

Shutesbury Broadband Committee			
09.09.2019		5:30 PM DST	
Shutesbury Town Hall			
Facilitator	Gayle Huntress		
Minutes	Jim Hemingway		
Committee Attendees	<input checked="" type="checkbox"/> Gayle Huntress	<input checked="" type="checkbox"/> Jim Hemingway	<input checked="" type="checkbox"/> Craig Martin
	<input checked="" type="checkbox"/> Frank Citino	Steve Schmidt	<input checked="" type="checkbox"/> Ayers Hall
	<input checked="" type="checkbox"/> Graeme Sephton	<input checked="" type="checkbox"/> Eric Stocker	<input checked="" type="checkbox"/> Kent Whitney
Other	Becky Torres, Town Administrator		
Approved minutes for 8/22/2019			

The fiber connections feeding 360 homes have fully passed final testing and those homes are “released” for installation. Tri-Wire hopes to wrap up all testing this week.

80 homes have been installed as of this week. Follow-up surveys were sent out last week. So far all who have been connected to ShutesburyNet are pleased with the service.

Plan is still to have everyone connected by late December.

Sertex plans on doing air drops to the home(pre-hung aerials) before the installation inside the home is scheduled in order to speed up the installation process. This might allow each Sertex installer to do 4 instead of 3 installations a day.

Sertex hopes to do 200 installs during the month of September; 270 in the month of October; 150 in November if all goes well.

Seminars on streaming TV options and phone, offered by Crocker, are in the process of being scheduled for early October and a second one in November. They will be given/hosted at the SES(Shutesbury Elementary School).

There have been requests for help for those who want to upgrade their TVs; some Shutesbury **residents** would like advice on what to buy. Broadband Committee members will handle such requests informally.

Out of 220 homes in Shutesbury with underground connections, only 77 remain to be done. Budget still looks OK for covering the cost of all of the undergrounds.

Use of the phone features on our website will be updated to include more information on the use of voicemail and possibly the rates for calls outside the US, which change frequently. Gayle will work with Crocker to create a webpage that our website can link to that will hopefully answer all of these questions from our subscribers.

The new MLP Policy Draft was discussed next. Craig suggested putting the History section at the end of the Policy draft. This new and updated document will cover not only the current ShutesburyNet policies, but will also record for posterity how the Town was able to bring FTTH(fiber to the home) to everyone in Shutesbury since efforts began some 15 years ago.

Set Next Meeting	
	TBA