This population isn't going to go down. It will be safer and is a practical and economical improvement for the lots of people who live on the road. 2) Location - follow through with a wiring plan, as in Whine's Way, Leavenworth-style, whatever. It is a necessary improvement to keep the town viable. 3) Continue to fund rural and rural equipment for a modern library. It would be a huge community-wide asset for all kinds of reasons, an educational center, and a comfortable community meeting place. Libraries are not just for those with kids. They are the intellectual and historical heart of most towns, serving as a focal point to gather and pass on information about the town and the world. Some people have underestimated how much this would bring to the town. And eventually that building will HAVE to be replaced. Is not going to last forever.
6026527427	More young families.
6026649742	-Institute a town government decision making process based on paper ballots that allows all voters a voice even if they don't attend annual Town Meeting
6027361822	Wire it for high-speed Internet
6027367834	Add books-and (yes, I know, it will come), larger library that could serve also as community center.
6027379464	Add a new library and meeting space. The basement of town hall is toxic for me and shouldn't be used for public meetings. Add senior housing for those who want to stay in town and can't afford the taxes.
6027387611	Not much.
6027397465	Would love a small coffee shop for socialization.
6027398321	1. Have a personal stove/coffee shop/tea counter up by the town green, where one can pick up newspapers, meet up with neighbors, and feel a sense of belonging to an active community. 2. Implement local laws on all public biking trails. Walkers and bikers should not have to put up with dogs coming too close or lying on them. It's not enough to require all dog owners will prevent this from happening.
6027422694	See above - plus it is essential that the town get high speed internet as the first order of business. People of means need to be more understanding of the severe economic/tax challenges that lower income folks have
6027423598	Well, we need broadband. And better road maintenance in winter; perhaps a bus system would be part of that solution. A bus system would be useful for year-round access to metro areas south and north of here. It would be great to have a gas station and a small restaurant or cafe in town, especially for those of us who live near town center (and thus further from the metro centers). A health clinic is probably adding far too much. I do not know that the politics can or will change or see any way to introduce greater civility into public discourse. So much of that depends on personalities and character.
6027430923	More places to hang out.
6027439453	Not big on change for change's sake
6027447043	Internet, Cell phone service, New Library

6027447267	Being high speed internet service to town
6027448237	Would love to have a community space - besides the AC since some people are excluded due to alcohol on the premises
6027481967	Create a town with a purpose other than logging. A new library w/ a community center that is not part of the library but a separate space. Upgrade fire, police and postal facilities and equipment. Improve operation and equipment for Town DPW. Reconnect. Get blow that communities. Type of town govt. Existing Selectboard system is slow, lacks focused action, not in sync with some town committees, groups, and administration. Too much personal bias throughout.
6027514481	Open up development for some more revenue
6027517223	Relax bylaws to allow more businesses and residential development.
6027525716	LOWER TAXES
6027528033	Technology
6027550653	Civil disagreement skills. Hi Speed. Increased participation in community events. Limit hp and speed on L.W. Enforce existing firework rules. Extend policing hours on July 4 weekend.
6027606135	Larger library without increasing taxes. Create town gardens. More trails-like Levent.
6027621006	Modern internet. Really. Enlarge the library by combining it with other assets and using the current site as, say, a dedicated AV/presentation space. Fun, useful, inexpensive :) Not at all clear about why the resistance to having public land (and necessary easements) inspected by Native elders and wise people to flesh out the pre-European and early settlement history. It looks racist to me, the unexamined kind that New Englanders are so good at. History and knowledge are worth a little uncomfortable courtesy, though, aren't they? Shutesbury has interesting history (though the records are so thin until recently.) I think it should be valued and investigated. So, if I could, I'd raise the level of intellectual diligence a little.
6027630869	Find ways to have a more racially and ethnically diverse population through affordable housing and some form of public transportation. Encourage more multi-racial-younger people in particular to volunteer on town committees. Have older citizens provide childcare, dinners, to help people with young children be able to volunteer. Housing which has happened to a large extent. We are a community and need to remember that.
6027662350	The fact that some residents feel entitled and that only they matter
6027906492	Internet access. I'd make the town center internet. New library/town hall/public buildings.
6027922209	See #6 above
6027975788	Lower taxes, put resolution on cost of new buildings
6028251195	Invite people who don't care to invest their time, money or talents toward making a better community to leave. We need a new library to replace the tiny, 19th century building with no running water. Sitting in my car to use the internet-kids taking practice tests at the bar.. Pathetic!

What about Shutesbury should stay the same?**33**

ID	What about Shutesbury should stay the same?
6014371272	Un-posted private lands open to all to respectfully enjoy.
6014371351	Lots of open space, small police force, no-call fire department is nice, post office is good, all the town employees are hard working, kind people
6014442413	woods; dirt roads, low traffic
6015335984	The ecology and beauty and neighbors and neighborhoods
6015343983	Low population, open space, access to outdoor recreation, quiet, clean water, clean air.
6015345520	Population density
6015346103	Volunteer government/operations, rural setting, small school, community feeling.
6015370715	The simplicity, rural, non industrial feel.
6015371296	all our protected land should absolutely stay protected - quabbin has a big portion, the water land is protected. the timber land is protected. is enough protected? probably. now use some
6015376405	The number of building lots.
6015378146	A sense of community and belonging.
6015386586	It's rural nature and strong community.
6015425957	form of governance. small town feel.
6015446205	town government, small town feel
6015446683	it's local school
6015455358	the forests and the land
6015541270	It's quiet and peacefulness and its non industrial status.
6015546560	Friendliness, natural character, a local school (as long as we run)
6015611443	That people care about the community and each other.
6015616979	everything else
6015628002	Rural character
6015677116	Small town feel. Keep the distance between dwellings. Keep forests intact and replant trees.
6015679080	wooded or natural vegetation on roadsides, houses set back a little from the road for a less developed feel
6015731752	Commitment to forests and sustain the town forests
6015766186	Sense of small town community. Protected woodlands.
6015911172	school governance (maybe if we had thrown in with Amherst Regional a few years ago) distance of library programming outmost parcel of development
6015911471	Natural wonder.

What does Shutesbury should stay the same?

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6015914115	Overall character. Dyes also does a great job.
6015924554	Rural character
6015926728	The school.
6015937714	It's focus on ecology and taking care of the environment It's connectivity and communication with each other
6015962350	contaminates from asphalt.
6016013391	So much about this town is wonderful
6016073070	I'll leave that to others.
6016096983	The elementary school.
6016157048	this land for hunting
6016171658	small rural feel
6016178920	Rural feel, open space, restored forests.
6016192057	Collect the garbage and recycles (would be good to have a way to arrange pick ups for stuff like couches or stoves and to have greens pick up for branches etc which town could compost)
6016384078	This amazing RURAL INTEGRITY we have continued to preserve in so many ways.
6016510007	The community that does exist, even with the problems noted above. The natural setting. I would hope it would never be highly developed though it would be ideal to have more small businesses in town. A grocery store would be nice! Too bad the Village Co-op is (now) in Moore's Corner.
6016625874	keep the old and respect it
6016655344	population size
6016672291	Lack of commercial enterprise
6017378201	Small population. Wooded spaces. Clean air.
6017461644	Quiet, small town atmosphere. Friendly, kind residents. Abundant natural beauty. Zoning that keeps most residential property lots large.
6017555344	Rural character
6017675272	Once the historic gets to Shutesbury, the Library will be antiquated, we should keep the Library as it is.
6017698974	dirt roads, dark skies at night
6017940077	Open space
6018398300	Keep existing dirt roads if possible.
6019627036	See question 5.
6021044454	Extensive woods, largely open to the public for passive recreation.
6022435652	Town meeting. Tradition of volunteerism. Small library. Post office.

What does Shutesbury should stay the same?

6022854291	The dirt roads, the nature, the undeveloped areas, and the schools.
6022862000	wild, open space dirt roads great school
6023370361	restricted development or clustered development
6023371335	Some of this people.
6023387453	rural
6023403612	In rural character.
6023413653	Small town government. Keeping the lines of communication open and encouraging community involvement
6023414305	This quiet small town feel.
6023424526	The sense of community
6023435723	Good school and calm environment
6023507101	The rural character of the town.
6023511126	Woods, trails, great elementary school, extremely vibrant at The A C
6023530326	Quaintness. Rural feel. Friendliness.
6023577715	All the things in number 5.
6023587202	No traffic lights, no stores. The Wheelock Tract--This is a Native American Ceremonial and Burial site. If you really think hard all of these Unites States are. No one--not Cows, not Jones, not anyone--has the right to come in and rip apart the sacred earth to install a solar plant--This is not green energy--do you think we are stupid? This is green dollars bills in the hands of Lake Street Developers and the rest-- The electrical energy this plant will generate will go to Springfield! Fifty thousand dollars a year you claim Shutesbury will gain? Big freak'n deal! How this town could allow this to go forward is the biggest sham I have been exposed to this year yet. Mr. Lacy should resign. He has not the town's interest at heart at all--he should resign his position to allow intelligent, unbiased community voices to speak. He could not even tell the community about the update on this project--this is not right--surely any fool can see how terribly, terribly wrong this.
6023658571	It's own Elementary School to serve the town.
6023779889	No opinion
6023936239	This beautiful town in and around the town
6023974209	The quiet. The peace. The refuge-like qualities such as access to the woods. No big developers coming in to create big changes in the forests. The community resources and activities.
6023983321	Everything else
6023987368	Local post office, friendly folks in town hall, fire department, public works and library.
6024007668	Town center with the historical buildings and keep the library with no new investment in library
6024008952	Community building, conservation

What does Shutesbury should say the same?

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6024020250	Town meeting. Volunteer activity. Community participation
6024132266	Forests, clean air, clean water. Self governing. Stay small in a good way by thinking big!
6024159821	Keep maintaining dirt roads as great! That it's a small town and neighbors are great.
6024170965	Lots of forest
6024327617	Clean air, great library programs, trails, quiet roads and small school.
6024334871	Rural community with modest services.
6024351524	The small town charm and community atmosphere that is fostered and supported by volunteer efforts and community involvement.
6025102337	Open spaces, community supporting each other and sharing resources through NextDoor Shutesbury, recycling and reuse efforts, Lake Wyola access.
6025250794	This community-- there is a strong value given to taking care of each other. Also the school is WONDERFUL.
6025265566	The elementary school is great, and should be fully supported as a community gem. No busing kids down to Amherst for elementary education.
6026327427	Respect for neighbors.
6026649782	-maintain the rural character of the town by not duplicating services that are available in neighboring towns i.e. library, recreation, shopping, doctors, etc.
6027361822	Rural beauty
6027367834	Rural nature
6027387611	Keeping a small elementary school alive and its town.
6027397465	The rural country feel.
6027398321	Elementary school should not merge with Levant or with schools in Amherst.
6027422694	See # 5
6027423598	Peace and quiet.
6027430923	Not a thing
6027439833	Stay rural
6027447043	Zoning
6027447247	Rural atmosphere with dirt, unpaved roads
6027448237	Small town feel. Town meeting
6027481947	Not much of the infrastructure
6027514481	Small town government
6027517223	Dirt roads.

What does Shutesbury should *stay* the same?

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6027525716	EVERY THING BUT TAXES LOWER THEM
6027528053	Quiet feel.
6027550653	Open space. Trails. Friendly folks.
6027606135	Conservation restrictions on building
6027621006	The rural tenor; the lake and the fantastic boat-rental from the library; the outstanding benefit of the land available for walking; notably the paths off Wendell Road and Mineral Mountain; the way neighbors tend to look out for each other; the basic assumption that, although we're all different and none of us is perfect, we're all doing our best and (mostly) we'd rather be kind.
6027630849	The sense of community. When friends manage buy old machinery, the community comes together-contrasting to the time of such deep grief. A few years ago another community member became physically impaired after a fall-and the town responded with food, support, comfort...that should stay the same
6027662350	the rural character but with a paved montage rd and a lil red library where children can go and treat it like a museum and look at and touch actual books which they will never read
60277906492	It's undeveloped nature and lack of creepy little convenience stores
6027922209	See #5 above
6027975788	town meeting and voting
6028251195	caring people donating time and talents to make our town great
6028929846	Outback apura
6028973470	Trees, rural character, small accessible community There is a way to balance rural feel with enough infrastructure and change to allow the town to stay viable and vibrant. If we cannot continue to attract new families with needed amenities like a library and broadband we will become yet another dying New England town
6029004397	I would not want to population to increase
6029266140	Preservation of native artifacts.
6032243321	Commitment to land preservation, attempts to build community.
6032745916	Rural character, existing diverse population. Historic landscapes, buildings.
6032795716	Don't touch. Wildlife. Relative quiet.

What factors will challenge Shutesbury now and in the future?

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ID	What factors will challenge Shutesbury now and in the future?
6014371272	Affordability (keeping an appropriately sized town government) Internet access Changes to the regional economy (e.g., UMASS) Possible loss of Leverett Coop, Deja Brew, Wendell General Store, or Book Mill.
6014371331	We need to create some things in town that will attract families - our school population is dropping and more families might want to live here if there were services for their kids. Climate change - the drought dried up some people wells. Will we have water issues. People who do not know about things but make investments or false claims that misled people is a real challenge.
6014442413	animosity; contentious public environment; nimby;
6015333994	Deforestation and protecting native woodlot sites
6015340715	School costs, local and regional. Infrastructure maintenance, and getting the priorities 'right' on addressing that.
6015342900	Lack of Internet will not bring in any new tax revenue
6015343983	Lack of long-sighted planning, under-valuation of Shutesbury's unique/rare qualities, "trendiness" in outlook and perception, consumerism, lack of cooperation, disenfranchisement of the citizen majority by power-holding cadres, irretrievable losses from poor development planning.
6015345520	Town will continue to go up, Lake Wyals will be more stressed as the state park becomes more well known, Amherst's schools problems will continue
6015346103	Increasing costs (e.g. school, roads, other infrastructure), isolation for aging residents, lack of broadband for half the town. Reduction in State funding. Possible reduction of the number of kids in the school.
6015358292	Number of students in the school; lack of reliable Internet
6015370715	Too many suburban demands on a small town, too many expectations for large suburban services and facilities.
6015371296	Hopefully we become more desirable to live in. Hopefully because we need to and we can improve our investments.
6015376405	Unscrupulous carpetbagger developers who will exploit our need for increased tax revenue.
6015378146	Getting distinctly different individuals to work together for common goals. We have a broad range of economic interests. Since many people have moved homes and summer residences in Shutesbury, they look at responsibilities here differently than full time residents.
6015386702	Taxes, internet availability
6015425957	whether families will choose to live in Shutesbury. Tax rate.
6015446205	taxes, in-fighting over resources
6015446683	If we do not get high speed Internet, if the elementary school lost it's independence by joining the Amherst system
6015455358	pressure to develop, build more houses, invite commercial enterprises, etc
6015461270	Upgrading our access to information and technology without bringing in big businesses. And attracting more families into our spread out neighborhoods.
601546560	School demographics. Internet.

What factors will challenge Shutesbury now and in the future?

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6015611443	We really need high speed internet. I'm also concerned about taxes to clean water and winter time. We are already having taxes now, and if more development (or more solar development occur) our wall water could become contaminated or wells could run dry, etc.
6015616979	aging residents, population decline
6015624032	People resistant to change
6015677116	High property and school taxes. Land use and possible damage to the land.
6015679080	increase in traffic and people (with tax, more pavement, more development along roadsides and into the woods)
6015731752	We don't have high speed internet. We have too few children to sustain a separate elementary school and should consider working with Amherst. We need to stop trying to add municipal expenses and services and cooperate with other towns.
6015734206	Rising costs, shrinking population
6015766186	Cost/budget containment.
6015911172	Finalists will not move into town who intend; this because that are for sale now have been on the market for months or longer for an aging population vs. increasing town costs (health, retirement, etc.) challenges of "living in the woods" for a new generation, i.e., an apartment in town might be much more appealing
6015911471	Lack of faith in town reps. Limited/shortsighted vision of infrastructure. Conflict of interest/unethical conduct.
6015914115	More people moving in with expectations of how it will be not how it is. High speed internet will be a benefit and a problem.
6015924554	Lack of broadband. No place for community to gather for events/programs. Lack of public transportation
6015926728	Lack of broadband
6015937714	that it has no main good center to draw interest or not a big library - gathering place for folks not having broadband
6015962350	taxes, state monies that don't fit small towns, attracting families to the school and young people to the town, building a more functional library/community center, meeting the needs of an aging population
6016013391	The number of kids in the school is dwindling- I think largely because it is hard for folks to be connected to the web or the cell phones- so young families are not coming or staying.
6016073470	changes in population creates challenges (like not thought right now) taxes and town services (should we be looking to consolidate town services like fire/police/DPW with Palatine/Lewiston/Windsor?)
6016096983	Lack of internet access and cell service.
6016157848	Money
6016171658	technology and taxes
6016178920	Population loss, particularly if we don't get the broadband challenge satisfactorily resolved. Costs of government overwhelming people's ability or willingness to pay. Gentrification.
6016192057	Lack of high speed internet (cell and TV) School choice Lack of business tax base Gentrification and house construction

What factors will challenge Shutesbury now and in the future?

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6016314078	Imbalance in growth and change I believe it is vital to agree on direction, especially when it comes to money, money, money -It CAN test further apart as well as others, as it CAN bring us together, it is not chosen
6016510007	One thing is an aging population here in town. I gather the forecasts are for reduction of population in the Pioneer Valley and surrounding hilltowns. Staying current with technology. It isn't just that we need broadband to keep and bring people here. As long as cellphones are such important communication devices, we will need better service. Taxation based primarily on property is and will continue to be a limiting factor. Diversity of population: while good, it can also pose problems. (Here I'm thinking of length of residence and years of education as diversities. We don't have enough diversity of race and ethnic origin. So I guess being a predominantly white population is a challenge.)
6016625874	residents wanting too much instead of being happy with what we already have
6016655344	global issues having local impact
6016672291	Lack of Internet and the high taxes will challenge us to have a diverse population.
6017378201	Economic factors. Town expenditures rising to exceed town revenues.
6017461644	New metropolitan policies of the surrounding Trump administration, as well as reduced federal government funding. Effects of climate change will challenge the town's natural environment. Increased pressure from developers that must be reduced to keep the town's beauty and character intact.
6017555344	Increased growth of town services without an increase in the tax base, causing increased burden on the current tax base which is already over taxed
6017675272	Population
6017698974	Lack of social responsibility, lack of commitment to community, willingness to lie and cheat to save a few tax dollars, unwillingness to stand up to bullies, climate change, climate change deniers, population decline because who would want to live here when every town around us offers better amenities.
6017940897	Technology and taxes
6018398300	Rising costs that are only covered by a residential town with very little business tax/income.
6019627836	Now- Lack of high speed Internet & widening community gathering space that is not a bar. Future- Population has due to lack of such & cost of living & changing demographics.
6021044454	High property taxes.
6022495652	An aging population. Shrinkage federal in funding for small towns. Drought.
6022854291	A lack of racial and economic diversity. Once broadband arrives, gentrification.
6022864800	lack of business development, high taxes no public transport
6023370361	#8
6023371355	the economy and the Trump presidency.

What factors will challenge Shutesbury now and in the future?

6023387453	Growing population, tax rate.
6023405612	Energy prices, broadband, and our tiny library already affects our population and real estate values. Higher transportation prices, lack of broadband and an inadequate library is causing our population to drop and real estate values to drop.
6023414305	The fact that people do not get along or listen to others opinions or ideas. Too many stubborn personalities.
6023424526	giving significant tax breaks to local farmers and even gardeners who are producing food and herbs.
6023435723	Now - professional residents are moving to other towns because of the lack of internet access. Future - ?
6023507101	Keeping our rural character and not having Internet available to all that live in town.
6023511126	Lack of young families, lack of access to internet for students and businesses,
6023534326	Raising funds without raising taxes on those who can't afford it.
6023578307	Cell phone and internet
6023579715	Money, lack of people willing/able to volunteer their time.
6023587202	The solar project--the 'new' library. It amazes me to see how people have been bitten by the bigger is better bug. Our library is simply fine as it stands--between the senior center being rebuilt--and the fact the elementary school has a well equipped library of its own--why do people want to waste money and resources to have a grand new structure? The classes are so lopsided--even in this fine town--between the rich and the poor--Why don't administrators work on keeping all people happy and healthy? Why isn't this new 'principal' doing the coat drive? or the boot drive? Our children need to come first--If their needs cannot be met by their parents/guardians working two or more jobs each--isn't it the awake, conscious people of the town's responsibility to make sure their needs are met? If we have a senior center--and this is beautiful--why don't we have a children's center? Why isn't the 'principal' collecting coats and hats, mittens and boots for our children as has been done in the past?
6023638571	Firearms. The community can't pay more in taxes to get the services they demand, so there will need to be tradeoffs.
6023779889	Internet; state funding for the school; taxes; home sales
6023974209	Our reliance on local retail transportation, the reliance on fossil fuel for our cars and for heating our homes. The aging state of the electrical grid and our reliance on it for everything, without a Plan B, the unreliability of climate change and its effects. Peoples' level of capitulation for civic working together to generate solutions. The wave of developers looking to take advantage of the voluntarism, non-professional, decision bodies in little towns, to get their big resource-extracting projects approved. People growing older, without enough income or immediate people around them who can help maintain their needs for assistance in Shutesbury.
6023983321	High taxes
6023987368	Community wanting to agreement on what the town needs.
6024007668	Senior care and mobility, rising higher taxes can be unattainable for some, and the school system needs.
6024009952	Size and maintaining services

What factors will challenge Shutesbury now and in the future?

6024020250	Transportation Elderly population with increasing needs
6024132266	Ageing population, would be great to support residents staying in their homes. Pressure to build and develop, be great to do that without sacrificing air and water quality and losing forest. Cluster housing, build up dwellings maybe. an increase in low income residents, low income families. Support for some sort of inpatient or services that would provide better like food, gas, clothes. Without having to drive out of town. Possible power shortages and/or increases in costs for electricity, oil, propane. Cost of education and health care, and public services like fire, ambulances, etc are likely to rise, what is possible for keeping those under town control without spending more? What is possible for community groups with online and shared resources to encourage prevention of emergencies? How can we encourage community members to contribute their expertise and skills towards a more self sufficient community? What incentives can be offered for people to contribute to the school, fire houses, if they have no children there? What regulations, licenses, inspections and as forth pay for themselves in preventing fire houses, chimney fires, and which ones are a financial and/or time burden to the town? The next decade is likely to see a lot of changes in the world, in government, demographics, technology. How can Shutesbury be flexible and change with ease to take advantage of benefits and buffer challenges?
6024145109	fewer families
6024159821	Many farms. High taxes could easily force people to move out of town because they can't afford their taxes. Having broadband Internet would give us more phone and television options, and increase resale value.
6024170965	Solar array guidelines and decision making, accurate assessment of Native American sacred sites, fiber optic network, improving the tax base with some (limited) commerce, decisions re education of children, services for elders, infrastructure maintenance, maybe even clean water
6024327617	Maintaining air and water quality. Preserving and managing forests. Maintaining local school. Energy sources.
6024331683	There are still folks in town without computer or internet. How are you reaching out to them for surveys? Disabled and elderly?
6024334871	Pressure from State government and some locals to increase services and degrade quality of life.
6024351524	1. Affordability - this encompasses a number of areas: Selling homes, potential home buyers, rising taxes, and the lack of services to take advantage of (see additional points below). 2. High speed internet access 3. Cell phone service 4. Population size (if school population decreases, how do we continue to support the school?) In this town we live 15 minutes from Amherst yet are still unable to take advantage of technologies or high tech infrastructure most people around us take for granted.
6025102857	Budgetary issues.
6025250794	If infrastructure incl. technology is not improved, no one will move here... Taxes will go up, property values and school enrollment down, etc.
6025265566	Increasing population is likely as housing prices in Amherst and surrounding towns rebound, as some sensible regulations on housing development - I'm not informed on what is in the plans now, but it is a concern. The price of energy may be a continued issue, but seems to me it is probably helping.
6026527427	Climate change and energy/food/water sustainability.

What factors will challenge Shutesbury now and in the future?

6026649782	-high taxes, lack of town government leadership, overbearing volunteer committees, declining population, increasing elderly population
6027064624	Whether or not different point of view of political and generally can coincide together .
6027361822	Lack of interest in depressing home values and preventing the growth of sole proprietorship and home businesses.
6027367834	Tax base that is limited to residential.
6027379464	Seniors' income which can't keep pace with taxes. It's sad but a fact of life. Seniors everywhere can't afford taxes. That's why they have subsidized senior housing. It's not possible for a town to have its economic viability in senior housing.
6027387611	Not having broadband is a huge challenge. Future challenges I'm not clear about.
6027397465	Unification. Sometimes extreme views cause division.
6027398321	Aging population.
6027422694	This cultural, economic and social divides that divide the country will challenge our town too.
6027423598	Well, if the population keeps falling, it will become more peaceful! But that will affect the tax base and encourage disputes over public services and public employee benefits. If we do not get broadband in here, property values will fall further, same result.
6027430923	Gridlock
6027447043	lack of internet
6027447287	Lack of high speed internet and lack of tax base other than residential
6027448237	Growing aging population with no alternative transportation options Shrinking SES population will overburden those without school age children
6027481947	Franchise Broadband implementation and operations. How will the age demographics change. Will the town be able to adjust or remain with the status quo?
6027514481	Taxes
6027517223	Times and will
6027525716	MORE PEOPLE
6027528033	\$ income.
6027550653	Lack of high speed. Graying of populations. Repopulation. Increasing taxes.
6027606155	Maintaining a small elementary school district, having a way to middle and high school district. Building an appropriate new library. Reconciling more division is needed.

6027621006	Limited buildable land and finite potable water, in the face of population pressures from the south, perhaps. It's not sensible to expect to support much growth; with that in mind, it may make sense to pool our resources better in order to stretch our dollars, rather than trying to squeeze more out of the residents. It's hard to afford champagne tastes these days; even when one can, some of us moved out here because that champagne environment comes with too much baggage. With the 5-college area so close, it makes more sense to go there for the champagne, and come home here for the peace and reasonableness. If property taxes continue to rise as they have, and the town continues to stay in the last century's info technology, then it'll be hard to maintain even the population that remains. Elsewhere, that sort of dynamic pulls in the kind of people who take and take, and don't give or put back. That would wreck Shutesbury's special vibe for sure. It's important to keep a reasonable cost of living here, in order to keep reasonable people living here.
6027620849	Having to pay for most of our budget through property taxes. Having been a town official I am aware of the challenges in providing services, education, and maintaining our infrastructure, and how most of that has to be paid for through property taxes. Getting Broadband to every home in town, to an affordable way-seeing that What West can be part of that. The need for new town buildings Town hall is filled to the max, police work out of a glorified closet, and a library that can function as a community center, performance art space, place for old and young to hang out together as well as a repository of books, and relics from our past. Maintaining clean water that is plentiful for all. Our private wastewater system should soon be a municipal supply. My neighbor's falling septo system becomes all of our problem as it can affect other's wells.
6027662350	no business tax base and the residents who believe that no profits should be taken from shutesbury
6027906492	Who buys a house here.
6027922209	Sooner or later we will HAVE to develop 21st century infrastructure (see #6 above). How we go about doing it will determine, to a large extent, whether or not we can preserve the small town, rural character of Shutesbury.
6027975788	population growth, school costs, taxes
6028251195	No services, no people. Already house values are decreasing because of lack of internet and library.
6028975470	Broadband - essential but we all agree on this. Taxes and investment in ourselves, we will tell the town in the medium term. People will not move here and then asking to pay less taxes will pay more for less because the tax base will shrink. Ways to grow and adapt that retain character of town. Note we need to be cognizant that many people in town, not just seniors, are on fixed incomes or even modest savings. This is true throughout America. Yet investing in the town is what makes this a good place to raise a family and live; hopefully also to live in older ages.

Imagine yourself 15 years in the future... What would you like a newspaper headline to read for an article about Shutesbury?

50

ID	Imagine yourself 15 years in the future... What would you like a newspaper headline to read for an article about Shutesbury?
6014371272	Shutesbury Achieves Energy Independence, Goes Off the Grid!
6014371331	Shutesbury celebrates five year anniversary of opening of new public library!
6014442413	Franklin County's largest buck taken in Shutesbury Octogenarian Shutesbury resident wins the annual cross country ski race on brushy mtn sponsored by crows, mass wildlife, and kestrel trust Shutesbury 6th grader wins state spelling bee new senior living center opens due to wealth of nature and proximity to culture shutesbury's ground water heralded as state's most pristine shutesbury sister community in Kazakhstan hosts contingent of shutesburians shutesbury, wendell, and leverett cooperate on public safety matters. new england amateur astronomers meet in shutesbury to view haley's comet in pristine night sky.
6015335984	Well wonderful after all these years
6015340715	Seniors are finally able to remain in Shutesbury, despite their fixed incomes.
6015343983	"Shutesbury Succeeds in Preserving the 'Small-Town Life' Otherwise Extinct in the Northeast."
6015345520	Shutesbury faces it's financial future with optimism because of earlier planning.
6015346103	Retirement Community for the Elderly Opens in Shutesbury
6015370715	"Community uses innovative approaches to re-use old buildings."
6015371296	Downtown Shutesbury Thriving!
6015376405	New Quabbin National Park dedicated to saving New England's forest ecosystems.
6015378146	Shutesbury--Efficiency in Eden
6015386702	Library voted down again
6015425957	Shutesbury residents enjoy high quality of life with low taxes...
6015446205	Shutesbury finally gets new library for free!
6015446603	not rate
6015455358	Still a beautiful quiet forest refuge just up the hill from the 5 colleges
6015461270	Celebration of residents living off the grid and their deep effects on fauna and wildlife in the world.
601546560	Shutesbury receives major state grant to expand the community center portion of to their already state of the art library, built 12 years ago.
6015611443	Shutesbury has quiet but town not missed by the world!
6015616979	Best place to live in the valley
6015628002	Town of Shutesbury model of alternative energy. Townspeople embrace new technology.
6015677116	Shutesbury citizens find their groove rebuilding community spirit
6015679080	Shutesbury retains its rural character despite increased population
6015731752	Business cooperative opens.

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

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6015734206	Affordable for all
6015766186	Shutesbury continues to maintain the small town community feel...
6015911172	The Shutesbury Sharp celebrates its ten year anniversary with a joint concert of the Elementary School chorus along with their Intermediate Junior-Senior competitors who were Skyped in thanks to this amazing broadband connection. This technology has led to a boom of "rugged entrepreneurs" who are able to work remotely thereby cutting car emissions significantly. It is yet to be seen how the school will handle the increased enrollment resulting from its excellent reputation and this tight housing market. Alumni have been tapped to design an eco-spectacle to highlight the school and town's commitment to this environment and environmental science
6015911471	"Shutesbury Re-invents Rural Politics." "Shutesbury = ethnic diversity" "Shutesbury Amphitheater: a new oasis for the arts"
6015914115	United community rallies around
6015924554	Shutesbury institutes public transportation.
6015926728	Shutesbury is one of the best communities in MA for raising families.
6015937714	Neighbors unite under the festival of lights at the town center to celebrate their new library and community center with broadbands latest technology mostly funded by grants and donations ... also housing an area for community residents to use computers and child play areas ..and new park with playground equipment, gardens and guided woods walking paths behind Town Hall , where the first annual kite festival is planned in the following year. making the most of Town Halls grounds - walking paths to the back of Shutesbury Fire Department Join the upstart committee that will be raising money for sidewalks and an interstate bike path linked to Amherst and Wendell...and beyond.
6015962350	Realtown Senior Housing Village Adds Six New Units The Road from Refugee to Resident: Shutesbury Celebrates Contributions of Syrian Families Who Fled War
6016013391	Creative town tucked up in the hills builds solar powered and sustainable community center for all ages. It would be great if this could support local home based businesses, arts, and kid friendly events and winter play
6016073070	Shutesbury has Broadband. More importantly, I hope that small town life in Shutesbury is still thriving.
6016157848	lowest taxes in state
6016171638	Shutesbury Schools awarded highest honor
6016178920	Small Massachusetts Town A Model for Sustainability In A Warming World
6016192057	Neighbors helping neighbors ..
6016384078	regarding our landscape and people the forest and the water: "same as it ever was, same as it ever was..." but even KINDER, GENTLER, and even MORE CONSCIOUS...
6016510007	"Record size of school-age population in Shutesbury" or "Shutesbury has most sources of renewable energy per inhabitant in western Massachusetts"

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

\$2

6016625874 Make new friends but keep the old. One is silver and the other is gold. Motto for SHUTESBURY where everyone is grateful to have had a good life!

6016655344 Shutesbury really independent of centralized fossil-fuel based energy economy

6016672291 Shutesbury resident becomes President!

6017378291 Nothing. Don't want our town to be in the news. Prefer privacy and anonymity.

6017461644 Most livable small town in New England: Beauty, character, and charm retained throughout the decades.

6017555344 Shutesbury: A town that has improved services to its populace while making the town affordable to all.

6017675272 Shutesbury is growing and keeping its rural lifestyle

601769874 Whole Town Turns Out to Celebrate the Opening of the New Shutesbury Public Library!

6017940097 Green living on the hilltop!

6018598300 2017 Bread-and-Butter Roll Out Was Key to Making Shutesbury Top Home-Based Business Town, With Lowest Tax Rate, And Highest School Testing Scores.

6019627836 Honestly - just something not derogatory.

6021044434 Shutesbury leads the Commonwealth in protected lands, energy self-sufficiency, and community engagement

6022435652 Still here

6022854291 New Bus Stop at the Affordable Housing Complex Driven into by the Coffee Shop and Co-op

6022860000 shutesbury: a great place to live and work for diverse families

6023370361 still peaceful

6023371355 sorry. can't go there now.

6023403612 Shutesbury votes unanimously for..

6023413653 Community comes together to provide self sufficiency, technological advancement, and a thriving barter system.

6023414305 Shutesbury country store now sells hot pizza on Friday and Saturday nights.

Shutesbury has home solar systems, geo-thermal and wind turbines in almost every household and is bustling with farmers and home gardeners selling their milk, vegetables, fruit, meat and mushrooms.

6023435723 Shutesbury Residents are Delighted About Opening Their New Library

6023507101 That we were finally able to bring the Internet to our town.

6023511126 Small town solves with creative community problem solving

6023530326 Visitors flock to Shutesbury brew pub Tram to top great views!

6023579715 Town celebrates 10 years of new library opening

6023587202	How wonderful the children have been educated in our fine elementary school--as long as you hire teachers of color and teach our children what they need to know about class and race in these united states. Thank you!
6023658571	The idyllic community of Shutesbury is a sought after location for both families and retirees.
6023779889	Shutesbury - They have it all.
6023936239	How one small Western MA town managed to keep its New England beauty and charm while advancing to meet the needs of its residents
6023974209	Rural New England town is a haven for culturally innovative ways of living and working together.
6023987368	Shutesbury Library celebrates 15 years of service to the community!
6024007668	Keep us out of the headlines
6024008952	Small Town Celebrates Community
6024132266	Innovative Town keeps High Quality of Life for All Ages and Incomes
6024145109	Shutesbury off the grid
6024159821	Shutesbury the town with the happiest residents in the entire State (or go big... in all of the U.S.)
6024170965	Innovative, clean energy, and Public transportation available to Shutesbury
6024327617	Vibrant Shutesbury Town Center!
6024331683	We are a solid community. ===and green!
6024334871	Unlike many Towns, Shutesbury maintains its rural beauty.
6024351534	"How they did it - Shutesbury, Massachusetts - Small town finds perfect balance of affordability, commitment to their small-town sense of community, and access to technological necessities."
6025102337	"Shutesbury leads the way in progressive, compassionate values and sustainable living strategies, with diversity increased 300% over the past 15 years! Serves as model for diverse community development for other rural communities across the nation!"
6025250794	Shutesbury Library and Community Center Celebrates 15th Birthday
6025265566	In 2032? Something about a remarkable small town with thriving infrastructure, as in beautiful community facilities, and a highly educated and supportive population.
6026527427	Fifteen years following universal broadband, Nobel Peace Prize awarded to Shutesbury resident who solves world's problems from home.
6026649782	-Shutesbury forestry and agricultural businesses flourish as population continues to dwindle
6027361822	Shutesbury celebrates 15 years of high-speed Internet access
6027367834	Shutesbury wins state, national awards as green energy community
6027379464	Shutesbury's new library hosts international authors
6027387611	No motorboats on Lake Wyola.
6027397465	Shutesbury works together on 10 Project

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

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6027398321	It would say: "Shutesbury General Store a destination and meeting place for neighbors".
6027422694	Shutesbury Middle Open Dialogue & Civil Discourse - New Library Dedicated
6027423598	Shutesbury Center Complex Grand Opening! Come sample award winning cuisine, get a free health checkup, check your email, and get an oil change! Bus tickets also on sale!
6027430923	New store opening
6027447247	Roadtown still best place to live in western Massachusetts
6027448237	Thriving interconnected town that provides welcoming community for all - nothing glamorous, just interconnected
6027481947	Shutesbury: a town that cares for its citizens, a town of people that care.
6027514481	Shutesbury powered by 100% green energy!
6027517223	Lowest taxes in western ma
6027523716	RETURNS TO LIKE IT WAS FORTY YEARS AGO
6027550653	Senior housing apts / assisted living units open in the LW park farmhouse!
6027621886	10 Perfect Cakes for Peaceful Rural Americans: Shutesbury, MA tops this list of heaven of safety, friendliness, and affordable charm.
6027630849	Shutesbury-Always Cooler-is Celebrating its 275th with the opening of the town's solar array-located on 10 acres behind the new library/community center.
6027662350	Shutesbury Elementary school continues to lead the way in inspiring students in the arts, music, band, and becoming world citizens
6027906492	Shutesbury is THE new place to live , land values are through the roof.
6027922209	I would prefer to see Shutesbury in the headlines at all, but failing that, something along the lines of "Shutesbury MA Sustainable Agriculture project sets new productivity record"
6027975788	Shutesbury, one of the smallest towns in Mass with some of the lowest taxes
6028251195	Shutesbury celebrates 10th anniversary of the new library with a parade equal to the 250th anniversary parade in 2011
6028973470	That Shutesbury is once again a welcoming, creative community with a strong sense of progressive values that can serve as a model for high quality living in a small rural setting and that respects diversity of residents.
6029004397	Shutesbury residents of all cultural, political and economic viewpoints come together to make decisions on how to sustain this small rural town.
6029266140	I'd imagine we wouldn't be in the headlines, and I mostly like it that way.
6032243321	Shutesbury residents sponsor event that raises \$20,000 for the library. Shutesbury library hosts 10th annual reading series.
6032745916	Ancient Town Hall building still hub of small town.
6032795716	If we still have newspapers in 15 years.... I'd like the headline to read "Shutesbury Youth & Elders Unveil Town's Newly Built Five Mile Hiking Trail".

TOWN OF SHUTESBURY: COMMUNITY VISIONING PUBLIC WORKSHOP #2

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TOWN OF SHUTESBURY: COMMUNITY VISIONING PUBLIC WORKSHOP #2

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TOWN OF SHUTESBURY: COMMUNITY VISIONING PUBLIC WORKSHOP #2

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Susan Phillips		
Ruth Henderson		



Town of Shutesbury



Community Visioning Public Workshop #2

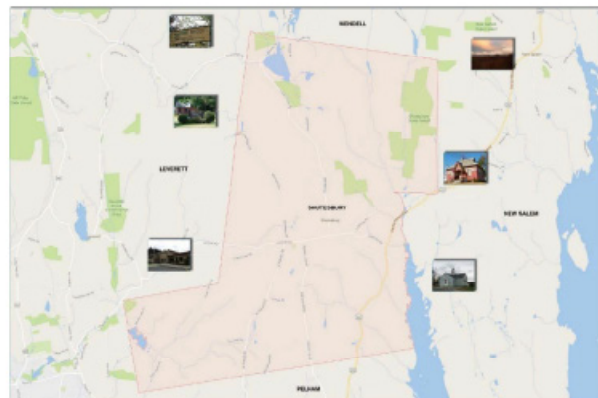


December 5, 2016

Town of Shutesbury: Community Visioning Public Workshop #2

Welcome and Introductions

- Master Plan Working Group
- Howard Snyder RLA *Project Manager*
- Steve Cecil AIA ASLA *Principal*
- Emily Innes AICP *Senior Planner*
- Jennifer Siciliano AICP *Senior Planner*
- Lily Perkins-High *Planner*

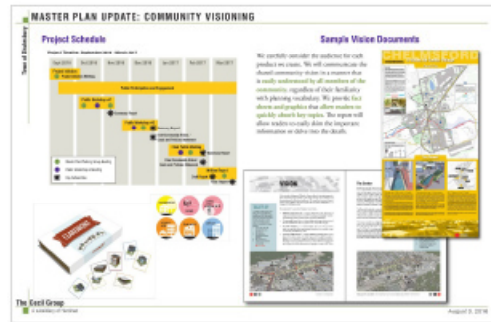


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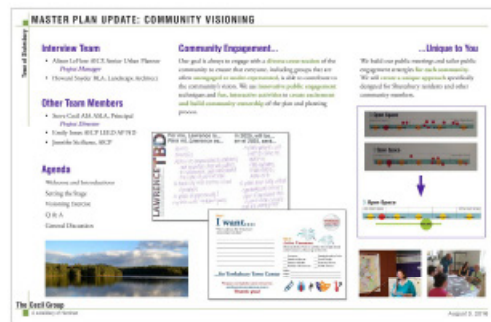
Town of Shutesbury: Community Visioning Public Workshop #2

Tonight's Agenda

- Findings from workshop #1
- Findings from online survey
- Visioning exercise
- Prioritize responses
- Next steps



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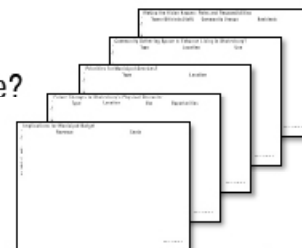


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Town of Shutesbury: Community Visioning Public Workshop #2

Findings from Workshop #1

- 1 What do you value most about Shutesbury?
 - Feel, Community, Open Space / Recreation, Education, Sirius, Civic Space, Politics
- 2 What is your least favorite thing about Shutesbury?
 - Community, Civic Space, High Costs, Commerce, Paid Services, Transportation, Social Service
- 3 What would you change about Shutesbury?
 - Civic Space, Community, High Costs, Paid Services, Commerce, Social Services
- 4 What about Shutesbury should stay the same?
 - Open Space / Recreation, Community, Feel, Athletic Club, Education
- 5 What factors will challenge Shutesbury now and in the future?
 - Internal: High Costs, Community, Paid Services, Population, Civic Space, Environment
 - External: Environment, Economy, State, Illicit Drugs, Education



HARRIMAN

4

Findings from Online Survey

- **1** What do you value most about Shutesbury?
 - Accessory apartments, Safe community, No significant commercial, Sparsely populated
- **2** What is your least favorite thing about Shutesbury?
 - Lack of walkable Town Center
- **3** What would you change about Shutesbury?
 - Bylaws, Town expenses, Lack of diversity
- **4** What about Shutesbury should stay the same?
 - Zoning, Preservation of Native American lands
- **5** What factors will challenge Shutesbury now and in the future?
 - Internal: Paid services, Limited land for development, Services for aging demographics
 - External: Federal funding, Diversity of population



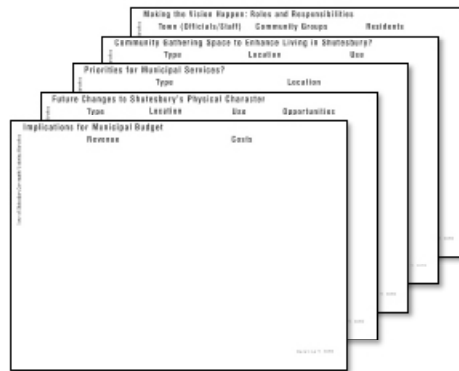
Overall Themes

- High Costs
- Environmental Conditions
- Community
- Civic Space
- Paid Services / Municipal Services



Setting the Stage: Framework

- Most workshops are about 1-1/2 hours
- Group facilitation at five stations
- Each station has a different question / topic
- Everyone will have the opportunity to respond to each question / topic



Setting the Stage: Ground Rules

- Be courteous and respectful
- Listen to other opinions
- Share your opinion



Visioning Exercise

- Break out into equally sized groups (five groups)
- Work within your group to identify specific responses
- Each group will have 10 minutes for discussion - facilitators will write down the comments
- Move to the next topic...and repeat!



Topics

- **1** Implications for Municipal Budget: Revenue and Costs
- **2** Future Changes to Shutesbury's Physical Character: Type/Location/Use/Opportunities
- **3** Priorities for Municipal Services: Type/Location
- **4** Community Gathering Spaces to Enhance Living in Shutesbury: Type/location/Use
- **5** Making the Vision Happen: Roles and Responsibilities: Town/Groups/Residents

Prioritize Responses

- Each participant will be given eighteen (18) dots to identify which comments are most important
- Use one dot per comment or more than one dot to indicate additional emphasis
- There will be 20 minutes to review all of the stations and identify your priorities!



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Next Steps

- What happens after this workshop
- Online survey

Fill in each line to help tell your story of Shutesbury:

1. Implications for Municipal Budget: What changes can be done to adjust revenues and costs? _____
2. Future Changes to Shutesbury's Physical Character: Type? Location? Use? Opportunities? _____
3. Priorities for Municipal Services: Type? Location? _____
4. Community Gathering Space to Enhance Living in Shutesbury: Type? Location? Use? _____
5. Making the Vision Happen: Roles and Responsibilities: _____

Imagine yourself 15 years in the future... What would you like a newspaper headline to read for an article about Shutesbury?

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!



12

Implications for Municipal Budget

Revenue

non-tax revenue?

fees - incl. trash collection
grants

commercial → solar project
~~but~~ but zoning??

↑ population → development

Solar → Town
wind (ridge)

CRA

Pilot →

X - cross country ski/snowshoeing. Town

Costs

bonding costs reducing.

pooling services (town collaborations)
Windsor/Huron/Elgin

collective coop: broadband
muni?

State mandates

↑ services increase

Solar - Town (reduce electricity use)

privatization of services → trash collection

professional/volunteer

professional investment (201) of 2 services

evaluate return on investment (201) of 2 services

presentation of costs - what are we paying for?

education about costs + revenues

December 5, 2016

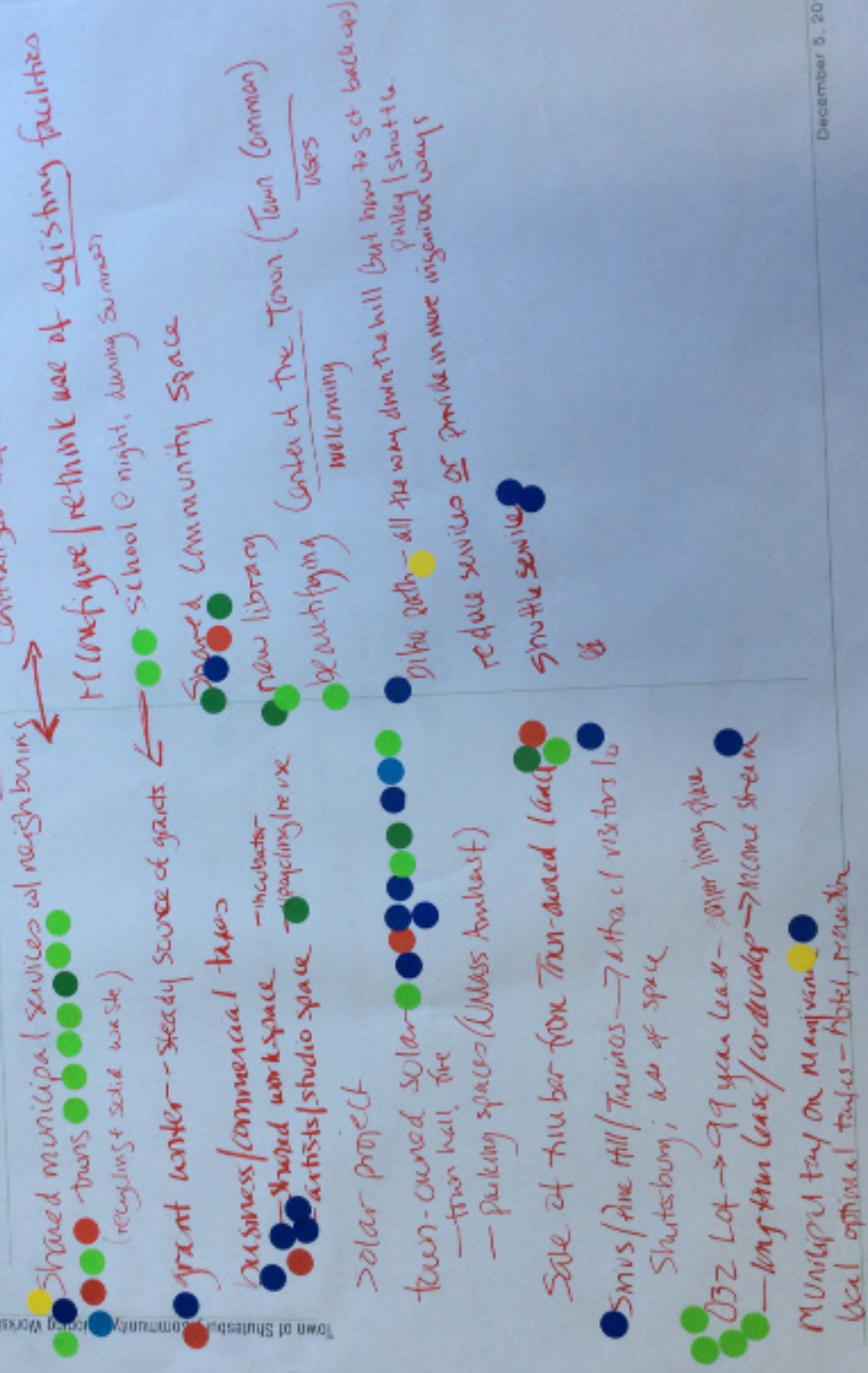
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Implications for Municipal Budget

Revenue

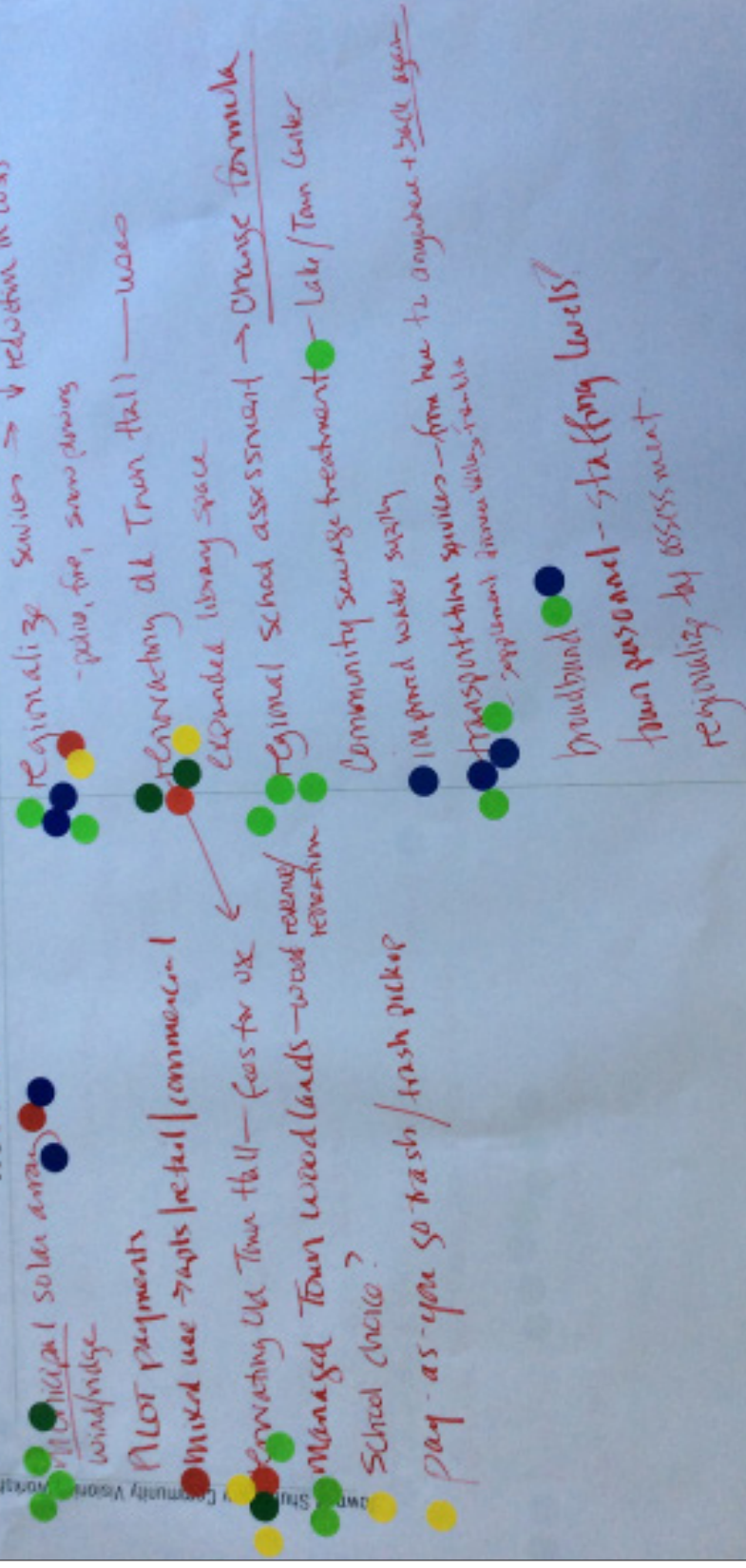
Costs



Implications for Municipal Budget

Revenue

Costs



4

Implications for Municipal Budget

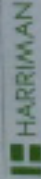
Revenue

green industry / low impact.
 retailers - grocery store - things that people have buy elsewhere
 gas station
 spa
 trails
 lake water → capture income
 tourism → state grant matches
 Town rent space in building @ lake: Bennett's
 winter tourism → provide goods + services
 broadband
 fees for Town facilities → private use;

Costs

Broadband
 Community center
 other facilities from visioning
 Shutesbury: designated sanctuary town
 transportation
 regionalization → fire, other services
 Fuller use of existing facilities
 willing to pay higher taxes / fees for some things but not others.

December 5, 2016



Opportunities

December 2

Future Changes to Shutesbury's Physical Character

Type	Location	Use	Opportunities
<ul style="list-style-type: none"> • Preservation of landscape • Stone walls - Subdivisions - Wood lots: Access 	Town wide	<ul style="list-style-type: none"> • Aesthetics • Historic Function • Residential housing 	<ul style="list-style-type: none"> + Protect character of town + Expense - limit development
<ul style="list-style-type: none"> • Affordable housing - Accessory Apts - Zoning Bylaws - More public access 	Town wide	Residential	<ul style="list-style-type: none"> • Diversity in housing preferences - High density dev.
<ul style="list-style-type: none"> - Zoning Bylaws - More public access 	Town wide	Residential	<ul style="list-style-type: none"> + Protect wildlife habitat / corridors - loss of habitat
<ul style="list-style-type: none"> - Retail / Commercial - Cooperative Space 	Wendell Road (Dirt)	Recreation	<ul style="list-style-type: none"> + offset tax burden - loss of character / NIMBY
<ul style="list-style-type: none"> - Library (new) 	Town wide but specific locations	Mixed Use - High density Res.	
<ul style="list-style-type: none"> - Solar farm town owned 	Specific location	Artisans / Tool library / Workshops (shared)	
	Town Center	Meeting Space	<ul style="list-style-type: none"> + More space - Costs - old library

December

Future Changes to Shutesbury's Physical Character

Type	Location	Use	Opportunities
<ul style="list-style-type: none"> - Utility (sewer) - Sidewalks General Store/Business (all types) - Upgrading Town Trails System (internals & w/ other towns) - Pave high volume roads gravel bike - Residential dev't - Local environmental impacts 	<p>wooded lot or open space Clement Rd</p> <p>Town Center</p> <p>Town wide</p> <p>Town wide Rd (example) Montague Rd</p> <p>Town wide</p> <p>Town wide</p>	<p>Transportation</p> <p>local economy</p> <p>Rec/Fitness/Access to resources</p> <p>Transportation</p> <p>Housing</p> <p>Resources</p>	<p>Income</p> <p>+ support sustainable evidence safety for all eyes</p> <p>+ Costs/maint/loss of character</p> <p>+ Higher return</p> <p>+ great views</p> <p>+ Socialization</p> <p>+ Fitness</p> <p>- Others using trail</p> <p>+ Safety</p> <p>+ Traffic/largely veh.</p> <p>+ School access</p> <p>- Costs</p> <p>- Potential speed</p> <p>- local character</p> <p>+ Trails/Bike path</p> <p>+ open space</p> <p>- Remove land from dev</p>

December

Future Changes to Shutesbury's Physical Character

Type	Location	Use	Opportunities
- More open space (fields)	Town wide (suitable locations)	Agriculture (pasture)	+ Diversify land form - Maintenance - Deforestation / erosion
- Town Center (colleive landscape)	Town Center	Community: visitors	+ Performance space - Parking + Traffic calming + Community gathering + beautification
- Community Gardens	Behind town hall	Agriculture	+ Community gathering - Costs
(Additional) town owned beach Bart Rump?	Lake Wyola	Recreation	+ Safety
- Trail systems connection	Town Hall / School	Transportation	-

Decemb

Priorities for Municipal Services?

Type	Location
Less police (smaller force)	
Regionalize Police staffing and coverage	
Add some public transportation (Vans, small buses) (good for environment and an aging population)	
Better access to the State Park in the evenings, other seasons (beach)	
General health clinic - nurse?	Mini-clinic? Medibride service?
Education on how to drive on dirt roads & winter roads	
Education about private infrastructure (wells, septic)	
Education about alternative energy	
Municipal electrical generation that benefits Town	

Priorities for Municipal Services?

Town of Shutesbury Community Visioning Workshop

Type	Location
<ul style="list-style-type: none"> More DPW workers to work on the roads Including dirt roads, and plowing, brush trimming, Lake Wyolli roads Mixed stream recycling Town mediation for major issues Town barter bank (exchange of services) Better public access to the lake (Town to take action) Improved cultural center/senior center Sponsor a community bank Public transportation (shuttle service) that is affordable - Lift 	

December 5, 201

HARRIMAN

Priorities for Municipal Services?

Type

Essential Services?

• Education

• DPW

• Police

Volunteer

• Fire Department (staff/volunteer)

Literacy (staff/volunteer)

Town administrative offices

Volunteer meeting space

Archives

Might have ...

Public transportation

Clinic (medical)

Make Shutesbury a declared sanctuary town,

Location

Might have

• Visiting nurse services (care available)

• Senior shuttle service

• Coordination among community services w/ other communities

• Town water supply alternatives

• Importing students

• Regional police staffing

• Regional fire administration

• Make broadband a municipal service

December 5, 2011

Priorities for Municipal Services?

Town of Shutesbury Community Working Workshop

Location

Type

- Better senior center
- Find economies of scale by sharing fire & police
- Services with surrounding communities
- Appreciate - and continue - the curbside trash, recycling
- Increase Highway Dept's staff to increase services
- Investigate streamlining Town Hall paperwork
- More health-related care, clinic
- More services for aging in place
- Continue the services we have today as a priority!
- Expanded library
- Link school to internships w/ in town businesses

Community Gathering Space to Enhance Living in Shutesbury?

Type	Location	Use
* Old Town Hall ^{great space!}	Center of town	Board of selectmen + exercise classes (currently meeting in elementary school)
* New library	"	Includes Senior Center
* Coffee shop w/ bathroom	New Library (new or old)	
* Athletic Club (by number 500)		Social Club, Music dancing & all ages, senior horse shoe, darts etc
Church - Baptist		Intentional Community Sustainability ed. programs
Sirius	Baker Rd	Possible incubator or art space
New Town Hall + Senior Center + Big Open Field		possible community gym, dance, in-field
Elementary School		School Town Meeting
Lake Wyola Building		Adult basketball, Flutistic
Town Common		Yoga
Eliot Park	Old Town Beach	Social events, Lake Assoc.
State Park + Stage Coach		Annual Festival
Lemenos (state facility)		Gazebo, Library Kayses
Field Behind Fire Station	→ Mt. Mineral Rd	Beach Place for younger kids
Lot 032 - space across from town		Retreat center
		gym & for parties & volleyball

December 5, 2016

Town of Shutesbury Community Visioning Workshop

ADDA accessible

From multirooms + Senior Center (good?)

lots of underutilized spaces could we create a reference desk?

Space to Enhance Living in Shutesbury?

2

Location	Use
<ul style="list-style-type: none"> • Better Library • Better Senior Facility • Community Gathering Space • OR: Community Center w/ library use • Community Center like the library's • Elementary School (w/ town library, Police, School) • Current Library • Current Town Hall (but has mold issue?) • Place for historic center (in library?) • Lake Wyola Assoc. Hall + conservation land at top of L.W. on Menil • 2nd Floor Fire Dept. Building • Pine Brook Camp • West School + Outdoor Space • Athletic Club (old Openen House) • Sirius Community • The Ark (private for integrating w/ town. they donate 42k per year for floating dance floor) • State Park (outdoor) + William G. Elliott State Park • Morse Hill • Senior Lounge • Temenos 	<ul style="list-style-type: none"> town meeting determine safety & health positive kayak launch of parking Training Rm, has chairs & other furniture Christian Camp & Conference Center International Community maybe make ADA accessible Could be nice municipal building Summer Camp Retreat Center

December 5, 2016

Community Gathering Space to Enhance Living in Shutesbury?		
Type	Location	Use
<p>*Existing Cafe + General Store ↳ Commercial / Community</p> <p>Make use of underutilized town space - Sirius (private)</p> <p>Elementary School Five Dept (containing town hall) (outside) ↳ Existing Meeting Space</p>		<p>Commercial Space w/ Community Gathering</p> <p>Having Classes, Food</p>
<p>*Public Park</p> <p>↳ Large Town Common ↳ better too inviting right</p> <p>*Artist Spaces Artist Studios Community Gardens</p>	<p>↳ Lot 32</p> <p>Town Common! (might turn it into an actual gathering place)</p>	<p>1/4 Volleyball</p> <p>Comfortable Space, Not moldy</p> <p>Workshops, art, yoga, community theater</p> <p>Amphitheater, Skatepark, place for kids</p> <p>- celebrates Shutesbury</p>
<p>Old Inn at Lake Wyola → They put out an RFP</p> <p>↳ Giant Wooden Structure</p> <p>Safe Haven for Teens</p> <p>↳ Big new library (could plug in to other uses...)</p> <p>*Town Hall Kitchen</p> <p>Senior Lounge</p>	<p>Center-ish</p>	<p>- has ballroom + contra dance</p> <p>↳ Artists space</p> <p>Refreshments made</p>
<p>EXISTING SPACES: Sirius, AC, Pine Hill (Bar), Town Hall Basement, Existing Library, Church, Old School House (2, private)</p>		

December 5

Community Gathering Space to Enhance Living in Shutesbury?			Group IX
Type	Location	Use	
New Library/Mtg Space	Lot 32		
Old Town Hall	Next to Post Office	Muse of the area, Available to public community space	
Athletic Club (Family friendly)		Family friendly	
Town trail systems (better network, more explicit, connect to natural features)			
Side walks between Elem. & Town Center			
Town Common Baptist Society, Church Elementary School	Center of Town	Celebrate Shutesbury	
Lake Wyola Inn (a disaster)	owned by State	School, lot more community meetings gathering areas	
non profit Partnerships			
Sirius			
Ames Pond (future)		retreat center, visioning & planning retreats	
Leverett Arts Center + Coop (model)		Arts & Maker Space	
Small officespace		w/ bandwidth	
Coworking Space			

December 5,

Making the Vision Happen: Roles and Responsibilities

Town (Officials/Staff)	Community Groups	Residents
<ul style="list-style-type: none"> Shared police, fire study and explore Municipal power (slow) do it Shared community space - make it happen somewhere Pedestrian/bike network Town building upgrades 	<ul style="list-style-type: none"> Pursuing grants Community-based arts center Resident groups to identify trails Create community center Create a reference manual - a citizens guide to Shutesbury 	<ul style="list-style-type: none"> Volunteering Fill board vacancies Get to know each other more civil discourse Read the newsletter PARTICIPATE!

December

Demographic Data

Response Summary	1619 Responses
# Responses to Open-Ended Questions	
Question 1	82
Question 2	82
Question 3	85
Question 4	88
Question 5	79
Question 6	85

Gender	Total	Percent
Female	107	63%
Male	53	31%
Prefer Not to Say	9	5%

Age	Total	Percent
Under 18	0	0%
18 to 29	4	2%
30 to 39	14	8%
40 to 49	27	16%
50 to 59	51	30%
60 or older	65	39%
Prefer not to say	8	5%
Blank	0	0%

Household Size	Total	Percent
1	14	8%
2	65	39%
3	41	24%
4 or more	49	29%
Blank	0	0%



Zone	Total	Percent
1	50	30%
2	42	25%
3	31	19%
4	25	15%
5	17	10%
Blank	4	2%

Demographic Data

2

RespondentID	StartDate	Using the map, indicate which areas you reside in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included.)
6015343983	11/09/2016	0	Prefer not to say	50 to 59	3
6015607438	11/09/2016	0	Prefer not to say		2
6016304078	11/16/2016	0	Female	40 to 49	4 or more
6023307453	11/18/2016	0	Male	60 or older	1
6023424526	11/18/2016	0	Female	60 or older	2
6023578307	11/18/2016	0	Female	60 or older	1
6026649782	11/23/2016	0	Male	60 or older	2
6027621006	11/24/2016	0	Female	Prefer not to say	3
6014442413	11/08/2016	1	Male	60 or older	2
6015340715	11/09/2016	1	Male	60 or older	2
6015346103	11/09/2016	1	Male	60 or older	2
6015368205	11/09/2016	1	Female	30 to 39	2
6015376405	11/09/2016	1	Male	50 to 59	4 or more
6015386586	11/09/2016	1	Male	30 to 39	3
6015421631	11/09/2016	1	Male	40 to 49	3
6015611443	11/09/2016	1	Female	40 to 49	3
6015628002	11/09/2016	1	Male	50 to 59	2
6015679080	11/16/2016	1	Female	60 or older	3
6015776833	11/16/2016	1	Female	30 to 39	3
6015914115	11/16/2016	1	Female	50 to 59	4 or more
6015937714	11/16/2016	1	Female	40 to 49	2
6016178920	11/16/2016	1	Female	50 to 59	4 or more
6016672291	11/11/2016	1	Female	50 to 59	1
6017555344	11/12/2016	1	Male	50 to 59	4 or more
6017675272	11/12/2016	1	Male	40 to 49	4 or more
6021044454	11/16/2016	1	Male	50 to 59	2

Demographic Data

RespondentID	StartDate	Using the map, indicate which town you reside in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included.)
6823353631	11/18/2016	1	Male	40 to 49	2
6823483612	11/18/2016	1	Male	50 to 59	3
6823476876	11/18/2016	1	Male	50 to 59	3
6823484376	11/18/2016	1	Male	50 to 59	4 or more
6823580546	11/18/2016	1	Male	60 or older	1
6823740474	11/18/2016	1	Male		
6823974209	11/19/2016	1	Female	60 or older	1
6824020258	11/19/2016	1	Female	60 or older	2
6824159821	11/19/2016	1	Female	30 to 39	2
6824351524	11/28/2016	1	Prefer not to say	Prefer not to say	
6825230794	11/21/2016	1	Female	30 to 39	4 or more
6825265566	11/21/2016	1	Male	50 to 59	4 or more
6827397465	11/23/2016	1	Female	50 to 59	3
6827422694	11/23/2016	1	Male	50 to 59	4 or more
6827430923	11/23/2016	1	Male	50 to 59	3
6827447843	11/23/2016	1	Female	60 or older	2
6827447247	11/23/2016	1	Male	60 or older	2
6827487865	11/23/2016	1	Female	50 to 59	3
6827561822	11/24/2016	1	Female	50 to 59	4 or more
6827630849	11/24/2016	1	Female	60 or older	2
6827986492	11/24/2016	1	Male	40 to 49	4 or more
6828232986	11/25/2016	1	Female	50 to 59	4 or more
6828251195	11/25/2016	1	Female	50 to 59	3
6828243321	11/30/2016	1	Female	50 to 59	2
6828246433	12/02/2016	1	Male	18 to 29	4 or more
6815335508	11/09/2016	2	Prefer not to say	Prefer not to say	3

Demographic Data

4

RespondentID	StartDate	Using the map, indicate which areas you reside in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included.)
6815371296	11/09/2016	2	Prefer not to say	60 or older	4 or more
6815378146	11/09/2016	2	Female	60 or older	1
6815425538	11/09/2016	2	Male	60 or older	3
6815597151	11/09/2016	2	Male	60 or older	2
6815658297	11/08/2016	2	Male	50 to 59	2
6815677116	11/08/2016	2	Female	50 to 59	2
6815734206	11/08/2016	2	Female	60 or older	1
6816096983	11/08/2016	2	Female	30 to 39	4 or more
6816192857	11/08/2016	2	Female	50 to 59	2
6816510807	11/08/2016	2	Female	60 or older	1
6817716943	11/12/2016	2	Female	60 or older	3
6818398300	11/14/2016	2	Male	40 to 49	2
6822435652	11/17/2016	2	Female	60 or older	2
6823351678	11/18/2016	2	Male	50 to 59	3
6823370361	11/18/2016	2	Female	60 or older	2
6823413653	11/18/2016	2	Female	40 to 49	4 or more
6823511126	11/18/2016	2	Female	40 to 49	4 or more
6823530326	11/18/2016	2	Prefer not to say	Prefer not to say	2
6823587282	11/18/2016	2	Female	60 or older	2
6823779889	11/19/2016	2	Female	50 to 59	4 or more
6823936239	11/19/2016	2	Female	60 or older	2
6823945879	11/19/2016	2	Female	60 or older	2
6823987368	11/19/2016	2	Female	60 or older	1
6824087668	11/19/2016	2	Female	50 to 59	2
6824088952	11/19/2016	2	Female	40 to 49	4 or more
6825182337	11/21/2016	2	Female	50 to 59	3

Demographic Data

RespondentID	StartDate	Using the map, indicate which town you reside in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included.)
6825650748	11/22/2016	2	Male	60 or older	2
6827061424	11/23/2016	2	Male	60 or older	2
6827064624	11/23/2016	2	Male	60 or older	2
6827361822	11/23/2016	2	Male	30 to 39	4 or more
6827367834	11/23/2016	2	Female	60 or older	2
6827387611	11/23/2016	2	Female	50 to 59	2
6827481947	11/23/2016	2	Male	60 or older	2
6827530653	11/24/2016	2	Female	60 or older	2
6827579494	11/24/2016	2	Male	60 or older	2
6827686155	11/24/2016	2	Female	30 to 39	3
6827682358	11/24/2016	2	Male	50 to 59	3
6827915829	11/24/2016	2	Female	40 to 49	4 or more
6827975788	11/24/2016	2	Male	60 or older	2
6833892724	12/01/2016	2	Male	60 or older	1
6815342908	11/09/2016	3	Female	60 or older	3
6815375581	11/09/2016	3	Female	60 or older	2
6815386702	11/09/2016	3	Female	60 or older	2
6815446205	11/09/2016	3	Male	50 to 59	2
6815546560	11/09/2016	3	Male	50 to 59	3
6815731752	11/18/2016	3	Male	60 or older	4 or more
6815911471	11/18/2016	3	Male	50 to 59	3
6815911172	11/18/2016	3	Female	40 to 49	4 or more
6815924554	11/18/2016	3	Female	60 or older	2
6815927489	11/18/2016	3	Male	18 to 29	4 or more
6815962358	11/18/2016	3	Female	50 to 59	4 or more
6815974468	11/18/2016	3	Female	60 or older	2

Demographic Data

RespondentID	StartDate	Using the map, indicate which zones you reside in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included.)
6016073079	11/16/2016	3	Male	50 to 59	4 or more
6017214778	11/11/2016	3	Male	60 or older	2
6017378201	11/11/2016	3	Prefer not to say	Prefer not to say	2
6019012947	11/14/2016	3	Female	50 to 59	2
6023374848	11/18/2016	3	Female	60 or older	2
6023385907	11/18/2016	3	Female	60 or older	1
6023404838	11/18/2016	3	Male	50 to 59	3
6023416701	11/18/2016	3	Male	60 or older	2
6023435723	11/18/2016	3	Female	60 or older	3
6023507101	11/18/2016	3	Female	50 to 59	2
6023983321	11/19/2016	3	Male	18 to 29	4 or more
6023985503	11/19/2016	3	Male	18 to 29	4 or more
6024170965	11/28/2016	3	Female	60 or older	3
6025011621	11/21/2016	3	Male	30 to 39	4 or more
6027398321	11/23/2016	3	Female	50 to 59	3
6027423598	11/23/2016	3	Male	60 or older	2
6027439933	11/23/2016	3	Prefer not to say	Prefer not to say	4 or more
6027514481	11/23/2016	3	Male	40 to 49	3
6028973470	11/26/2016	3	Male	50 to 59	3
6029084397	11/26/2016	3	Female	50 to 59	3
6029384862	11/28/2016	3	Female	50 to 59	2
6029384919	11/28/2016	3	Female	50 to 59	3
6032795716	11/30/2016	3	Male	60 or older	2
6014371351	11/08/2016	4	Female	50 to 59	4 or more
6015335984	11/09/2016	4	Female	60 or older	1
6015345520	11/09/2016	4	Female	60 or older	2

Demographic Data

ResponseID	StartDate	Using the map, indicate which area you reside in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included.)
6015358292	11/09/2016	4	Female	40 to 49	3
6015370715	11/09/2016	4	Female	50 to 59	4 or more
6015420609	11/09/2016	4	Male	60 or older	2
6015425957	11/09/2016	4	Male	40 to 49	2
6015455358	11/09/2016	4	Male	30 to 39	4 or more
6015541270	11/09/2016	4	Male	60 or older	3
6015545781	11/09/2016	4	Female	40 to 49	2
6015616979	11/09/2016	4	Female	60 or older	3
6015695335	11/10/2016	4	Male	30 to 39	2
6016655344	11/10/2016	4	Male	60 or older	2
6016013391	11/10/2016	4	Female	50 to 59	3
6016171658	11/10/2016	4	Female	18 to 29	3
6017461644	11/12/2016	4	Male	50 to 59	2
6017698974	11/12/2016	4	Female	50 to 59	4 or more
6017940957	11/13/2016	4	Male	40 to 49	4 or more
6022854291	11/18/2016	4	Male	30 to 39	2
6022860800	11/18/2016	4	Female	30 to 39	2
6023371355	11/18/2016	4	Female	60 or older	1
6023400128	11/18/2016	4	Male	30 to 39	2
6023936120	11/19/2016	4	Female	50 to 59	4 or more
6024053347	11/19/2016	4	Female	50 to 59	2
6024145109	11/19/2016	4	Male	60 or older	2
6024327617	11/20/2016	4	Female	Prefer not to say	2
6024931683	11/20/2016	4	Prefer not to say	50 to 59	4 or more
6026527427	11/22/2016	4	Female	40 to 49	4 or more
6027579464	11/23/2016	4	Female	60 or older	2

Demographic Data

RespondentID	StartDate	Using the map, indicate which town you reside in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included.)
6827448237	11/23/2016	4	Female	60 or older	2
6827525716	11/23/2016	4	Male	60 or older	1
6827528833	11/23/2016	4	Female	40 to 49	2
6827542888	11/23/2016	4	Female	60 or older	4 or more
6827922009	11/24/2016	4	Male	60 or older	1
6828665781	11/25/2016	4	Female	40 to 49	4 or more
6828929846	11/26/2016	4	Female	40 to 49	4 or more
6829414213	11/28/2016	4	Male	50 to 59	3
6814371272	11/08/2016	5	Male	60 or older	4 or more
6815113809	11/09/2016	5	Male	60 or older	2
6815446683	11/09/2016	5	Male	30 to 39	4 or more
6815527392	11/09/2016	5	Female	18 to 29	3
6815766186	11/18/2016	5	Male	60 or older	1
6815926728	11/18/2016	5	Female	50 to 59	3
6815943822	11/18/2016	5	Male	60 or older	4 or more
6816157848	11/18/2016	5	Prefer not to say	60 or older	2
6816625874	11/11/2016	5	Female	60 or older	2
6819627836	11/15/2016	5	Female	40 to 49	4 or more
6823414305	11/18/2016	5	Female	18 to 29	3
6823579715	11/18/2016	5	Female	60 or older	3
6823638571	11/18/2016	5	Prefer not to say	40 to 49	3
6823969235	11/19/2016	5	Prefer not to say	50 to 59	2
6824083572	11/19/2016	5	Female	40 to 49	2
6824132266	11/19/2016	5	Female	60 or older	2
6824334871	11/28/2016	5	Male	60 or older	1
6824436344	11/28/2016	5	Prefer not to say	Prefer not to say	1

Demographic Data

RespondentID	Start Date	Using the map, indicate which town you reside in.	Which best describes your gender?	Which best describes your age?	How many people live in your household? (Yourself included.)
6824570591	11/21/2016	5	Male	Prefer not to say	4 or more
6827517223	11/23/2016	5	Female	60 or older	3
6828149321	11/24/2016	5	Prefer not to say	Prefer not to say	4 or more
6829266149	11/27/2016	5	Male	50 to 59	2
6832745916	11/30/2016	5	Male	60 or older	1

Implications for Municipal Budget: What changes can be done to adjust revenues and costs?

ID	Implications for Municipal Budget: What changes can be done to adjust revenues and costs?
	Example 1: Charging a fee for private use of publicly-owned facilities Example 2: Combining police department with a neighboring town
6039251413	Since revenues are based on property taxes and are already excessive, emphasis should be on reducing spending by making services less costly by creating efficiencies or eliminating some non-essential ones altogether.
6039266421	Annual performance reviews for all town employees. STOP giving automatic raises. Have a metric to hold employees responsible for their own budgets and cost efficiency. Look at the last year of police detail and match it with the call logs to make sure police are on duty when the most calls come in.
6039271378	Example one as written above looks good
6039277430	Combining police department with a neighboring town is an excellent idea. Redefining - with the school population decreasing we should look to the future for holding its costs students or [Comment appears this way in Survey Monkey]
6039277653	Create a mandate or bylaw that requires quarterly record and review of the TA, and all political appointees as well as town boards, for applying for and obtaining grants.
6039278838	combining police dept. with neighboring town.
6039283566	Any capital investment must rely on outside funds because people who don't care about municipal services are unwilling to pay for them. Perhaps a private, subscription library, like the one established in 1811 is the answer.
6039289977	Nothing really
6039296617	combining p.d. with neighboring town seems like a good idea
6039299653	Combine police and fire departments with neighboring towns. Work toward closing local elementary and joining with Amherst or a Leverett, Pelham, New Salem, Shortbury elementary school.
6039322261	Regional police, at least chief position possibly. Regional road crews?
6039338583	Bring town-wide together ; this will raise property values and tax revenues .
6039359631	Improved meeting spaces that can be used for Weddings, Anniversaries, Birthday Parties, Reunions, Workshops for Artist Groups etc. so that reasonable usage rental fees can help increase municipal revenue
6039361763	1. Charge fee for private use of publicly owned facilities. 2. Allow Amherst residents to volunteer, on projects that are needed, to reduce their property tax and help strengthen the community.
6039402856	Correct inequities in four town school funding formula Stop hoarding cash in reserve accounts Trim growth in Town departments Solar farm on Town land Consolidate services with other towns if possible A small government for a small town [Comment appears this way in Survey Monkey]
6039434201	Have state and federal governments tax the rich with a 99% tax rate so money can be made available to towns like ours. We're it our wola and. There is no more money. It's all gone. You can't squeeze water from a stone.

Implications for Municipal Budget: What changes can be done to adjust revenues and costs?

6039448309	I liked the yellow trash bags better than the purple. Purple? Come on. Ever time I take out the trash I get a Prince song stuck in my head.
6039484377	Starting administrative costs (Chief salary) of police and fire dep'ts. and starting cost of equipment while having people and equipment in each town. Energy self-sufficiency through solar panel farms.
6039667242	More grant writing! I don't think much can be "cut" as our town budget is pretty slim as it is. I think our finance committee does a great job at spending and taking into consideration many different opinions of what to spend on. Town employees seem to be paid less than neighboring towns. Perhaps generating more tax income with small businesses in town? Or municipal solar or wind power generation?
6039701993	The budget, as crafted by the Finance Committee, is well crafted and has kept Shutesbury in a stable state. There are reasons to meet strategies, add in State support and anticipated expenses. As an employer, the town has treated its workers with some respect. Although not the highest in the region, Shutesbury has decent wages and benefits. Services like Police and Fire offer a sense of safety that many people find necessary. As the culture changes, some of those services may need to change - less fire, more medical emergencies for an aging population and/or opioid addiction. Discussions around what services can be met in a rural community may need to be fastened, but changes and savings look unlikely.
6039744997	I like example 1.
6039750062	Both of your examples involve adjusting costs down. Maybe we should make the town more attractive to businesses so our tax base can grow instead.
6039786318	I think example 2 is really, really bad. Given the political changes happening nationally, having police who know us well mean police less likely to be violent with us, enforce trump-era policing standards.
6039797104	Regional police and fire departments. Part does seem appropriate.
6039820859	It's reasonable to charge a fee for the use of public facilities. From my experience at town meetings, I think there are people carefully overseeing costs of public services like road maintenance, waste and recycling, etc -- but it's always worth reassessing these to see if money can be saved there. It's also worth remembering that people who do the job of overseeing these costs well pay for themselves and then some. When deciding upon fees, it's important to distinguish between services that we're providing to people who do not have other options (e.g. elders on a fixed income), versus people who appreciate the convenience of having a resource in Shutesbury but would drive into town and pay more for it otherwise.
6039863407	I don't know. I trust Town Officials are doing the best they can to keep the budget down.
6039878712	Charging a fee for private use of publicly-owned facilities seems like a good idea...unless it prohibits offering free services to town residents (for example, if there is a free yoga class being offered to town residents, I would not want a fee to be charged for the person offering that free service). Can the town attract some business revenue that would not involve destroying the beauty and character of the town? Is there something that would attract businesses to Shutesbury by offering incentives that would make it desirable over Hadley or Amherst?
6039928028	Lower our taxes. If you want people to stay here and live well here as so many do--then lower the taxes.

Implications for Municipal Budget: What changes can be done to adjust revenues and costs?

6039933875	Stop purchasing fancy new-unmarked police vehicles. Stop hiring 8000 many police officers. We have way, way too many as it is! Open the public school for town members free use—for god's sake where the hell do our taxes go anyway? You pay the teachers poorly compared to Amherst—yet our taxes are higher! Pay our teachers—they perform the most important work there is—If they were not educating our children so well—we wouldn't have police or fire people at all—those tests are brutal to pass and our teachers need to be compensated for the excellent work they do in preparing our youth!
6040087101	Work with neighboring towns to share vehicles and equipment, police fire and highway personnel, establish and maintain cutting edge forensic, phone and TV service at an affordable price for all users, and work with Amherst and others to improve and maintain emergency services
6040009121	don't regionalize the elementary school
6040044586	The decline in property values due to lack of viable internet access down for this town. Schools will suffer because younger folks with kids won't move here. Nothing but bad news for town revenues. Pressure our state government to get active and make this happen now.
6040443999	1)The Solar Farm being built on Cowls/Jones land-minimum of \$50 K revenue for the town put some of that money toward creating solar farm on lot 032 for the town 2) Regionalization of police and fire departments with neighboring towns-evaluate the amount of policing our community needs 3) Negotiating a fair Regional Agreement with the 4 towns on how we pay our fair share-based on ability to pay for each town 4) [Comment appears this way in Survey Monkey]
6040546205	Both of these are good ideas. Matching Grants Road Rating for specific roadways
6040556573	I filled survey out before so don't count me again but I wanted to add below. Attracting more people - broadband, cell service
6040778691	Combining police sounds good; shutting school bus services adding residents to contribute a certain number of volunteer hours per household to achieve goal.
6041284262	Combining police and fire and potentially the school with neighboring towns
6041654834	Combining police department with departments from neighboring towns. Have residents pay for PAYT trash bags
6041938831	Combine fire/police and DPW with neighboring towns
6041942833	not sure at this time
6043140538	Build a town owned solar arrays for town operations Combine police/fire and highway departments with other towns' departments Municipal marijuana dispensary
6043174790	Reducing the amount of services to an appropriate level for a town our size. Not creating more buildings and services that will cost the town over the long range. Combining resources with neighboring towns and paying the appropriate amount for regional schools and services. We are not a wealthy town.
6043716498	Put more effort into securing private, state, and federal grants.
6046623916	Adjust payment To Amherst School System to statutory formula significantly reducing cost.

Implications for Municipal Budget: What changes can be done to adjust revenues and costs?

6046847608	Find a way to spend less money on the school.
6046856456	Not knowledgeable enough to have a recommendation
6046860435	Combining any municipal service with other towns
6046906476	It is hard to give specifics here until we begin with A NEW BEGINNING, an initial review of what we have, what we want. After this particular list of examples and options is compiled given it to the people of Shutesbury to read over and consider. Give the people these choices to see and think about. It would be so valuable to know, (from those who know) because everyone does not know these things. What are other towns are doing these days? the same or different from ours? so that we might then choose better what we want, or not want. Listing all costs and revenues in a clear precise manner (so that everyone understands and agrees) not just keep assuming that what we've done or have been doing works, just because we don't have time for all of this now and we don't want to hurt people's feelings. Money and the market are in flux everyday and reviewing once a year, (at whatever) whether or not we even need to have certain positions with salaries and what those salaries should be now, based on what we need and want, right here and now. Set an honest general picture of the people (who bother to respond to these things) decide together what is affordable and necessary. Then thoroughly investigate through dialogue the evidence of surveys/census the validity and acceptance or rejection of both. Don't be afraid of change within continuity. There will be hurt feelings, but we must think of the whole community as well as ourselves as individuals. We must share the wealth that is available to us, not over or under estimating what is most valuable to us all as a community.
6046979671	I think that asking individuals to propose solutions, when the individuals don't have all of the data is dangerous. For example, it's easy to say "combine police department with a neighboring town," but without knowing the specifics of how that would work or whether savings would be significant, one cannot make responsible suggestions. This is only an example of how direct democracy, without sufficient information, can be very dangerous. Same thing for school, fire, etc. I urge the working group to consider responses with very careful and appropriate caution.
6047019995	2
6047034037	Tax wealthy, high income residents by instituting a PROGRESSIVE tax that exempts those making less than \$100,000 in order to increase revenues. And/or, institute a wealth tax on personal wealth above a certain higher than average level. Absolutely NO REGRESSIVE TAXES that make it financially impossible for residents with fixed or low and moderate incomes to remain in town (i.e. no more increases on property taxes which are already far too high). I am not a financial policy wonk, so my numbers may not be what is most effective, but you get the idea -- tax the people who have actually prospered over the past few decades, rather than further burdening those of us who have suffered stagnant and declining wages and assets due to increasing wealth inequality.
6047251326	Both examples above seem good. A nominal change for and?
6047362577	Both of the above.

Implications for Municipal Budget: What changes can be done to adjust revenues and costs?

6047401653	Changing a parking fee at the Shourdubury Town Beach. Cut the administrative position for Subcontract to half time. Put the fire chief. Have LSSE pay a fee for the use of the middle school and the regional facilities.
6047653602	Either of the above sounds reasonable. I have not reviewed the budget lately, but generally--what services might we cost-share with neighboring towns?
6050255203	1. Increased support for acquisition from the state. 2. Build a municipal water farm to reduce energy costs in the town budget. 3. Build a cooperative owned fiber network with 24 surrounding towns. Use part of subscription rates to pay down the town investment in the fiber network. Do not give up ISP profits to private company.
6051271741	Combining as many services as possible with neighboring towns. Too much is on the shoulders of too few taxpayers. In other parts of the country, COUNTIES rather than towns are responsible for policing, social services, libraries, etc. More affordable, no loss of individuality of towns.
6051517393	State sell off the large houses across from Lake Wye for profit. A private owner would be better able to manage it. Also better management of number of people, especially bus loads visiting it.
605270596	Increase the size of the solar project and or add more of them. Lower policing hours. Utilize public buildings more - don't add any more buildings to have to maintain.
6053347648	Maybe better to cut back on the hours of fire chief, administrative assistant, and librarian. Since the librarian does not have librarian credentials and is not a good community supporter, house can be cut back.
6054248642	Reduce/stabilize taxes by budgeting limited resources. Use less costly alternatives to achieve community goals. Example: instead of building new library, repurpose/reconfigure existing facilities such as school, Old Town Hall.
6055331071	Combining with other towns... Police/DPW, etc....
6055361232	Reassess staffing at the elementary school for the smaller population that is currently there. Assess the amount of maintenance required on the rural roads and see if certain improvements would save money in the long run.
6055398116	Combining services fire department, police department, highway department, as much as is feasible) with other small towns. Perhaps use "chief" for two or more towns. Changing for placing on private roads, such as around Lake Wye.
6055399925	Half time police chief or police chief shared with another town. Half time fire chief or fire chief shared with another town. Smaller, part time only police force.
6055471107	Applying for more grants? more Rural Initiative
6055513171	Example 2. is excellent. Example one is sooo wrong! Also lower the taxes--this is pushing people out of this town and presenting a hardship on our elders.
6055575572	A mutant fee for private use of public facilities seems fair.
6055597577	Have secondary students go to Mahar. Van for seniors to ride to appointments.

Implications for Municipal Budget: What changes can be done to adjust revenues and costs?

6055628929	<i>More grant writing!</i>
6055668347	I am not sure. Maybe combining police, or highway depts.? We should share Leverett's DPW!
6055964397	<i>Changing the funding formula for the secondary school region</i>
6056107008	Establishing speed limits on dirt roads and enforcing them with tickets. Montague Rd in particular would make the town loads of money.
6056113657	<i>combine police department with a neighboring town would be a good idea.</i>
6056154563	Work cooperatively with neighbor towns on common needs
6056176319	<i>Reassess and modernize licensing fees as need be.</i>
6056521794	Combining services with other towns
6057174642	<i>combining public safety departments with neighboring towns</i>
6057392586	Combining police forces seem a reasonable to explore. We should absolutely retail our own elementary school. While expensive, this is a major attraction of the town and adds value to all homes. It is one of the only things that will help attract young families to the town.
6058497168	<i>Scrutinize costs by determining from taxpayers what services they feel are necessary, not by giving free reign to departments/agencies to tell towns leadership how much money they need to provide the town with a level of services the department/agencies has determined is appropriate. Contract out services such as snow plowing, road paving, line striping, street sweeping. Reorganize police and fire departments.</i>
6059420195	I don't really like either example, but what must be done must be done. We need businesses that pay taxes. Could we encourage business growth?
6060288686	<i>Cut police services back. Create group; re-direct Select Board to set policies and review proposed highway projects, roadwork and reassess all of their spending. Change highway back to 5 day weekends throughout the year, to regain cost efficiency and ensure they are not overworked and at risk of injuries or accidents from overly long 'summer schedule' workdays. Direct Town Admin to seek and coordinate grants and other funding opportunities as was done in the past, but not in years now.</i>
Paper 1	Join elementary services w/ Amherst. Compromise. Work to get more federal and state funding for education instead of local taxes

Future Changes to Shutesbury's Physical Character: Type? Location? Use? Opportunities?

ID	Future Changes to Shutesbury's Physical Character: Type? Location? Use? Opportunities?
	Example 1: Affordable housing / Townwide / Residential / To meet housing need for a diverse community Example 2: Add sidewalks / Main roads / Pedestrian / To increase s
6039251413	I would like to reverse the trend towards automobile-centric suburbanization and restore some of the simple rural characteristics of the Town that have been lost.
6039266421	With affordable housing you also need affordable transportation and other services - all of which must be delivered in parallel to make affordable housing effective. I actually don't think it is a wise investment to even try to create affordable housing in an area like this.
6039271378	Senior housing somewhere- new library- if there is a new library, use current as senior center
6039277633	Focus state DOT (as well as any other state agency that is responsible for infrastructure) to assume some if not all financial responsibility for all dirt roads in town....and lower cap taxes.
6039278838	lower taxes for farmers or homesteaders to encourage local food system development. And people on the edge of being able to afford the high taxes are more likely to stay and improve their farms.
6039283366	aging in place, walkable safe downtown area with tree-lined alley leading to the welcoming front porch of the library at lot 1332 as delineated in the Library Building program
6039289977	Affordable housing
6039299633	Keep the rural nature of Shutesbury. Don't pave roads. Limit overdevelopment.
6039313428	Open space area--ball field behind fire station perhaps, with tables for picnics.
6039318136	Maybe a sidewalk for Lovett Road from the library to W Pelham
6039322261	Would love to see sidewalks especially leading up to and around town green. Don't think this will ever happen though, unless there is somewhere to "go" in the middle of town--store? cafe?
6039334563	Let Shutesbury stay a sleepy little town. Add more dirt roads and stone walls. Add more farmed land. Community Garden space
6039338583	Public network of walking, biking, skiing trails.
6039359631	Sidewalks and bike lanes for safety
6039402856	More fields, opportunities for agriculture Keep roads narrow and unpaved Implement our existing zoning to preserve the back land Amend zoning to increase densities in Town Center District
6039434231	I'd like to see the town beach really improved with paths and fishing areas and a hitchhiking blind. We do need a sidewalk from the school to the town center.
6039448309	physical character. Could you make some of the hills not so steep? It's hard to ride a bike to the center of town and back. Uphill both ways.

Future Changes to Shutesbury's Physical Character: Type? Location? Use? Opportunities?

60399667242	Affordable housing would be fantastic! Keeping lots of trails and open space. Perhaps better maintenance of trails and trail maps. Sidewalks to wilderness and pedestrian traffic areas like the center of town. Making use of this building across from lake wyola - purchase from state?
60399701993	I wish people who move to Shutesbury would consider the limitations of rural living before they relocate. Dirt roads - their maintenance, snow plowing, dust - are part of our reality. There are roads who have grown in population density, and therefore wear and tear, that mean dirt road travel will require even slower speeds and result in more dust. C'est la vie. I believe our greatest physical need is one healthy, energy efficient, spacious and beautiful municipal building to meet the needs of town offices, library, meeting spaces, record storage, a place to share volunteer community resources and activities. Dog park, community garden, outdoor recreational opportunity, nature walks, etc all geared to facilitate community interaction and identity.
60399723172	Sidewalk from town hall to school. This would give a center to the community. It would also negate need to provide school bus (saving \$) transportation to those areas. Children could walk to their community and to the library.
6039744997	Continue to protect the wilderness, keep it wooded
6039756882	Pave Massague Road. Add sidewalk on Leverett and West Pelham Rd between the elementary school and the library. Build a NEW LIBRARY and community center! Town Beach at Lake Wyola!
6039786318	I think it should stay the same. I am not in favor of increasing affordable housing or introducing large numbers of rental and/or apartment blocks.
6039823859	Bikes/pedestrian trails or routes would be well-used -- people walk and bike at all hours in all seasons along long dark, narrow roads. Solar-powered street lights along main roads away from houses might increase safety. Decisions should preserve forests, lake, rural character -- we're all here, now, tomorrow and multi-generational Shutesburians, because we love this land for its beauty and its resources.
6039863407	Sidewalk/bike path on the main roads would be nice.
6039878712	We REALLY need reliable high speed internet in order for people to live/move/visit here. How about a town beach for residents only (now that Lake Wyola is a state park, the rest can be public). Sidewalks and pedestrian safety are good ideas as well as bike lanes.
6039928028	Leave it alone.
6039933873	Homes owners should have a mandatory cap on how they rent out their many houses to the general public--they override the limit for for section 8 holders--therefore a disincentive in the worst way.
6039990064	Really really need high-speed Internet
6040002311	affordable housing and sidewalks
6040007101	New road construction on major routes should include bike lanes, town should plow and maintain roads around lake Wyola, town should look at fees for motor boat launching at lake wyola, consider options for businesses with care, work to get solar programs to help home owners pay for improvements

Future Changes to Shutesbury's Physical Character: Types of Location Use? Opportunities?

60460092121	Affordable housing
6040044586	Outdoor ice skating rink. New library that would provide a community meeting spot.
60460347908	bike path
6040443999	1) Affordable housing and increased racial and ethnic diversity-yes Given current political climate, become part of the effort to resettle refugees in our community 2) Sidewalks on Leverett Road to begin is a great idea. Encourage walking and improve safety.
60460536573	possibly meeting trails - I got lost in the woods late one winter afternoon and it was pretty scary. Fortunately I knew my directions and found my way to this road, but it was tricky and if this sun weren't out ..
60407778691	Incentives for land conservation
6041634834	Affordable housing, especially for seniors who want to stay in town More open spaces, meadows, small farms
6041938831	Start to place oil and stone on some of the roads to diminish road maintenance costs.
6041942833	Have a bus service come to Shutesbury. Let's get that library in an have a nice senior center
6043140538	High speed internet Elderly housing/assisted living facilities A modern library
6043174790	Protect the local character of the town, do not build more housing in houses more like a suburban town. Do not add sidewalks and other suburban elements in this rural town. Pedestrians can walk safely if wearing bright colored clothing and recognizing that there is traffic passing through town. Police need to be out slowing traffic down on pedestrian and bicyclist safe.
6043716498	Create town park with picnic, trails, play structures, ball field/ located near town hall or other empty lot/ recreation and socialization
6044535872	Sidewalks from the school to the center of town would be great
6046625916	It is a rural town with already one of the highest tax rates in the State and cannot afford to make costly improvements without risking the overall desirability of the town due further increasing the tax rate.
6046847608	Add sidewalks. Create hiking trails.
6046856456	Maintain the public school; keep it as a community center for everyone even after their children move to the middle school and if the do not have children
6046860433	keep it rural but update to modern prepare for influx of more residents over next 20 years
6046906476	Please pardon my candor, but safety- shamfy, give me liberty, give me freedom, to take responsibility for my own and my families safety. I love having our own police department and Tom. Our own neighborhood watch, shutesbury next-door, and the telephone/computer emergency management services are all terrific! fire department, Walter and crew, and the road crew are excellent! Here's where the already established works well for me. Neighbors communicating/interacting and caring for one another, watching out for each other and helping when needed has always been a good thing here. I love this about our town. Being a conscious human being means being appropriately cautious and responsible when walking, driving, living. Negative thinking and fear only breed suspicion and blame. I guess I'm saying nothing

Future Changes to Shutesbury's Physical Character: Type? Location? Use? Opportunities?

6046979671	A town library / community center would be valuable. Maintaining quality in this school is also essential to town "character." Clearly, roads should be maintained at reasonable levels. All of this contributes to the character I value.
6047034037	We definitely need affordable housing, and it should be truly affordable – not some huge profit-center for a developer with just a few affordable units, but rather a model that yields a socially responsible number of affordable housing units.
6047231326	Both no. 1 & 2 look plausible.
6047362577	sidewalks
6047633692	Affordable housing, including a diversity of housing, especially more practical housing for people growing older and needing to be more closely situated to others, fire help and fire company and social engagement close to home. Changes this making by-laws to allow for aggregate housing or tiny homes around a common space--or affordable rehousing--seems different and sensible options. eg. I am a single woman, 63, living alone. I would like to be sharing housing and having neighborhood, but am in a house built for a small family rather than for two or more up-related people to share.
6050255203	1. a local healthcare facility 2. vehicle recharging stations (energy source to be determined) 3. A library center that facilitates and promotes communication, literary pursuits, including socialization and participation in events, such as book clubs, children story hour, constructive play, - a learning center for all ages. The facility needs to be of sufficient size with mixture of spaces to provide for these needs for a 100 years to come. The plan presented in 2011 was too small.
6051271741	Sidewalks would really change the character of the town, which many would oppose. Rather, I would love to see main roads have shoulders that push and bikes could use. Better safety.
6051517393	Town septic and water pipes installed. Cell phone coverage. Improved internet as well.
6052570596	Affordable, smaller housing would be great.
6053347648	Leave it. Slow down traffic to increase safety. Keeping taxes down will create a diverse community. Have people follow the bylaws by not having lots of unregistered cars on their lots. Why are we allowing pop up mechanics/car sales. Should they be taxed as a business. What are they doing in a residential area. What about water and soil contamination when they are not being asked to follow regulations.
6054248642	Try to preserve rural character by carefully studying any changes. Town should make the allure of "progress" and maintain simplicity.
6055331071	No changes needed
6055344458	sidewalks or bike paths on main roads would be nice, because the roads aren't safe enough for children to bike on.
6055361232	Keep rural character Enforce safety rules for pedestrians, etc.
6055380116	Sidewalk from elementary school to town hall/library Cross walk with flashing light between town hall and elementary! Trail system developed for town More recreation opportunities
6055429561	Affordable housing. Sidewalks along Everett rd would be nice. A new library or add on some how to the library we have now

Future Changes to Shutesbury's Physical Character: Types/ Locations/ Use? Opportunities?

6055513171	This physical structure of this town is just fine. Please do not ever add 'sidewalks' or street traffic lights, or anything else to the roads. Affordable housing is another subject-no one can afford to live here as it is--unless you are willing to live in a small apartment--this is a highly dysfunctional town--highly.
6055575572	These all take money and taxes are already too high
6055597377	Fix Road edges so all are legible.
6055628929	More affordable housing, safer trails (better maintained and with signage), love the idea of sidewalks but not sure there's enough space, upkeep of all town buildings
6055664347	No sidewalks keep houses set back from road a lot to maintain rural character. Don't destroy stone walls. Manage housing growth.
6055964397	Add bike lanes wherever possible/ paved roads/ pedestrian and bikers/ to increase safety Provide a better looking entry into Shutesbury coming up from Leverett on Leverett Rd / Leverett Rd. /aesthetic / community feel
6056107808	Identify and build existing hiking/biking/ad/leisure trails and advertise them(a little) to draw outdoor enthusiasts to town. Remove "No Parking" signs from the southern end of Carter Rd.
6056113657	bicycle lanes on main roads... as it is, it's dangerous for both bicycles and cars
6056134563	Bike lanes on paved roads
6056176319	Allow for small businesses on residential properties-i.e spaces for workshops, yoga studios, cafes etc
6056521794	Affordable housing and town
6057174642	affordable housing, more services for elderly
6057392586	Shutesbury should strive to retain its rural character with some dirt roads and narrow tree lined streets. One does not want to see a rural western town town for sidewalks. We should also strive to retain as much open space and forest land as possible. Public access to open space is critical. Encourage some business development in town center would be reasonable. Encourage secondary apartments as a low income option. I don't think we want a low income section of town, just dispersed low income options.
6058497168	Create a more agricultural setting. Encourage more farming, forestry, craft businesses. Prevent continued widening and straightening of current roads. Establish Shutesbury as a location for those seeking a self reliant existence. Entertainment, shopping, and cultural activities are a few miles away in Amherst, Greenfield. There is no need to duplicate these services in Shutesbury.
6059420193	Sidewalks or bike lanes would be great. I'm all for affordable housing too.
6060132373	Add sidewalks, encourage a few small businesses such as a cafe/restaurant, or a general store.
6060284686	Design and build a Senior Center, with extra meeting and gathering spaces for use by all town groups, as well as boards and committees. Equip with suitable spaces and devices for high speed internet access by all. Build in a walk for town research as they don't see a way to the unheated modern 'old town hall'. Put it on the lot across from the highway depot with adequate parking, and not a 'Cocillon' building, but a functional yet frugal one.

Future Changes to Shutesbury's Physical Character: Type of Land and Use? Opportunities?

Paper 1 Work with State to use Lake Wyola land for a) community garden b) solar c) library. Use town center as gardens

Priorities for Municipal Services 'Type? Location?

ID	Priorities for Municipal Services Type? Location? Example 1: General health clinic / Center of Town Example 2: Shuttle van / Main roads every two hours (or on-demand service)
6039251413	Simplicity, not services, is my priority.
6039266421	Townwide health insurance. Have the town have a health insurance policy that townspeople can buy into if they are underinsured or self-employed. It wouldn't cost the town anything. Townspeople could buy into a policy already administered to town employees.
6039271378	Fire dept most important
6039277638	Bus service through town to Amherst.
6039278838	Shuttle van
6039283566	Library, Internet, senior center, recycling
6039289977	Library / Community Center Shuttle Van Electric Vehicle Charging Stations
6039296617	new library
6039299653	On demand shuttle van for junior and high school activities and on demand for senior shuttle
6039318136	Pave Montague Road Broadband Internet
6039322261	Internet!!!!!! I don't think a health clinic is viable unless it's a satellite clinic once a week or something like that.
6039326938	Delays in acquiring fast Internet connections are becoming intolerable. Emergency health services are needed. Could there be a rural version of Uline? Use of school buses during the rest of the day? Regular bus service to Amherst and Greenfield?
6039334563	Broadband /Everywhere Alternative Energy /Everywhere
6039338583	Broad band Internet every road.
6039359631	Daily shuttle van services
6039462856	Subsidary is not growing any longer, we need to switch from a suburban growth model to a sustainable paradigm without counting on new growth to bail us out. Reduce police force - switch to rural towns. Stop buying high-end equipment, make do with what we have. Reduce winter road costs. Everyone in Shutesbury should have snow tires in winter, all around and preferably studded.
6039434201	Transportation for kids to Amherst and back seems to be the biggest trouble spot for families in town. Especially highschool and older who don't have their own cars. A parent might drive to town and back three times a day. I do love the flu clinic but I missed it this year because I think it was only mentioned in the elementary school newsletter which I don't read. How about using Nextdoor next year?
603948309	A radio would be nice.
6039484377	Shared space for Fire, Police, and Highway Dept. Library

Priorities for Municipal Services 'Type? Location?

6039667242	Keep funding and maintaining the school. Get more kids/young families into town with great programming through library, school and Community Network for Children! Public transportation down the hill to Amherst or to Greenfield. Senior Center newsletter and more programs for aging in place - meals (combined with library?), shuttle services, meals and game nights, health care (help with insurance/meds) and actual clinics). Need better senior center building, town office space, police and fire and LIBRARY! Our old buildings are charming but we are aging out of them. Not just for comfort, space and aesthetics...but for health! Financial health (maintenance costs are more than what they need to be) and physical health (meds issues)!
6039701993	Many of us live at least twenty minutes from any services: medical, grocery, entertainment, professional services, etc. I find this to be an obvious consequence of living in a small rural town that I accept. I know this was the choice of finding a house I could afford when I was a young person. I don't expect or want this to be changed. A shuttle may make the roads safer as boomers age and will need to surrender their driver licenses. A place to gather to overcome the isolation and loneliness that people experience. Clustered housing has already been zoned in. In the end, I am willing to support some volunteer efforts to connect and share, and build a space to do so, but I accept and value the overall small rural nature of Shutesbury.
6039744997	Shuttle into Amherst/Hadley 2-3 times daily, affordable before school morning childcare for working parents
6039750082	More activities run out of the council on aging
6039786318	A clinic in town would be great. Or maybe a small general store.
6039814003	Universal high-speed internet
6039823859	Affordable, reliable internet town-wide (my kids do their online homework parked outside the library or at the Lowest Co-op). I wonder about a bike-sharing website or app for Shutesbury: might be cheaper and more convenient than a Shuttle (the obvious problem with this is the shortest time noted above...) Don't neglect infrastructure and schools --- quality of life, as well as property values and resale, depend on roads, schools, public spaces.
6039863407	A shuttle van might be a good use of resources, perhaps organized by the Council on Aging.
6039875916	breakdown of camps.
6039878712	A shuttle van to get people into Amherst/Hadley/Umass would be an excellent resource (especially for the elderly).
6039933873	Shuttle van outside windows.
6039990064	Public transportation
6040052311	health clinic, and on-demand shuttle
6040007101	I like the listed examples. Plow and maintain roads around lake wyola. Continue trash pick up and add pick up for large items and vegetation
6040044586	There's only one at this point. Get internet going. We don't even have it in my part of town. It's tedious and dangerous that this town has not been more proactive on this point.

Priorities for Municipal Services 'Type' Location?

6040347908	shuttle van to Amherst
6040439999	1) Begin public transportation in the town. FRCOG (possibly with grants) begins providing a bus (van) from town hall 2 x /day with the expectation that it will grow at some point. Is there a way to use the school buses (which are half full) as possible transportation for Shutesbury residents? Some kind of "hub" model to connect people who need rides with those who are going into town-to-the-shuttle. 3) We still need a new library/community center. Town hall is full, the old town hall needs too much \$ for repairs. A place for seniors, children, teens and families to gather. Opportunity to connect as a community.
6040546205	Not sure we need a clinic, but
6040556573	Keeping school alive. Broadband cell service solar, wind, etc.
6040748791	1. Trash pick up all year long. Particularly in the winter. On Pine Drive. 2. Better police monitoring of illegal fireworks and enforcement of marine regulations. Lake Wyola.
6040778691	Better police monitoring of illegal fireworks and patrolling of Lake Wyola to insure safe and legal boating (motor and non motor) Monitoring of all boats to follow safe practices regarding drinking boats and candles/cayotes to prevent invasive water species
6041284262	Broadband Ride share solar run town facilities
6041654834	Public transportation to Amherst and Greenfield to and from Shutesbury Develop town center. Cares for summer residents, beaches
6041942833	Shuttle Van would be great. A needs assessment should be done to see who would use it to determine how often it would be used. Bus that connects in the center of town to go into Amherst, Hadley and Northampton. Maybe informational speakers on general health for the aging in place population.
6043149538	Safety issues: Well maintained roads, adequate police patrols and fire department staffing. Well compensated staff and housing opportunities for staff development. Shuttles, especially for the elderly
6043174790	Again, please don't try to turn this town into a suburb with clinics and other types of buildings and services that just don't fit in. A regional shuttle service would be helpful for teenagers who don't drive yet or others who would rather not or can not drive.
6043716498	Enhanced road maintenance, planning, regarding dirt roads
6044535072	New, larger library with public meeting space, on the common or behind town hall; Historical Commission could move into the current library, which is a gem but miniscule for all the services that the current library provides Fiber optic network
6046629916	A volunteer service for people needing rides for health appointments.
6046847608	Allow a store in town.
6046856456	Public education-- art, language, dump instruction
6046860435	gas station/ store

Priorities for Municipal Services 'Type? Location?

6046986476	I know I'm off topic here, but I'd love to see the federal US postal service in Shutesbury and around the country because all that it can be, expanding services already provided and adding things like a Notary -either then this I'm also not alone in not knowing what municipal services are even available for consideration. A lot of examples would be enlightening to all. Give the people information and they will participate more, without feeling uninformed & stupid. Information is knowledge.
6046938133	Some public transport in town and down to Amherst internet for all all roads plowed if we pay equal taxes on equal properties
6046979671	Schools. Shuttle van would be nice and would increase diversity, but is it needed?
6047019995	2
60471034037	High speed internet for EVERYONE, ASAP. And, public transportation of some kind would be great - expanding bus services to include a few key Shutesbury locations, or some sort of shuttle service, to enable residents to get to Amherst, Greenfield, and Northampton without needing to have private vehicles.
6047362577	shuttle van--depending on cost and amount of use a health clinic would be great
6047491633	If you are thinking we need to cut the municipal budget in question 1, why are you making these suggestions.
6047653602	I think a shuttle van would be a great option for Shutesbury--a van with good shocks so it is not bouncing you around, hard on the body.
6050255203	1. Continued high quality maintenance of town roads, snow removal, grading and paving 2. An upgraded town kitchen in town hall that would be available for more town wide events 3. electric recharging stations at town owned parking area for use by volunteers, after municipal order form is built
6051271741	/Shuttle van or other affordable public transportation would be fantastic! PVTAs?
6051517393	Definitely don't want a shuttle van on the main roads. Enough traffic as it is.
6052570596	Perhaps meals on wheels. We are a small community, additional services could be expensive and taxes are already too high.
6053347648	Elaborate transportation.
6054248642	Municipal services are not the main attraction of living in the country. Simplicity, independence and informal neighborliness are what makes small town life nice.
6055331071	No more services needed. Town is too small to justify expenses
6055344458	I'd like to see PVTAs service come up W. Pelham to the center of town then back down Leverett Rd. a couple of times a day, could also provide service to Leverett.
6055366799	Shuttle van
6055429561	Clean water for all
6055471107	Shuttle van twice a day more police presence at least in town; on busy environmental police do not have resources
6055513171	A shuttle van is an excellent idea for our elderly and those without a car.

Priorities for Municipal Services 'Type? Location?

6055575572	There all around great but cost money and taxes are already too high
6055628929	Would love a shuttle service to Amherst or Greenfield or Northampton! Aging in place help. Community meals. A swap center for recycling/reusing. Free preschool (at least for all resident 4 year olds).
6055668347	Better highway dept services. Our road does not get plowed or seeded until mid-morning or later many times in winter. Just because school is cancelled does not mean the rest of us don't have to get to work. We need a larger library. That is the first municipal service I want to see. Then broadband for all.
6055964397	Scheduled bus service / morning, midday, early evening/ from town hall using the vans that are already used to bus students. More attention to senior services, aging in place. Local community food buying/CSA cooperative / town hall
6056113657	town should plow and maintain all roads around Lake Wyola since they've been here since 1937
6056154563	Plow and maintain roads around Lake Wyola - they've been here long enough by now Free internet Free transport for seniors and ill on demand
6056176319	I think our services are fine as they are
6056521794	New Library. Shuttle van both reg. Hrs. And on demand. More clinics like the foot clinic
6057174642	more services for elderly, bigger library
6057392586	Additional municipal services similar to the examples seem unreasonable for a low density rural town like Shutesbury. These are unlikely to make to change the necessity for car ownership but would add significantly cost to the town. Municipal services should include a modern library and high speed internet Life in shutesbury will soon be untenable without better internet.
6058497168	Provide basic services: trash, school, police, fire
6059420195	Shuttle van on main roads every two hours or on demand would be great! As far as the general health clinic, do we have enough people to make that feasible? After all, Amherst is just down the hill...
6060132373	High speed internet! This is a major concern for property values in Shutesbury. This is not a long term issue, this is a current issue - better buyers require high speed internet and this is simply not a reality for Shutesbury.
6060288686	See Senior Center, above. It will get much more use than, and not be a 'quasi-town' entity, like the library. It's use and care will be coordinated by town leaders, not a 'friends of' group , beyond control of the voting residents. Train highway staff / management to perform consistent winter road maintenance. Conditions are highly variable by storm type and weather, and residents must still be given safe roadways even when there is no school. Workers commuting out of town, or back in after work, deserve the same level of service as school buses. Upgrade gravel roads on a scheduled basis, and shift the workload to provide the same level of services and driveability to people on gravel roads, as on paved roads.
Page 1	Coop w/ PVTs for transport, keep trash, dump. Get internet ASAP and computer aid

Community Gathering Space to Enhance Living in Shutesbury: Types/ Locations/ Use?

Community Gathering Space to Enhance Living in Shutesbury: Types/ Locations/ Use?	
ID	Example 1: Comfortable meeting rooms / Center of Town / Meetings and workshops Example 2: Shared workspace / Center of Town / Business and artists
6039251413	We have plenty of Town-owned space. We (citizens) need to engage to repurpose spaces to make them more relevant to current needs.
6039266421	Makenna building with large, bright meeting room in the center of town. Could be attached to library. Ideally would hold small library, cafe, large meeting room available for town committees and community groups to meet. Move the post office into it as well as it has some stable enough rent and good foot traffic.
6039271378 ???	
6039277653	New Library.
6039283566	A library as envisioned by the community when the planning and construction grants were approved. Much work was done to ask people what they wanted, to see what worked in other towns and to create a plan. Throwing out 15 years of planning because of a tie vote on funding is an insult to those who did the work and those who shared their vision. I ardently hope this visioning committee is examining the work that has already been done. A library is more than a building, it is a living force for education and culture that brings people together and lifts them up. The library benefits the poorest the most. Look at neighboring towns with adequate libraries that offer a multitude of services for everyone in the community: art gallery, book discussions, pokemon club, AA meetings, weaving, knitting and music. A library offers culture, education and inspiration. Shutesbury has meeting spaces that meet the needs of some: the cold basement of town hall, a school, a bar and a church, we need a new library with running water that is accessible to all. Along with high speed internet, there is no greater need than to replace the tiny antiquated Spear building. And there is money available to pay more than half the cost.
6039289977	Library / Community Center (see #7)
6039290683	Invest in the library!
6039296617	new and multi-use town meeting area, with rooms for discussion groups or yoga classes or general programming
6039299653	Turn the elementary school into a town gathering business at night and on weekends. Put in access to internet stations.
6039313428	New library!!! Serves so many in so many ways--library, gathering space, center of town area. If we aren't getting good internet, shared space with T1. Coffee shop?
6039318136	New library with meeting room, just like so many towns around us
6039322261	I believe there is space in town for groups/interests that need it. There seems to be a sense that if we had a space, there would be more going on in town, but I think the objection has to go the other way. Groups & activities that have a community "following" find the space they need between town hall, school, AC, etc. I think the concern has to come first. If there were a clamoring from community groups that they had no space to carry out their activities, that would be the time

Community Gathering Space to Enhance Living in Shutesbury: Typed Location/ Use?

6039326938	Possible use of the big old house in Lake Wyola State Park? Grant money? Create a series of community gathering rooms, workrooms for adult classes, etc. It would be nice to have a sandwich shop or coffee shop in town.
6039538583	Shared workshops with cafe. Near center.
6039359631	Larger meeting spaces, benches and expanded landscaped areas in town center
6039561765	Don't think a community gathering space is needed to enhance living in Shutesbury. I think the athletic club is a great community gathering spot.
6039363163	example 2
6039492856	A library/center and community center is worthwhile to explore to, but that will entail trade-offs to be affordable, (e.g., stop spending elsewhere like drunken sailors). One well-designed building can serve many needs. At some time do not build a safety complex or new town offices.
6039434201	We need a second public house, a restaurant with bar and meeting room. The old White Lion Inn could serve the town well if the State ever got it into the right hands. (That's the old building at Lake Wyola State Park.)
6039448309	We have the AC. What else do you need? Nothing.
6039484377	Community space: library, meeting rooms, cafe, artist studios and workshops. Shared work space for small business/consultants with shared equipment and services.
6039667242	New library! Could contain meeting spaces where overflow crowds could meet (the school can only hold a certain amount of people for town meeting due to fire code and there is no overflow space), different town boards could meet (including groups like the COA), programs for families with children could happen. This could be near the center of town or at Lake Wyola (big, white house?)? Also, belonging to our friends with small businesses - cafe, church, coffee shop (with basic necessities for those that are becoming less able to travel out of town). The school also has a lot of great space but it's booked all the time (problem when there isn't curricular coverage). Multitask the school for these purposes.
6039701993	See box 6
6039744957	a cafe/restaurant near the center of town would be nice with high speed (non-satellite) Internet.
6039750082	LIBRARY! With community gathering rooms, work/study spaces, children's room
6039786318	The best community space would be the library that everyone decided on. We need THAT.
6039797184	Refurbish old town hall. We are heating it and not using it. Better utilize land around town common. Addition to present library. There is room for septic, well and parking if engineered properly. This could enhance the town common.

Community Gathering Space to Enhance Living in Shutesbury: Types Locations/ Use?

6039820859	A larger, more comfortable library really is the obvious solution to this. I visit Leverett, Pelham, Amherst and Wendell and I see workshops, concerts, and meetings going on in their libraries all the time. Town Hall spaces could be squeezed up, too -- I find them cold and cluttered. I would also like to see more outdoor space for gatherings. What if one could break a pavilion or a gazebo behind town hall for a party, a meeting, or even a wedding? Or if there were playing fields one could build? The investment would pay for itself pretty quickly.
6039863407	The basement of Town Hall is not very pleasant. A renovation of the main room would be nice.
6039875916	can't afford say - but new facility could fulfill all of above from example 1, 2. Call it a "library" and maybe the state can pay for most of it.
6039878712	Shared workspace would be great - I believe that the senior lounge is already available for this purpose, but it is not really publicized, and not quite set up for it, either. A community space to offer events, workshops, performances, etc.
6039928028	Community garden especially for the children---to set the precedent in their school---to both learn to become self-sufficient without relying on big ag.
6039933875	Get the mold out of town hall--now--and spruce up our library--stop crowding those dvd holders so that people cannot move around--you--cramp the space this way on purpose. Do you think the patrons are too dumb to notice what you do?
604002311	community room for meetings at town center
6040009121	Larger library -- combine with elementary library (like Pelham?) Larger library that includes a nice community room
6040044586	Afternoon/Evening Library. New school or center of town.
6040347908	concert/ event venue
6040443999	Agenda - a library/community center. A place to relax and meet others at do homework. A place for teens to gather that is safe, supportive. A way for older residents to offer support/help for young families. System of support to parents of young children that would enable them to become volunteers in town. Offsetting babysitting and/or meal prep as a parent can be part of this network of volunteers that keep this town running. Community dinners are a wonderful part of this AG-but some people don't feel comfortable there. Perhaps, with the use of a community center/library, regular community gatherings can occur.
6040546205	The library could be a part of this as well, possibly. Like what Pelham has. I like the idea of business and artists, but wonder how well the businesses at the Leverett Crafts and artists do. I see they have no openings for space there. I don't like that place because I can smell mold, but I love the idea of a fresh new place!
6041284262	Use space in the existing school, partitioned for the safety of the students. Any new spaces considered should add to the town's tax base.
6041654834	New library with meeting rooms near the center of town. A coffee shop near town center
6041938831	Combine this new library with a new Town Hall. Our structure in the place of the existing town hall is not really suited for meetings or for a senior center.
6041942833	Maybe combined large space for Library, Senior Center, possible childcare center.

Community Gathering Space to Enhance Living in Shutesbury: Types Locations Use?

6043140538	Upgrade the main town hall meeting space in basement - excavate New Library
6043174790	If the old and existing buildings are modified and used for these types of spaces - that would be good for the town. No new buildings should be built. How can the town afford to finance these structures, staff them, and then maintain them? We are a creative bunch here in Shutesbury and could make great use of our existing resources.
6043716498	Café stage / general store / lounge (for youth)
6044535072	See #7 above
6046625916	Current facilities are adequate for a small town.
6046847608	Community meeting rooms, place to watch movies or tv, read the paper.
6046856456	Couldn't the elementary school do this after hours? On weekends? Up with decrease in school aged children
6046906476	I always liked the idea of a new building incorporating the Library/Community Center, such as that in Sunderland -what a great idea, what a wonderful place, maybe even put the town hall offices there.
6046938133	Bigger library with community space
6046979671	Yes! A community space, library, etc near center of town is important.
6047019993	1
6047034037	Develop collaborative relationships with neighboring towns to establish regional meeting spaces and shared workspaces. If we invest in some kind of public transportation access, enabling residents to access regional community spaces, we could save money through such collaborations, rather than taking on huge investments for our own community spaces (representing high costs for a very small population to utilize).
6047251326	New Library would encompass both examples above. Visit Palham and Wendell and Sunderland libraries.
6047362577	comfortable and visually pleasing meeting room a shared workspace for business and artists would be great if there are people who would pay for it's use
6047491633	Why not turn the SAC into a town venue?
6047653602	All of the above!!
6050255203	This is an essential need to Shutesbury.
6051271741	Both examples sound wonderful. I'm concerned about who would pay for this. Better to put the money into a new library with public meeting spaces, maybe combined as a Town Hall complex.
6051517393	Community garden in the center would be great.
6052570596	Utilize school for meeting space. Do not create more space. Space in existing town buildings is under utilized.

Community Gathering Space to Enhance Living in Shutesbury: Typed Location/ Use?

6053347648	Business and artists can support their own space, why is it a town priority. If you look around, there are businesses that house themselves or go to a business space that is shared, also the rent is shared. A good example is Eastampton and Hadley. If you attached the library to behind the town hall like Palham did, you would have had a library and a nice space.
6054248642	We have plenty of facilities. If citizens want to use them they should get busy petitioning the Town for more accessibility.
6053327420	no new library
6055331071	plenty of space already. Use Town Hall and School more
6053361232	Encouraging more artists to use the town commons. Offer workshops and classes, even if they have a cost, for residents within the town.
6055366799	New library with community room
6053380116	Library/community center is a KEY priority for us
6055399925	New library with community meeting space.
6053429361	New library
6055471107	Meeting rooms for community events in town hall ice fishing tournament nature walks to quabbin garden tour police/community interactions. ex. self defense training
6053513171	There are already 'comfortable' meeting rooms and you already do enough workshops both at the library and the school. What we need is to serve our poor and elderly in a better way. Those 'nicer' houses are run a gasped Lighten up--let people come to see--even if they do not announce their coming--or come 'empty handed'. It just doesn't seem to get through to you, 'poor as that be' that there are poor people in this town--for real.
6055575572	Fine as is
6053628929	NEW LIBRARY! With community room large enough for events at Town Meeting so citizens aren't on the playground! Cafi! Something like the Wendell General Store.
6055668347	Fix up Bennett house for spring/summer/fall use for meetings, coffee snack shop, game or play center, movie night, community theater, yoga classes... New library would provide meeting space, a place to go to get out of the house and not have to drive all the way to Amherst or beyond.
6053964397	Any chance of renovating Old Town Hall to be used as a shared workspace? That building sits there with very little purpose at present (we should be able to clean out some of the files). It would have to be a community effort to restore it. Since brookfield is still a few years away, would this be a reliable idea for community brookfield?
6056107008	Someone on nextdoorshutesbury suggested a community garden in the field behind the town hall. That sounds like a good idea.
6056113637	comfortable meeting rooms in the center of town with free wifi for meetings and workshops with adjoining shared workspace for anyone
6056154563	Improve existing town owned spaces for meetings and public use If internet is delayed until 2019, provide safe and secure internet in safe and warm space 24/7

Community Gathering Space to Enhance Living in Shutesbury: Types of Locations Used?

6056176319	I would like to see a reasonable new public library/community center where we could host meetings, workshops and community events. I would like to see this elementary school remain a vital part of our community
6056521794	Fix mold problem in town hall so we can use the space we have. Make it more attractive.
6057174642	cancel of town
6057392586	Library! Co-op space in town center for both crafts/arts and office space could be valuable but need not be a municipal service as this could be viable in a private format if zoning would permit it.
6058497168	Not required.
6059420195	All those examples sound terrific.
6060288686	See Senior Center in above references. Meeting a gathering space. Art display area are okay, but not artist studios... that is private enterprise which should be done in private space. May be a contracted coffee shop / snack vendor area, small, to serve lunch/dinner. Put it across from highway dept. leaving room on the parcel for future public safety building or town office in energy efficient building.
Paper 1	Yoga - a warm floor, Lake Wyola C Holmes State Park

Making the Vision Happen: Roles and Responsibilities

Making the Vision Happen: Roles and Responsibilities	
ID	Example 1: Community groups pursue grants Example 2: Residents sign a pledge for civil and respectful discourse
6039251413	Town officials should reverse trend of increased taxes to make Shutesbury more affordable.
6039266421	This question is really difficult to answer without having tangible goals of what needs to get done. I know you're asking "how" to make the vision happen but without knowing what the vision is, there is no reasonable way to answer this yet.
6039271378	Civility would be a plus
6039277633	TA, Selection and Boards required to apply for grants, with records quarterly published
6039278838	community groups work on getting grants, etc.
6039283566	This library trustees identified and reached out to individuals in all pockets of the community such as the lake falls, elementary school families, SAC, church and Sirtus, conducted surveys online and at every town event, made presentations at town meeting throughout. They talked to the trustees building committees and visited libraries throughout the state. Shutesbury was awarded a planning grant with the support of 3/4 of the town and received 8.9% town meeting approval for the plan for a new library. This small group appeared to this new library, many this same who appeared to in '01 mobilized at the last vote on funding. No pledge of civil discourse would have made a lack of difference. People who aren't interested will appear improvement and this people who work hard to make things get better and stop trying. Good luck finding a solution and when you do, share it with this world. In my opinion this planning committee is just preexisting committee, trying to recreate the anger that exists from the opposition to this new library. Those of us who wanted and still want a library will not be re-elected until this need is addressed. While I appreciate the effort of diplomacy, enabling the subject by taking a huge step backward is an unhelpful waste of time.
6039289977	Both examples are good
6039296617	grants and donations. Is there any way to keep towns from being so high? Pledge is a good idea, though I have doubts that all residents know what "respectful discourse" means or looks like
6039299653	Keep speech free. Respectful is as respectful does. Town Manager should coordinate all grant opportunities.
6039313428	There is no way to guarantee civil discourse, and as such, I want nothing to do with town projects any more
6039326938	We live in a wonderful town! We need to be able to meet as groups—maybe work together on projects—to regain respect for each other in non-confrontational settings. The Shutesbury Athletic Club can only do so much.
6039338583	Put Town planner position. Are exorbitant in conjunction with Town Library. Residents pledge to civil discourse; town officials pledge transparency and responsible actions, real listening.
6039359631	Various community groups apply for community improvement grant monies, plan annual fundraising events and determine fair meeting room rental fees to cover town improvement costs

Making the Vision Happen: Roles and Responsibilities

6039561763	Allowing Shutesbury residents to volunteer for needed community services to reduce their property taxes.
6039363163	examples 1 and 2
6039462856	Shutesbury comes to grips with its heavy property tax burden upon its citizens and begins to budget within its means - select board and finance committees.
6039434201	We need true leadership. We need to stop hiding from the truth about our divided community, about water pollution, about land use. A leader who can lead us all together. Someone who can bring library huggers and deer hunters together for a leg of lamb dinner. I think Nextdoor has been one of the best things to happen for Shutesbury.
6039448309	Why are you always trying to put everyone in to little groups? A lot of shutesburians just want to be left alone. Leave me alone.
6039667242	Ask for volunteers and working groups first. Think about paying for these valuable jobs second. May have to put money in to get something out, but I pay taxes to be able to have these things. People could stop saying no to others' ideas and instead come up with suggestions to better mold the ideas. Progress with ideas instead of squashing them. Need a clear idea of what comes from these meetings and surveys and put out suggestions of "teams" or "committees" needed to undertake certain projects. Utilize the expertise we have in town and look outside if necessary.
6039791993	I have seen the positive effects of citizens getting involved in community activities - tailgating at participating in programs and volunteering for town government. The Shutesbury Athletic Club, the Community Church, the Library and the School all provide opportunities for diverse populations to connect. I think these platforms should be utilized. I find the social media to be resource-productive. As a society we have not yet mastered the nuances/culture of instant messaging, Facebook, etc. I know newspapers are becoming passé and have not been a feature of Shutesbury, but at least journalism had several strong professional guidelines and standards, creating boundaries that I think were better at creating responsible journalism. I find that opportunities in the production, editorial work is the best way to facilitate community bonds.
6039750082	Increase tax base by having more permanent residents
6039786318	Example 1.
6039797184	Community to pursue grants with knowledgeable grant writers! NOT just town administrator.
6039829859	This is the first step, right? Assess problems and make budget needs. As community groups seek grants, publication how it's addressing the needs and priorities of the town. Partner those with the most broad support first to build community connections.
6039863407	??
6039928428	Open up paid positions to do this work--use some of the retirement fund monies you have tucked away--to pay people to actually do some real work for this town--before it is too late--before it becomes 'regionalized' and restrictions along with Amherst.

Making the Vision Happen: Roles and Responsibilities

6039933875	Vision this please—a harmonious town hall—elementary school—where people do not walk up behind you and whisper in your ear—oh—you cannot come in here with that ‘fragrance’ on...or you cannot burn that sage(outdoors mind you) because someone might go hysterical over it’s aroma. And vision this—children of color having teachers of color who are awake to the nonsense of Euro-American historical oppression of the very people whose back and blood this nation was built on the first place. Thank you!
6040092311	community groups pursue grants Residents sign a pledge for respectful discussions
604009121	Recognize presence of native peoples
6040094586	Lobby Sen Romberg and Rep Kulick to be actively involved in fast tracking Internet.
6040443999	I support both of the examples you note above. I have stopped being a part of Next door Shutesbury because of the angry vitriol that is a part of that site. Doesn't feel safe to disagree. Not sure if a pledge is enough-a neutral mediator may be needed. It's ok to disagree, but no need to threaten lawsuits or explode at people who don't agree.
6040566205	I actually think the town needs to sit down with a mediator with various considerations so that we all can learn the language of respect. A pledge once that is done makes more sense to me. We all know what happens to New Year's Resolutions.
6040778691	Resident volunteer programs so everyone has a stake
6041654834	Community groups and town reconsideration pursue grants
6041942833	Try to include all age groups together to find a common ground at the beginning. Start with small project that all agree on then build from there.
6043174790	Grants to repair old structures and resources would be great. People need to vote with their feet - If they don't like it here with the way it is they should move to a town with the services they like.
6043716498	Residents participate in workshops, hearings, surveys, etc.
6046836456	Community grants Create forums for meetings -- and use them Ability to vote this counts out when they don't down forward movement
6046860435	all of the above
6046996476	We should always begin with a brief meditation, a moment of silence and gathering, giving mutual respect to one another, to remind us of this pledge of civil and respectful discussions. Let's face it, it is not just a given thing. We must stop a moment and create a special space in a place of reflection that we are all part of this, no one higher, no one lower. Yes, it sounds so easy, but I've heard many judges do it in a court of law (reminding us of what Civic Duty is. Our children are not being taught a lot of this at school these days -I'm how to be a citizen/parent. There has been a marginalization of social studies and history overall, never mind courses in civil rights, liberties and responsibilities (as Citizens of the World Ralph Nader has put forth in his writings and on things). We need a few regular meditations/discussions when can keep the group together and talking, by balancing opposing energies -a fulcrum if you will. Equality enforced by guidelines of politeness, Men a formalized team use to control discussions with everyone knowing and understanding the rules such that we assemble and begin to talk.

Making the Vision Happen: Roles and Responsibilities

6046938133	taxes, fund drives, respectful discourse, trust in one's neighbor
6046979671	Community groups should certainly pursue opportunities external funding. The rest of town should appreciate that effort (though not rubber stamping everything of course). Respectful discourse is essential, but signing a pledge is too much.
6047019995	1
6047034637	Having community groups pursue grants for special projects and development would be useful, as long as funding sources do not have requirements that result in property tax increases. We have to stop increasing the subsidy cost of living for residents whose wages/worth have suffered stagnation and decline due to policies that have transferred wealth upward to the upper class. In terms of civil discourse, here's an foundational idea: wealth, within people also a pledge to not use their social privilege to overpower the interests of people of color and people with low- and working-class interests. (Of course, this would include protection for Native people's interests in identifying and protecting historical and sacred sites.) Then, I believe we would be able to rely on everyone talking around the value of civil and respectful discourse.
6047251326	BOTH... People who have not stepped up to help, especially, but have lots to complain about when the vote happens.
6047562577	both of the above
6047401653	Grants are dangerous creatures. Be careful. I've worked with them.
6047633602	Sure, could be that community groups pursue grants. Also, I think that there could be a pool of skilled facilitators available for citizen boards whose meetings result in lots of confusion and un-civil discourse. These particular meetings should be required to work to skilled facilitation, which may need to be paid for--Community issues need to be carefully and skillfully dealt with, as a priority for the atmosphere in the town. Also, meetings could contain a training element, so that people in attendance show up with the understanding that they are coming not only to a "workshop, poetry-facilitated meeting", but to a laboratory for civil discourse--wherein people will be held accountable for their behavior, given feedback, etc. It will be a learning environment, because clearly we as a culture need to learn how to meet and greet and find common ground for dissenting points of view--in a constructive, respectful environment. How might roles and responsibilities and expectations of meeting attendees be clearly structured? Civil and respectful discourse is truly a priority, in my mind.
6050255203	Town residents actively engage in decision making processes
6051271741	Both examples are essential. I also think this survey is great. Before starting it, I assumed I didn't have any opinions or anything to say! Thank you!
6051517393	Pursuing grants is a wonderful idea...
6052570596	Work together to reduce expenses and figure out how to better utilize existing space.

Making the Vision Happen: Roles and Responsibilities

6053347648	There are strings attached to grants. There will be no respectful discourse with Ferro & Shillings harassing people, lying, and making false accusations and defamation of character to volunteers. Maybe a Shutesbury T.V. station for people to watch the meetings from home. Minutes of meetings and police log on the shutesbury site.
6054248642	Slow down and enjoy country life
6055344458	The problem with the pledges idea is that the people who are the problem wouldn't sign it anyway. But it'd be nice to have community working groups of volunteers to take on issues that have come up and been contentious in the community and figure out if, and how, improvements can be made.
6055361232	Encouraging projects that provide income to men of town. Apply for grant money
6055380116	Remove repeat renters from Nextdoor Shutesbury
6055399923	Potential grants
6055513171	The only resinder who needs to sign this 'pledge' is Pill.
6055575572	Grants sound good as long as they aren't to be supplemented with tax increases. People shouldn't have to sign a pledge. Civility and respectfulness should be a given. Said that this is even a suggestion.
6055628929	Volunteers(?) to look at grant opportunities. Or just guidance for those in paid positions to look into those. Rethinking our revenue and where it's going. Helping those that need the most first (children, elderly, impoverished).
6055668847	It will take a long time before everyone will speak to everyone, after the library fight. Need to have more opportunities to share time at our neighborhood community sponsored walks or talks, concerts. Needs to be more communication between school and rest of non-school community. Make their newsletter available on town website so we know what is happening such work at elementary school.
6055964397	A community preservation grant for renovating Old Town Hall to make it a shared workspace The Community for Social Responsibility that was started after the Columbine School shooting has regathered after many years of dormancy to try to model civil discourse. But where can we meet and have people join us? The AC is NOT a place that everyone can or possibly would want to gather. And the school, is ...just a school - not a comfortable place for evening meetings.
6056134563	Provide home ownership with tax relief for volunteering to do priority tasks in town especially where professional knowledge skills and abilities are required
6056176319	Representatives from various groups/organizations and institutions in town should be involved with/consulted on community planning. (ie: School, Library, Residents, Council on Aging, Sirius Community)
6056521794	Town helps with grant writing. Yes to the pledge with strict removal for breaking
6057392586	Interested parties should pursue grants to support their own ideas. As should town government for things that are of general interest to the majority of town. While civil discourse should be encouraged asking someone to sign a pledge seems condescending or at least doesn't feel right.

Making the Vision Happen: Roles and Responsibilities

60504977168	This vision is for a town with minimal population that doesn't create a need to build more housing, a town focused on not being a mid-level suburb but a truly rural town, a town using the natural resources of the area to provide income and services for residents. This type of vision doesn't need grant money or externalities to achieve the vision. It needs an awareness, expectation and acceptance of Shutesbury being a small rural community.
6059420195	Community groups to pursue grants is a positive endeavor. The only people that will sign a pledge already believe in civil and respectful discourse. I don't have any confidence that will work. It just seems so politically correct. On the other hand, I hear the folks in town governance were subject to a fair amount of abuse on past controversial issues. Maybe we could require people to sign/initialize a pledge on the way into a town meeting? As a requirement to participating. How about passing out pot at all town meetings? Tah! Just kidding.
6060286696	The committee to vision, design and build Senior Center, updating fire station and all available funding sources. Current staff are incapable of doing this sort of project.
Paper 1	I would work on a committee to use Lake Wyola land and buildings for Shutesbury's benefit (femanob@gmail.com)

Imagine yourself 15 years in the future... What would you like a newspaper headline to read for an article about Shutesbury?

ID	Imagine yourself 15 years in the future... What would you like a newspaper headline to read for an article about Shutesbury?
6039251413	Shutesbury, still crazy after all these years.
6039266421	Shutesbury One of the Top Towns Under 2000
6039271378	Town finally got a new library
6039277490	Town loved! This is the most critical consideration. We cannot draw people class families to this town with no internet and high taxes.
6039277653	Shutesbury Mayoral race has diverse candidates spar at town hall debate.
6039278838	Shutesbury is a burgeoning example of renewable, attractive and affordable what and what strategy with local firms and businesses in each neighborhood offering delicious fruits, meats and produce.
6039279339	Shutesbury: Fastest internet in the country.
6039283366	This is a repeat question to which I will give the same answer: Town celebrates 10 year anniversary of the construction of the new library with a parade almost as spectacular as the 250th anniversary in 2011.
6039289977	Shutesbury Celebrates 15 Years of Broadband
6039295683	Welcoming to all
6039299653	Shutesbury Supports Small Business Development
6039313428	"Lucky 13: MN State Celebration in 13th Year"
6039322261	Would for there NOT to be headlines about Shutesbury. :)
6039326938	Sell a wonderful town!
6039334563	Shutesbury stayed true to it's rural roots once again voting down the paving of Montague RD. or Shutesbury visioning plan once again shows Most residents like Shutesbury the way it is!
6039338383	Shutesbury must zero-outen budget for all municipal facilities and residential properties, thanks to investments in energy production and communication technologies by local residents.
6039359631	Shutesbury, MA Community involvement helped one small, historic, Western MA village maintain its beautiful New England charm as it addressed 21st Century community needs
6039361763	Shutesbury residents, the happiest residents in the country
6039402856	Shutesbury goes 100% off the grid; generates all its own electricity
6039434281	Broadband, Really. (but not fifteen years, how about two years) Lakes Wyke Riding derby winners Public use horse trails open on Cowles land. Snowmobile club needs new members to help complete trails and waiting lists in trail around Quabbin Reservoir. Shutesbury town water system built to provide clean drinking water to town buildings and homes that need it. Old town hall (previously the town school) renovated for new town library.
6039448309	Shutesbury man wins powerball jackpot!! 1 billion dollars!!!

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

6039667242	"Shutesbury: Best medieval town buildings in the world...New library, airy complex, and town offices have boosted moral making for a more peaceful town, getting folks to get of their houses and create community with neighbors" OR "Shutesbury Wins Powerball Jackpot of \$1 Billion Dollars!!!!"
6039701993	New Municipal Building Opens to Welcome Community
6039777184	Shutesbury a Town of Country Living and Low Affordable Taxes
6039814003	"Remarkably Happy and Healthy Shutesbury resident wins Powerball Jackpot!"
6039829859	Shutesbury native selected superintendent of Ambasc Regional School. Pledges more days when the weather's bad up the hill. Mostest homes in Shutesbury sells for record values. Buyer cites natural beauty of landscape, sense of community as key factors.
6039863407	Resident Donates House to Town for New Library subtitle: Vacant Mansion in Town Center to be Renovated
6039875916	Sorry, I got nothing
6039928028	We do not read or buy the 'newspaper.' They do not write truth, nor do they write on behalf of poor people or people of color. Sad thing, really it is.
6039933875	--That this town did right by its original people and did not allow many migrants to desecrate holy grounds.
6040002311	community is working together to make change in a democratic way with respect.
6040097101	Town reduces taxes and provides services for residents over age 65
6040044586	"15 Years Ago Broadband Came to Town!" (for everyone)
6040547908	shutesbury wins a GIANT SAFETY PIN! and PEACE SIGN!
6040443999	In 15 years I will be 79--certainly an elder in this community. Shutesbury-A town that values ALL citizens. A town that is a safe place to live. A town that embraces diversity!
6040546205	Shutesbury - A model town for getting great things done well.
6040778691	It's still cooler here! Because the neighbors have built community
6041284262	A quiet little town where people get along and go out of their way to help each other.
6041654834	Shutesbury opens senior housing complex and inaugurates bus service to and from Amherst and Greenfield!
6043174790	Shutesbury residents do amazing things to reuse old buildings for future use.
6044535072	Congratulations to Shutesbury for having the vision 12 years ago to build a new library -what a difference it has made for the entire community!!!!
6046625916	An efficiently run town that has succeeded in reducing the tax rate with state of the art broadband for education and home business.
6046847608	Shutesbury finally gets broadband. Shutesbury again votes down library.
6046856456	High Speed Internet. Super money. Award winning school/community center
6046860435	nothing no news is good news and the current news is depressing about how our town fights internally no compromises

Imagine yourself 15 years in the future... What would you like a newspaper headline to read for an article about Shutesbury?

6046986476	"same old, same old" ...and thriving! ahhhh
6046938133	A tranquil place to live with caring neighbors. Excellent public services for all.
6046979671	Shutesbury elementary school is reaching capacity, due to the excellence of its staff and program
6047019995	leveled
6047034637	I'm not sure about 15 years into the future, but within the next year, I would like to see a headline that reads, "Inspired by King's vision/Honoring Ceremony at Scenic Rock, Shutesbury Holds Own King's Vision Community to Reconnect Healing Relationship with Local Native Peoples, Leading to Numerous Sustainable Development Initiatives."
6047251326	Revival of town center of Shutesbury: Library, Grocery, Pub, and Artist workshops thrive around a green and sustainable community!
6047362577	Shutesbury opens new, grass surrounded, all green, community building which becomes community health clinic, mental space for urban workshops, high speed internet library/cafe, and a separate meeting room for classes and gatherings.
6047401653	How well they work together as a town.
6047653632	I am done--my brain doesn't want to go there right now!
6050255203	Shutesbury Celebrates Ten Year Anniversary of Shutesbury Library, a Project Built with Unanimous Support of the Community
6051271741	I was optimistic about a new library, because we all have free use of a highly accessible major library system. I was not. "Neighborhood library within walking distance" is a fantasy, because most Shutesbury residents don't live within walking distance of town center. Also, those driving elsewhere, frequently have to drive through Andover to get anywhere else -- so they could just stop at Jones on the way! On the other hand, Shutesbury does need a town center gathering place, and a new library could serve that need beautifully if it included meeting space, small construction or training rooms, etc. In other words, a community center. Hopefully save money by combining with other Town facilities saving on construction and ongoing energy costs.
6051517393	Great place to live, excellent schools, small town charm and affordable living.
6052570596	A rural community that has excellent natural resources.
6053347648	In the Peaceful town of Shutesbury, where you can get away from the surrounding cities/towns.
6054248642	Shutesbury maintains small town rural virtues
6055327420	high home values
6055331071	Shutesbury has been enjoying High Speed Internet for 14 years !
6055344458	10th anniversary celebration of a spiffy new library?
6055361232	A unified presence of Shutesbury residents gathered to enjoy music, games, and each other's company.
6055380116	I dream of a pleasant, comfortable library with an adult reading room, meeting room(s) for all sorts of groups, along with an adjacent play ground and park before my time in Shutesbury comes to an end
6055399925	The most technologically advanced, forward thinking town.

Imagine yourself 15 years in the future... What would you like a newspaper headline to read for an article about Shutesbury?

6055429561	Shutesbury's music scene is the best of the valley "Shutesbury the cleanest town in Massachusetts"
6055471107	They finally got internet
6055509122	Still wooded and beautiful, eco-conscious community uses green and renewable energy to power our town.
6055513171	It is sad--but our family will not be living here. And there we do not machine 'newspapers' in this area--it really doesn't matter what one might say--They print misinformation to make the reader think what our peachy town does they start out with --which is nice and half times out of one--but the truth is: But if I say--I would love to read that the planning board came to their senses and withdrew the permit they issued to Lake Street Managers--That they saw the light of their terrible, terrible act against our Native American brothers and sisters who lay buried for hundreds of years, in our Mother earth where they want to dig up and test apart. Just think if they were given a permit to do that to the Jewish Cemetery in town. amb--Just think--please try. And if, as a town, you can ever turn that vote for the library not to be built, then by heck or by creek--you can overturn the decision to turn that permit!
6055575572	No more squabbles in Shutesbury over individuals telling landowners how to manage their private properties (solar discourse).
6055628929	The Town That Has It All: Happy People, Beautiful Outdoor Space, Brilliantly Constructed and Well-Maintained Town Buildings--a Great Place to Live!
6055668347	Shutesbury maintains rural character despite passage of time.
6055964397	A vibrant active town of citizens from all generations and activities working together to create a sustainable, environmentally friendly, safe, cooperative community.
6056107008	"Shutesbury Athletic Club: The Valley's Best Music at the Top of The Hill"
6056113657	Shutesbury got high speed broadband internet way back in 2017. Currently getting upgraded to light speed available free to everyone.
6056154563	Internet in town is free and faster than neighboring towns
6056176319	Shutesbury residents claim to unrivaled of new library/community center and that preservation and use of public lands.
6056521794	Town overcomes hostilities. Works together to make Shutesbury a healthy, happy, diverse supportive community for all
6057174642	Shutesbury cares for its neighbors
6057392586	A quiet peaceful town where one steps back in time. A wonderful location for outdoor recreation.
6058497168	Shutesbury gets ranked number one in towns in Massachusetts for self sufficiency and rural charm.
6059420195	Exemplary community initiatives, possibly in emergency management, shared workspace, economy, environment or affordable housing.
6060132373	Top 10 places to live in the US: Shutesbury MA: a small town where old school town hall meetings coexist with a modern, self-sustainable infrastructure. An affordable community that voted away from the path toward a dystopian far rightish class professionals which is feared it self in the early 2000's. Shutesbury succeeded by investing in sustainable practices and having small local businesses to share the tax load, which had become a major burden for many of its long time residents.
6060288686	New Senior Center celebrates it's tenth year! Retirees still able to pay taxes without facing foreclosure!

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

Paper 1 Off the Grid: Shutesbury allows whomever to eat from community gardens

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? Rural character, small community feel

2. What is your least favorite thing about Shutesbury? Internet limits, tax base reliance on property tax, divisiveness in community

3. What would you change about Shutesbury? Community space/expanded library, widely available quality internet

4. What about Shutesbury should stay the same? Rural character, Civic engagement

5. What factors will challenge Shutesbury now and in the future? Lack of decent internet, community divisiveness, limited tax base

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

Governor presents award to Shutesbury as a Model of Sustainable Development in the Library Community Room.

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

#1

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? The woods, the magical feeling and Spirituality of being close to nature

2. What is your least favorite thing about Shutesbury? Can't think of anything

3. What would you change about Shutesbury? I love it the way it is - though we need a new library

4. What about Shutesbury should stay the same? the quaintness, the undeveloped pristine woods

5. What factors will challenge Shutesbury now and in the future? increased pressure for development - Keeping land protected

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

2

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? SMALL VILLAGE-LIKE TOWN. POSSIBLE TO GET TO KNOW FOLKS.
2. What is your least favorite thing about Shutesbury? ~~THAT~~ NO PLACE TO GATHER THAT IS ALCOHOL-FREE AND NICE ATMOSPHERE.
3. What would you change about Shutesbury? BUILD NEW, LARGE LIBRARY WITH LARGE BEAUTIFUL FUNCTION ROOM (LIKE WENDEN HHS)
4. What about Shutesbury should stay the same? THE PEOPLE, THE POST OFFICE & TOWN HALL, THE TOWN FOREST, LAKE WYOLA, TENNIS
5. What factors will challenge Shutesbury now and in the future? INFLUX OF NEW RESIDENTS WITH DIFFERING VALUES. A PROJECT LIKE THIS IS A GOOD IDEA TO KEEP CONVERSATION OPEN.

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

THE SHUTESBURY LIBRARY CELEBRATES ITS 10TH YEAR OF COMMUNITY ENJOYMENT

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? The beautiful woods to walk in, the wildlife, the quiet, and the warm community, the sense that I can rely on my neighbors.
2. What is your least favorite thing about Shutesbury? Driving is often dangerous in the winter, and there isn't even minimal public transportation.
3. What would you change about Shutesbury? I would build a new library, explore ways to increase the amount of affordable ~~public~~ housing, explore basic public transportation.
4. What about Shutesbury should stay the same? The elementary school is invaluable, community ties are strong despite differences, and the forests should continue to be protected.
5. What factors will challenge Shutesbury now and in the future? Supporting citizens with lower incomes, and people with transportation needs; also, renewable energy for our town, and disaster preparedness in a changing climate.

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? sense of community, physical beauty
2. What is your least favorite thing about Shutesbury? distance from Northampton area, no internet, spotty cell service, low taxes
3. What would you change about Shutesbury? internet, cell service, new library, cafe, community center
4. What about Shutesbury should stay the same? everything else
5. What factors will challenge Shutesbury now and in the future? internet, cell service, encroaching civilization

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

5

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? _____
2. What is your least favorite thing about Shutesbury? _____
3. What would you change about Shutesbury? APPROPRIATELY SIZED MUNICIPAL BUILDINGS - TOWN HALL OFFICES + STORAGE, POLICE DEPT, & LIBRARY
4. What about Shutesbury should stay the same? _____
5. What factors will challenge Shutesbury now and in the future? _____

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

6

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? Its small size necessitates volunteer government and allows for knowing our town more thoroughly
 2. What is your least favorite thing about Shutesbury? Its physical isolation and lack of healthy (not moldy) community space
 3. What would you change about Shutesbury? Increase community space and encourage community-based endeavors
 4. What about Shutesbury should stay the same? Access to areas of Natural Beauty
 5. What factors will challenge Shutesbury now and in the future? Change in ownership of current housing stock, changes due to shrinking school pop., engaging volunteers for government
- Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?
Library Programming Engages Shutesbury Residents
- PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

1

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? Access to trails, greenery, lake and, quiet.
 2. What is your least favorite thing about Shutesbury? Neighbor who has noisy animals and screams in an attempt to negotiate, moves rocks off borders.
 3. What would you change about Shutesbury? Public transportation
More diversity
 4. What about Shutesbury should stay the same? Yoga in the Town Hall
 5. What factors will challenge Shutesbury now and in the future? Internet (ASAP please)
Distance to daily needs (I feel this is a misperception because raising children here is a challenge but more holistic)
- Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?
Peace & Art of the Valley Continues to Build Community
- PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

2

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? SCHOOL, LIBRARY, LAKE
2. What is your least favorite thing about Shutesbury? POLITICS
3. What would you change about Shutesbury? MORE REC (WIFI) AVAILABLE UPDATE PLAYGRD.
4. What about Shutesbury should stay the same? COMMUNITY
5. What factors will challenge Shutesbury now and in the future? WIFI, \$

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

9

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? The beautiful natural surroundings, quiet, and access to the outdoors.
2. What is your least favorite thing about Shutesbury? Having to get in the car and drive ^{riding bikes} to do almost everything.
3. What would you change about Shutesbury? I would change the divisive atmosphere and work cooperatively toward a new library/community center.
4. What about Shutesbury should stay the same? Keep it relatively unbuilt up / keep the rural character. Keep the school's emphasis on the arts, encouraging curiosity, creativity and project learning.
5. What factors will challenge Shutesbury now and in the future? 1) Continuing to support or school financially 2) figuring out how to work together to build a new library 3) keeping our environmental impact low with appropriate sustainable energy projects + transportation.

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

Shutesbury Celebrates the 10th Anniversary of its New Library: Solar Powered Bikes Service!

PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

10

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? the beautiful outdoor spaces-Lake Uph, Janowitz property, THE SCHOOL!!!, The Library
2. What is your least favorite thing about Shutesbury? people who do not want to invest in the future of our town/school/library, (LACK OF INTERNET)!!!!
3. What would you change about Shutesbury? INTERNET ACCESS FOR EVERYONE, NO MATTER WHAT PART OF TOWN YOU LIVE IN
4. What about Shutesbury should stay the same? Maintaining outdoor spaces, upkeep and update of school.
5. What factors will challenge Shutesbury now and in the future? balance of finances & values & commitment to the youth of our town

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

SHUTESBURY STILL CELEBRATING-NEW LIBRARY & HIGH SPEED
PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU! INTERNET FOR ALL RESIDENTS

11

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? PRIVACY, SELF-RELIANCE
2. What is your least favorite thing about Shutesbury? INCREASING GENTRIFICATION
3. What would you change about Shutesbury? REDUCE TAXES. SLOW-DOWN/REVERSE growth in budget
4. What about Shutesbury should stay the same? Small Town feel.
5. What factors will challenge Shutesbury now and in the future? Increased pressure to "grow".

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

"Shutesbury A small town that avoided the pitfalls of growth"
PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU!

12

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? It's woods and nature. Peace it all offers.
2. What is your least favorite thing about Shutesbury? The library fiasco. The rudeness of people because of it. The Wheelock Tract and the rudeness of its proponents. Simply awful!
3. What would you change about Shutesbury? lower taxes, friendlier people, more Black people on school staff, town hall, etc.
4. What about Shutesbury should stay the same? It's wooded areas.

5. What factors will challenge Shutesbury now and in the future? High taxes, rude snobby people who try and run this town. Your fragrance free zones are a farce

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

How excellent the school is. (even teachers there are amazing)

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13

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? The library
2. What is your least favorite thing about Shutesbury? Nothing
3. What would you change about Shutesbury? nothing
4. What about Shutesbury should stay the same? everything
5. What factors will challenge Shutesbury now and in the future? ?

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

yes

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14

Fill in each line to help tell your story of Shutesbury:

1. What do you value most about Shutesbury? woods, trails, minimal interference from neighbors; the lake; the SAC.
2. What is your least favorite thing about Shutesbury? We have such a tiny library and no high speed internet.
3. What would you change about Shutesbury? highspeed internet and a new library; I dream of a little cafe in the center of town
4. What about Shutesbury should stay the same? Lots of land, trails
5. What factors will challenge Shutesbury now and in the future? development

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

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15

Fill in each line to help tell your story of Shutesbury:

- same question!
1. What do you value most about Shutesbury? The school; the woods; the lake; the S.A.C. and the community of people who take care of each other & the town
 2. What is your least favorite thing about Shutesbury? The divide between the community after the library vote: neighbors still not talking to each other
 3. What would you change about Shutesbury? Public transportation for the disabled & elderly / Solar power running all town buildings / a store to buy basics!
 4. What about Shutesbury should stay the same? see above

5. What factors will challenge Shutesbury now and in the future? Internet access / cell service / no community space or library (with computers for public use)

Imagine yourself 15 years in the future. . . What would you like a newspaper headline to read for an article about Shutesbury?

Anonymous leaves \$3 million to build public library & Arts Center
PLEASE RETURN THIS CARD TO THE TOWN HALL, LIBRARY, POST OFFICE OR SCHOOL. THANK YOU! in Shutesbury

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