Franklin Hampshire Regional Employment Board, Inc.
the Local Workforce Investment Board
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Greenfield, Massachusetts 01301
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TOWN OF SHUTESBURY ROADTOWN 1735 JUNE 30-1761

Posted in accordance with the provisions of MGL 30A, ss 18-25

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FRANKLIN/HAMPSHIRE REGIONAL EMPLOYMENT BOARD
Notice of
CAREER CENTER PERFORMANCE OVERSIGHT COMMITTEE (POC) MEETING

"The REB's Career Center Performance Oversight Committee meets 3-4 times per year to review Career Center program standards, criteria and performance, using tools identified in the Annual Calendar of Career Center Performance Monitoring Activities (see High Performing Board certification application). The Committee evaluates the success of programs and activities; recognizes achievements; and makes recommendations for changes and improvements as needed."

Thursday, August 23rd, 2018

3:00 - 5:00 p.m. at Franklin Hampshire Career Center, One Arch Place, Greenfield, MA 01301

AGENDA

I.	**Call to Order/Introductions** ▪ **Approval of April 26, 2018 Minutes**	**(3:00 - 3:10)** ***(Vote to Approve)***	**Susan Maedler, Chair**
II.	**Brief Updates**	**(3:10 - 3:30)**	**Patricia Crosby, Executive Director, FHREB & Teri Anderson, Executive Director, FHCC**
III.	**Performance** ▪ **4th Quarter Scorecard FY2018** ▪ **Training Investments FY18** ▪ **Customer satisfaction surveys**	**(3:30 – 4:30)**	**Patricia, Teri, Board Members**
IV.	**WIOA Monitoring: Career Center Performance** ▪ **Status report on new process**	**(4:30 - 4:40)**	**Patricia**
VI.	**Other Business**	**(4:40 - 5:00)**	**Susan Maedler**
VII.	**Adjourn**		**Susan Maedler**

Performance Oversight Committee Members

Susan Maedler, Chair — *Judith Roberts* — *Maria-Judith Rodriguez*
Catherine Seaver GCC President Designee — *Teri Anderson, FHCC Director, Liaison to Committee*

Any member of the REB and other interested persons are welcome to attend REB Committee meetings. For planning purposes please R.S.V.P. your attendance to info@fhreb.org or 413/773-1835.

Upcoming Meetings

Next Executive Committee Meeting
Friday, August 24, 2018 (3:00 - 5:00 p.m.)
At Northampton Town Hall, 2nd Floor, 210 Main St, Northampton, MA

Next REB Meeting
Thursday, October 4, 2018 (8:00 - 10:00 a.m.)
At Franklin Hampshire Career Center, One Arch Place, Greenfield, MA

Next Youth Career Connections Council Meeting
Wednesday, November 14, 2018 (3:00 - 5:00 pm.)
(Site TBD)