

Shutesbury Broadband Committee			
06.17.2019		5:30 PM DST	Shutesbury Town Hall
Facilitator	Gayle Huntress		
Minutes	Jim Hemingway		
Committee Attendees	<input checked="" type="checkbox"/> Gayle Huntress Frank Citino Graeme Sephton	Asha Strazzero-Wild <input checked="" type="checkbox"/> Steve Schmidt Eric Stocker	<input checked="" type="checkbox"/> Craig Martin <input checked="" type="checkbox"/> Ayers Hall <input checked="" type="checkbox"/> Kent Whitney
Other	None		
Approved minutes for 5/23/2019			

New underground microduct conduit installations are ongoing and concentrated around the Lake and Sojourner Way. DigSafe issues have temporarily halted progress.

Jim Crowley is looking into the OTDR(Optical Time-Domain Reflectometer) spec for our network.

FSA04(Lake Wyola area) on our Shutesbury design map has been done and certified(ODTR tested)and so homes around the lake will be started to be lit up starting in a week or so.

Nat. Grid is refusing to do more DigSafe inspections unless we pay for it. Sertex may be able to take over this aspect of the underground installation once liability issues are resolved.

Linksys router warranty service requires a sales slip, which will be difficult for us to provide to each and every household. We will be working with Crocker to resolve router issues, the MLP replacing them should they break down during the 1 year warranty period.

90 day reconnection fee schedule is OK with Crocker. \$52 will continue to be the MLP fee.

Size of the Broadband Committee will remain the same for another year or so.

Business and residential connections policy for latecomers/late signer-uppers past June 1: they will have to pay the cost of installation which will be less expensive now while Sertex is in town, a lot more expensive later after Sertex is finished.

Tree/branch trimming: Sertex can trim the smaller branches if necessary during air drop installations. It may be possible to get National Grid to come in and do work on the side roads around the Lake which have not been well maintained over the years.

New FAQ topics: TV is a big one – Crocker will be giving three demo/info sessions on TV/video possibilities starting this summer for Shutesbury residents.

Also how to use airplane mode on one's cell phone. Turning WiFi calling off and on might be a challenge for some as well. Older cell phones might not support WiFi calling. Lots of variations on how this works with different cell phones. This is likely to be a major FAQ topic coming up.

We will be updating our FAQs as issues emerge once our network is up and running and everyone is connected.

Set Next Meeting	
	T.B.A.