Shutesbury Broadband Committee			
11.12.2018	5:30 PM EST Shutesbury Town Hall		
Facilitator	Gayle Huntress		
Minute Keeper	Asha Strazzero-Wild		
Committee Attendees	 ⊠Gayle Huntress ⋈Asha Strazzero-Wild Craig Martin ⊮Frank Cintino ⋈Steve Schmidt Ayers Hall Graeme Sephton ⋈Eric Stocker Kent Whitney 		
Community members	Jim Hemenway (Community Member), Becky Torres (Town Admin) Peter Johnson from Calix (Littleton and Westborough MA) Steve Abraham from Calix		

Notes

Calix versus Nokia

From Steve:

The ONTs and our carrier class router/gateway are very competitively priced as well as is our Wifi mesh solution. I will try to get you a formal quote on Monday but pricing is:

801G: \$85, 803G: \$90, 844E: \$107

Background

- Founded in 1999
- ONLY do Broadband access equipment and solutions
- Really understand the needs of rural communities
- 8 municipalities in MA that are based on Calix and 6 more in NE and VT, ME
- Large enough to not worry about finances but small enough to still listen \$511M with 1K employees
- Some shifts in the way equipment is set up; fiber termination point in the home
- Developed some analytic software tools- eliminated via network ops center
- Internet of Things made management more complicated. Gigacenter box can go anywhere in the house/customer wants it and it connects to the ONT box (terminates the fiber) (under \$200 for both)- allows managed wifi solution.
- Known for being the most innovative and leader in technology; user group convention in Vegas.
- Main value prop: Full service that will save you time and money down the road

3 key value props

- 24-7 access to technical center
- Can do online tickets, all software upgrades- part of support package
- Wifi coverage area has expanded beyond home coverage- can do up to four extender boxes (mesh solution). Software will give you same stats per device.

Latest software

- Rolled out the Gigaspire comes in 2 flavors- a next gen router and a bunch of other stuff (see white paper).
- Provides next gen wifi, has Alexa (Amazon voice commands), and has ability to be your IoT device manager

HG&E has Leverett email alias and they will call on their behalf

Battery back up: two choices- 24 volt, should last 8ish hours outside. Only put on ONT. Designed for 8 hours for battery (always get dial tone but not talk for 8 hours). ~\$40 that we can pass on as a third party (Cyberpower).

Comes with a 1 year and a couple dollars to extend the warranty

Equipment in the hut

- Been selling for 8 years
- Simple
- Put in blades as you turn up customers; only pay for physical subscribers

Recommended for Shutesbury

- Fiber through the home and in home (least intrusive space), terminated into ONT device and Ethernet
- Should do a managed service- Calix has a cloud-based tool to manage- called Support Cloud- they host the software and can manage through to the device level
- Steve to send Gayle over doc of tech pieces to circulate

Next steps:

- Check in with references (Holyoke. Concord, Isles burrow Maine)
- Send specs on the Ethernet port (re: surges)
- Steve to send Gayle over doc of tech pieces to circulate
- Gayle to set up a portal on Calix site for Shutesbury

Action Items	Person Responsible	Deadline
See above		

MEETING WRAP UP		
Set Next Meeting		
	11/26/2018	